

READING YOUR BOULDER WATER BILL

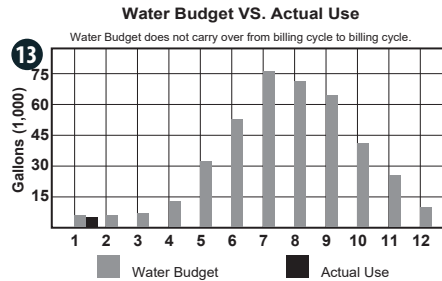
- 1 Account Number applies to a specific service location (customers may have more than one account).
- 2 Customer Class is your account type (single-family residential, multi-family residential, commercial/industrial, irrigation).
- 3 Previous and Present Reading Dates are the dates your meter was read and the meter reads on those dates.
- 4 Days Billed is the number of days in your current billing cycle.
- 5 Water Service Charge is a fixed monthly charge for water service and is based on your meter size.
- 6 The numbers in the left column under "Water Service Charge" represent how many gallons are allotted for each of the five billing blocks.
- 7 Rate/1,000 Gallons is the second column that shows the rate charged per 1,000 gallons of water within each of the five billing blocks.
- 8 Used 1,000 Gallons is the third column that shows how many gallons (in thousands) you used in each billing block during the current billing cycle.
- 9 Wastewater Service Charge is a fixed monthly rate based on your meter size.
- 10 Wastewater is the amount of wastewater (in 1,000 gallons) you used during this billing cycle and the correlating charge.
- 11 Customers inside the city limits pay a Stormwater/Flood Mgmt fixed service charge and an area charge based on either total lot size or impervious area, depending on customer class.
- 12 Additional charges or fees would be listed in this space.
- 13 The Water Budget chart compares your water budget (gray) to your actual usage (black) for each billing cycle. The numbers at the bottom represent the billing periods.
- 14 Current Use is the number of gallons (in thousands) of water that you used during this billing cycle.
- 15 Use Last Year indicates how much water you used during the same billing cycle last year.
- 16 Continuous use detected means your meter detected at least one 24-hr period of water running continuously through the meter. This may indicate you have a leak. Please visit www.bouldersaveswater.net for tips on finding a leak or call a licensed plumber to assist.
- 17 Budget This Bill Cycle is your water budget for this billing cycle.
- 18 Average Winter Consumption (AWC) is the average of the amount of water use billed on the December through March bills, which provides a basis for calculating your wastewater charges during the rest of the year. Wastewater quantity charges for residential customers are billed based on the AWC or actual water use, whichever is less.

Customer No.: 000123X **1** Account No.: 000004567Y Service Location: 1234 Boulder Ave
 Customer Class: Single Family Inside/Outside City: Inside Meter Size: 3/4" **4** Days Billed: 30
 Previous Reading Date: 1/24/23 Present Reading Date: 2/23/23 Previous Meter Reading: 643 Present Meter Reading: 646

Service	Rate/ 1,000 gal	Used 1,000 gal	Cost
Water Svc Charge			17.08
0 - 4,000 gal	4.47	2	8.94
4,001 - 6,000 gal	5.97	1	5.97
6,001 - 9,000 gal	11.93		0.00
9,001 - 12,000 gal	17.90		0.00
12,001 +	29.83		0.00
Wastewater Svc Charge			14.18
Wastewater	7.30	5	36.50
Stormwater/Flood Svc			3.95
Stormwater/Flood			20.69

Total Water 31.99
 Total Wastewater 50.68
 Total Stormwater/Flood 24.64
Total Current Charges \$107.31
 Prior Balance 101.70
 Payment Received -100.00

Please Pay This Amount \$109.01



Account Summary

(1,000 Gallons)
14 Current use: **3** **15** Use last year: **3**
16 Continuous use detected - may have leak
17 Budget this bill cycle: 8
 Estimated water budget next bill cycle: 6
18 Average Winter Consumption (AWC) : 3

Please Note:

ARE YOU WATER WISE?

When it comes to watering your lawn, less is more. Watering less often will make your lawn more drought-tolerant.

