



# Boulder Tennis and Pickleball Court System Plan 2024





## Acknowledgements

### Land Acknowledgment

Indigenous Peoples have traversed, lived in, and stewarded lands in the Boulder Valley since time immemorial. Those Indigenous Nations include the: Di De'i (Apache), Hinono'eiteen (Arapaho), Tsétséhéstáhese (Cheyenne), Nǫ́mǫ́nǫ́ (Comanche), Caiugu (Kiowa), Čarikis i Čarikis (Pawnee), Sosonih (Shoshone), Oc'eti S'akowin (Sioux) and Núúchiu (Ute). \*

We honor and respect the people of these Nations and their ancestors. We recognize that Indigenous knowledge, oral histories, and languages handed down through generations have shaped profound cultural and spiritual connections with Boulder-area lands and ecosystems - connections that are sustained and celebrated to this day. The City of Boulder recognizes that those now living on these ancestral lands have a responsibility to acknowledge and address the past and must work to build a more just future.

Read the City of Boulder's staff land acknowledgement- which is based on the city's Indigenous Peoples Day Resolution, community input and guidance from American Indian Tribal Nations – at: [//BoulderColorado.gov/projects/staff-land-acknowledgment](https://BoulderColorado.gov/projects/staff-land-acknowledgment). Staff recognize that this acknowledgement will continue to evolve as we work to understand and address the legacy of the violent colonization of Indigenous lands.

\*Names are based on discussions with Tribal Nation Representatives from June 2021 through May 2023.

### Boulder Community

A special thanks to all the community members who shared their thoughts and suggestions related to Boulder Parks and Recreation Tennis and Pickleball Courts.

### Organization Stakeholders

Thanks to Boulder Tennis Association (BTA) and BoCo Pickleball representatives who met regularly with staff to review key parts of this plan and offer feedback based on their experiences.

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## CHAPTER ONE - EXECUTIVE SUMMARY

### 1.1 INTRODUCTION

The City of Boulder is a growing and dynamic community with an estimated population of 108,000 residents (including University of Colorado Boulder students). The community is proud of its world-class parks and recreation system that matches Boulder's national reputation for fitness, health, and recreation.

The Boulder Parks and Recreation Department (BPR) manages and operates a range of parks and recreation facilities and offers recreational opportunities for people of all ages and abilities.

One aspect of BPR's offerings is its tennis and pickleball court system. The system consists of twenty-eight (28) outdoor courts (with limited indoor pickleball at BPR's recreation centers) and provides a wide variety of programming and reservation services aimed at meeting the tennis and pickleball needs of the community.

### 1.2 PROJECT PURPOSE AND GOAL

The purpose of the Tennis and Pickleball Court System Plan is to acknowledge and explore the growing demand for both pickleball and tennis in the community. In addition, the plan acknowledges the changing court supply in Boulder including the closure of two private tennis facilities: the Rocky Mountain Tennis Center (15 outdoor courts and five indoor courts during the winter via a sports bubble) and pending redevelopment of CU Boulder South Campus Tennis Courts (12 courts).

Community representatives of each sport have shown a strong desire for additional dedicated courts and a higher level of service than included in the 2022 Boulder Parks and Recreation Master Plan (2022 BPR Department Plan).

As directed by the 2022 BPR Department Plan, BPR has developed the Court System Plan to analyze and evaluate the city's tennis and pickleball court system.

This includes the number of courts, use type for each court (shared or dedicated), capital investment, management, and programming. The plan provides a balanced approach and identifies priorities for the next ten years.

The three primary outcomes of the plan are to:

- Develop short-term actions about how the department manages and invests in BPR's current courts.
- Inform long-range investment opportunities in BPR's court system.
- Define if and how BPR may play a role in a potential indoor facility.

### 1.2.1 PROJECT PROCESS – A BLENDED APPROACH

The planning process for the court system plan utilized a blended approach that included policy direction, research, and community engagement. This approach was established in the 2014 BPR Department Plan and uses quantitative and qualitative data to determine recommendations. The approach was updated for the 2022 BPR Department Plan and is the foundation for all BPR planning processes.



#### COMMUNITY ENGAGEMENT

Engaging community members in a variety of ways throughout the planning process ensured that their voices were heard and considered in formulating BPR’s strategic direction for the tennis and pickleball court system. Engagement was considered the Consult Level, based on the City of Boulder’s Engagement Strategic Framework. This means that the city kept community members informed, listened to and provided acknowledgement of their concerns and aspirations and shared feedback on how public input influenced decisions.

The Parks & Recreation Advisory Board (PRAB) provided input at major milestones throughout the planning process. PRAB feedback was critical to successfully combining public feedback and research into meaningful recommendations that are in-line with city policies. As the council’s appointed community representatives for parks and recreation matters, the PRAB’s guidance was critical for ensuring the 2024 Court System Plan reflects community needs.

#### RESEARCH

Research was a key component of this planning effort. BPR knows the Boulder community expects data-driven decision making and works to ensure this is a foundation of the department’s work. For this project, research included reviewing relevant plans and reports, conducting a community survey, reviewing national and regional trends, conducting a facilities assessment, developing opportunities for court system expansion, and completing operational and financial analyses.

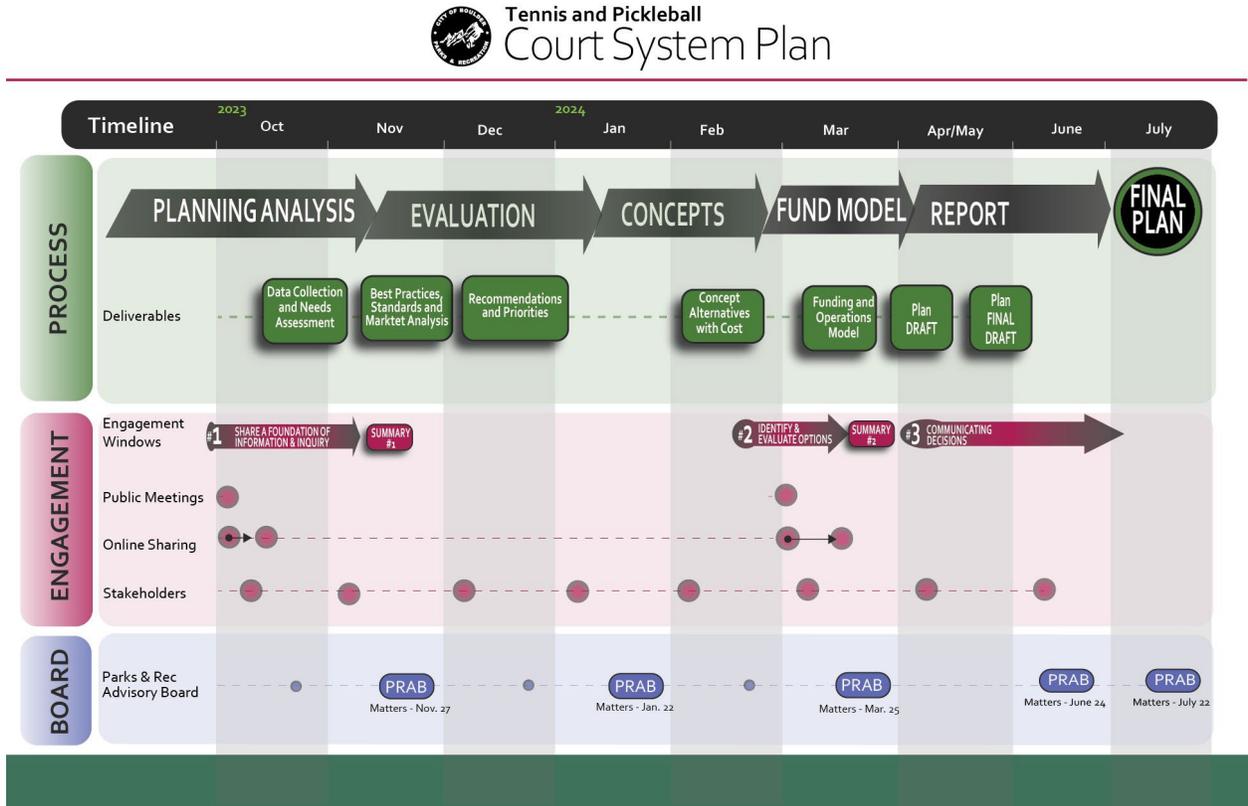
#### POLICY GUIDANCE

Building off the City of Boulder’s values and the 2022 BPR Department Plan, this project integrates the citywide vision, values, and goals to set the bar high for design excellence, climate consciousness, resilience, and diversity inclusion. Below are links to the BPR and citywide goals that guide this project and all city efforts.

- 2022 BPR Department Plan - [Parks and Recreation Department Plan Update | City of Boulder \(bouldercolorado.gov\)](#).
- City of Boulder’s Values - [Our City Culture | City of Boulder \(bouldercolorado.gov\)](#).
- City of Boulder’s Racial Equity Plan - [Racial Equity | City of Boulder \(bouldercolorado.gov\)](#).
- City of Boulder’s Climate Initiatives - [The Future of Climate Action | City of Boulder \(bouldercolorado.gov\)](#).
- City of Boulder Sustainability, Equity and Resilience Framework - [2023 Sustainability, Equity and Resilience Framework Update | City of Boulder \(bouldercolorado.gov\)](#).

### PROJECT SCHEDULE

The development of the BPR *Court System Plan* followed a logical planning path and schedule as illustrated below:



### 1.2.2 ELEMENTS OF THE PLAN

The planning process for the *Court System Plan* was completed with City of Boulder staff and included:

- Planning Analysis: Data Collection, Research, and Needs Assessment.
- Planning Evaluation: Best Practices, Industry Standards, and Market Analysis.
- Develop Concept Alternatives for Physical Courts and Programming with Cost.
- Funding and Operating Alternatives / Recommendations.

The data collected from the staff and onsite assessments allowed the consulting team to identify key factors, issues, and concerns regarding the current tennis and pickleball court system and how BPR manages operations.

### 1.3 NEEDS ASSESSMENT KEY FINDINGS

For BPR, it is critical to understand the court needs of the community to provide offerings that are focused on a mix of traditional and emerging activities and to serve the market while maintaining affordability.

Each need that has been identified will support the investment in the court system. These need-based priorities are a result of both qualitative and quantitative analyses.

### Summary

\*Create a court delivery system that is accessible, sustainable, and resilient.

\*Maximize utilization of existing courts by updating the court reservation processes.

\*Increase the number of tennis and pickleball courts in the system.

\*Create dedicated courts for each sport (tennis and pickleball).

\*Utilize best practice design standards to redevelop existing courts and build new courts.

\*Enhance the playability of indoor pickleball at BPR's recreation center gymnasiums.

\*Consider a public-public or public-private partnership to develop indoor racquet and pickleball courts.

#### 1.4 KEY RECOMMENDATIONS

Boulder continues to develop as a community comprised of healthy-minded, physically active citizens who love tennis and pickleball. This evolution and unprecedented growth in pickleball and tennis participation creates an overarching need for BPR to renovate existing courts while adding new ones.

The following key recommendations should serve as the guide for improving the tennis and pickleball court system for the next five to ten years.

- All plans for courts should follow City of Boulder's Community Sustainability, Equity and Resilience Framework and the 2022 BPR Department Plan to best serve the community.
- BPR should continue the asset management approach by investing \$400K per year over the next six years to improve playability of existing courts and reduce long-term maintenance costs.
- BPR should develop additional outdoor courts as funding and capacity allow. The recommended additions are: 22 additional dedicated tennis courts and 22 dedicated pickleball courts.
- BPR should explore potential partnerships to better understand indoor facility opportunities. For example, BPR will continue to determine feasibility of temporary indoor facility with construction at East Boulder Community Park in 2025 and long-term opportunities as part of the Future of Recreation Centers project.
- BPR should pursue programming, reservation, and maintenance improvements.

## CHAPTER TWO – COURT SYSTEM OVERVIEW

The City of Boulder’s management and maintenance of the court system is a function of BPR. The department manages and maintains twenty-eight courts throughout the City of Boulder.

### 2.1 CURRENT COURT LOCATIONS AND INVENTORY

Court Name	Address	Dedicated Tennis	Dedicated Pickleball	Outdoor Multi-sport (Pickleball and Tennis)	Outdoor Multi-sport (Pickleball and inline rink)	Lights	Geographical Zone
Arapahoe Ridge Tennis Courts	1280 Eisenhower Dr, Boulder, CO 80303	2					South
Chautauqua Multi-Use Court	900 Baseline Rd & 9th St, Boulder, CO 80302			1			South
Columbine Tennis Courts	2202 Glenwood Dr, Boulder, CO 80304	2					North
East Boulder Community Park Tennis and Multi-Use	5660 Sioux Dr, Boulder, CO 80303	4		1		5	South
Foothills Roller Sport Rink West	800 Cherry Ave., Boulder, CO 803034				4		North
Fredrick Law Olmsted Tennis and Multi-Use (commonly known as North Boulder Recreation Center)	3170 Broadway, Boulder, CO 80304	2		2		4	North
Harlow Platts Multi-Use Courts (commonly known as South Boulder Recreation Center)	1360 Gillaspie Dr, Boulder, CO 80305			4			South
Knollwood Tennis Courts	280 Spruce St, Boulder, CO 80302	2					Central
Martin Tennis Courts	36th Street and Eastman Ave, Boulder, CO 80305	2					South
North Palo Tennis Courts	30th Street and Redwood Pl, Boulder, CO 80301	2					North
Tom Watson Tennis Courts	6180 N 63rd St, Boulder, CO 80301	4				4	North
<b>TOTALS</b>		<b>20</b>	<b>0</b>	<b>8 tennis or 16 pickleball</b>	<b>4</b>	<b>13</b>	

PLEASE NOTE: BPR offers indoor multi-sport court pickleball on a limited basis at each of its three recreation center gymnasiums.

## 2.2 PROGRAMS AND SERVICES

Within the facilities mentioned above, the department facilitates a wide variety of programs and services as well as the utilization of the courts by outside user groups. The table below summarizes the programs and services that are held at the City of Boulder’s courts and the method by which the programs and services are offered.

<b>City of Boulder Parks and Recreation Court Programs and Services</b>		
<b>Programs and Services Offered</b>	<b>Location</b>	<b>Method of Providing</b>
<b>Tennis Lessons</b>	<b>Outdoor</b>	<b>Facilitate (through contractor)</b>
<b>Tennis Leagues</b>	<b>Outdoor</b>	<b>Facilitate</b>
<b>Tennis Tournaments</b>	<b>Outdoor</b>	<b>Facilitate</b>
<b>Tennis Drop-In Play</b>	<b>Outdoor</b>	<b>Direct</b>
<b>Tennis Court Reservations</b>	<b>Outdoor</b>	<b>Direct</b>
<b>Pickleball Lessons</b>	<b>Outdoor</b>	<b>Facilitate (through contractor)</b>
<b>Pickleball Leagues</b>	<b>Outdoor</b>	<b>Facilitate</b>
<b>Pickleball Tournaments</b>	<b>Outdoor</b>	<b>Facilitate</b>
<b>Pickleball Drop-In Play</b>	<b>Outdoor and Indoor</b>	<b>Direct</b>
<b>Pickleball Court Reservations</b>	<b>Outdoor and Indoor</b>	<b>Direct</b>

PLEASE NOTE: The City of Boulder has a service provider contract with Gonzo Tennis LLC to provide adult and children’s racquet sport instruction and programming, focusing primarily on tennis and pickleball. The terms and conditions of the contract that BPR has with Gonzo Tennis LLC for providing adult and children’s racquet sport instruction and programming is in alignment with the best practice standards outlined in BPR’s Service Contract Manual.

### 2.3 OUTDOOR COURT UTILIZATION – 2022

The chart below shows the 2022 scheduled/reserved utilization of outdoor tennis and multi-use courts (not including platform tennis courts).

- External Rental Usage is defined as the reservation of courts by outside individuals or groups.
- Internal BPR Reservations is defined as the reservation of courts directly by BPR for lessons, leagues, camps, clinics, and tournaments, including utilization by Gonzo Tennis LLC. A breakdown of each type of usage reserved by BPR is not currently tracked by the department.

<b>2022 Outdoor Court Utilization Analysis</b>			
<b>Court Location</b>	<b>Hours Rented /Reserved</b>	<b>Total Hours Available for Reservation</b>	<b>% of Total Hours Reserved</b>
Arapahoe Ridge	25	8,400	0.3%
Chautauqua	809	4,000	20.2%
Columbine	424	8,250	5.1%
East Boulder	6,784	24,300	27.9%
Foothills	8	16,800	0.0%
Knollwood	1,124	8,350	13.5%
Martin	888	8,350	10.6%
North Boulder	6,799	18,340	37.1%
North Palo	93	8,350	1.1%
South Boulder	3,598	11,800	30.5%
Tom Watson	16	21,840	0.1%
<b>EXTERNAL RENTAL USAGE</b>	<b>20,567</b>	<b>138,780</b>	<b>14.8%</b>
<b>INTERNAL BPR RESERVATIONS</b>	<b>10,434</b>	<b>12,000</b>	<b>86.9%</b>
<b>TOTAL UTILIZATION</b>	<b>31,000</b>	<b>150,780</b>	<b>20.6%</b>

#### 2.3.1 OUTDOOR COURT UTILIZATION ANALYSIS

Analysis reveals that:

- The overall utilization of courts cannot currently be measured as BPR does not have a means by which to track drop-in, unscheduled usage.
- Of the hours in which courts were reserved in 2022, external rentals accounted for 20,567 hours (or 66%) of the total usage.
- Internal BPR Reservations totaled 10,434 hours or 34% of all scheduled usage of outdoor courts.

## 2.4 OPERATIONAL ANALYSIS

In the fall of 2023 and winter of 2024, the consultant team conducted a series of internal and external stakeholder and focus group meetings. Additionally, a thorough review and analysis of operational policies, procedures and processes was conducted. The results of these focus group discussions and the analysis of existing data were condensed to a series of key operational themes, which are as follows:

### 2.4.1 COURT MANAGEMENT AND MAINTENANCE ANALYSIS

- Reservations are available for all outdoor tennis and multi-use courts.
- Outdoor court reservations are available on-line and managed through the City’s recreation management software, Active.
- Outdoor courts are not supervised and BPR does not have check-in process for reserved courts.
- Any member of a BPR recreation center can reserve outdoor courts at the recreation center sites (North, East, South) for free. Non-Members pay a \$5 per court per hour reservation fee for courts located at recreation center sites.
- The fee for reservation of a court not located at any of the recreation center sites is \$6 per court per hour.
- When outdoor courts are not reserved, they are available for free on a first come, first served basis.
- Courts can be booked up to 7 days in advance and cannot be booked within 1 hour of reservation time.
- The establishment of a formalized priority use system for outdoor courts is desired. Currently, priority is given to:
  - Adult and children's racquet sport instruction and programming through Gonzo Tennis, LLC is reserved by BPR in advance.
  - BOCO Pickleball is permitted to reserve the outdoor multi-use courts at the South Recreation Center one, three-hour block of time per week and Boulder Tennis Association use is reserved quarterly.
  - Other competitive programs such as leagues and tournaments as well as private lessons are booked after the public have access to reserve courts.
- Written standards for the maintenance of hard surface courts are included in the 2015 BPR General Maintenance and Management Plan.
- BPR does not currently track the annual labor hours utilized to maintain the tennis and multi-use courts.
- BPR has a best practice volunteer program in which members of the public can assist in the maintenance of tennis and multi-use courts, specifically snow removal.

## 2.4.2 FINANCIAL ANALYSIS

- BPR does not currently track the total cost of service for the maintenance and management of tennis and multi-use courts.
- The Active reservation system does not currently track the specific membership of the person making the reservation.
- The system, Active, is deficient in its ability to accurately capture and report the details of reservations including financial information. For example, a tabular export option of reports into Excel that quantifies paid versus free reservations is not available as part of the Active system.
- When multiple courts are reserved as part of a singular reservation transaction, the Active system will not generate a breakdown by individual court. The total revenue generated as part of the reservation is captured as a whole, not by court.
- Active system loopholes do not allow for an accurate breakdown of the utilization of multi-use outdoor courts by sport or revenue generated. Loopholes include:
  - A person can reserve a multi-use “tennis court” and, in turn, utilize it as two pickleball courts.
  - Though it goes against Recreation Center Membership Policy, recreation center members can make a court reservation for non-member friends or family free of charge without participating in the reservation.
  - Individuals with unlimited memberships can monopolize the pickleball courts because the Active system allows them to book both a multi-use court as one tennis court (or two pickleball courts) and a single pickleball court the same day. For example, a family that has three individual members can make nine, 1.5 hour pickleball court reservations for the same day.
- Due in part to the lack of data, the cost benefit of providing free tennis and multi-use courts to Recreation Center members does not exist.
  - Despite the limitations of the Active system, BPR calculations reveal that of the 20,567 hours reserved by the public in 2022, 30% were paid reservations. These and future results should ensure alignment with the BPR Fee Policy.



## CHAPTER THREE - MARKET ANALYSIS

Following the assessment of BPR's court system, the PROS Consulting Team conducted a market analysis to provide insight into the community that the court system serves. In this chapter includes analytics derived from the database of the Environmental Systems Research Institute that assesses the current and future demographics of the City of Boulder. Additionally, a comparative analysis of the court providers in Boulder and benchmarking of Colorado and national peer park and recreation agencies helps contextualize BPR's court system.

### 3.1 DEMOGRAPHIC ANALYSIS

An analysis of the local demographic makeup is helpful when understanding the population of the City of Boulder. This analysis is reflective of the total population and its key characteristics such as age segments, income levels, race, and ethnicity.

This analysis is based on projected demographics which may differ from actual future outcomes.

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#### 3.1.1 KEY FINDINGS AND IMPLICATIONS

The following implications are derived from the demographic analysis:

##### POPULATION

The population is expected to grow by 7.5%, 8,000 people over the next 15 year. With a growing population, the city will need to focus on reinvesting in and maintaining the current court system while also strategically adding courts over the next 10-15 years.

##### AGE SEGMENTATION

With an enrollment of more than 30,000 CU students, Boulder's largest concentration of people is within the 18-34 year old age segment. It is projected that by 2038 that 47% of the population will be 35 and older. This is significant as one out of every two pickleball players and two out of every five tennis players are aged 35 and older.

### 3.2 COURT PROVIDER ANALYSIS

PROS Consulting, in conjunction with BPR staff, identified public, nonprofit, and private court providers in the City of Boulder that can be interpreted as both complementors and competitors of BPR. The goal of this analysis is to evaluate where BPR's court system is positioned in the local market. This provides insight into how BPR can best meet the needs of the community in the future.

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#### 3.2.1 PUBLIC AND NONPROFIT PROVIDER COMPARISON

This section compares the scope and breadth of the offerings from other public and nonprofit providers, and a comparison of the City of Boulder's court system against those offerings as shown in the table below. Comparisons are made when considering site amenities, services, and programming offered to the community.

City of Boulder Parks and Recreation Court Study Competition Assessment Public and Non-Profit Sectors								
AMENITIES and SERVICES	Boulder Parks and Recreation Department	Boulder High School	Boulder JCC	Centennial Middle School	Fairview High School	Manhattan School of Arts and Academics	South Campus Courts, University of Colorado	YMCA of Boulder
Provider Type	Public	Public (limited)	Nonprofit	Public (limited)	Public (limited)	Public (limited)	Public (limited)	Nonprofit
Dedicated Outdoor Tennis Courts	20	3	0	8	8	4	12	0
Dedicated Indoor Tennis Courts	0	0	0	0	0	0	0	0
Dedicated Lighted Tennis Courts	13	0	0	1	1	0	0	0
Dedicated Outdoor Pickleball Courts	0	0	0	0	0	0	0	0
Dedicated Indoor Pickleball Courts	0	0	0	0	0	0	0	0
Dedicated Lighted Pickleball Courts	0	0	0	0	0	0	0	0
Multi-Sport Outdoor Courts (Tennis and Pickleball)	8 Tennis / 14 pickleball	0	0	0	0	0	0	0
Multi-Sport Indoor Courts (Basketball, Volleyball, Pickleball)	8 (Limited)	0	2	0	0	0	0	2 (Limited)
Tennis Drop-In Play	Yes	No	No	Yes	No	No	No	No
Tennis Lessons	Yes	School Only	No	School Only	School Only	No	No	No
Tennis Leagues	Yes	School Only	No	School Only	School Only	No	No	No
Tennis Tournaments	Yes	School Only	No	School Only	School Only	No	No	No
Tennis Court Reservations	Yes	No	No	No	No	No	No	No
Pickleball Drop-In Play	Yes	No	No	No	No	No	No	No
Pickleball Lessons	Yes	No	No	No	No	No	No	No
Pickleball Leagues	Yes	No	No	No	No	No	No	No
Pickleball Tournaments	Yes	No	No	No	No	No	No	No
Pickleball Court Reservations	Yes	No	No	No	No	No	No	No

**PUBLIC AND NONPROFIT PROVIDER COMPARISON SUMMARY**

- BPR operates the only public outdoor tennis and pickleball courts in the city. Other providers have limited or restricted access due to utilization by students, alumni, and faculty/staff.
- BPR offers the most comprehensive tennis and pickleball program amongst the providers identified in the chart on the previous page.
- None of the providers in this section provide stand alone, dedicated pickleball courts.
- Dedicated indoor courts are not provided by any of the public or nonprofit providers.
- The tennis courts at CU Boulder South Campus is slated for redevelopment starting in 2025.

