

WHO TO CALL

WHEN YOU NEED HOUSING HELP

If you have an issue with your rental unit, let someone know so they can address it as quickly as possible.



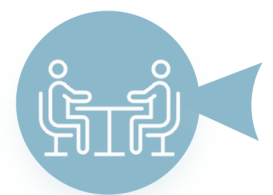
Your Landlord

Open communication is essential to a positive landlord-tenant relationship. Most landlords are responsive and willing to make repairs upon request, so be sure to start by talking to your landlord. Keeping copies or writing down dates of your communications helps keep track of when you requested help.



Urgent Help

If conditions in your building are putting you or others in immediate danger, leave the building and call 911. If there are essential repairs impacting health and safety that need to be addressed immediately, such as loss of heat or water, and your landlord does not respond promptly, contact Code Compliance at 303-441-3173 or submit a report at bldr.fyi/report-building-safety.



Landlord, Tenant and Roommate Resources

The city's Community Mediation and Resolution Center provides resources for landlords, tenants and roommates in the City of Boulder. Mediation services help parties resolve disputes, big or small, at no cost to you. Visit bldr.fyi/LandlordTenant or call 303-441-4364 to learn more.



Eviction Prevention and Rental Assistance Services (EPRAS)

If you live in Boulder and are facing a potential eviction, don't wait to act. The city's EPRAS program expands legal and financial services for those facing a potential eviction. EPRAS helps people resolve eviction-related housing issues through legal services, rental assistance and mediation. Visit bldr.fyi/eviction-prevention or call 303-441-3414 to learn more.



Boulder's Human Rights Office

The Boulder Human Rights Ordinance is a local law that protects against discrimination, including housing discrimination, within the city limits of Boulder. Visit bldr.fyi/human-rights-ordinance or call 303-441-4197 to learn more about the ordinance or to file a discrimination complaint.

Para leer esta información en español visite nuestro sitio web: bldr.fyi/llamadas.
All city services are available in any language.