Learn more at:
bouldersaveswater.net

** THANK YOU FOR YOUR PROMPT PAYMENT **

Billing Questions: 303-441-3260
 Emergencies: 303-441-3200

For more details about your bill:
boulder.colorado.gov/water

For automatic payment, visit boulder.colorado.gov/water To view your account and pay your bill visit boulder.colorado.gov/water
 Esta es informacion importante. Si no la pueden leer, necesitan que alguien se la traduzca.



PLEASE DETACH THIS PORTION AND RETURN WITH YOUR PAYMENT

Customer No.	Account No.	Due Date	Balance Forward	Amount Due	Amount Enclosed
000123X	000004567Y	03/2/23	\$1.70	\$109.01	\$

Make checks payable to: City of Boulder
 Please write account number on check

Service Location: **1234 Boulder Ave**

Service Address Zip Code: **80304**

CITY OF BOULDER

Utility Customer
1234 Boulder Ave
Boulder CO 80304-1212

1-86-2

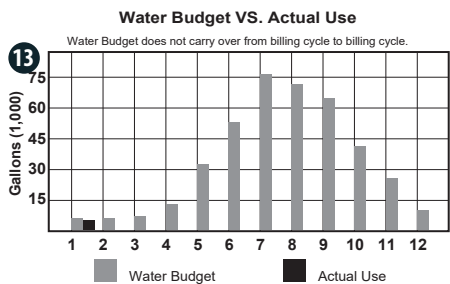
LAS PARTES DE SU FACTURA DE AGUA

- 1 Número de cuenta que se aplica a una ubicación específica (un cliente podrá tener más de una cuenta).
- 2 Customer Class es su tipo de cuenta (residencial unifamiliar, multifamiliar, comercial/industrial, de irrigación).
- 3 Fechas de lectura previa y actual, estas son las fechas en que se leyó su contador y la medida que se tomó.
- 4 Días facturados se refiere al número de días en el ciclo de facturación actual.
- 5 El cargo de servicio de agua es un cobro mensual fijo por el servicios de agua y se basa en el tamaño de su contador.
- 6 Las cifras en la columna izquierda bajo el cargo por servicio de agua representa el número de galones asignados a cada uno de los bloques de facturación.
- 7 Tarifa/1,000 galones es la segunda columna que muestra la tarifa por cada 1,000 galones de agua dentro de cada uno de los cinco bloques de facturación.
- 8 1,000 galones usados es la tercera columna y muestra el número de galones (en miles) usados dentro de cada bloque de facturación durante el ciclo actual.
- 9 Cargo por aguas residuales es un cobro mensual fijo basado en el tamaño de su contador.
- 10 Aguas residuales es la cantidad de aguas residuales (en miles de galones) usados durante el ciclo de facturación actual y los cargos relacionados.
- 11 Los clientes dentro de los límites de la ciudad pagan una tarifa mensual fija por gestión de aguas pluviales/inundaciones y otra basada en el tamaño de su parcela o área impermeable, según el tipo de cuenta.
- 12 Cobros o tarifas adicionales se incluyen en este espacio.
- 13 La gráfica del presupuesto de agua compara el presupuesto de agua asignado (gris) con su consumo actual (negro) dentro de cada ciclo de facturación. Los números debajo representan los meses facturados.
- 14 Uso actual es el número de galones (en miles) usados durante el ciclo de facturación actual.
- 15 Uso año anterior indica la cantidad de agua usada durante el mismo ciclo el año pasado.
- 16 Detección uso continuo significa que su contador detectó al menos un período de 24 horas de flujo de agua continuo. Esto puede indicar una fuga. Por favor visite www.boulderwater.net para consejos sobre cómo encontrar fugas de agua.
- 17 Presupuesto para este ciclo es su presupuesto de agua para el ciclo de facturación actual.
- 18 Consumo promedio de invierno (AWC, por sus siglas en inglés) es el promedio de cantidad de agua usada de diciembre a marzo, que es la base para calcular los cargos de aguas residuales para el resto del año. Los cargos por cantidad de aguas residuales residenciales se facturan en base al AWC o al uso real del agua, lo que sea menor.

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