3.2.2 PRIVATE SECTOR PROVIDER COMPARISON

This section compares the scope and breadth of the City of Boulder’s court system with that of private sector providers in the region and includes amenities, services, and programming offered to the community.

City of Boulder Parks and Recreation Court Study Competition Assessment Private Sector						
AMENITIES and SERVICES	Boulder Parks and Recreation Department	Boulder Country Club	Boulder Pickleball	Colorado Athletic Club	The Meadows	Rocky Mountain Tennis Club
Provider Type	Community	Exclusive	Exclusive	Exclusive	Exclusive	Exclusive
Dedicated Outdoor Tennis Courts	20	6	0	1	9	12
Dedicated Indoor Tennis Courts	0	3	0	0	5	5
Dedicated Lighted Tennis Courts	13	3	0	0	5	5
Dedicated Outdoor Pickleball Courts	0	0	0	0	0	1
Dedicated Indoor Pickleball Courts	0	0	5	0	0	0
Dedicated Lighted Pickleball Courts	0	0	5	0	0	0
Multi-Sport Outdoor Courts (Tennis and Pickleball)	9 Tennis / 14 pickleball	0	0	2 T; 3 PB	0	0
Multi-Sport Indoor Courts (Basketball, Volleyball, Pickleball)	9 (Limited)	0	0	0	0	0
Tennis Drop-In Play	Yes	No	No	No	No	No
Tennis Lessons	Yes	Yes	No	Yes	Yes	Yes
Tennis Leagues	Yes	Yes	No	No	Yes	Yes
Tennis Tournaments	Yes	Yes	No	No	Yes	Yes
Tennis Court Reservations	Yes	Yes	No	Yes	Yes	Yes
Pickleball Drop-In Play	Yes	No	No	No	No	Yes
Pickleball Lessons	Yes	No	Yes	Yes	No	No
Pickleball Leagues	Yes	No	Yes	Yes	No	No
Pickleball Tournaments	Yes	No	Yes	No	No	No
Pickleball Court Reservations	Yes	No	Yes	No	No	Yes

#### PRIVATE SECTOR PROVIDER COMPARISON SUMMARY

- The only provider of dedicated pickleball courts is Boulder Pickleball which opened in early 2023.
- Rocky Mountain Tennis Center directly provided the most comprehensive tennis program amongst the providers identified in the chart on the previous page. Rocky Mountain Tennis Center’s lease has ended as the site has been purchased and is slated for redevelopment which will not include court operations. Efforts by private developers to establish a new racquet sports center at a different site to replace this loss have not been successful as of this writing.
- There is no indoor provider available to the public.

#### 3.2.3 OVERALL COURT PROVIDER ANALYSIS SUMMARY

BPR and Rocky Mountain Tennis Center were the leaders in court service delivery in the City of Boulder as these two entities provided the most facilities and the most comprehensive system of programs and services.



### 3.3 NATIONAL PICKLEBALL TREND ANALYSIS

#### 3.3.1 2022 PARTICIPATION DATA

All participation statistics are from a nationwide study conducted during the 2022 calendar year by Sports Marketing Surveys USA (SMS). Under the guidance of the Sports & Fitness Industry Association (SFIA) and seven other sports industry associations that make up the Physical Activity Council (PAC), the participation study was designed and launched by Digital Research (DRI). All other data is attributable to the SFIA/SMS research partnership.

#### 3.3.2 2023 FACILITY DATA

All facility statistics are from Pickleheads' proprietary database. The court database has been built since inception by an internal team that audits and reviews court information city-by-city and through court edits and new court submissions from users of Pickleheads.com. The database as of June 2023 included 51,937 courts across 12,081 facilities in the U.S.

#### 3.3.3 NATIONAL TRENDS IN PICKLEBALL ACTIVITY

The industry will need to spend over \$900 million building courts over the coming years to satisfy current and future demand. This would require building 25,784 courts nationwide at a projected cost of \$902.4 million.

- Pickleball is the fastest growing sport in the United States. There were 8.9 million participants in 2022, an 85.7% increase from 2021 and a 158.6% increase from 2019.
- In 2022, the number of new participants of pickleball exceeded the total number of participants in 2021. This highlights the unprecedented growth and increased awareness of the sport.
- Pickleball is a multigenerational sport. Our data indicates the average age of a pickleball player is 35 years of age, and the age group with the most participants is 25-34, with the 65+ and 18-24 age groups following closely behind.
- Pickleball participation grew in every region in the United States in 2022 with the South Atlantic region (including DE, FL, GA, MD, NC, SC, VA) leading the way with 1.9 million pickleball players.
- Many of the largest metropolitan cities in the United States are far behind in satisfying pickleball demand for courts.
- There remains a large opportunity to build dedicated pickleball facilities. Over 70% of pickleball courts are temporary.

#### 3.3.4 PICKLEBALL DEDICATED COURT LEVEL OF SERVICE

By overlaying regional participation data with facility data, we can gain insights into how well a region is satisfying current pickleball demand. Level of service is measured as courts per 1,000 participants.

Dedicated courts are defined as those that have permanent nets and lines installed. This metric is used to measure the court density per 1,000 participants in nine regions across the U.S. While comparable metric for total courts (which includes temporary courts) is included, we focus on the dedicated index because dedicated courts provide the best player experience.

The chart below shows the regions ordered by dedicated courts per 1,000 participants.

The national average is 2.3 dedicated courts per 1,000 participants. The Mountain region, which includes Colorado, has the highest density of courts at exactly twice the national average which impacts the perception that the City of Boulder needs to provide dedicated pickleball courts to the community.

Rank	Region	Dedicated Courts	Total Courts	Participation	Dedicated Courts per 1,000 Participants	Total Courts per 1,000 Participants
1	Mountain	3,229	5,947	699,000	4.6	8.5
2	West North Central	1,524	4,424	529,000	2.9	8.4
3	South Atlantic	4,931	11,247	1,894,000	2.6	5.9
4	East South Central	699	2,042	318,000	2.2	6.4
5	New England	823	3,039	382,000	2.2	8.0
6	East North Central	2,520	9,615	1,391,000	1.8	6.9
7	Pacific	2,569	6,682	1,472,000	1.7	4.5
8	West South Central	1,248	3,747	902,000	1.4	4.2
9	Middle Atlantic	1,329	4,519	1,363,000	1.0	3.3

### 3.4 NATIONAL TENNIS TREND ANALYSIS

#### 3.4.1 OVERVIEW

The USTA announced that in 2022, tennis participation increased for the third consecutive year in the United States. In 2022, participation in tennis grew by one million players with more than 23.6 million people playing the sport. This number represents an increase of 5.9 million participants, or 33 percent since the start of 2020. This information was compiled by the Tennis Industry Association.

The growth and health of the sport was not limited to just participation, as a variety of key efforts and initiatives were focused on increasing access to the game and making the overall tennis experience better for all players. The highlights of these efforts and initiatives are as follows:

#### FACILITIES AND PUBLIC PARKS

The USTA continued its work in supporting the infrastructure of tennis in the U.S. through various facilities grants and support work. In 2022, the USTA worked with more than one hundred facilities across

the country to provide technical assistance to build or refurbish courts at public parks and tennis facilities.

The USTA also issued the first ever Tennis and Pickleball Statement of Guidance, developed with park professionals and court contractors, detailing ways that public parks could most efficiently, economically, and effectively incorporate the growth of both tennis and pickleball within their communities.

#### JUNIOR PLAY

Numbers increased across the board for junior players competing in the Competitive Pathway. This included both an 18 percent increase in unique junior tournament players and a 25 percent increase in junior memberships.

#### USTA LEAGUE

USTA League, the country's largest adult tennis league for players of all skill levels, grew by 11 percent in 2022, with 284,000 unique participants competing throughout the year.

### 3.4.2 USTA STATEMENT OF GUIDANCE - PUBLIC FACILITIES APPROACH TO TENNIS AND PICKLEBALL

As the national governing body for the sport of tennis in the United States and in concert with park professionals, the USTA put forth a Statement of Guidance in 2023 for the development, expansion, and renovation of public facilities and spaces related to tennis and pickleball. This guidance is presented within the context and understanding that tennis and pickleball are currently experiencing significant participation increases throughout the country and that both sports have ardent supporters advocating for their respective sport. The Statement of Guidance provided by USTA is as follows:

#### OPTION #1: SPORT-SPECIFIC SITES

The development of tennis and pickleball facilities as singular-focused sport-specific sites and courts is highly recommended by USTA. These facilities should be offered either as one central facility complex or as separate sport-specific developments to best meet the needs of the citizens.

#### OPTION #2: NON-TRADITIONAL SPACES

If Option #1 is not possible, both tennis and pickleball can be played and enjoyed by citizens in non-traditional spaces. Look at all public hard surface areas for conversion, such as multi-sport court sites and/or vacant parking lot locations.

#### OPTION #3: SHARED USE OF TENNIS FACILITIES

If Options #1 and #2 are not possible, shared usage through blended lines on existing tennis courts is advisable for park locations of two (2) or fewer tennis courts. For park locations of three (3) or more tennis courts, every effort should be made to utilize Option #1 or #2 due to the sustained growth and increasing public demand for both sports.



### 3.5 BENCHMARKING

#### 3.5.1 LEVEL OF SERVICE

This section provides a general overview of dedicated courts available to residents as provided by a sampling of other Colorado park and recreation agencies as well as national peer agencies. The table below shows the level of service provided by each agency for outdoor dedicated pickleball and outdoor dedicated tennis courts (1 court per X population) and the median level of service.

PLEASE NOTE: The fewer number of people served by a single court, the greater the level of service being provided.

Agency	Population	Outdoor Dedicated Pickleball Courts	Outdoor Dedicated Tennis Courts
		1 court per X population	1 court per X population
Boulder, CO (City Courts Only)	108,663	NA	5,400
<b>COLORADO AGENCIES</b>			
Broomfield, CO	76,976	25,659	6,415
Foothills Park and Recreation District, CO	93,000	9,300	5,813
Ft. Collins, CO	167,554	21,250	6,800
Longmont, CO	101,561	12,300	4,300
South Suburban Park and Recreation District, CO	157,261	7,663	25,542
Westminster, CO	111,153	13,894	6,538
<b>COLORADO MEDIAN</b>		<b>15,011</b>	<b>9,235</b>
<b>OTHER PEER AGENCIES</b>			
Ann Arbor, MI	119,570	10,870	3,986
Asheville, NC	97,949	12,244	4,664
Bend, OR	107,305	6,312	13,413
Berkeley, CA	112,643	22,529	3,313
Bloomington, IN	80,332	8,033	3,651
Naperville, Illinois Park and Recreation District	149,540	8,308	4,154
Tempe, AZ	190,889	NA	3,743
<b>OTHER PEER AGENCIES MEDIAN</b>		<b>11,383</b>	<b>5,275</b>
<b>MEDIAN TOTALS (ALL AGENCIES)</b>		<b>13,197</b>	<b>7,102</b>
Boulder, CO (City Courts Only)	108,663	NA	5,400

- Outdoor Dedicated Pickleball Courts - Given that BPR does not provide dedicated pickleball courts, its level of service is non-existent and below that of all but one benchmarked agency.
- Outdoor Dedicated Tennis Courts - BPR provides a greater level of service than the benchmarked median for Colorado agencies but a slightly less level of service than the median of other peer agencies.

3.5.2 COURT RESERVATION PRICING

The following are the current individual court reservation rates charged by BPR and the Colorado benchmark agencies.

Agency	Court Fees (per court per hour)
Boulder, CO	Free - recreation center members \$5.00 - non-members
Broomfield, CO	\$6.00
Foothills Park and Recreation District, CO	\$15.00 - residents \$20.00 - non-residents
Ft. Collins, CO	\$8.00
Longmont, CO	\$7.50
South Suburban Park and Recreation District, CO	\$10.00 - non-prime time \$20.00 - prime time
Westminster, CO	\$5.00 for two hours

As noted above, pricing strategies vary from agency to agency, however, BPR is the only agency that includes court reservation fees with recreation center membership.



## CHAPTER FOUR - COMMUNITY ENGAGEMENT

Engagement for this project is considered the Consult Level, based on the City of Boulder’s Engagement Strategic Framework. The Consult Level means that the city will keep community members informed, listened to, provide acknowledgement of their concerns and aspirations, and share feedback on how public input influenced decisions.

The target audience for this engagement is community members who currently play pickleball and/or tennis on BPR courts.

Engagement is structured in three windows for this plan so that community members can provide feedback at specific milestones. After each window staff and consultants evaluate the feedback gathered, bring a summary of feedback to PRAB, and incorporate feedback into deliverables.

- Engagement Window 1: October 2023
  - Goal: Share a foundation of Information and Inquiry.
  - Associated Deliverables: Data collection and needs assessment, recommendations, and priorities for current courts.
- Engagement Window 2: February - March 2024
  - Goal: Evaluate options.
  - Associated Deliverables: Visioning and core program analysis, space allocation diagrams, concept development.
- Engagement Window 3: April - June 2024
  - Goal: Communicating recommendations.
  - Associated Deliverables: Final draft.

The following sections provide a summary of Engagement Windows 1 and 2.

### 4.1 ENGAGEMENT WINDOW ONE

Input from Engagement Window 1 revealed that BPR’s court system is perceived to be inadequate (quantity of courts and existing conditions) and, in turn, has operational challenges to overcome. Participants see the system as one that is not excellently maintained but interactions with staff have been overwhelmingly positive. The community does enjoy the programs and services offered, specifically for tennis. Unmet needs exist, however, as the demand for tennis and pickleball services is currently outweighing the available court time and/or existing amenities. The following summarizes the themes of community input:

- The tennis and pickleball communities look to the city to be the primary provider of outdoor courts more than indoor racquets. Historically, the Rocky Mountain Tennis Center has operated a seasonal bubble which hosted the only indoor tennis courts in Boulder.
- There is a desire for additional publicly accessible courts due in part to upcoming changes in the number of private courts in Boulder is anticipated to add greater demand to the city’s courts (Rocky Mountain Tennis Center, CU South).
- There is a strong desire for dedicated pickleball courts.

- There is a desire to recapture, at a minimum, the dedicated tennis court level of service that existed prior to eight BPR tennis courts being striped for pickleball and tennis play.
- There is a desire to not share tennis courts with pickleball players due to the multiple lines on the court and the inability to host sanctioned league and/or tournaments on those types of courts.
- Pickleball players would like multiple courts at one or two locations to capitalize on the socialization benefit of the sport and referred to South Boulder Recreation Center location (currently accommodates eight pickleball courts) as a good starting point.
- Tennis players would like at least five and up to ten courts at one or two locations to support leagues and tournaments.
- Outdoor courts are the preference for both user groups, though indoor courts are also desired.
- Gonzo Tennis LLC would like to operate out of one location to not incur the additional overhead and cost of operating multiple sites (storage, transporting of equipment, etc.).
- There is a strong desire to explore public-private partnerships for larger facilities.
- The court reservation system and process should be overhauled.

#### 4.1.1 ENGAGEMENT WINDOW 1- SUMMARY OF NEEDS

The following chart summarizes the needs as gleaned from Engagement Window 1. Each need that has been identified will support the investment in the court system that is required to assist in meeting community expectations. These need-based priorities are a result of both qualitative and quantitative analyses from Engagement Window 1 to create and maintain an appropriate balance for planning and operations.

### Summary

\*Create a court delivery system that is accessible, sustainable, and resilient.

\*Maximize utilization of existing courts by updating the court reservation processes.

\*Increase the number of tennis and pickleball courts in the system.

\*Create dedicated courts for each sport (tennis and pickleball).

\*Utilize best practice design standards to redevelop existing courts and build new courts.

\*Enhance the playability of indoor pickleball offerings at BPR’s recreation center gymnasiums.

\*Consider a public-public or public-private partnership to develop indoor racquet and pickleball courts.

#### 4.2 ENGAGEMENT WINDOW TWO

During the second window of engagement for this project staff requested community feedback on potential plans to expand the court system by adding up to 22 dedicated tennis courts and 22 dedicated pickleball courts by 2036. Key takeaways from community feedback included:

- Tennis and pickleball players are excited for plans for additional outdoor dedicated courts especially at East Community Park, Valmont City Park, and Tom Watson Park.
- Both sports are interested in adding courts as soon as possible. Some shared concern that the city was not acting fast enough.
- Tennis players requested that tennis courts at East Boulder Community Park be built first if a conversion of the existing courts to pickleball was planned and shared concern about maintenance of existing courts.
- Both sports, with more comments from tennis, shared an interest in indoor, year-round facilities.
- Both sports shared comments on specific amenities such as seating, lights, and walkways that staff will reference as the design process continues.
- Neighbors and players shared concern and questions about noise impacts from pickleball.
- The platform tennis community shared interest in additional platform courts.



## CHAPTER FIVE - LEVEL OF SERVICE STANDARDS

### 5.1 METHODOLOGY

Level of Service (LOS) standards are guidelines that define service areas based on population that support investment decisions related to tennis and pickleball courts. The city will continue to focus on accessible, affordable courts and programming for tennis and pickleball. The city does not plan to provide 100% of the courts or programming within Boulder.

The consultant team evaluated and developed LOS standards using a combination of local, regional, and national resources, including:

- Demographic projections (including population, age, and diversity segmentation).
- 2022 BPR Department Plan.
- 2022 United States Tennis Association City of Boulder Assessment.
- 2023 Sports & Fitness Industry Association's (SFIA) Pickleball Report.
- 2023 Tennis Industry Association Annual Report.
- 2023 Pickleheads City of Boulder Court Report.
- Approximate current percentage of total population of tennis (10-12%) and pickleball (5-7%) players in Boulder.
- Approximate current ratio of tennis to pickleball players in Boulder (two (2) tennis players: one (1) pickleball player).
- Availability of existing parkland to develop dedicated tennis and pickleball courts.
- Community and stakeholder input including stakeholder meetings, PRAB Meetings, online community questionnaire and general observations.
- Future planned courts in the City of Boulder.
- Current conditions of existing court inventory.
- Current and planned tennis and pickleball court capital improvements.
- Inventory available via other service providers.
- Opportunities and constraints analysis of existing and potential future park sites for tennis and pickleball court development.
- The ability for the City of Boulder to financially sustain high-quality tennis and pickleball courts.

### 5.2 CURRENT LEVEL OF SERVICE - 2024

The City of Boulder currently provides the following level of service for tennis and pickleball courts to its residents.

		2024 Inventory	Service Levels		
		City Inventory	2024 Service Level City Population (108,000)		
<b>COURTS</b>					
Outdoor Dedicated Tennis Courts		20.00	1.00	Court per	5,400
Outdoor Dedicated Pickleball Courts		-	1.00	Court per	NA
Outdoor Multi-Use Tennis/Pickleball Courts		8.00	1.00	Court per	13,500

- Outdoor Dedicated Pickleball Courts: Outdoor dedicated pickleball courts are not currently provided by the city and therefore there is no LOS for this court type.
- Outdoor Dedicated Tennis Courts: The current LOS for outdoor dedicated tennis courts is one (1) court per 5,400 population.
- Outdoor Multi-Use Tennis/Pickleball Courts: The current LOS for outdoor multi-use tennis/pickleball courts is one (1) court per 13,500 population.

### 5.3 LEVEL OF SERVICE KEY RECOMMENDATIONS

Based on a thorough review of the court system and stakeholder input, it is recommended that BPR increase its investment in tennis and pickleball courts to meet the level of service recommendations as shown below. Specifically, it is recommended that BPR pursue the development of new dedicated tennis and pickleball courts that meet the needs of the community and address the projected 2036 level of service deficiencies.

	Service Levels						2036 Needs	
	2024 Service Level based upon City Population (108,000)				Recommended Service Levels		Additional Courts Recommended to be Provided by City by 2036	
<b>COURTS</b>								
Outdoor Dedicated Tennis Courts	1.00	Court per	5,400	1.00	Court per	2,500	22	Courts
Outdoor Dedicated Pickleball Courts	1.00	Court per	NA	1.00	Court per	5,000	22	Courts
Outdoor Multi-Use Tennis/Pickleball Courts	1.00	Court per	13,500	NA	Court per	NA	NA	Courts

PLEASE NOTE: BPR should maintain the current inventory of outdoor multi-use courts and evaluate the need for this court type as it adds outdoor dedicated tennis and pickleball courts.

Based on the recommended level of service, the BPR should add the following to its court system by 2036:

- Twenty-two (22) outdoor dedicated tennis courts to its court system.
- Twenty-two (22) outdoor dedicated pickleball courts to its court system.

As part of adding courts to the system, BPR will also consider equity in distribution as outlined in the 2022 BPR Department Plan. This means that BPR will look to distribute courts geographically and within areas of the city where recreational services may currently be lacking.



## CHAPTER SIX - FACILITY ASSESSMENTS

### 6.1 GENERAL CONDITION ASSESSMENT - SUMMARY

The consulting team reviewed court assessment data provided by the city. The team completed an onsite inspection of each court facility to affirm the findings of the city’s self-assessments. Each court location facility was reviewed for code violations, deferred maintenance issues, safety concerns, and functionality.

The table summarizes the Asset Priority Index (API) for the current tennis and pickleball courts. The API is a combination of conditions and criteria for court management that provides a ranking out of 100 with the value of 100 being the highest priority. This is used to prioritize maintenance across the court system.

For the API, the condition is rated as:

- Good: No major maintenance within 5 years.
- Fair: Maintenance needs within 3-4 years.
- Poor: Action required typically within 1-2 years.

For the API, the prioritization criteria are:

- Equity and access.
- Community use.
- Park Operations and maintenance.
- Sustainability and resilience (robustness).

Court Name	API	Next Major Maintenance Task
<b>Arapahoe Ridge Tennis Courts*</b>	<b>40*</b>	<b>Resurface in 2034*</b>
<b>Chautauqua Multi-Use Court</b>	<b>65</b>	<b>Convert to Post Tension Concrete in 2025</b>
<b>Columbine Tennis Courts*</b>	<b>45*</b>	<b>Resurface in 2034*</b>
<b>East Boulder Community Park Tennis</b>	<b>75</b>	<b>Convert to Post Tension Concrete in 2025</b>
<b>Foothills Roller Sport Rink West</b>	<b>50</b>	<b>Repaint lines in 2032</b>
<b>Fredrick Law Olmsted Tennis and Multi-Use Courts</b> (commonly known as North Boulder Recreation Center)	<b>75</b>	<b>Convert to Post Tension Concrete in 2028</b>
<b>Harlow Platts Multi-Use Courts</b> (commonly known as South Boulder Recreation Center)	<b>85</b>	<b>Convert to Post Tension Concrete in 2027</b>
<b>Knollwood Tennis Courts</b>	<b>75</b>	<b>Resurface in 2026</b>
<b>Martin Tennis Courts</b>	<b>90</b>	<b>Resurface in 2036</b>
<b>North Palo Tennis Courts</b>	<b>65</b>	<b>Convert to Post Tension Concrete in 2028</b>
<b>Tom Watson Tennis Courts</b>	<b>65</b>	<b>Convert to Post Tension Concrete in 2029</b>

\* Assumes conversion to post tension concrete surface in 2024.

## CHAPTER SEVEN – SITE SPECIFIC CONCEPT DIAGRAM DEVELOPMENT

### 7.1 SITE CRITERIA FOR POTENTIAL EXPANSION

As part of the general condition assessment phase, the consulting team, in conjunction with BPR staff, determined which sites were best suited to be evaluated for tennis and/or pickleball court expansion. The following criteria was utilized to determine which sites should be selected for further evaluation:

- Site should be classified as either a community park, city park or recreation site to allow adequate space for activities and parking when compared to smaller park types.
- Site should be free of obvious topographic challenges.
- Sites for pickleball courts should take into account residential proximity and potential acoustic conflicts. This may include the following approaches:
  - Carry out decibel testing to ensure that pickleball play does not exceed legal noise limits at the perimeter of residential lots.
  - Consider locating new pickleball courts at least 500’ from residential areas, and a preferred distance of 600’ to potentially reduce noise for residential neighbors.
  - Add sound mitigation to ensure that pickleball play does not exceed legal limits.
- Equity considerations based on analysis from the 2022 BPR Department Plan.
- Overall geographical distribution of courts within the community.

This evaluation process determined that the most suitable sites for detailed conditions analysis are:

- East Boulder Community Park.
- Foothills Community Park.
- Harlow Platts Community Park (South Boulder Recreation Center).
- Stazio Ballfields.
- Valmont City Park.
- Tom Watson Park.

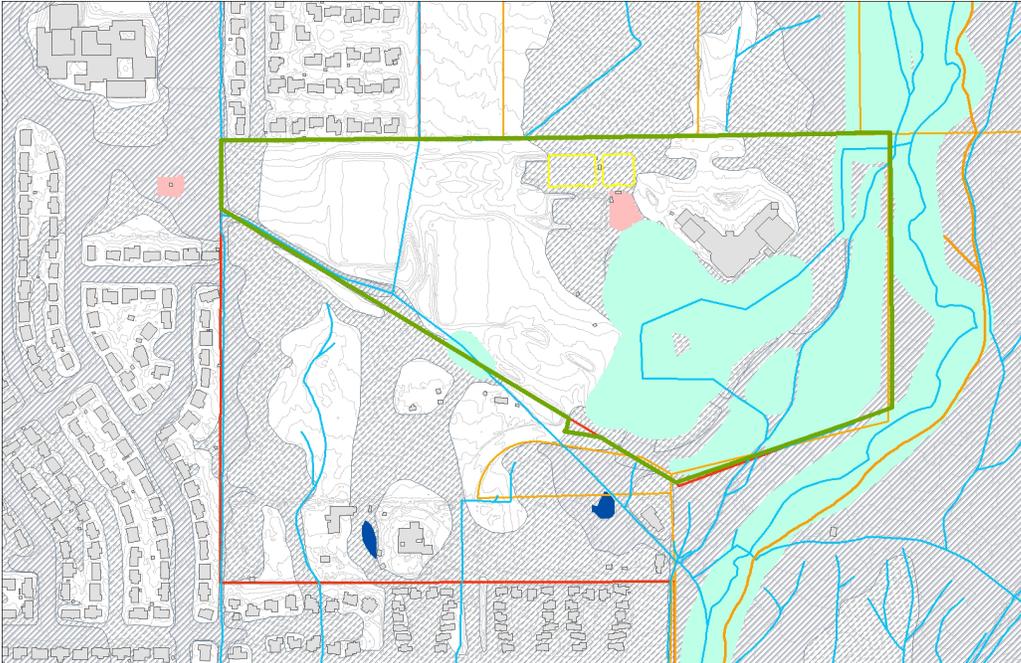
### 7.2 SITE SUITABILITY CRITERIA EVALUATION

Upon completion of the detailed site analysis, the consulting team, in conjunction with BPR staff, developed a comprehensive criterion tool to further evaluate the suitability of the six sites for court expansion. The ten criteria are:

Criteria
Property Ownership
Adequate space for desired courts and amenities
Proximity to residential properties
Utilities (Water, Sewer, Stormwater, Electric)
Topography
Environmental Impact
Parking and Multi-modal access
Current Use / Planned Use/ Opportunity Cost
Equity
Existing Amenities

## 7.3 DETAILED EXISTING CONDITIONS ANALYSIS

### 7.3.1 EAST BOULDER COMMUNITY PARK

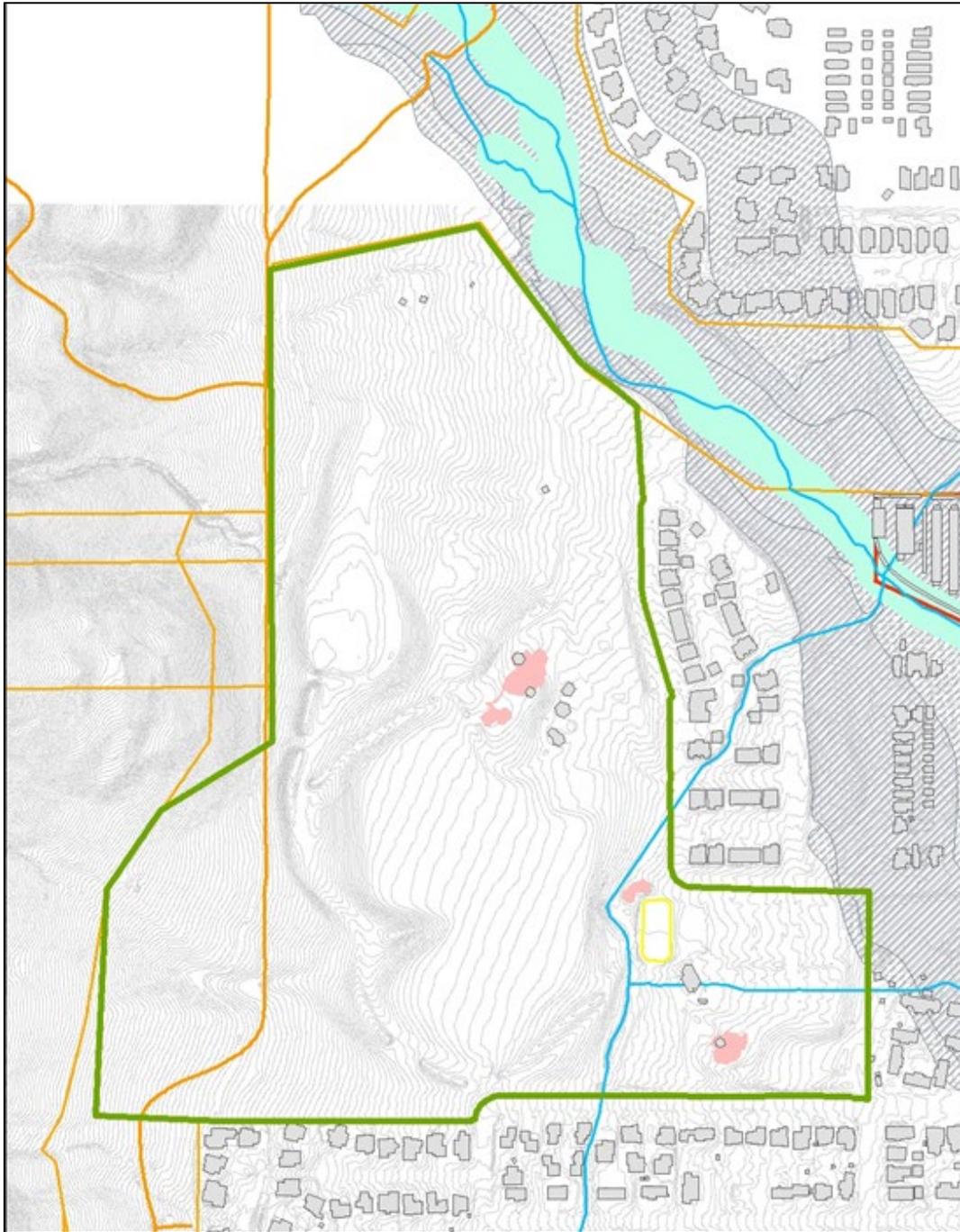


East Boulder Community Park Map with Park Boundary Outlined in Green

#### SITE CONSIDERATIONS

- Existing well-used courts.
- Multi-use park with many activities.
- Current parking.
- 500-year floodplain which includes the existing courts and wetland at boundary with Hogan-Pancost Property.
- Stream/ditch cuts across property.
- Adjacent to open space and connected to trails.
- Level/easily graded site.
- Potential near-term option for locating new pickleball courts between restroom and pond, and re-designating existing courts for tennis only.
- Potential to explore development for dedicated tennis courts on the Hogan-Pancost property.

7.3.2 FOOTHILLS COMMUNITY PARK



Foothills Community Park Map with Park Boundary Outlined in Green

CONSIDERATIONS

- Residential proximity limits pickleball potential due to acoustic challenges.
- The temporary dog park is oversized and could be relocated or shifted slightly within the park.

- Original plan for the park included courts that were not able to be built during the initial phases of development.
- Parking currently reaches capacity during weekends and youth sports events.
- Topography is a significant factor; major earthwork required.
  - Level ground constrained by existing uses (athletic fields, playgrounds, picnic pavilions, paragliding off knoll, etc.)
- Consideration should be given to the viewsheds.
- Site weather is windy.
- Absence of floodplains or wetlands.
- Potentially good trail connectivity.



7.3.3 HARLOW PLATTS COMMUNITY PARK (SOUTH BOULDER RECREATION CENTER)



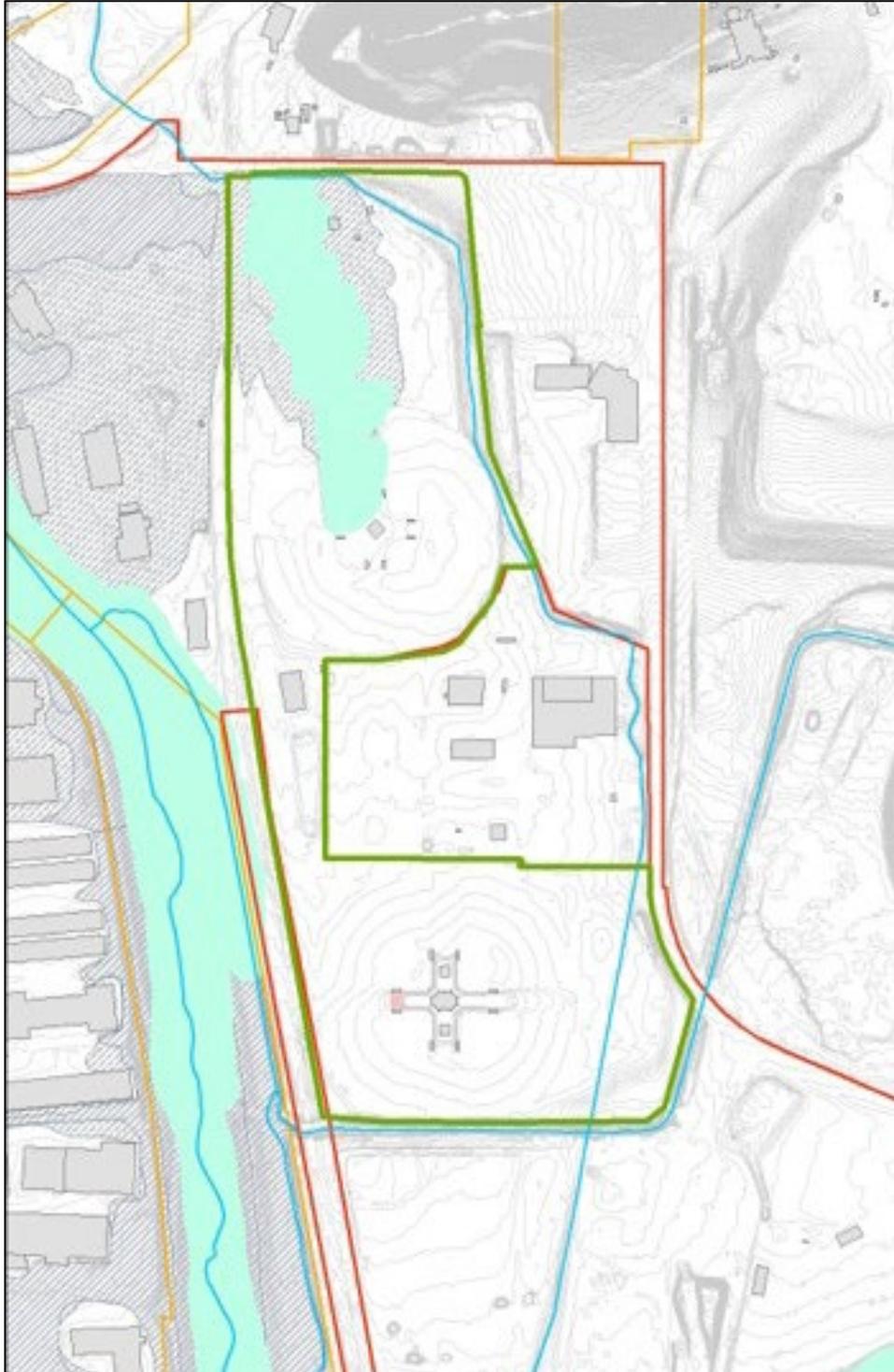
Harlow Platts Community Park (South Boulder Recreation Center) Map with Park Boundary Outlined in Green

## CONSIDERATIONS

- Currently a popular destination for pickleball.
- Occasionally used by local high schools for tennis overflow during tournaments.
- Site is constrained by:
  - Residential proximity
  - Sloping terrain
  - Existing uses
- Lake, wetlands, stream/ditch are significant challenges to future site development.
- Development of park should be a part of larger site project that includes the potential redevelopment of the adjacent South Boulder Recreation Center.
- There is a community need for athletic fields as determined by the 2015 Athletic Field Study, so expansion of tennis courts to the east of existing courts is not desired due to the existing field.
- Limited potential in replacing/relocating the existing volleyball courts.



7.3.4 STAZIO BALLFIELDS

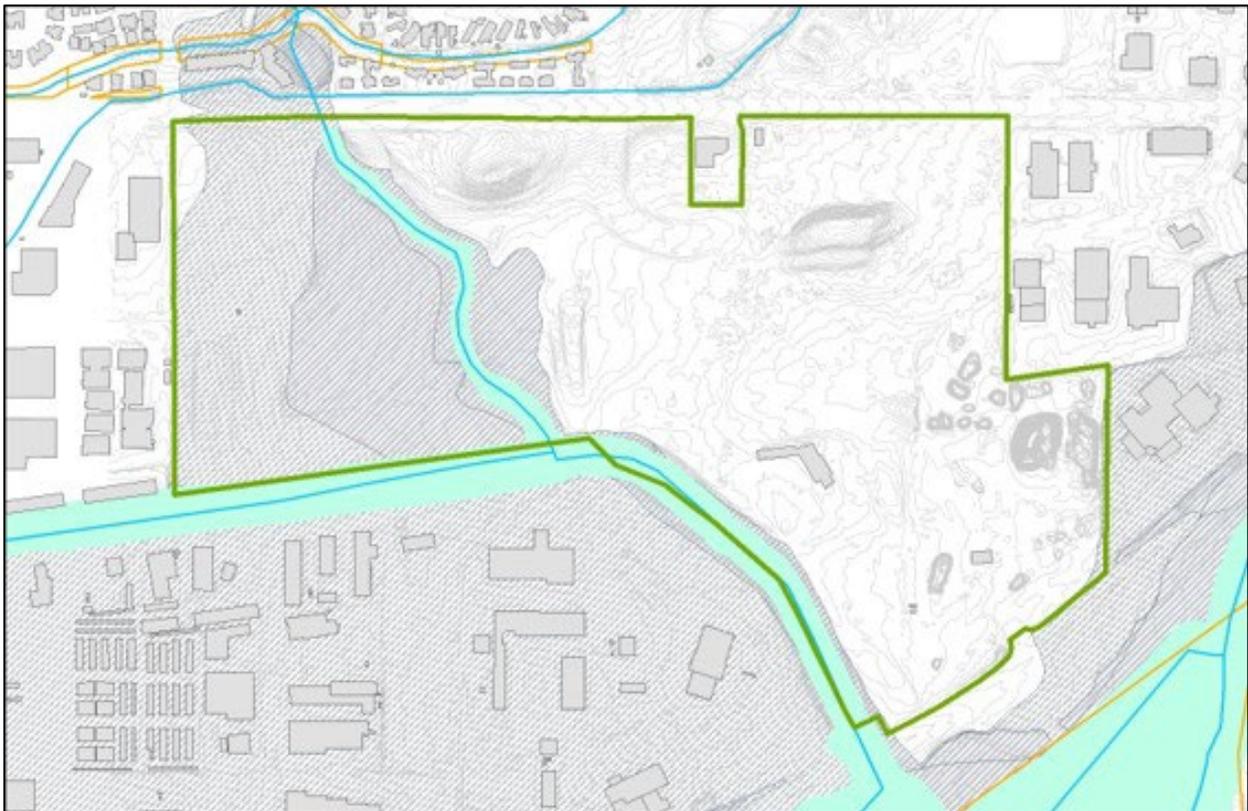


Stazio Ballfields Map with Park Boundary Outlined in Green

## CONSIDERATIONS

- A potential 8<sup>th</sup> baseball field focuses the addition of courts to the northern end of the park.
- Consideration of low-functioning wetland and 500-year floodplain is necessary.
- No residential impact.
- Active park with athletic uses.
- Parking currently reaches capacity during sporting events.
- Parking expansion could be challenging.
- Viewshed of the butte and flatirons is prominent.

### 7.3.5 VALMONT CITY PARK (SOUTH)

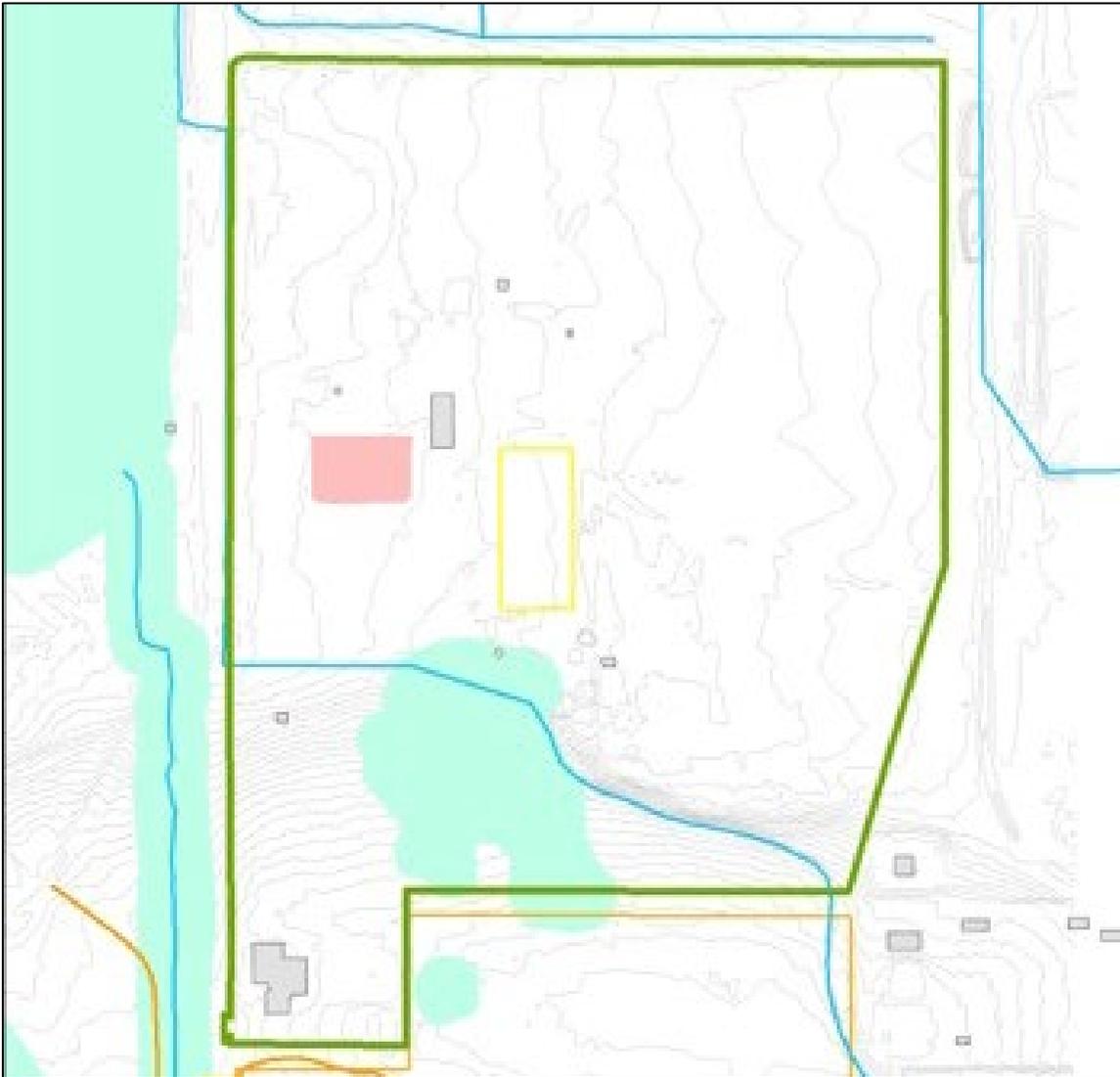


Valmont City Park (South) Map with Park Boundary Outlined in Green

## CONSIDERATIONS

- Existing 2015 Valmont City Park Master Plan identifies other uses for this location within the park.
- Connected to existing trail network.
- Residential impacts are non-existent.
- Site is level and flat.
- No wetlands or floodplains in the development area, but opportunity exists to add wetlands if mitigation is required.
- Infrastructure within the southern part of the park would be required.

### 7.3.6 TOM WATSON PARK



Tom Watson Park Map with Park Boundary Outlined in Green

## CONSIDERATIONS

- Though the tennis courts were recently resurfaced, additional reinvestment is needed in the park.
- Residential impacts are non-existent.
- Site is flat, though wetlands and the slope of the property will minimize expansion to the south.
- The City of Boulder does not own the park. It has a long-term easement from IBM for the use of the property as a community park.
- Adequate parking (used by lake-goers).
- Potential expansion of courts into existing volleyball courts and lawn area should be considered.



Playground at Tom Watson Park

## 7.4 CONCEPT DIAGRAMS – PRIORITY SITES

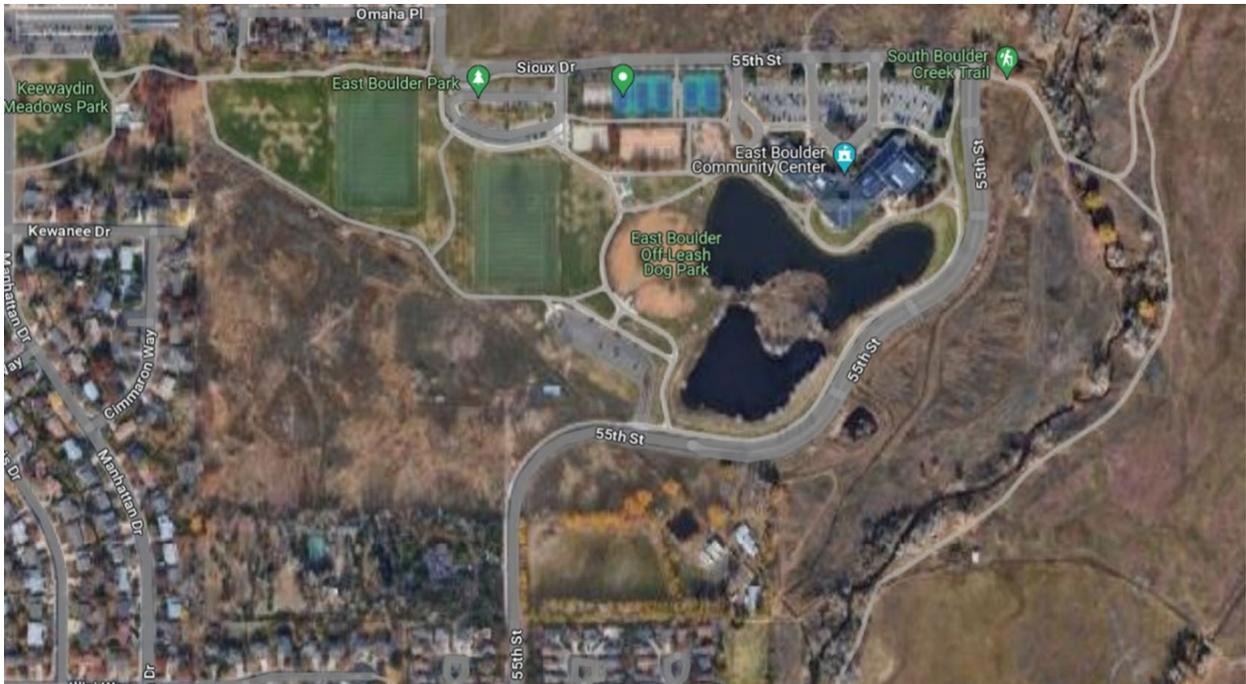
Based on the outcomes of the site assessments as well as the community needs and level of service analyses, conceptual diagrams were developed for the expansion of the tennis and pickleball court system for the following priority sites.

1. East Boulder Community Park.
2. Valmont City Park (South).
3. Tom Watson Park.

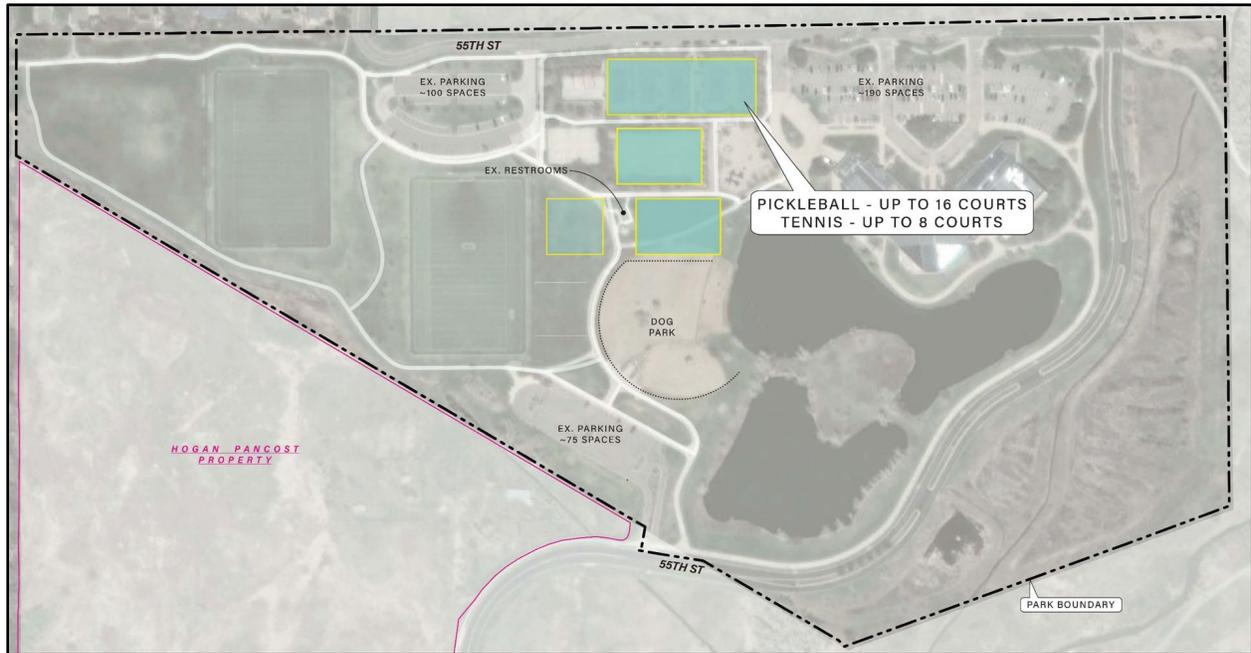
**PLEASE NOTE:** Site specific concept diagrams are not intended to fully reflect what will happen as tennis and pickleball courts are added to existing parks. Rather, concept diagrams create a visual of what is possible within each of the priority site locations.

### 7.4.1 EAST BOULDER COMMUNITY PARK

#### CURRENT SITE



CONCEPT DIAGRAM



Please Note:

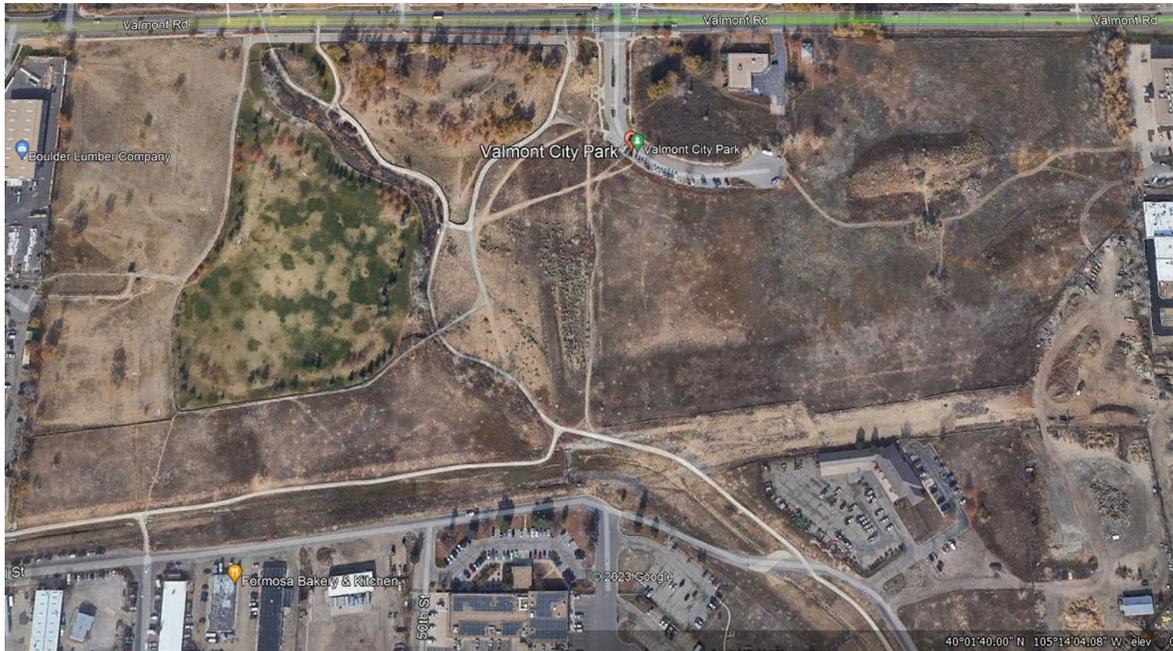
- This concept is meant to show a potential configuration of amenities.
- Before finalizing the design, site evaluation will help determine where each amenity can be located.
- Current amenities may be relocated such as the sand volleyball courts and practice area.
- Staff will be engaging in the process to make use of the Hogan Pancost property in parallel with planning for schematic design of courts at East Boulder Community Park.
- The City purchased the Hogan Pancost property for utilities and parks usage.
- The first step in understanding potential for recreation use is determining regulatory feasibility given flood impacts, groundwater requirements and water rights coordination before beginning an annexation process.
- Including annexation, this process may take 9-24 months.

COURT SUMMARY

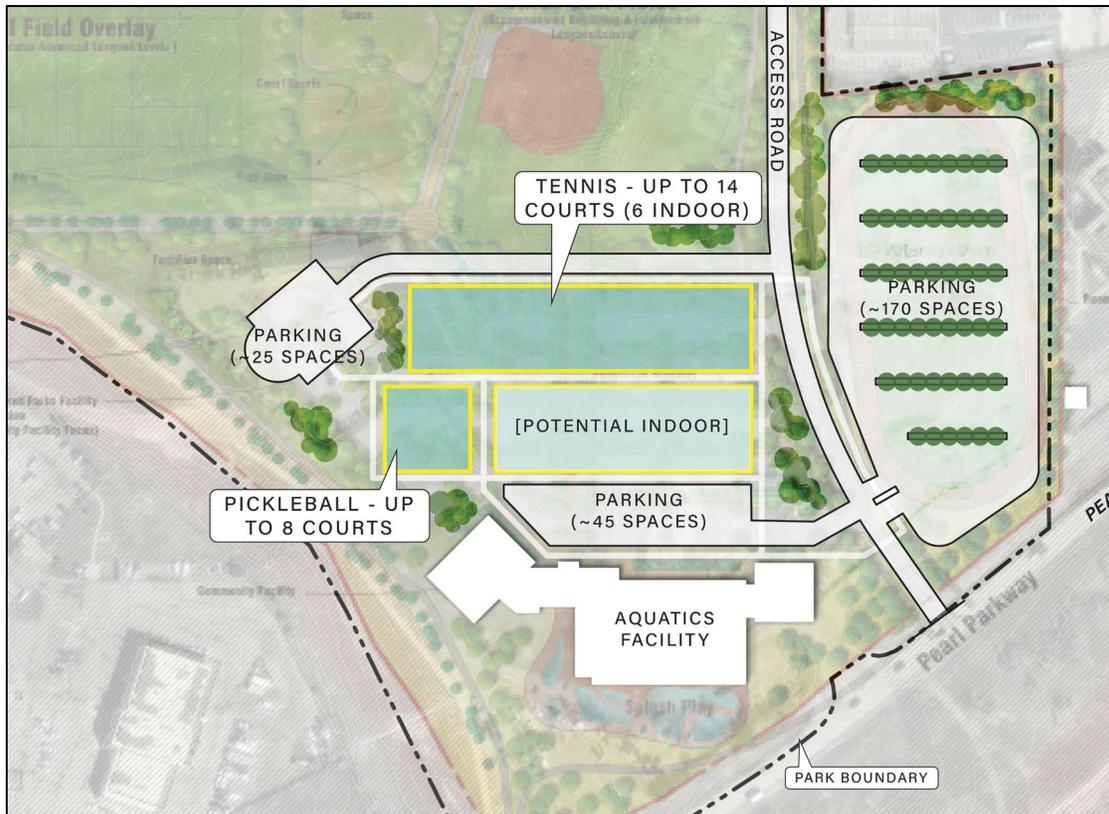
- Up to sixteen new outdoor dedicated pickleball courts.
- Up to a total of eight outdoor dedicated tennis courts (four existing, four new).

7.4.2 VALMONT CITY PARK SOUTH

CURRENT SITE



CONCEPT DIAGRAM



Please Note:

- This concept is meant to show a potential configuration of amenities.
- Before finalizing the design, site evaluation will help determine final location of amenities including the access road and parking.
- A traffic study will need to be completed to determine the final recommended parking needs and road alignment.

COURT SUMMARY

- Up to eight new outdoor dedicated pickleball courts.
- Up to fourteen new outdoor dedicated tennis courts.

7.4.3 TOM WATSON PARK

CURRENT SITE



CONCEPT DIAGRAM



Please Note: This concept is meant to show a potential configuration of amenities.

COURT SUMMARY

- Up to eight new outdoor dedicated pickleball courts.
- Up to a total of 8 outdoor dedicated tennis courts (4 existing, 4 new).

### 7.5 IMPACT OF PRIORITY SITE CONCEPT DIAGRAMS ON LEVEL OF SERVICE GOAL

As detailed in Chapter 5, the recommended goal for the City of Boulder is to add, by 2036, up to:

- Twenty-two (22) outdoor dedicated tennis courts to its court system.
- Twenty-two (22) outdoor dedicated pickleball courts to its court system.

Pending the procurement of funding, the development of these three priority sites would bring BPR close to meeting these additional court goals as follows:



### 7.6 CONCEPT DIAGRAMS – OTHER SITES

Given the volatility of the development of the priority sites as well as projected population growth and tennis and/or pickleball court demand, it is necessary to consider additional sites for future expansion beyond the priority sites.

Based on the outcomes of the site assessments, conceptual diagrams were developed for potential further expansion the tennis and pickleball court system for the following sites.

1. Foothills Community Park
2. Stazio Ballfields

**PLEASE NOTE:** Site specific concept diagrams are not intended to fully reflect what will happen as tennis and pickleball courts are added to existing parks. Rather, concept diagrams create a visual of what is realistically possible within any given location.

7.6.1 FOOTHILLS COMMUNITY PARK

CURRENT SITE



CONCEPT DIAGRAM



Please Note: This concept is meant to show a potential configuration of amenities.

COURT SUMMARY

- Up to eight new outdoor dedicated tennis courts.

7.6.2 STAZIO BALLFIELDS

CURRENT SITE



CONCEPT DIAGRAM



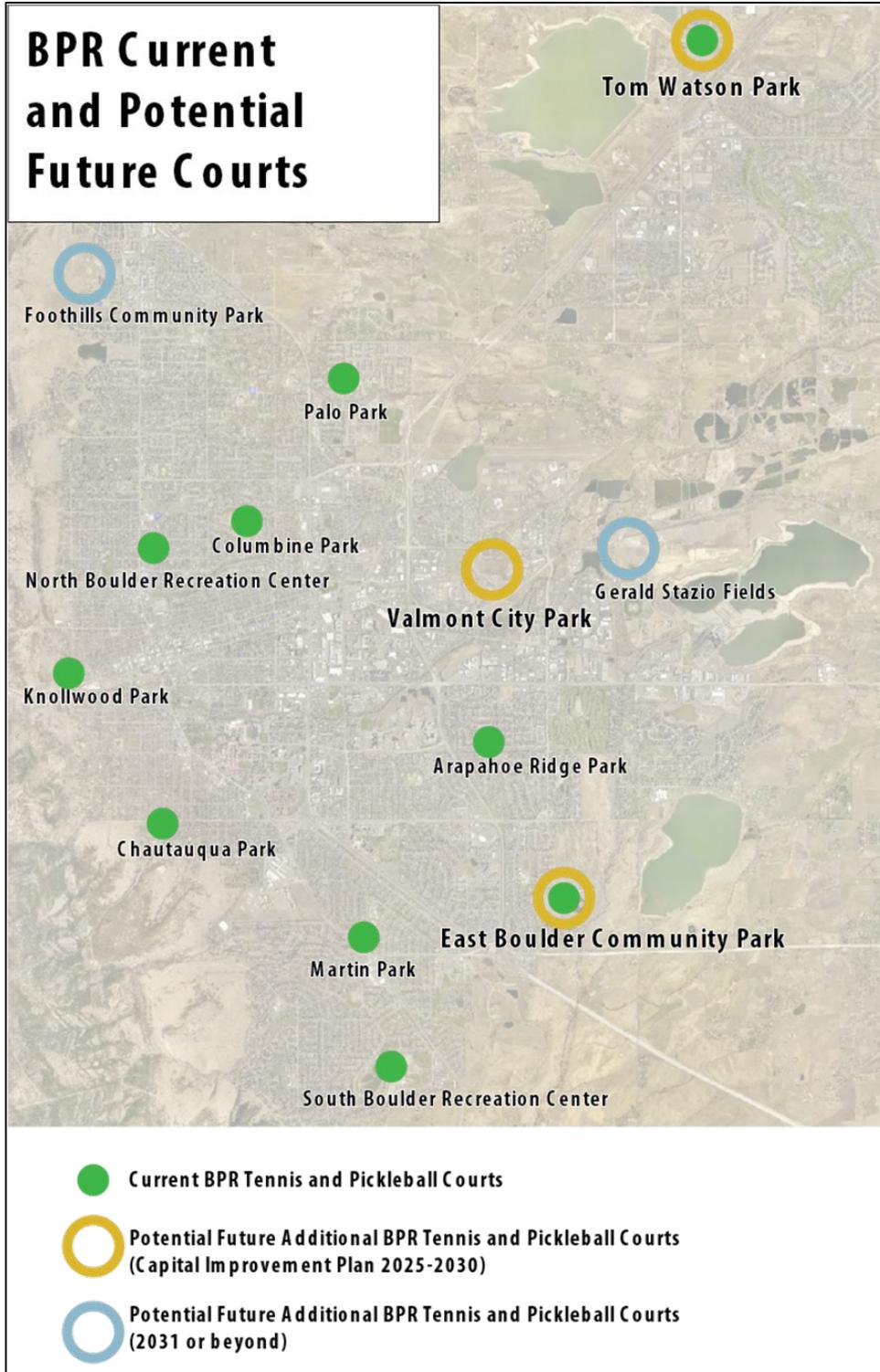
Please Note: This concept is meant to show a potential configuration of amenities.

COURT SUMMARY

- Up to six new outdoor dedicated tennis courts.

### 7.7 COURT SYSTEM MAP

The following map shows the location and distribution of current and potential future tennis and/or pickleball courts in Boulder.



## CHAPTER EIGHT - COST ESTIMATING FOR CAPITAL IMPROVEMENTS

To plan and prioritize the Capital Improvement Program (CIP) for courts, recommendations include balancing the maintenance needs of existing courts (multi-use and dedicated tennis) with the development of new courts (dedicated pickleball and tennis). The Capital Improvement Strategy (CIS) was developed in 2022 to inform long-term investments for the department and support the policy direction in the 2022 BPR Department Plan. The chart below from the 2022 BPR Department Plan indicates the following three actions:

1. Fiscally Constrained Scenario - Well-maintained existing courts
2. Action Scenario - Enhance the durability of existing courts while considering the addition of some courts.
3. Vision Scenario - Additional court facilities may be developed though BPR would require new funding to support this action.

FACILITIES			
PLAN ALTERNATIVES			
PROJECTS	FISCALLY CONSTRAINED	ACTION	VISION
Athletic Fields - 2015 Athletic Field Study	Optimize usage through partnerships, maintenance and conversion to artificial turf	8th Field at Stazio, Redevelopment at Mapleton and Tom Watson to optimize usage	Build fields at Valmont City Park
Recreation Centers - 2022 Facility Needs Assessment	EBCC & NBRC - Maintain Well SBRC - Retire past useful life facility but not replace; citywide facility feasibility study for SOBO area facilities	Enhance Facilities	Modernize EBCC & NBRC; Design/Build South Boulder facility
Courts - Study pending	Maintain Well. Court study to identify LOS—Seek opportunities to maximize community benefit through Joint Use Agreements/ partnerships	Enhance for increased durability, some additional facilities	Additional new facilities may be developed
Aquatics - 2015 Aquatics Feasibility Study	Maintain current service levels and pools	Enhance Spruce Pool	Build aquatic training facility at Valmont City Park
Reservoir - 2018 South Shore Capital Strategy	Improve existing site connections and circulation	Additional shade structures and group picnic areas, children's play and outdoor education	Marina facility includes meeting/event space, boat storage/maintenance facilities

As part of all court capital improvements equity will be strongly considered, including opportunities to enhance wheelchair accessibility of courts by widening entrances to accommodate tennis wheelchairs, providing access within the site for wheelchairs and mobility devices, and other efforts to address access for people with disabilities.

Like any other recreation activity in the department, pickleball and tennis need to be considered in the context of funding for the department. To this extent, the capital funding for existing and new courts as laid out below shows a desire by BPR to maintain well what we have, while adding new courts to support the level of service these recreational activities would support in Boulder.

### 8.1 RECOMMENDED SIX-YEAR CIP FOR EXISTING COURTS

**CIP Six-Year Workplan for Existing Courts:** Asset management projects consider lifecycle replacement, facility condition index (FCI), asset prioritization index (API), backlog maintenance needs, and universal access improvements. During the assessment of the existing courts, a pattern emerged where - despite maintaining the courts in good condition, the magnitude of maintenance required continued to increase. Upon further evaluation, it became clear that maintenance was increasing due to most of the courts being past the expected life cycles.

In evaluating the different approaches of reinvesting in the existing courts, BPR concluded that the strategy with the highest cost benefit and return on investment is the conversion of existing courts to post-tension concrete. This conversion costs more than a single instance of resurfacing, but ultimately creates significant maintenance savings over the life of the court. As an added benefit, post tension concrete courts significantly improve the playing experience, as minimal cracking and settling occurs. The following table details the CIP workplan for the conversion of existing courts to post tension concrete of existing courts through 2030:

<b>CIP Workplan for Existing Courts</b>			
<b>Year</b>	<b>Funding</b>	<b>Action</b>	<b>Location</b>
2024	\$400,000	Post-tension concrete court conversion of existing courts	Arapahoe Ridge and Columbine
2025	*\$400,000	Post-tension concrete court conversion of existing courts	East Boulder Community and Chautauqua
2026	*\$400,000	Resurfacing	Knollwood
2027	*\$400,000	Post-tension concrete court conversion of existing courts	Harlow Platts (South Boulder Recreation Center)
2028	*\$400,000	Post-tension concrete court conversion of existing courts	Olmsted (North Boulder Recreation Center) and North Palo
2029	*\$400,000	Post-tension concrete court conversion of existing courts	Tom Watson
2030	*\$400,000	Post-tension concrete court conversion of existing courts	TBD
<p>*Note: CIP funding is approved for one-year ahead, and the out years (2025-2030) are recommendations only.                      Each year ahead will be approved by City Council in October.                      (i.e., 2025 funding will be approved in October 2024)</p>			

### 8.2 RECOMMENDED SIX-YEAR CIP FOR NEW DEDICATED COURTS

BPR has identified funding in the six-year CIP through 2030 to add new courts for both pickleball and tennis with the goal of meeting the recommended level of service by adding twenty-two (22) additional outdoor dedicated tennis courts (for a total of 42 dedicated tennis courts) and twenty-two (22) outdoor

dedicated pickleball courts to its court system. If meeting the level of service recommendations within the six-year CIP period is not possible, BPR will consider implementing the concept diagrams for Foothills Community Park and/or Stazio Ballfields as part of the 2031-2036 CIP workplan.

<b>CIP Workplan for New Dedicated Courts</b>		
<b>Cost Estimate</b>	<b>Action</b>	<b>Location</b>
\$1.9M	Up to 16 new pickleball courts and up to 4 new tennis courts	East Boulder Community Park
\$1.6M - \$2.0M	Up to 8 new pickleball courts and up to 14 new tennis courts	Valmont City Park (South)
\$2.5M - \$3.2M	Up to 8 new pickleball courts and up to 4 new tennis courts	Tom Watson Park

\*Note: CIP funding is approved for one-year ahead, and the out years (2025-2030) are recommendations only.

The city budget is approved by City Council in October each year.

(i.e., 2025 funding will be approved in October 2024)

Valmont and Tom Watson Park will require additional funding to develop new courts.



CHAPTER NINE – INDOOR RACQUET FACILITY – VISION ALTERNATIVE

Part of the Boulder Court System Plan explores the role BPR plays in providing tennis and pickleball courts and services to the Boulder community. As outlined in the 2022 BPR Department Plan, the focus continues to be on providing high community-benefit and publicly accessible facilities and programs.

The 2022 BPR Department Plan provides for the future development of Valmont Park (South) including potential additional community recreation facilities such as an indoor racquet facility under the ‘Vision’ funding scenario. The ‘Vision’ funding scenario for courts also points to potential development of additional facilities.

PARKS			
PLAN ALTERNATIVES			
PROJECTS	FISCALLY CONSTRAINED	ACTION	VISION
Park Maintenance -BPR Asset Management Program	Maintain Well at FCI .07, Develop Violet Park	Enhance and add trending amenities	Full concept plan implementation for all planned parks
Playgrounds	1-2 Parks/Playgrounds per year refurbished (25-30 year)	Playground enhancement accelerated (20 year)	N/A
Restrooms - Pending LOS Evaluation	Maintain current LOS, transitioning to universal restrooms as facilities are built or replaced	Add more to appropriate parks, accelerate transition to universal restrooms	N/A
Valmont Park - 2015 Concept Plan	Phase 1 development of adventure and nature play elements	Phase II development, including disc golf, athletic fields	Full concept plan implementation, including infrastructure for community recreation facilities
Urban Canopy - Urban Forest Strategic Plan	Focus on health of current canopy through IPM, Tree Safety, EAB response, and public tree protection—Some canopy growth through tax investment, philanthropy and partnership	Improved rotation for street trees, increased planting to support 16% canopy cover by 2027. Carbon credits could create additional funding source.	Industry standard rotation for all public trees, sufficient planting to achieve urban canopy goals.
Civic Area	Activation w/ Operations Focus	Phase II development	N/A
Area III	Complete Baseline Urban Service Plan and develop concept plan, but nothing is developed	Build core elements	Full park development

FACILITIES			
PLAN ALTERNATIVES			
PROJECTS	FISCALLY CONSTRAINED	ACTION	VISION
Athletic Fields - 2015 Athletic Field Study	Optimize usage through partnerships, maintenance and conversion to artificial turf	8th Field at Stazio, Redevelopment at Mapleton and Tom Watson to optimize usage	Build fields at Valmont City Park
Recreation Centers - 2022 Facility Needs Assessment	EBCC & NBRC - Maintain Well SBRC - Retire past useful life facility but not replace; citywide facility feasibility study for SOBO area facilities	Enhance Facilities	Modernize EBCC & NBRC; Design/Build South Boulder facility
Courts - Study pending	Maintain Well. Court study to identify LOS—Seek opportunities to maximize community benefit through Joint Use Agreements/ partnerships	Enhance for increased durability, some additional facilities	Additional new facilities may be developed
Aquatics -2015 Aquatics Feasibility Study	Maintain current service levels and pools	Enhance Spruce Pool	Build aquatic training facility at Valmont City Park
Reservoir -2018 South Shore Capital Strategy	Improve existing site connections and circulation	Additional shade structures and group picnic areas, children's play and outdoor education	Marina facility includes meeting/event space, boat storage/maintenance facilities

The Vision alternative represents the complete set of services and facilities desired by the community, without regard to resources or viability. While the Vision alternative is fiscally unconstrained and unfunded, the intent is to provide high-level policy guidance by illustrating the ultimate goals of the community and by providing an aspirational look to the parks and recreation system, without considering feasibility.

Any proposal for an indoor facility is currently unfunded. The purpose of this chapter is to explore scenarios for an indoor facility to help inform how this concept could move from vision to reality.

Based on recommendations in the 2022 BPR Department Plan and analysis as shown in Chapter 7, Valmont Park (South) would be the most suitable location for a potential indoor racquet facility in BPR's system. This builds on the 2015 concept plan developed for Valmont Park (South).

An indoor racquet facility at Valmont City Park (South) should be viewed as a complex aspirational project given the length of time and the capital cost to construct upon undeveloped vacant property. The complexity however goes beyond the time and cost and can be summarized to two questions:

1. Can the city leverage current public and/or private assets within the community to create an indoor racquet facility for Boulder community?
2. What delivery model is the most viable way to provide indoor racquet facility while balancing other factors of risk, cost, time-to-market, and control?

There are three indoor racquet facility methods for the city to consider:

1. City Owned and Operated.
2. Public-Private Partnership.
3. Ground Lease and Management Agreement.

All three are used widely throughout the country in the parks and recreation industry for different types of facilities. The following sections further describe each option and evaluate the pros and cons of each.

## 9.1 CITY OWNED AND OPERATED INDOOR RACQUET FACILITY METHOD

- **Definition:** An entirely city-owned and city-operated tennis facility.

The city has the benefit of controlling everything from construction through operations and the benefit of realizing all revenues, but it has the obligation to cover all expenses necessary to build and operate the tennis center. The city would also bear all risks associated with the facility and management of it.

While possible, this is the most expensive model for the city and would require an exploration of alternative funding options to make it possible to cover capital investment and ongoing maintenance costs.

- EXAMPLE: Apex Park and Recreation District, Arvada CO - [Apex Tennis Center - Apex Park and Recreation District \(apexprd.org\)](https://www.apexprd.org)

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### 9.1.1 PROS AND CONS SUMMARY

- PRO: This model puts the city in full control from design and construction methods to operational decisions such as price, service area, customer service, and service offerings.

- CON: There is a high cost in terms of capital investments and ongoing operations and maintenance with BPR providing a new public service.
- CON: Time-to-ribbon cutting is critical to serve the indoor tennis needs of the community and this model will take, conceptually, the longest time to implement - five to ten years as noted below:
  - Authorization of funding: 1 - 5 years.
  - Design through construction: 4 -5 years.

## 9.2 PUBLIC-PRIVATE PARTNERSHIP METHOD

- **Definition:** Partially or fully city-owned/constructed tennis facility that is partner operated.

This is a balanced approach, with the city realizing the benefit of having a partner address costs and risks based on partnership goals and responsibilities, while preserving some level of control (and responsibility) to the city and placing on the city some level of risk.

Potential private operator and capital partners exist; however, the financial constraints are similar to the city-owned method since design and construction processes will reside with the City of Boulder.

- EXAMPLE: Leftwich Tennis Center, [Home - New Leftwich Tennis Center \(memphistn.gov\)](http://memphistn.gov). A comprehensive operational feasibility study conducted in 2019 by PROS Consulting is provided as an appendix.

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### 9.2.1 PROS AND CONS SUMMARY

- PRO: Direct control remains with the city with a partnership agreement that defines mutual goals and responsibilities to best serve the racket community.
- PRO: Potential strong market interest from capital and operator partners exists.
- PRO: Private partner with extensive operational knowledge would mean providing best practice indoor racquet facility management to Boulder residents.
- PRO: The city owns the land which provides negotiation leverage.
- CON: The financial risk to the city remains with level of exposure dependent on ownership stake.
- CON: Time-to-ribbon cutting is quicker than with a city owned and operated facility as the funding authorization as well as design and construction would occur with the private entity, not the City of Boulder.

## 9.3 GROUND LEASE & MANAGEMENT AGREEMENT METHOD

- **Definition:** Negotiate tennis facility objectives with a third-party provider who owns and operates the facility.

This is the city's easiest and lowest risk approach. The city leases ground to a third-party service provider. The service provider would fund, construct, own and operate the facility consistent with their regular operating model, subject to the terms of the lease - which would include terms that further the city's indoor racquet facility objectives either directly or indirectly.

- EXAMPLE: Parker Racquet Club, Parker, CO - [Indoor racquet facility | South](#)

Denver | The Parker Racquet Club

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9.3.1 PROS AND CONS SUMMARY

- PRO: Potential strong market interest from capital and operator partners exists.
- PRO: The cost to the city, relative to the other models, is minimal and would not require the city to issue debt.
- PRO: The city owns the land which provides negotiation leverage.
- PRO: Additional financial investment and risk is low for the city.
- PRO: Private partner with extensive operational knowledge would mean providing best practice indoor racquet facility management to Boulder residents.
- CON: City loses direct control over achievement of goals and responsibilities. Potentially limits flexibility to address both current and future changing community needs.
- CON: Potentially limits ability to build multi-use indoor facility which could include other uses beyond racket sports.

9.4 NEXT STEP RECOMMENDATIONS

BPR is unable to pursue an indoor facility with the current fiscally constrained funding scenario. The plan recommends finding additional funding and a partner to explore options for indoor court facilities. Below are 3 key strategies:

1. Continue to consider a potential short-term option and mid-term options such as an indoor bubble with a donor or partner at East Boulder Community Park.
2. Develop a long-term funding plan for a bubble or permanent structure at Valmont City Park.
3. Identify opportunities to develop formal agency, government, and community partnerships (such as Memorandum of Understanding, Request for Interest, Inter-Governmental Agreements)

Donations, partnerships, and funding options can vary widely. Each option will need evaluation based on factors such as system-wide prioritization, feasibility studies, and partnership value exchange assessments. A funding plan or large partnership can include more than one type of recreation activity.

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9.4.1 SYSTEM-WIDE PRIORITIZATION:

BPR has kicked off a systemwide indoor facility assessment (Future of Recreation Centers) that will review and evaluate the system-wide operations and recreation activities for the main three recreation centers (East Boulder Community Center, North Boulder Recreation Center, and South Boulder Recreation Center). As part of the assessment, existing conditions of the recreation centers and the potential future demand will be analyzed to inform capital decision-making. This assessment will also consider other potential uses for the facilities and/or sites including but not limited to aquatic facilities and sport courts.

This assessment will be used as a baseline to inform project scoping for existing recreation center renovations and assess needs for a potential future facility at Valmont Park. This assessment will include continued communication and engagement with the community.

Below is an example of the Future of Recreation Centers assessment milestones to ensure indoor racquet courts are considered within the context of the greater BPR system.

- Document all current amenities, activities, and programming at each recreation center.
- Evaluate current levels of service and identify efficiencies and opportunities to increase these levels of service or combine services.
- Define desired level of service for existing and future indoor recreation activities.
- Define measurement, goals, and distribution for level of service.
- Identify gaps in service.
- Provide short term space allocation options to meet immediate needs in relation to current and upcoming funding opportunities.
- Consideration toward potential new facility to accommodate future activities and industry trends.

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#### 9.4.2 FEASIBILITY STUDY

Based on results of system-wide prioritization, development of a full feasibility study is recommended for a potential new facility before conversation with viable partners. Several examples are provided in the appendix. Below are examples of what should be included in the feasibility study.

- Financial and operational sustainability. Including:
  - Initial capital cost.
  - Operational and programming costs, cost recovery goals.
- Detailed site and land use evaluation in relationship to other potential site-specific uses, such as a potential indoor aquatic facility.
- Creation of schematic design for an indoor facility.
- Development of a detailed construction cost estimate.
- Funding alternatives evaluation.
- Operational/financial business plan.
- Identification of the most viable option for constructing and operating an indoor facility.

If staff determines the project is feasible and viable, then it is recommended that the City of Boulder start the legal process to procure a partnership. This could include the issuance of a Request for Interest (RFI) or Request for Proposal (RFP). If the project is determined to not be feasible, the City of Boulder should not pursue the project further.

9.4.3 PARTNERSHIP VALUE EXCHANGE:

Local governments may enter partnerships with other organizations to leverage public resources and seek financial sustainability. Changing budgets combined with increased community requests to collaborate with the city require consideration of innovative approaches extending beyond the traditional options relied on by governments for funding and service delivery.

Successful partnerships require assessment of community support for the type of relationship, appreciation of partner intentions and capabilities, mutually defined and codified expectations and a clear understanding of partnership services and products to meet the community’s needs.

The City of Boulder has a cross-departmental resource team to support successful city partnerships and foster uniformity in the City’s approach. Below is an example of a value exchange graph available as a resource for evaluation.



## CHAPTER TEN - OPERATIONAL AND FINANCIAL PLAN RECOMMENDATIONS

### 10.1 OPERATIONAL STANDARDS

The operational standards for managing an outdoor tennis and pickleball court system are rooted in the applicable 2022 BPR Department Plan goals, which are as follows.

1. Community Health and Wellness - Keep boulder emotionally and physically healthy, in part, through its tennis and pickleball facilities and programs.
2. Financial Sustainability - Balance the many tennis and pickleball demands with existing resources while continually recognizing the need to focus on core services and community priorities.
3. Taking Care of What We Have - Prioritize investments in existing parks and facilities, including but not limited to tennis and pickleball courts.
4. Building Community and Relationships - Build a connected community through outreach programs and initiatives. Create social and cultural equity for healthy relationships across Boulder.
5. Organizational Readiness - Respond to changes over time by using new technologies and data-driven and collaborative decision-making tools.

To accomplish these goals, the city must be willing to invest in the capital and annual operational costs and to determine the right management strategy.

If this is accomplished, the tennis and pickleball court system will achieve the expectations outlined in this plan. It is anticipated that the city will continue to manage all aspects of the outdoor courts as BPR has the skill set to manage the system to best practice standards.

Additionally, BPR should manage the outdoor court system within the framework of the department's fee policy. This will require that the programs, leagues, tournaments, and clinics offered on the courts are priced to market rates and managed to best practice standards.

The city should create a priority use system and update its formal allocation guidelines for the court system that strikes an appropriate balance between the myriads of local uses (drop-in play, leagues, smaller tournaments) and the attraction of regional tournaments.

### 10.2 OPERATING HOUR ASSUMPTIONS

It is anticipated that the courts will be available, weather permitting, 12 months per year and available for use during the following hours.

- Lighted Courts: Sunday - Saturday 7am to 9pm.
- Non-Lighted Courts: 7am - Dusk.

### 10.3 COURT MAINTENANCE RECOMMENDATIONS

The following best practice maintenance standards are desired for hard surface courts (Post Tension Concrete/Asphalt).

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#### 10.3.1 WEEKLY MAINTENANCE

The weekly maintenance tasks required for hard surface tennis, pickleball and multi-use courts (asphalt or concrete) are as follows:

- Visually inspect the playing surface for cracks and any other imperfections.
- Pick up any loose trash and debris.
- Adjust net heights accordingly Tennis- 36”, Pickleball 34” in the center.
- Check and replace center net strap, as necessary.
- Visually inspect lighting, gates, fencing, post systems, and windscreens; minor repairs should be performed immediately. Third party contractors will perform major repairs.
- Blow off or sweep dirt or debris. Leaves, twigs, and plant material left on the court may stain the court and can also result in a tripping or slipping hazard.
- If play is mandatory shortly after a rain (i.e., leagues, tournaments, etc.), a water removal unit will be necessary. The following products are recommended for sweeping and removing water on hard surface tennis/pickleball courts:
  - Push Broom Aluminum Handle 36” Complete.
  - Rol-Dri Master Complete Water Remover.

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### 10.3.2 ANNUAL MAINTENANCE – PRESSURE WASHING

A hard tennis court should be pressure washed at least annually to remove built up mildew, dirt etc.

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### 10.3.3 LONG-TERM MAINTENANCE AND UPKEEP

Hard tennis courts (asphalt/concrete) should be resurfaced every 5 years. Resurfacing consists of the following steps:

- Crack repair, which can entail filling in cracks or installing a fiberglass membrane over the cracks.
- Patching of low areas and depressions that hold water.
- Application of acrylic “resurfacer” to cover minor imperfections in the surface.
- Application of cushion materials, if required.
- Application of acrylic court paint.
- Application of acrylic line paint and line sealer.

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### 10.3.4 SNOW REMOVAL

Removal of snow on tennis and pickleball courts will continue to be provided as part of BPR’s Snow Removal Champ Volunteer Program. Through this program, BPR will provide volunteers with the information and supplies needed to remove the snow from the courts.

PLEASE NOTE: BPR will continue to disallow the use of metal-edged shovels, snow blowers, or other equipment that could damage the court surface.

10.3.5 ANNUAL MAINTENANCE LABOR HOURS PER COURT

The chart details the task/frequency/labor hour standards necessary to maintain one (1) tennis court or four (4) pickleball courts per year.

With twenty-eight (28) tennis/multi-use courts in the system, the annual labor hour standards for the maintenance of the current BPR court system equates to 771.40 or .53 FTE.

Task	Unit	Frequency	Time of Year	Standard Hours per unit	Annual Hours per Tennis Court / Four Pickleball Courts
<b>Tennis / Pickleball Courts - Level 1 Maintenance</b>	<b>45 Weeks per Year</b>				
<b>Goal: To provide a safe and quality surface for practice or competitive type events</b>					
Sweep/Blow off surface	Court	Weekly	March - Novemeber	0.17	7.65
Inspect windscreens, nets, poles, fencing	Court	Weekly	March - Novemeber	0.17	7.65
Minor repairs/adjustments as needed	Court	Weekly	March - Novemeber	0.25	11.25
Major Inspection	Court	Annually	March	1.00	1.00
<b>Total Annual Labor Hours per Tennis Court / 4 Pickleball Courts</b>					<b>27.55</b>

PLEASE NOTE: Standard and annual hours reflect only work to be performed on tennis and/or pickleball courts and do not take into consideration other work that might be done by staff while on site or travel time between parks and facilities.

10.3.6 ANNUAL MAINTENANCE COURT COSTS – CURRENT SYSTEM

As detailed in the figure below, the current annual maintenance costs per one (1) tennis court or four (4) pickleball courts are \$55,362.47 (or 1,977.23 per court).

STAFF GRADE	Available Working Time Break Down		Cost Approximations					
	TOTAL POSITIONS	TOTAL PROJECTED ANNUAL LABOR HOURS	PROJECTED DIRECT ANNUAL LABOR COSTS	PROJECTED ANNUAL BENEFIT COSTS (40% of direct costs)	PROJECTED TOTAL ANNUAL LABOR COSTS	PROJECTED SUPPLY, MATERIAL, EQUIPMENT COSTS (\$500 per court)	PROJECTED ANNUAL CURRENT COURT SYSTEM COST	PROJECTED ANNUAL CURRENT PER COURT COST
BMEA	1	771	\$ 29,544.62	\$ 11,817.85	\$ 41,362.47	\$ 14,000.00	\$ 55,362.47	\$ 1,977.23

10.4 COURT UTILIZATION RECOMMENDATIONS

- 2024-2031: Until such time that new courts are added to East Boulder Community Park, Valmont City Park, and Tom Watson Community Park, it is recommended that all existing courts remain available for programming, reservations, rentals, and first come, first served, drop-in use.
- 2032 and beyond: After implementation of the capital improvement plan, the city may identify certain court locations to be “premier sites”. Premier sites would be the primary locations where formalized use occurs (i.e., programming, league play, tournaments, advanced reservations, etc.).

### 10.5 PROJECTION OF FUTURE ANNUAL COURT UTILIZATION

The consulting team assumes that the court system will be utilized approximately 35,000 hours annually in 2032 upon completion of the expanded system. The chart below provides a guideline for the projected percentage by user type.

<b>Potential Annual Court Utilization Guideline</b>		
<b>User Type</b>	<b>BPR Functional Work Group Responsibility</b>	<b>Percentage of Utilization</b>
<b>Youth Rec Programming/Drop-In</b>	<b>Sports and Community Events</b>	<b>20%</b>
<b>Adult Rec Programming/Drop-In</b>	<b>Sports and Community Events</b>	<b>5%</b>
<b>Public Reservations</b>	<b>Sports and Community Events</b>	<b>67%</b>
<b>Youth Competitive Programming</b>	<b>Sports and Community Events</b>	<b>2%</b>
<b>Adult Competitive Programming</b>	<b>Sports and Community Events</b>	<b>1%</b>
<b>Advance Rentals</b>	<b>Sports and Community Events</b>	<b>2%</b>
<b>Tournaments</b>	<b>Sports and Community Events</b>	<b>1%</b>
<b>Gonzo Tennis LLC private lessons</b>	<b>Sports and Community Events</b>	<b>1%</b>
<b>Third Party Private Lessons</b>	<b>Sports and Community Events</b>	<b>1%</b>
<b>TOTAL</b>		<b>100%</b>

## 10.6 INDIVIDUAL RESERVATION PROCESS RECOMMENDATIONS

Due to the inconsistencies in the current reservation system process, the consulting team is recommending reservations for outdoor tennis, pickleball and multi-use courts no longer be included as part of recreation center membership. BPR's Fee Policies provides for higher cost recovery for activities with higher individual benefit such as adult court reservations. Current issues with reservations include:

- Recreation center members are not currently provided a full discount to rent or reserve any other recreational space within the parks system, including such amenities as picnic shelters, athletic fields, etc.
- Recreation center members can currently make a court reservation for non-member friends or family free of charge without participating in the reservation.
- Individuals with unlimited memberships can monopolize the pickleball courts because the Active system allows them to book both a multi-use court as one tennis court (or two pickleball courts) and a single pickleball court the same day. For example, a family that has three individual members can make up to nine (9), ninety-minute pickleball court reservations for the same day.

To address the above issues, it is recommended that upon implementation of a new recreation management software program that the following individual reservation process be implemented:

### 10.6.1 COURT SYSTEM RULES AND REGULATIONS RECOMMENDATIONS

- Reservations can be made up to seven days in advance.
- BPR may choose to internally reserve court time whereby the only use would be for drop-in play.
- All court rentals are final. Refunds will not be given due to adverse weather conditions or other unforeseen events.
- Only one court reservation per person per day for a maximum time of 1.5 hours.
- All reservations must be made at least one hour in advance.
- It is highly recommended that reservations be made online. Those without on-line access can reserve at the front desk of a recreation center provided the reservation is at least 1 hour in advance.
- Last reservation is one hour prior to closing.
- Court cancellations or reservation time changes can be made on-line or by calling BPR.

### 10.6.2 COURTS AVAILABLE FOR RENTAL AND HOURS OF OPERATION

#### LIGHTED COURTS

##### Year Round Hours

- 7:00 AM to 9:00 PM Monday to Friday.
- 7:00 AM to 9:00 PM Saturday.
- 7:00 AM to 9:00 PM Sunday.

## NOT LIGHTED COURTS

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### Summer Hours

- 7:00 AM to 9:00 PM Monday to Friday.
- 7:00 AM to 9:00 PM Saturday and Sunday.

### Spring and Fall Hours

- 7:00 AM to 7:00 PM Monday to Friday.
- 7:00 AM to 7:00 PM Saturday and Sunday.

### Winter Hours

- 8:00 AM to 6:00 PM Monday to Friday.
- 8:00 AM to 6:00 PM Saturday and Sunday.

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## 10.6.3 GUIDELINES FOR PLAY

- Players should arrive no more than ten minutes prior to their reservation time.
- Players should bring their own water.
- No unauthorized lessons permitted.
- No personal ball machines.

## 10.7 ADVANCE GROUP RENTAL RECOMMENDATIONS

Groups in good financial standing with BPR may be allocated court time each calendar year quarter in advance. It is recommended that BPR staff allocate space and time with the goal of ensuring that a balance of activities and opportunities are available to residents. User groups may not monopolize desirable court time that jeopardizes a variety of programming opportunities being offered to the residents of Boulder. If competing requests for allocation takes place, the following factors will be considered in the allocation of courts:

- Adherence to permit requirements and facility rules and regulations during previous commitments.
- Total number of Boulder residents in the organization/program.
- Percentage of residents vs. nonresidents.
- Type of program (youth or adult, competitive or recreational, etc.).

The consulting team recommends that advance group rental recommendations follow the same procedures that are in place for other amenities available for rent, such as athletic fields and swimming pools.

### 10.7.1 TERMS AND CONDITIONS

The following terms and conditions should be applied to each court rental agreement:

- Rentals will be charged for a minimum of three hours.
- A full deposit is due once the contract has been signed.
  - Deposit may be used for any damage incurred during the rental period.
  - Damages occurring because of your players, coaches, and spectators will be billed directly to the renter.
- The remaining rental balance is due two weeks in advance of the rental.
- Courts will not be rented to any organization whose use of the courts presents a conflict of interest.
- Liability insurance of \$2,000,000 naming the City of Boulder as additionally insured is required for special events, leagues, camps, and tournaments.
- Dogs and glass bottles are not allowed within the tennis, pickleball, and multi-use courts.
- The number of supervisors, lights, trash removal, and scheduled maintenance, etc. will be determined by the Sports and Community Events staff based on the event.
- The City of Boulder will determine court playability.

### 10.8 PRICING OF TENNIS AND PICKLEBALL COURT RESERVATIONS

The Department of Parks and Recreation’s Fee Policy, approved in 2023, represents a standardized approach to program categorization and definitions, while aligning a clear subsidy level based on the level of community benefit provided. Fees, including those charged for reservations of courts, are an efficient and equitable way to distribute the costs associated with providing services that exceed the ability of the tax base to support the costs. The comprehensive policy promotes community understanding with clear fee practices and financial sustainability. The policy includes a 100% cost recovery target for tennis and pickleball court reservations and a minimum 50% cost recovery target for all other court uses.

Per the Fee Policy, the department should, at a minimum, review fees and charges for the use of tennis and pickleball courts every two years. While setting rates, staff must evaluate market rates and demand for the activity to determine price sensitivity for any proposed price adjustments.

To minimize impacts to participants, fee increases may be limited to 10% in a year for any community or recreation level programs. Fee increases may be phased in over a 2-to-3-year period to minimize impacts to participants.

When establishing fees, BPR will support fees that the market will bear, even if this exceeds the cost recovery targets. Additionally, BPR will not undercut the market as it is not a good use of subsidy and jeopardizes the overall health of the market. Programs and services in high demand, such as the reservations of courts, should also evaluate fee increases to improve cost recovery.

### 10.8.1 EQUITABLE ACCESS

To ensure there is equitable access for populations the community has prioritized, the department will continue to subsidize access for people with low-incomes, people with disabilities, youth, and seniors. The department is committed to maintaining financial aid programs to qualifying Boulder residents, providing subsidized access to facilities and programs, as funding allows.

### 10.8.2 STAFFING

Additional fees may be charged for events, rentals, and reservations that require BPR site supervision and/or maintenance staff beyond those that are regularly scheduled to work. An additional premium applies for BPR site supervision and/or parks maintenance staffing that must take place outside of regular operational hours, recognizing it requires a shift in regular scheduling and management support to administer.

### 10.8.3 COURT RESERVATION PRICING SCHEDULE

Outdoor dedicated courts advance reservation fees are based on the prevailing BPR pricing policy and fee schedule.



## CHAPTER ELEVEN - CONCLUSION

Boulder continues to develop as a community comprised of healthy-minded, physically active citizens including those who love tennis and pickleball. The unprecedented growth in the participation in the sports of pickleball and tennis over the last five years creates challenges and opportunities for BPR to operate effectively and efficiently.

The following key recommendations should serve as the guide for improving the tennis and pickleball court system for the next five to ten years.

- All plans for courts should follow City of Boulder’s Community Sustainability, Equity and Resilience Framework and the 2022 BPR Department Plan to best serve the community.
- BPR should continue the asset management approach by investing \$400K per year over the next six years to improve the playability of existing courts and reduce long-term maintenance costs.
- BPR should develop additional outdoor courts as funding and capacity allow. The recommended additions are: 22 additional dedicated tennis courts and 22 dedicated pickleball courts.
- BPR should explore potential partnerships to better understand indoor facility opportunities. For example, BPR will continue to determine feasibility of temporary indoor facility with construction at East Boulder Community Park in 2025 and long-term opportunities as part of the Future of Recreation Centers project.
- BPR should pursue programming, reservation, and maintenance improvements.

Following the assessment of the Boulder Parks and Recreation Department operations, the PROS Consulting Team identified a variety of opportunities to support the development of the *Court System Plan*:

### 11.1 LEVEL OF SERVICE RECOMMENDATIONS

- All plans for courts should follow City of Boulder’s Community Sustainability, Equity and Resilience Framework and the 2022 BPR Department Plan to best serve the community.
- BPR should develop additional outdoor courts as funding and capacity allow. By 2036, the recommended additions are as follows:
  - 22 dedicated tennis courts.
  - 22 dedicated pickleball courts.
- BPR should further evaluate potential partnership to better understand indoor facility opportunities.

### 11.2 OPERATIONAL RECOMMENDATIONS

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#### 11.2.1 COURT MAINTENANCE KEY RECOMMENDATIONS

- Adherence to court maintenance standards.
- Dedication of approximately 771 annual labor hours to court maintenance based on current system inventory.
- Allocation of approximately \$60,000 annually to court maintenance (or \$2,000 per court).

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### 11.2.2 COURT MANAGEMENT KEY RECOMMENDATIONS

- Establish a priority user system.
- Evaluate the recreation center membership inclusion of court reservations.
- Focus on programming and court reservations at key court locations.
- Allow the use of satellite locations at no cost on a first come, first served basis.
- Implement user type allocation guidelines.

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### 11.2.3 PROGRAMMING KEY RECOMMENDATIONS

- Expand programs and services in the areas of greatest need through continuation of best practice partnership agreement in place with third party contractor with focus on equity.

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### 11.2.4 FINANCIAL PLAN RECOMMENDATIONS

- Evaluate current expenditures based on fee policy to meet cost recovery goals.

## 11.3 CAPITAL IMPROVEMENT RECOMMENDATIONS

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### 11.3.1 RECOMMENDED SIX-YEAR CIP FOR EXISTING COURT

- Reinvestment of the existing court system = \$2.8 Million (or \$400,000 annually).
  - 2024: Post-tension concrete court conversion at Arapahoe Ridge and Columbine Parks.
  - 2025: Post-tension concrete court conversion at East Boulder Community Park and Chautauqua.
  - 2026: Resurfacing Knollwood.
  - 2027: Post-tension concrete court conversion at Harlow Platts Community Park (South Boulder Recreation Center).
  - 2028: Post-tension concrete court conversion at Olmsted Park (North Boulder Recreation Center) and North Palo Park.
  - 2029: Post-tension concrete court conversion at Tom Watson Community Park.
  - 2030: Post-tension concrete court conversion to be decided.

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### 11.3.2 RECOMMENDED SIX-YEAR CIP FOR NEW DEDICATED COURTS

- Invest up to \$7.1 Million in the development of new dedicated tennis and pickleball courts.
  - Up to 16 new pickleball courts and up to 4 new tennis courts at East Boulder Community Park.
  - Up to 8 new pickleball courts and up to 14 new tennis courts at Valmont City Park (South).
  - Up to 8 new pickleball courts and up to 4 new tennis courts at Tom Watson Community Park.

### 11.3.3 INDOOR RACQUET FACILITY – VISION ALTERNATIVE

BPR is unable to pursue an indoor facility with the current fiscally constrained funding scenario. The plan recommends finding additional funding and a partner to explore options for indoor court facilities. Below are 3 key strategies:

1. Continue to consider a potential short-term option and mid-term options such as an indoor bubble with a donor or partner at East Boulder Community Park.
2. Develop a long-term funding plan for a bubble or permanent structure at Valmont City Park.
3. Identify opportunities to develop formal agency, government, and community partnerships (such as Memorandum of Understanding, Request for Interest, Inter-Governmental Agreements).

Donations, partnerships, and funding options can vary widely. Each option will need evaluation based on factors such as system-wide prioritization, feasibility studies, and partnership value exchange assessments. A funding plan or large partnership can include more than one type of recreation activity.

### 11.4 IMPLEMENTATION

This *Court System Plan* will inform decision-making related to the investment in, and the operations of, the outdoor tennis and pickleball court system in Boulder over the next five to ten years. Operational recommendations will be evaluated for alignment with the department’s annual strategic plan and financial feasibility and then implemented over time. Staff will first focus on evaluating allocation recommendations to optimize access to existing courts. Capital maintenance of the existing system will be addressed through the department’s annual Asset Management Program. Visionary capital improvement opportunities to expand the court system will be evaluated as funding is identified.





# Appendix A

## Tennis and Pickleball Court System Plan

### Engagement Summary – Window 1

October 2023

## **Boulder Parks and Recreation**

### **Tennis and Pickleball Court System Plan**

Engagement Summary – Window 1

October 2023

#### **Background**

Engagement for this project is considered the Consult Level, based on the City of Boulder's [Engagement Strategic Framework](#). The Consult Level means that the city will keep community members informed, listen to and acknowledge concerns and aspirations, and share feedback on how public input influenced decisions.

The target audience for this engagement is community members who currently play pickleball and/or tennis on BPR courts. Prior engagement, research and policy will allow staff to balance court service levels with other recreation service levels across the department.

In identifying a target audience for engagement, staff did not identify the need for language access services such as translation and interpretation. The webpage and posters include a phone number to request Spanish information. No requests have been received regarding this project. Automated translation of the webpage is available through the city's website provider. Staff will continue to monitor and adjust if the need arises.

Engagement is structured in three windows for this plan so that community members can provide feedback at specific milestones. After each window staff and consultants evaluate the feedback gathered, bring a summary of feedback to PRAB and incorporate feedback into deliverables.

- Engagement Window 1: October 2023
  - Goal: Share a Foundation of Information and Inquiry
  - Associated Deliverables: Data Collection and Needs Assessment, Recommendations and Priorities for current courts.
- Engagement Window 2: February – March 2024
  - Goal: Evaluate Options
  - Associated Deliverables: Visioning and Core Program Analysis, Space Allocation Diagrams, Concept Development
- Engagement Window 3: April – May 2024
  - Goal: Communicating Recommendations
  - Associated Deliverables: Final Draft

## **Engagement Window 1 Summary**

During the first of three engagement windows for this project staff requested community member's feedback on current court experiences and hopes for the future of courts.

Overall feedback received in Window 1 highlighted the communities desire for:

- Additional courts, especially given the growing demand for both sports and changing supply of privately owned courts in the city.
- Dedicated courts for each sport
- Opportunities to play with family and friends, drop-in, leagues and organized play.
- Improvements to the current court conditions and reservation process

### *Communication Methods*

To advertise the first window of engagement, the following methods were used.

- Posters hung at each court site.
- Email to project email group: Invitation sent September 22 and reminder sent on October 4.
  - The email list grew from about 30 subscribers to 1333 during this engagement window. All community members are welcome to sign up for these email updates on the project webpage.
- Eblast – included in the Sept. 20, Oct. 11 and Nov. 1 e-blasts.
- Social Media – Posted to Facebook and Instagram on Oct. 2, Oct. 18, and Oct. 25.
  - Oct. 2 reach: 882; likes and shares: 19.
  - Oct. 5 reach: 831; likes and shares: 30.
  - Oct. 18 reach: 1,138; likes and shares: 25.
- Stakeholder emails
  - There was initially confusion about the difference between the Public Meeting and the Stakeholder Interviews, which resulted in some stakeholders forwarding the invitation to their memberships later than desired. This communication is an area for improvement for future windows.
- Shared on the project website.
- Listed as an event in the citywide online calendar.

### **Parks and Recreation Advisory Board (PRAB)**

Staff presented a project overview to PRAB in May 2023. At the November 2023 meeting, PRAB reviewed the updated timeline and results from Engagement Window 1. PRAB appreciated staff's efforts to work productively with stakeholders, reach a sizeable portion of tennis and pickleball players in Boulder, and understand the desire for dedicated courts as both sports grow and compete for space originally dedicated only to tennis.

PRAB members wanted to know more about plans to make sure court locations and programming are equitable and accessible. This includes outreach to make community members

aware of offerings, programming and equipment for underserved and those experiencing disabilities, and physical access to the court sites.

### **Public Meeting**

As a part of Engagement Window 1 (September to October 2023), staff hosted a public meeting and launched a questionnaire. Nearly 180 community members joined this in-person meeting on the evening of October 4.

Staff and consultants presented background information about the project process and current court system.



Left: Ali Rhodes presents to community members at the Court System Public Meeting on October 4.

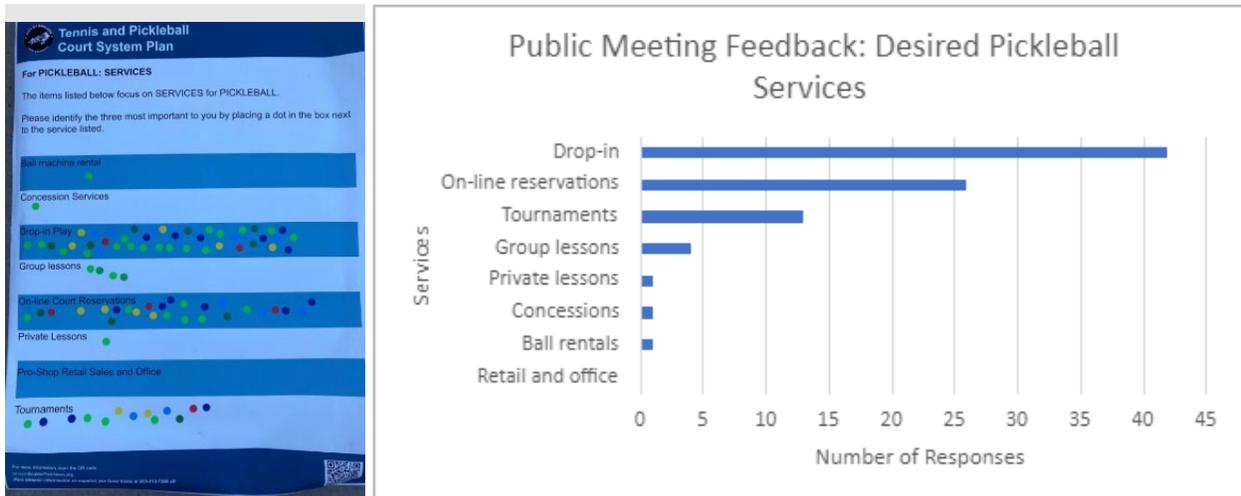
Following the presentation, community members then had the opportunity to provide feedback on desired amenities and services at courts through a poster activity. The questions asked of attendees at the in-person meeting were also included in the online questionnaire.

Comment cards were available for additional feedback. The majority of the 40 comments received expressed desire for more courts including dedicated courts, outdoor, grouped, indoor and courts with other amenities. Many other comments proposed a specific solution or question about the content and format of the meeting. A copy of these comments is included in Attachment A.

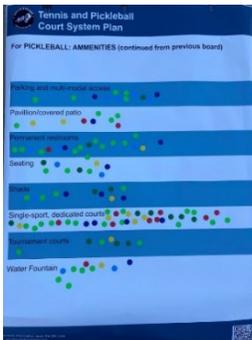
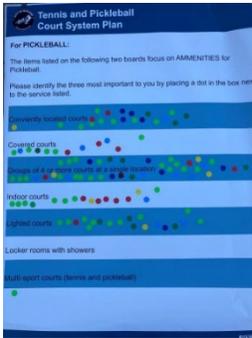
Pictures of the final posters with feedback and charters summarizing this feedback are included below for pickleball and tennis. Drop-in play and online reservations were the two most important services for both pickleball and tennis. Attendees of both tennis and pickleball placed high importance on grouped courts, while pickleball was most interested in dedicated courts and tennis players most interested in indoor courts.

While the same questions were asked as part of the online questionnaire, the activity at the public meeting called for community members to place stickers next to their top three priorities while the online questionnaire asked community members to rate the importance of each amenity. This change to the response structure may have contributed to indoor tennis courts being rated more highly than other amenities at the public meeting.

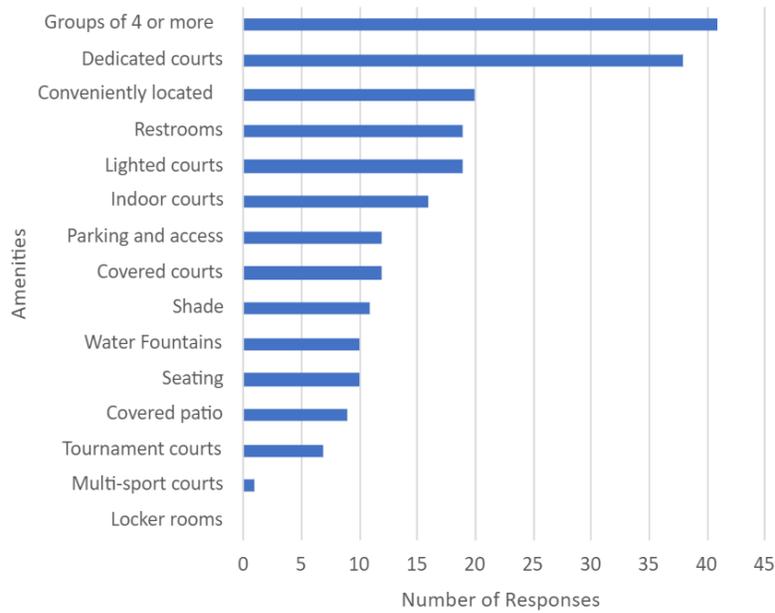
*Desired Pickleball Services*



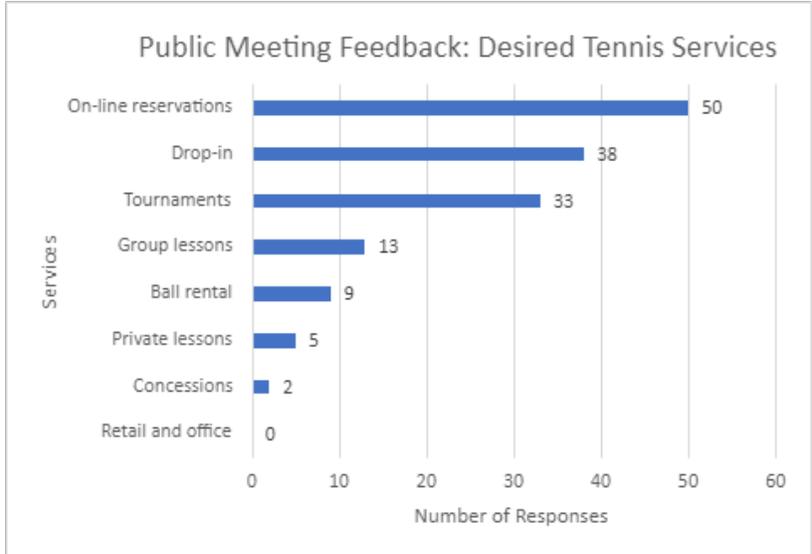
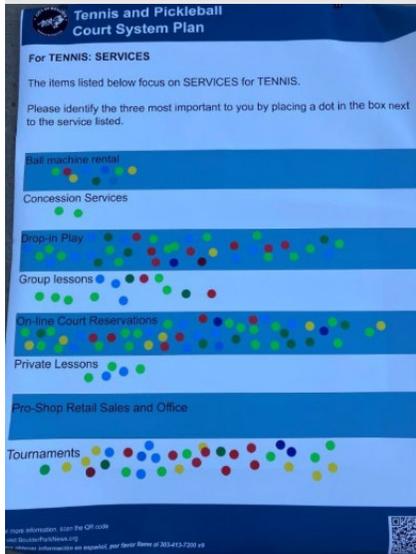
*Desired Pickleball Amenities*



### Public Meeting Feedback: Desired Pickleball Amenities

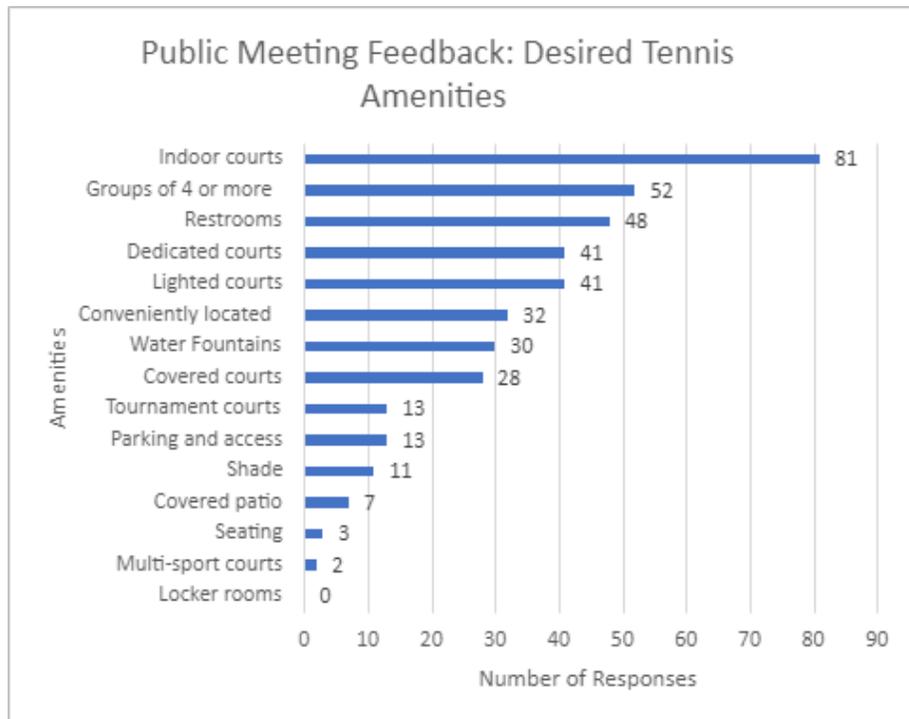
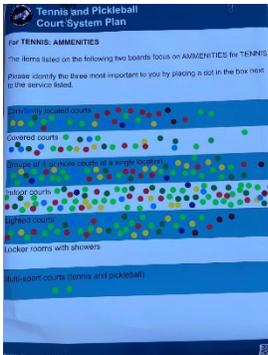


### *Desired Tennis Service*



*Desired Tennis Amenities*





## Organization Stakeholders

Staff have met regularly with representatives from BOCO Pickleball and Boulder Tennis Association (BTA) during the past year. Feedback we have received so far from these stakeholders includes:

- Desire for additional courts to meet growing demand.
- Upcoming changes in the number of non-city courts in Boulder is anticipated to add greater demand to the city courts (Development at Millenium, CU South)
- Desire for dedicated courts for both sports
- Desire for groups of courts at single locations to facilitate social play, drop-in, leagues, and tournaments.
- Desire to explore public private partnerships for larger facilities.

Staff will continue monthly meetings with these stakeholder representatives throughout the project. Notes from the discussions are shared on the project webpage.

PRAB member Andrew "Bernie" Bernstein joined stakeholder meetings as the assigned liaison to this project.

## Key Interviews

During October, PROS consulting conducted hour long interviews with key stakeholders and staff. Interviews included organization stakeholders, staff involved in court programs and maintenance as well as several players from the community who are not involved in BOCO Pickleball or BTA.

Key takeaways from these interviews include:

- Currently, the tennis and pickleball communities look to the City to be the primary provider of outdoor courts more so than indoor courts.
- A desire for dedicated pickleball courts.
- A desire to not share tennis courts with pickleball players due to the multiple lines on the court and the inability to host sanctioned league and/or tournaments on those types of courts.
- Generally, pickleball players would like multiple courts at one or two locations to capitalize on the socialization benefit of the sport – did not define a number but referred to South Boulder Recreation Center location as a good starting point.
- Tennis players would like at least five and up to 10 courts at one or two locations to support leagues and tournaments.
- Outdoor courts are the preference for both user groups, though both indoor and outdoor options are desired.
- A desire for indoor courts that are specialized for play instead of multi-sport lines on existing gymnasium floors.
- Gonzo tennis would like to operate out of one location so as to not incur the additional overhead and cost of operating multiple sites (storage, transporting of equipment, etc.).
- The reservation system and process should be overhauled.

## **Questionnaire**

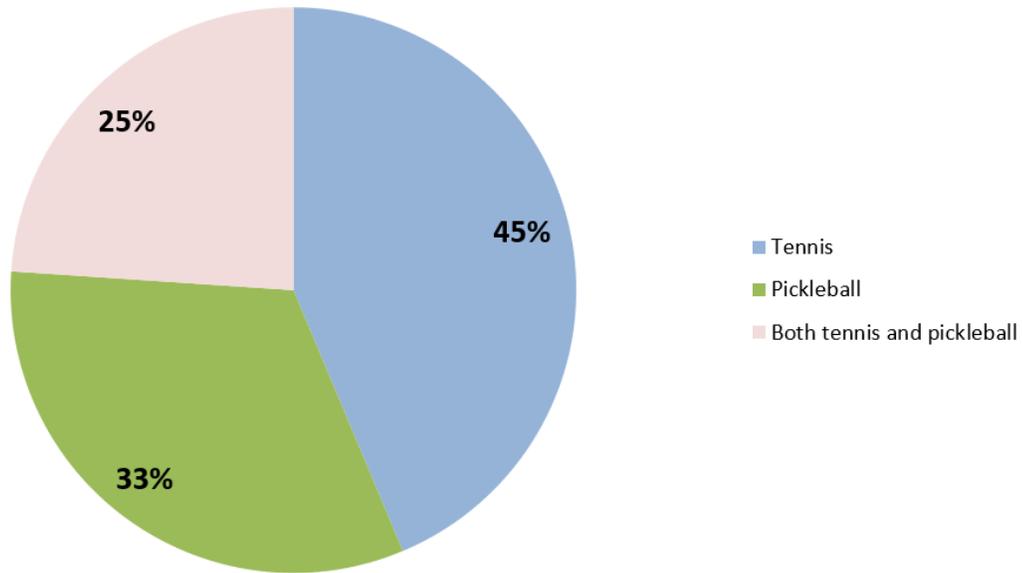
The online questionnaire was available to the public October 4 - October 18. Over 1400 community members responded to the online questionnaire.

Results are presented by question in this section. The open ended responses are included in Attachment B.

Question 1: What sport do you play?

- Findings of this question show that this questionnaire was responded to by tennis and pickleball players. Only 2 responses did not indicate playing either sport.
- A quarter of respondents indicated playing both sports.

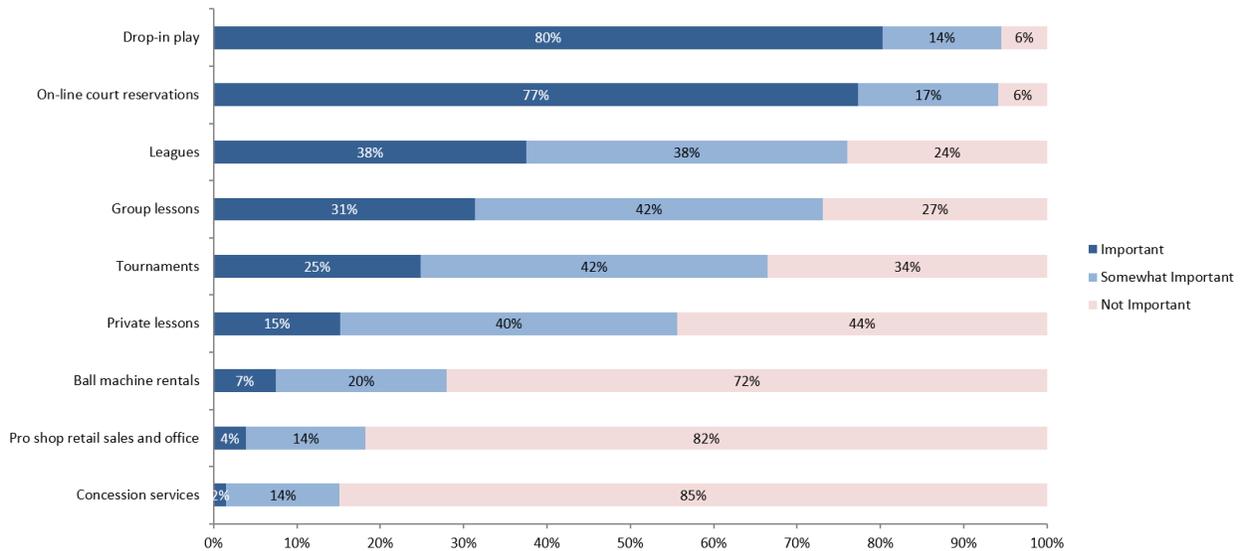
From the list below, please state which sport(s) you play:



Question 2: Desired Pickleball Services

- Online reservations, leagues and drop-in play were the three court services that tennis and pickleball players most likely to consider very or somewhat important. Pickleball players were more likely to rate drop-in play as very important, followed by reservations and leagues.

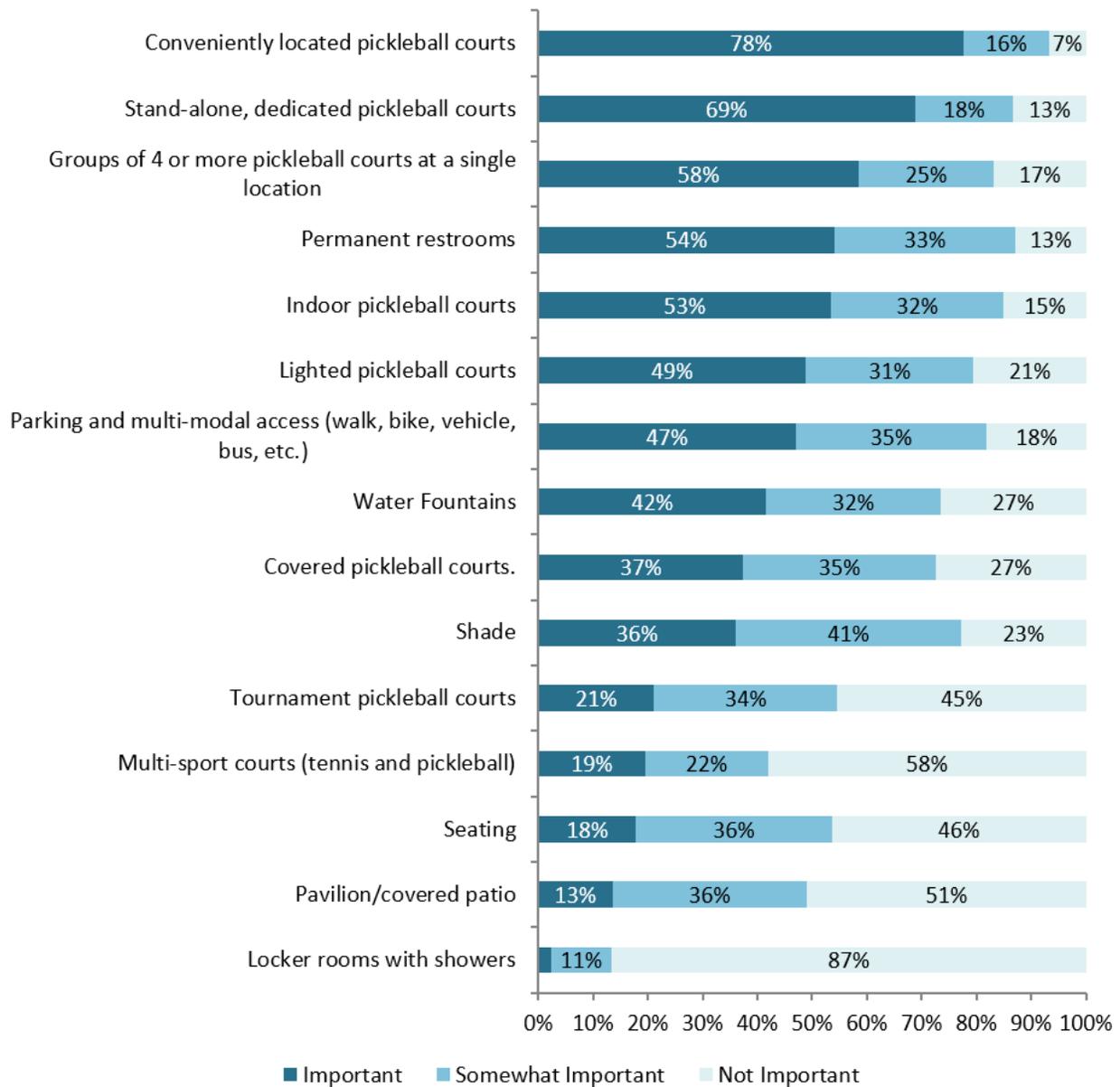
Pickleball Services: Level of Importance



### Question 3: Desired Pickleball Amenities

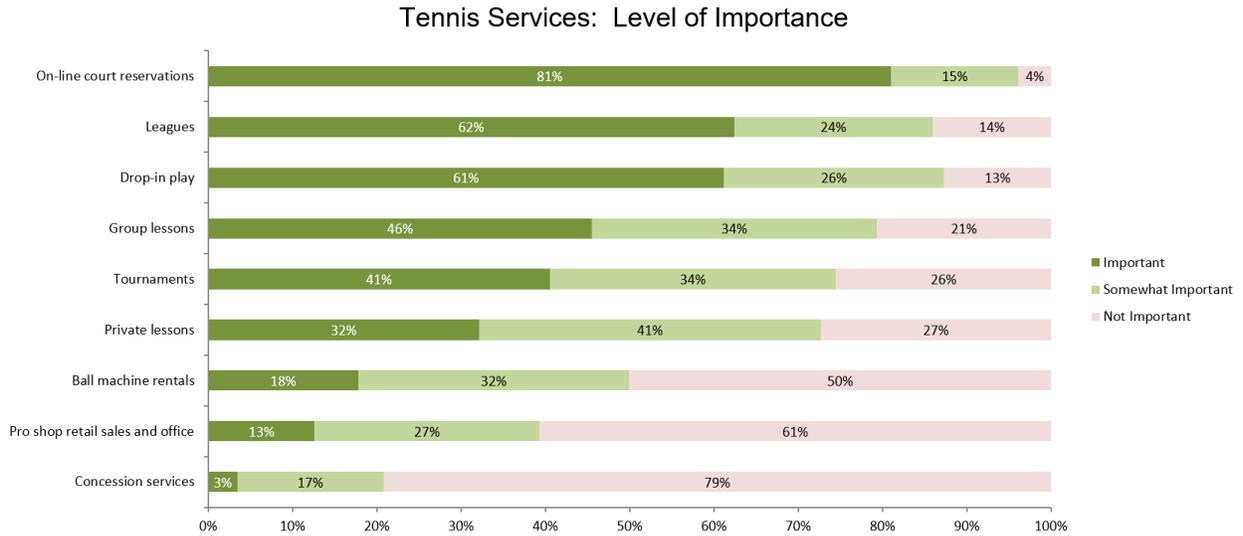
- Both tennis and pickleball players responded that conveniently located and dedicated courts are important.
- While courts located in neighborhoods and courts at varying locations in the city might be seen as convenient by some players, conversations with organization stakeholders and other community members clarified that convenience was often related to the parking and transit options and a central geographic location.

## Pickleball Amenities: Level of Importance



#### Question 4: Tennis Services

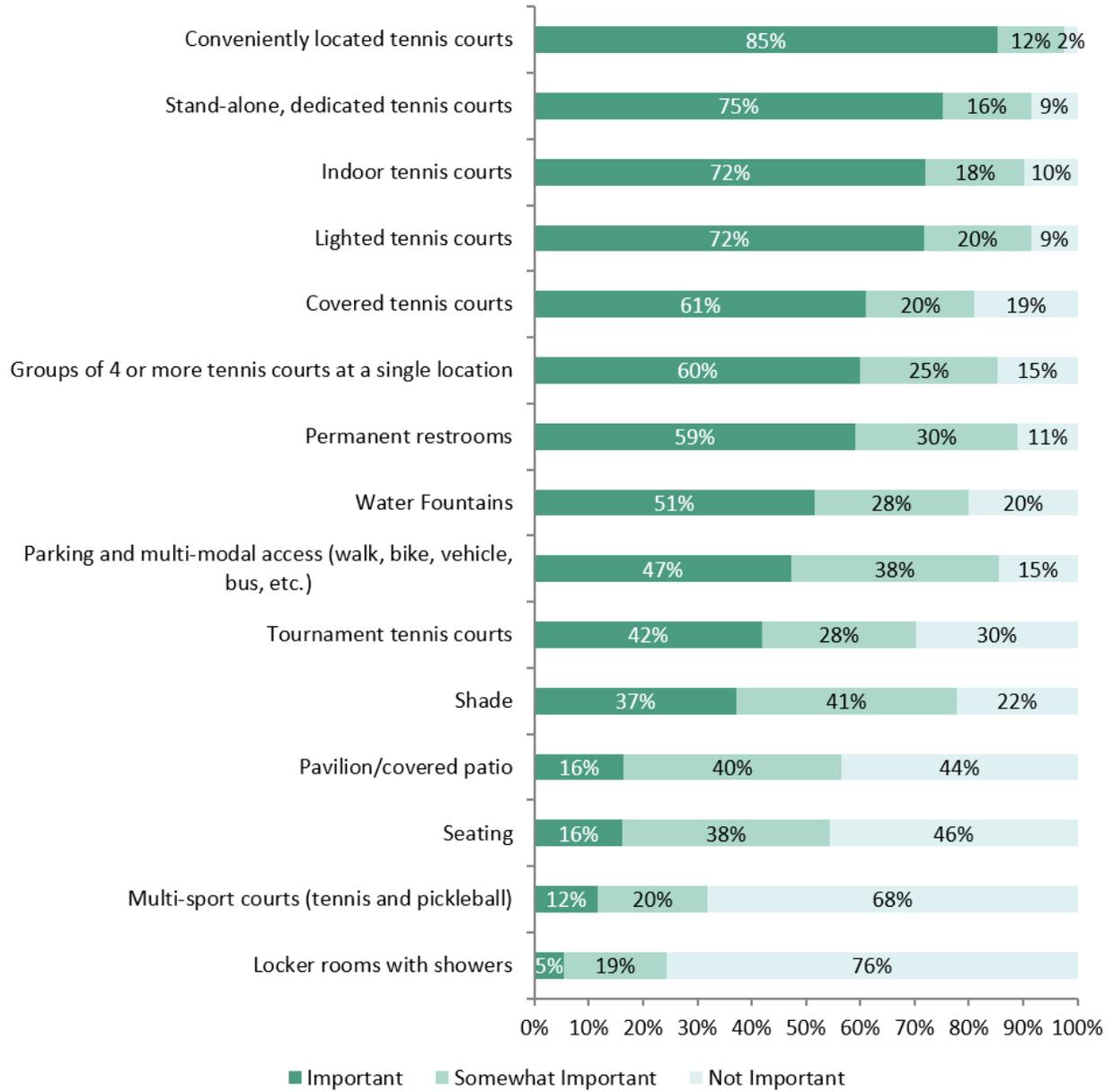
- Online reservations, leagues and drop-in play were the three court services that tennis and pickleball players most likely to consider very or somewhat important.
- Tennis players rated online reservations highly, followed by league and then drop-in play.



#### Question 5: Tennis Amenities

- Both tennis and pickleball players responded that conveniently located and dedicated courts are important.

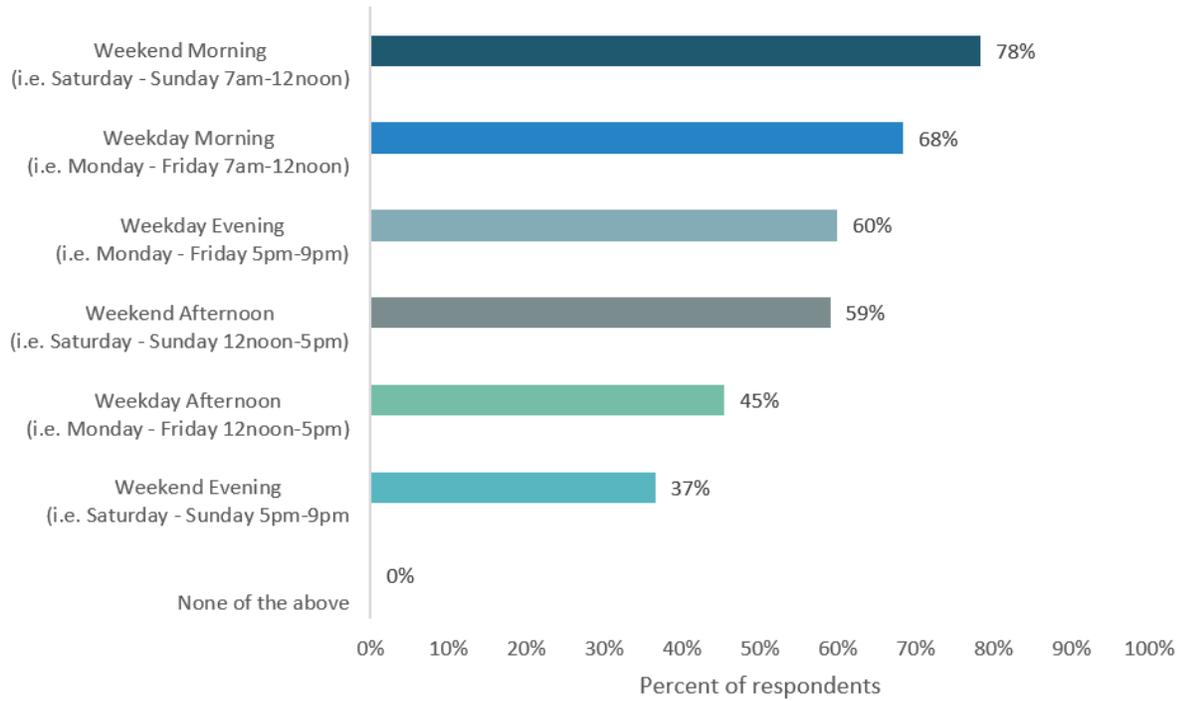
## Tennis Amenities: Level of Importance



Question 6: Time of Play

- Weekend and weekday mornings were the reported most popular times to play.

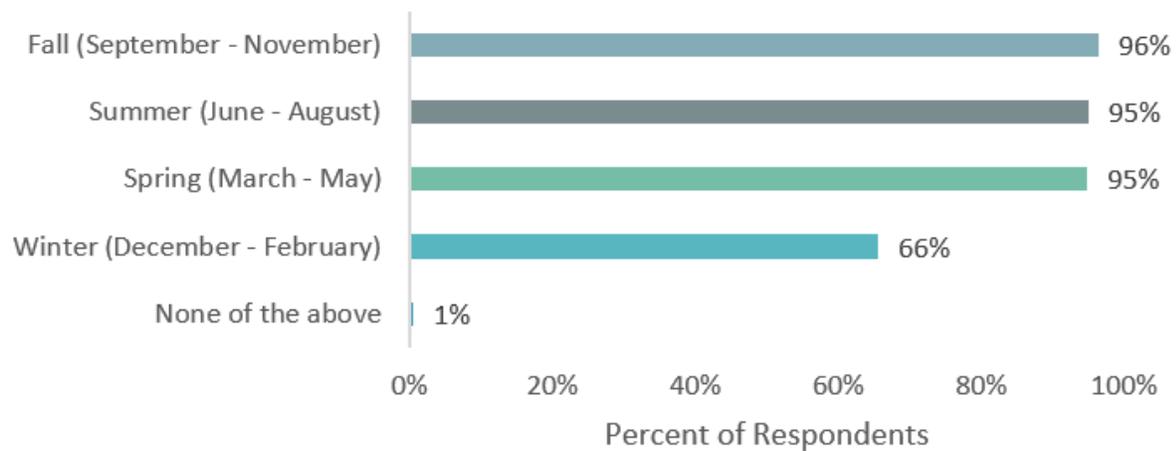
At what time of day are you MOST LIKELY to play tennis and/or pickleball on City of Boulder courts. CHECK ALL THAT APPLY.



Question 7: Season of Play

- While Summer, Spring and Fall are the most popular seasons, 66% of players report that they are likely to play in the Winter. The lower number of winter players may be due partly to a lack of winterized facilities such as covered or indoor courts.

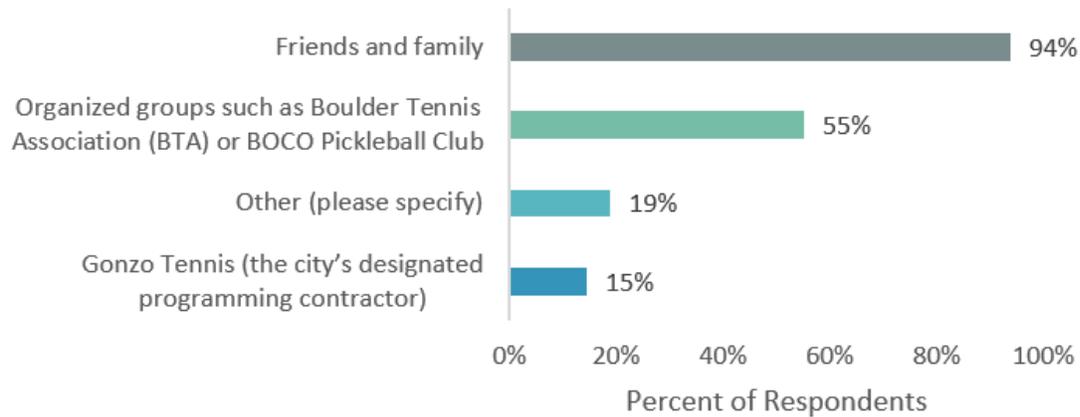
At what time of year are you MOST LIKELY to play tennis and/or pickleball on City of Boulder courts.  
CHECK ALL THAT APPLY.



Question 8: Who they play with

- While 94% of respondents play with family and friends, 55% of respondents reported playing with BOCO pickleball, BTA or another organized group.

Who are you most likely to play tennis and/or pickleball with on city courts? CHECK ALL THAT APPLY.



Question 9, 10 and 11: Current Experiences (Reservations, court condition and overall experience)

- While nearly half of respondents were satisfied or very satisfied with their overall experience with BPR courts, nearly half reported being neither satisfied or dissatisfied, dissatisfied or very dissatisfied with court conditions.
- The reservation process shows room for improvement as well – In addition to the software used, staff are aware that reservations often booked quickly for peak times which may contribute to the dissatisfaction with reservations.

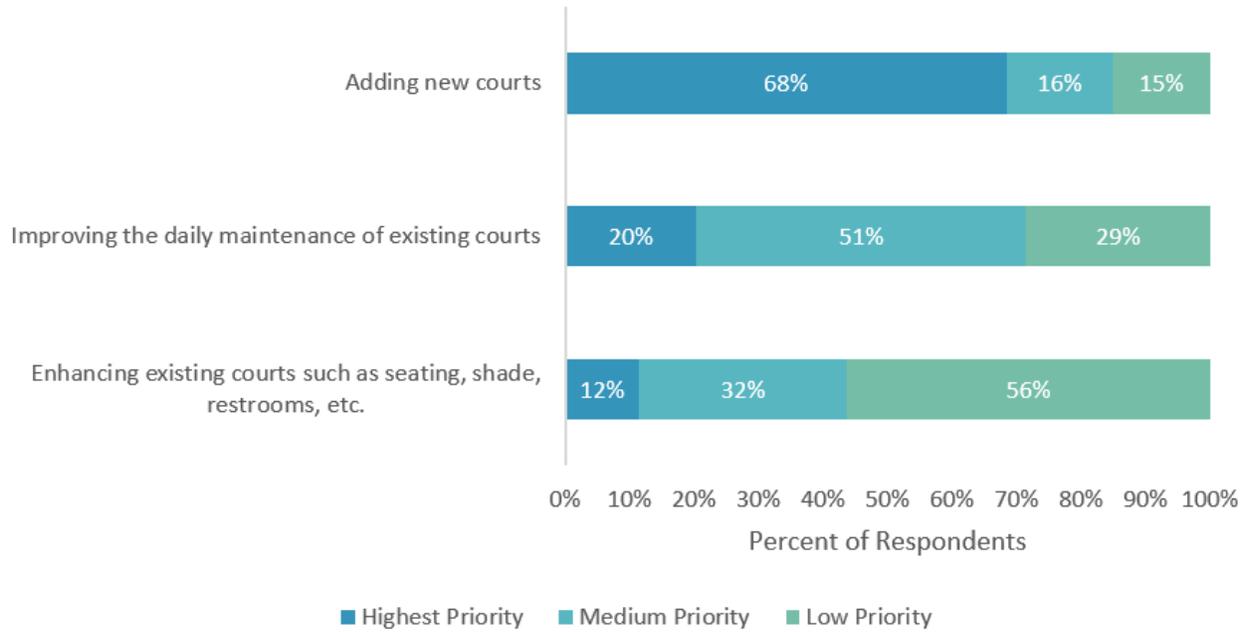
### Current Court Satisfaction



### Question 12: Investment Priorities

- Respondents ranked adding new courts as the top priority. Improving daily maintenance of existing courts ranked second. Enhancing amenities at existing courts (such as added restrooms, water fountains, etc.) ranked third.

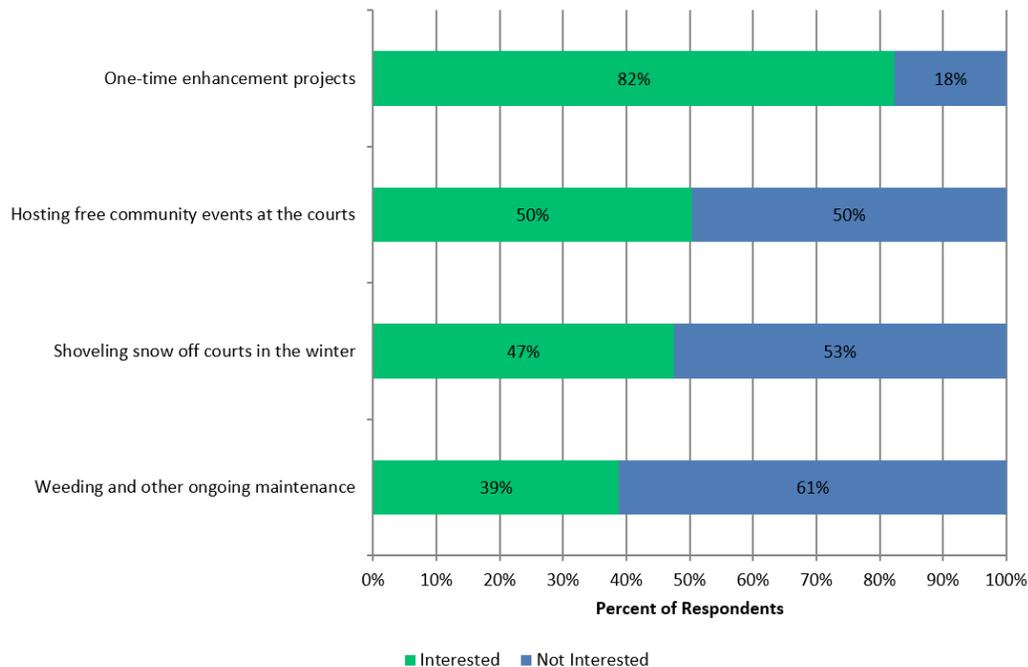
## Community Priorities for Investment



### Question 13: Volunteering

- Onetime volunteer opportunities were the most popular. A large number of respondents were also interested in events and shoveling snow.
- Interest in shoveling may reflect the desire to play outside and a lack of indoor opportunities in snowy months.

## Court Volunteer Interests



### Disability Access:

When asked what changes could improve access for those experiencing disabilities, 49 respondents answered with several common themes:

- Larger gates at the courts and access for wheelchairs could be improved.
- Parking, restrooms, lights and seating are desired amenities that could better support those experiencing disabilities.
- The wheelchair tennis program at RMTC is highly valued and there is fear that opportunity will go away. Indoor courts support a variety of benefits for those experiencing disabilities.

### Open Ended question:

As the final question in the questionnaire, community members were asked:

“Please let us know what you like about the current City of Boulder tennis and pickleball courts, as well as any future hopes or concerns.” The most common themes that emerged from these responses are included in this summary.

The open-ended comments will receive further analysis to better understand the nuances and contribute to future deliverables.

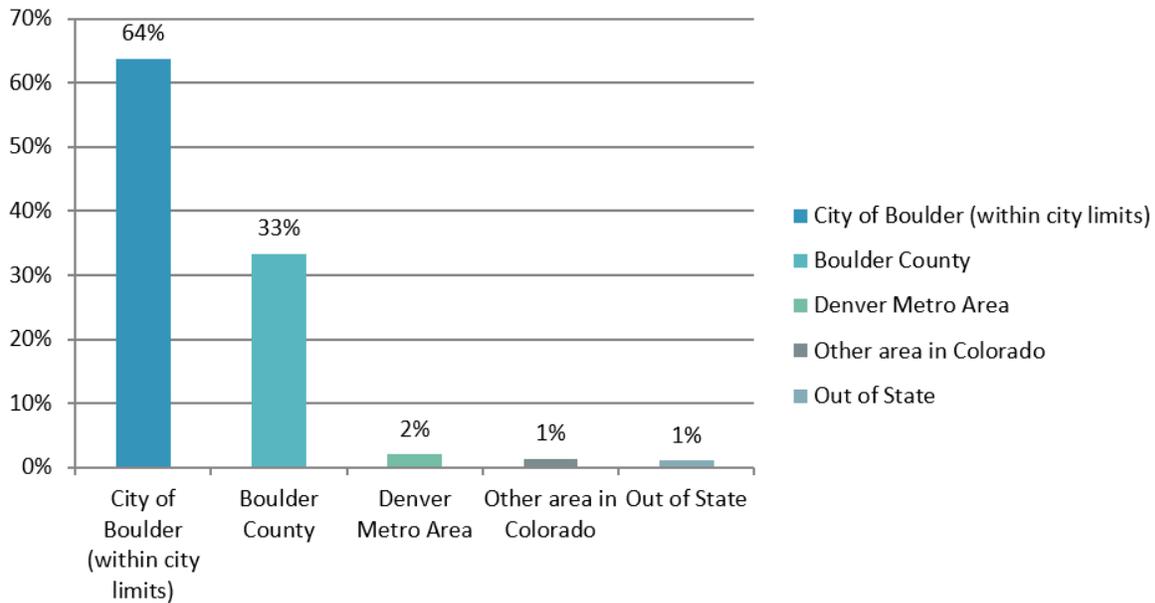
- More courts: The most common theme that was mentioned in the open-ended responses was a desire for more courts.
  - Courts dedicated to each sport separately were the most common type of courts requested.
  - While outdoor play is the most popular, both indoor and outdoor courts are desired, with a greater desire from tennis players for the indoor amenities.
  - Location was one of the biggest factors that players considered in current courts and future desired courts.
- Upgrades: While some community members noted the recent improvements to court conditions, others noted that greater improvements to current courts are needed

Demographics:

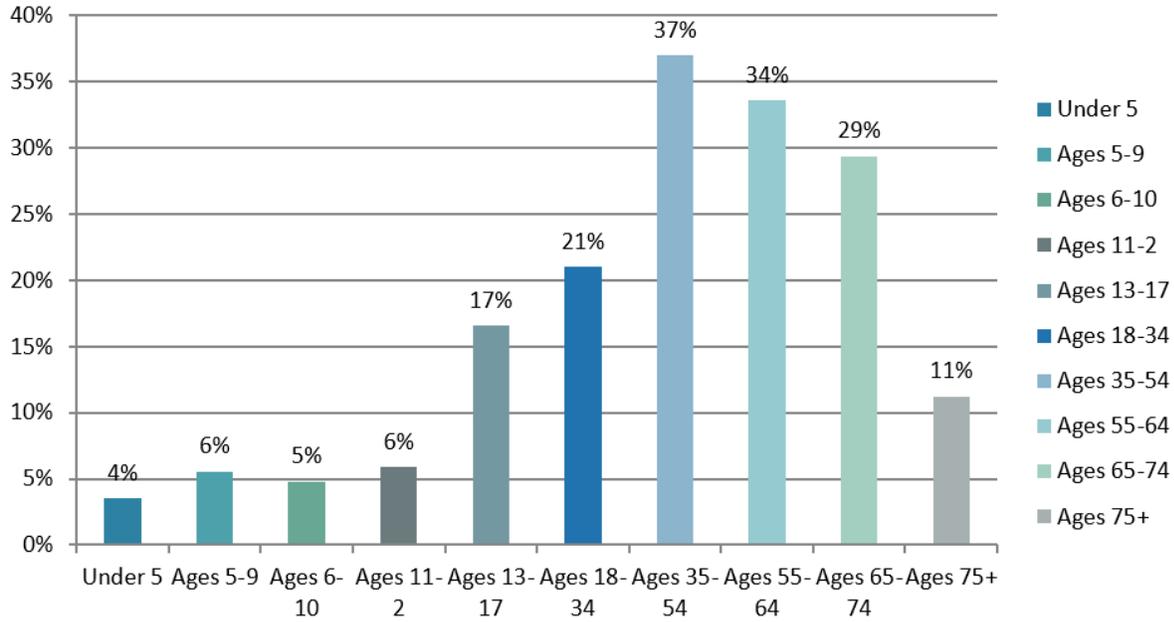
The following are optional demographic questions to help the City better understand engagement reach. These questions are standard citywide questions that are included in most engagement questionnaires for all departments.

- The majority of respondents live within the city of Boulder, with nearly all respondents living in Boulder County.
- 87% of respondents identified as white.
- Slightly more women filled out the questionnaire than men.
- The most common household age was 34-55 years old.
- Respondents were most likely to own their home and have a household income of \$150,000 or above.

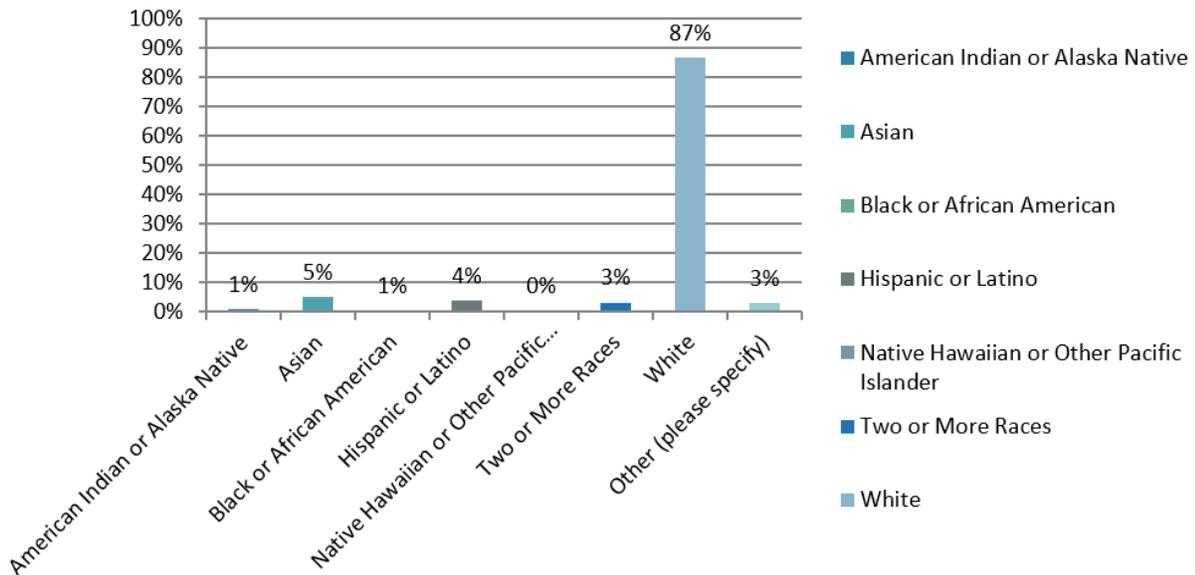
**OPTIONAL: Where is your primary residence?**



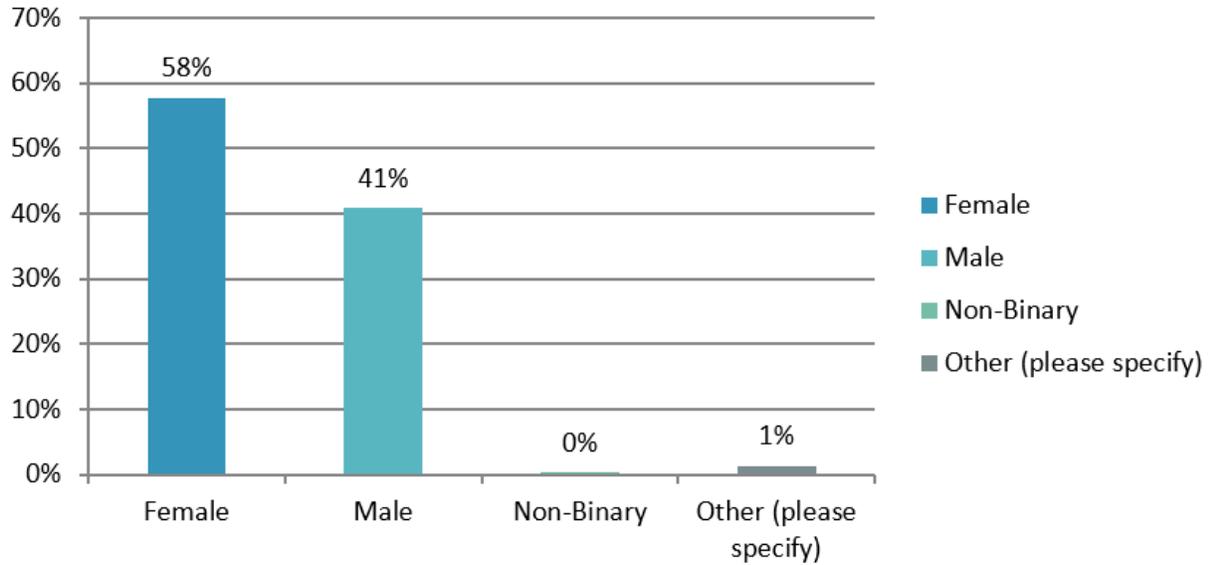
OPTIONAL: What are the ages of the people that live in your household? (Check all that apply)



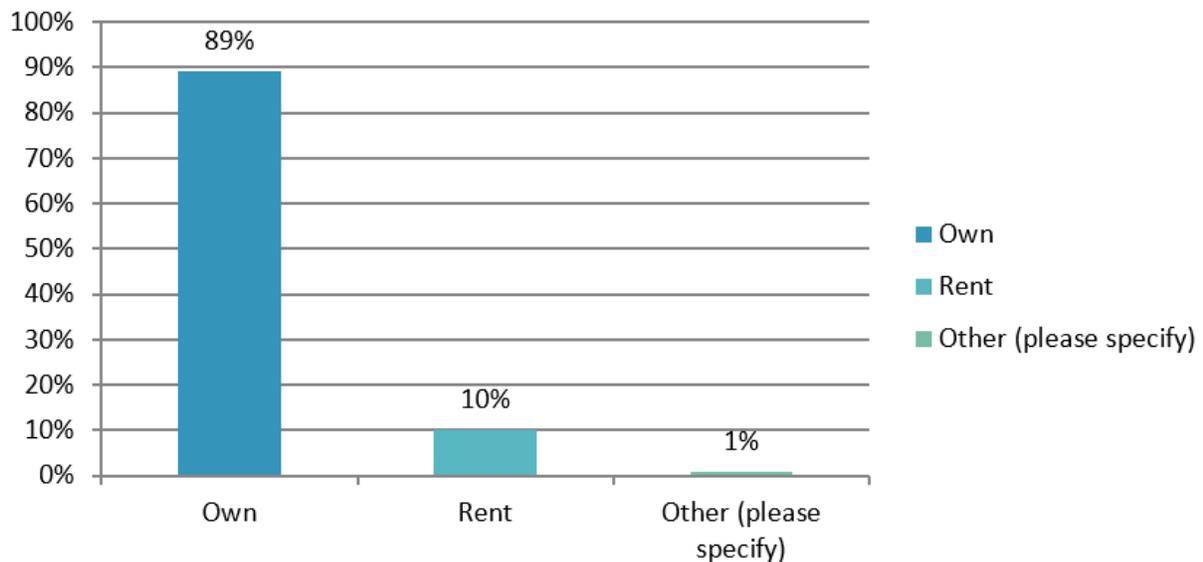
OPTIONAL: Which race or ethnicity do you identify with the most?



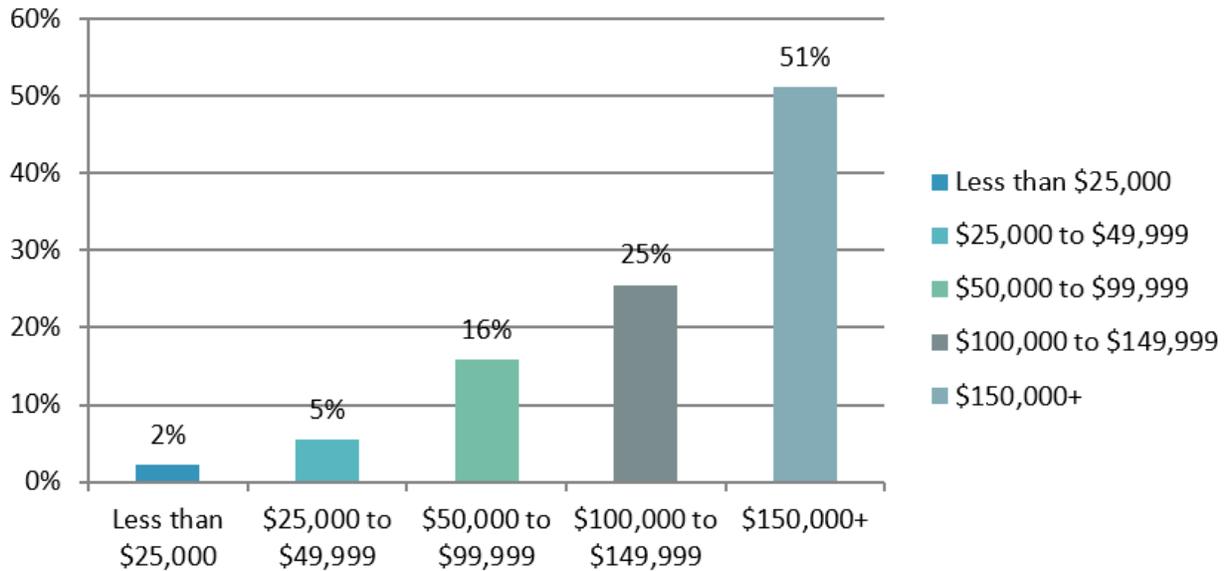
## OPTIONAL: What is your Gender Identity?



## OPTIONAL: Do you own or rent your home?



## OPTIONAL: How would you describe your annual household income



### Attachments

Attachment A: Comment cards received at public meeting October 4, 2023

Attachment B: Open ended responses to public questionnaire October 4-October 18, 2023

Attachment A: Comment cards received at public meeting October 4, 2023

Card	Comment
1	Programs for low income kids
2	My priorities: -Accessibility/I'm in a wheelchair, -Accessibility should include wide gates, paved entryways, ramps, -Indoor facility, it doesn't have to be state of the art. It can be a well-ventilated, maintained, w. restrooms, -Upgrade current courts for wheelchair access. Question: Can the city think outside the box in order to build a court facility? i.e. zoning regulations.
3	Tennis is a very social sport so having multiple courts together is important. IBM (Tom Watson Park) has tons of land east of the existing tennis courts that could be used for dedicated pickleball or more tennis courts.
4	Dedicated pickleball courts 4+ at each park. Large center would be nice like Apex in Arvada (24 courts). Divider/fence between courts & waiting to play area.
5	Indoor courts!!!! Thank you so much for the work in re-doing the courts. Tom Watson is lovely now!
6	On shared courts, dragging a pickleball net with locked wheels across the tennis court destroys the surface!
7	Really appreciate what you're doing! Please do everything possible to separate tennis & pickleball facilities. In addition to being NOISY, pickleball players do not seem to have a sense of court etiquette - they regularly walk across tennis courts while a game is in progress, even when they could easily use a different gate to access their court. Please consider adding lights to more courts - This would increase capacity a little
8	We need indoor tennis courts! It's ridiculous that we have to drive to Arvada - Apex or LAC
9	We need more outdoor and an indoor tennis facility. PLEASE.
10	The pickleball community should learn tennis etiquette on shared courts. e.g. Don't cut across tennis courts while in use to get to a shared court.
11	Sufficient parking at courts, including bicycle racks. Multiple courts in one location. Good maintenance of which includes regular maintenance. Restrooms available at all courts. Court areas with trees for some shade covered & indoor courts. Would have preferred a meeting that offered dialogue & questions & answers.
12	How about a meeting with REAL dialogue with tennis community?
13	Tennis courts are more expensive than pickleball courts. Don't take away a diminishing resource by allowing pickleball on tennis courts.
14	Commitment to replace current courts being removed by city council votes!!
15	We have heard great presentations of statistics, power points etc. what we need is pickleball courts other cities are way ahead of you. Fastrack this!!
16	Why has city put off pickleball court construction from 2024 to 2025?
17	Stats are wrong. There are 32 mill pickleballers in US
18	I play any racket sport!! I am concerned about the converging forces - loss of total # of tennis courts (RMTC, CU South) & at the same time use & demand. I would like to see Boulder with a city tennis & pickle!! center where we can host events, tournaments, etc. What happened to the plan for Valmont??
19	Dedicated pickleball courts please. Top floor of parking garages? @ apartment complexes
20	I have a dream for: separate courts for tennis and pickleball and enough of each for everyone!!
21	Dear City of Boulder Staff: Thank you for the opportunity to voice opinions and wishes. Great Event. One thing I would like to call to awareness is that with the very short notice of this event a couple days - I think only a very small percentage of the pickleball community was able to be represented. Please keep us apprised (BOCO club) of the process and upcoming opportunities to show perspectives again. Thank you again,
22	I have been a member @ Rocky MT Tennis (Previouslyly harvest house) for almost 30 yrs. But I also play in Longmont, Erie, Louisville & Lafayette. Longmont & Louisville have better public courts than fancy

	rich Boulder. (think Quail Courts). Also, Arvada has a wonderful tennis center (Apex). Boulder needs a large tennis complex. At RMTC in the winter we have an indoor bubble. But it is very difficult to get a court because CU woman practice there. We are in desperate need of courts!
23	Pickleball and Tennis cannot coincide with one another. The noise from fraternizing and the ball play in pickleball is exceedingly loud and prevents fair match play in tennis. One needs to be able to hear "lets", score calls and where a person moves.
24	Is the city coordinating at all w/the University? The loss of CU South is likely the death knoll for the CU Women's Tennis team, which is so unfortunate!
25	Please restore 4 pickleball courts at NBRC. *Within the context of a negotiation/discussion with all parties. Q: Could the courts be operative within certain hours? - As a compromise. Q: Could the city install actual noise mitigation panels? A city-wide pickleball site w/12-16 courts.
26	Would there be any possibility of developing courts for tennis near Pleasantview soccer fields? or on the Prairie dog field @ 47th & Jay Rd? Tons of space!! Also, would the parks dept consider partnering with RMTC to develop & maintain courts for the tennis program?
27	Port o' Potties at all courts.
28	CU South use that tennis as short term solution for millennium closing?
29	Please look at the successful model of Denver Tennis Park. BVSD has land (Nevin Platt for example). CU needs a facility, has \$. Community would support with philanthropy. Email me for more info on this. I have run the numbers!
30	Nicely done but would prefer general Q&A so all get the same message on important questions! Thank you
31	I am not convinced there really are more tennis players than pb players. My anecdotal evidence - tennis courts by Eisenhower Elem are empty majority of the time
32	Courts in the south are occupied by pb players more than tennis - ug 4 to pb courts to 1 tennis court. Would like to see more evidence/data on the numbers of people using public courts
33	The current system of shared courts is not working well. Pickleballers spread out across more courts than necessary instead of having 2 pickleball groups on each tennis court.
34	Please create dedicated courts... When you paint the pickleball lines on tennis courts we can no longer use them for league play officially. Additionally we can no longer play at South Rec - even when we reserve a court to play tennis, we are met w/pickleball players who don't want to move & who have set up camp/chairs...they consistently make rude comments etc. even though we've paid \$ to play...
35	Why was basketball not mentioned? When pickleball started in Boulder 5-6 years ago we relied entirely on basketball courts which can be turned in pickleball courts in 10 minutes!
36	Wheelchair tennis
37	Thank you for providing a forum to hear about why pickleball is highly valued and NEEDED by Boulder Residents. I started playing at 70 years. No I'm a very healthy 79 year old! You can draw the conclusions
38	We need more tennis courts! The ones at Centennial are cracking & need resurfacing. A better job needs to be done. The current surface did not last. It has cracks and dead zones from ice under the surface. We need more backboards to hit against!
39	As a family with a young tennis player, it has become impossible to use any of the tennis courts at the rec center. Another hardship for families in Boulder.

Attachment B: Open ended responses to public questionnaire October 4-October 18, 2023

Please note that respondents' names, emails and phone numbers have been redacted from comments to provide privacy for community members. Comments are otherwise published as received.

Respondent ID	If you experience disability, please let us know any changes we could make that would improve your access and experience for City courts:
1	benches and shades
2	I used to play tennis but had to move on to pickleball after an injury was suffered playing tennis. Despite my advancing age, the slower ball and the smaller court size of pickleball allow me to continue to be active in a healthy, fun and socially rewarding sport.
3	see 15 re color-blindness. Chairs would be very helpful, as I am in my mid-70s
4	Sometimes the gates on the tennis courts are a little bit narrow. Bigger doors would make the courts more wheelchair accessible.
5	There are not any indoor facilities in Boulder that people can use in the winter once RMTC is taken down. People are already beginning to leave to find other options elsewhere
6	Make them wheelchair accessible
7	Keep the courts away from residential areas or require them to be indoor facilities if they are in residential areas.
8	Courts are too crowded; build more
9	I am concerned that there are not enough tennis courts that are lit for public access in Boulder.
10	Parking is not close enough to pickleball courts. Need sheltered area for inclement weather. Would love a go-to manager position for pickleball and tennis. Seating options to watch players, enhancement of access for more people to try and play. Good for mental and physical health because when you are playing all you think about is playing and where to hit the next shot. You forget everything else while you're playing. The social aspect is equally important because you are introduced to a new partner with every pickleball. It's a win-win because it takes you away from personal and work stressors, has a health benefit and you can new friends because in every game you change partners if you play doubles - you come to know and recognize partners gradually by first name only - and one of the most important benefits is you laugh often especially in pickleball. I'm a non-athlete senior citizen who has witnessed all of these great benefits. Physical, social, all an enhancement of daily life. New friends, better agility, forget about anything stressing you out for an hour or more a day.
11	Note: ADA compliance does NOT equate to the needs of sport wheelchairs. Gates/doors need to be wider than the ADA regulations as the camber of the wheels is greater.
12	Millenium tennis has had a great wheel chair tennis program. Where will these folks play?
13	Take pickleball lines off of tennis courts. Players with visual impairments cannot clearly see tennis lines.
14	More courts
15	NA, other than age
16	I don't have a disability but cracked tennis courts are a tripping hazard and I am getting older and don't want to fall
17	The chips and cracks in the courts, specifically at the east boulder rec center.
18	More drop in availability, and player adherence to time limit whether a court is reserved or drop-in
19	I have a blood pressure condition that is exacerbated by heat. It would be nice to have cold water, shade, and more seating available on the courts.
20	It would be nice to see people with disabilities on courts playing but they play at RMTC which is going away -

21	all courts should have bathrooms and benches to sit on.
22	This is so frustrating. I'm currently undergoing treatment for precancerous skin lesions--skin cancer is common in sunny and active Boulder--and need to avoid direct sun exposure for the next couple months. Unfortunately, I cannot reserve lighted evening courts because they are FULL. Pickleball is my main form of exercise and social interaction, so this is doubly frustrating. We actually canceled our household rec center membership due to the reduction in courts, so the city has lost our money. We would re-join if the membership provided reasonable access to court reservations--esp. lighted courts for evening play, and/or covered courts for daytime play--but for now it's just not worth it.
23	Build an indoor/outdoor tennis complex. There is too much done for cyclists, too little for tennis players. Maybe brain surface of existing courts.
24	I'm partially deaf. Trying to play tennis close to very loud pickle ball courts makes it near impossible to hear calls during the game. Tennis and pickleball really should be separated.
25	dedicated pickleball courts
26	Lights
27	We need a reservation process to allow handicap access.
28	I am handicapped from knee problems, but I can still play pickleball. There are not enough handicap spots in parking.
29	I need full time access to water to drink.
30	good lighting on city courts would improve my ability to play in the evenings given my limited nighttime vision. It would be great to have this on courts where league play is common (4 or more courts, reservable for leagues), as leagues often run over into the darker hours.
31	I have many friends who are wheelchair tennis players. A new facility should be designed from the point of view of making sure an athlete with disabilities is able to access every bit of the new facility easily.
32	Making them safer would be a great start!
33	Our 7 year old has a number of developmental disabilities but is athletic and loves sports - tennis is a huge interest! He's easily distracted by the weather and would do so benefit from a consistent, indoor place to play
34	Bathrooms
35	N/A for me. There are, however, many dedicated wheelchair players losing virtually their only site in winter to play (RMTC) and few choices any time of year much less organized play.
36	Easier access
37	Neurodiverse. I'd like them to be more emphasis on play and recreation engaging my community. Also, I did not like how the older pickle ball players tried to push themselves onto the tennis courts and kick my teenagers off because they were adults?? Bad behavior and pushiness on the part of these pickleball ladies.
38	I have a vision challenge and the excessive lines on courts (singles, doubles, jr tennis and pickle ball) make it very challenging to play
39	More tennis courts and indoor. Many communities are stepping up to this. Arvada, Denver, and Parker all have indoor public/ private ventures that are doing very well and are very popular without the pickleball noise.
40	With the closing of RMTC and its large and famous wheelchair tennis program (2 para athletes played at the US Open this year from RMTC) what will the city be doing to accommodate wheelchair tennis and ADA access to existing courts?
41	Proper gate sizing and parking.
42	I don't but see comments above about wheelchair tennis that is currently thriving at RMTC but faces a grave future
43	too much to write at this time

44	there must be availability for wheelchair players and tournaments as now is the case at the RMTC.
45	Bathrooms close to courts
46	As I get older, it is harder to play as it gets dark. Please add more lights to courts.
47	More ADA parking, and wheelchair access to courts and bathrooms. Especially bathrooms.
48	Wheelchair players need easy access: wide gates, ramps, paved entry paths, dedicated handicap parking, and handicap bathrooms.
49	While I do not experience a disability, I know that making courts accessible benefits everyone.

<b>Respondent ID</b>	<b>Please let us know what you like about the current City of Boulder tennis and pickleball courts, as well as any future hopes or concerns.</b>
1	That there are some pickleball courts.
2	Quite simply: The suburbs have beautiful facilities (Apex in Arvada!) and Boulder does not :( With the loss of RMTC, our Boulder youth that want to improve themselves now have to travel there to play indoors, that is unacceptable Allocate the funds, identify the land (City of Boulder has a lot of it!), and build an indoor facility. Simple as that.
3	The City has made a few upgrades to a few courts this year. YAYYYYY!!! PLEASE continue to upgrade and maintain the tennis courts we have and to add more. Tennis is alive and great exercise for our community!
4	Pretty and collocated with facilities and amenities
5	South Boulder courts, East Boulder courts
6	I'm an avid tennis player and have been playing for the last 20 plus years in Boulder. The city courts used to be very accessible and kept. I frequently play at my neighborhood South Boulder Rec Center and occasionally at East. However, ever since the city made the tennis courts to do pickle balls, I had a difficult time of getting the courts especially on weekends because of the pickle ballers. I work during the weekdays, so weekends and evenings are my play time. Thus, I have to go to Fairview High School's courts, which are run-down. I wish someone would redo and maintain those courts. I strongly recommend that we build 8 sets of courts just for pickle ballers and bring South Boulder Rec Center tennis courts back to tennis only. The extra lines of the pickle ball courts on the tennis courts distract my focus and hinder my game. Thus, I have a tendency not to want to play at those city courts, which are convenient for me and were very nice. I'm saddened by the changes. As for East Boulder Rec courts, they are always hard to access because of the popularity of tennis in Boulder. I strongly feel we need MORE TENNIS COURTS THAT ARE SEPARATED FROM THE PICKLE BALL COURTS TO ACCOMMODATE BOTH POPULAR SPORTS. Boulder is a special place that has 300 days of sunshine, which allows us to play outside even in the winter. Let's make Boulder the happiest and fittest place in the nation by making outdoor sports accessible and nice for everyone!! Thank you for listening. BTW, I like the recycling ball bins!
7	Pickleball is vastly more popular in Boulder than the facilities provided.
8	I like the North Boulder and East Boulder Rec center courts and the fact that they have lights. I'm concerned about the maintenance of some courts, including the ongoing issues with cracking. I'm also concerned about having enough courts for league matches that don't have pickleball lines, especially in light of losing RMTC and CU South. I'm concerned about pickleball taking over tennis courts and would like an equitable solution to that issue. I very much hope to see a public indoor tennis facility (much like Apex in Arvada) in Boulder in the future so that we can play all year!
9	Newly resurfaced courts
10	With the upcoming removal of approximately 15 tennis courts throughout Boulder, it's very important that new tennis courts are developed. I think it's essential that we have indoor tennis courts in Boulder

	as well, as there currently are none.
11	It is hard to like courts that crack within approximately 6 months of simply cosmetically touching up the surface. Martin Park appears to be the only courts that were built correctly over the clay. Instead of fruitless repainting and perhaps scraping the courts why not have spent the money on the courts one at a time and repairing them by digging down at least 10 feet or however far is needed and completely redoing the courts so the clay cannot cause the cracking that settling in clay causes.
12	When repairing courts pay the extra money to get them done right by a company that knows how to repair courts for long term use. The courts at IBM were resurfaced but poorly done. Very uneven and wavy. Some courts at different locations (not necessarily in Boulder) that were repaired or resurfaced this year or last, are already cracking and the surface is peeling off.
13	That they exist
14	The condition is generally good. But there aren't enough courts
15	I would really appreciate it if the city of Boulder would consider having a covered indoor facility with dedicated tennis courts during winter time. Usually there are no options during the winter and it's impossible to continue training during that time.  I'd like to see more beginner and intermediate leagues and easy sign up.  Also would like more pickleball lessons available.
16	Love drop in courts
17	There is a need for more dedicated tennis courts both outdoor and indoor with the ability to make reservations.
18	More indoor courts
19	I particularly like the Knollwood courts, but of course they are the most recently redone (vs just resurfaced). I don't like that tennis courts are going away, and we're losing other courts to pickle ball (North Boulder Rec).
20	BOCO Pickleball is VERY welcoming and it's easy to drop in. I'm happy we often have 8 courts weekday mornings at South. The court conditions are an embarrassment to our city both indoors and out. Other towns and cities have caught on that this is not a fad and quickly replied with dedicated courts, amenities. Boulder needs to catch up!
21	there are not enough tennis courts available. with the future of RMTC unknown, 13 courts are being lost!
22	I am concerned about the decision to take away the Rocky Mountain Tennis Center courts. The City Council has no idea how important those courts are for both members, and children's programs.
23	Unfortunately, Boulder has the worst accessibility to adequate and well maintained Pickleball courts of any local community and worse than most out of state locations where I have played.
24	I don't play on them. I play at RMTC, Centennial, and Lake Valley. Only RMTC courts are covered in the winter.
25	Like that the current tennis inventory was repaired/improved and the PB lines at SBRC were repainted a less intrusive color. That Fairview HS tennis Courts are accessible to the public again. Hope that tennis will not suffer as a result of displacement of current inventory by pickleball and extra noise due to congregation of large numbers of PB players and ball; strike noise pollution in parks and public areas where one expects a certain level quietude. (i.e. Harlow Platts Park) Hoping for SBRC 4 courts to be available again for league tennis as in previous years due to proximity to US 36, restrooms, and pick nick areas for after play potluck.
26	Location
27	Like having courts, would love to have lights!!!!

28	Would love to see purpose built pickleball courts!
29	Haven't played in a couple of years because players weren't very friendly. I prefer team organization and structure
30	Maintain and add tennis courts and not let them be fully taken over by pickleball; add indoor tennis option
31	Would really like more dedicated tennis courts - the south boulder courts are always taken by pickleball so martin acres is getting really crowded. Also a sign at Martin Acres saying you can reserve courts online would be really helpful - a lot of people do not know this and it causes a lot of conflict between those who reserve online vs those who just show up.
32	availability
33	<p>more tennis courts need to be centralized in a central location, and we need to support indoor tennis.</p> <p>there's a lot of potential or casual tennis players that would love to play more, but in the winter it's very expensive and difficult to find a court time.</p> <p>supporting USTA leagues and tournaments with a centralized bank of courts are important because for tennis being able to play competitively is important to keeping people interested and building a community.</p>
34	The south boulder rec center courts have a good amount of courts and you can typically get a game in or join an ongoing game. It could be improved by adding lights so people can play in the evening.
35	I like that it's all pretty chill and free
36	I hope that maintenance of the present courts will be a priority. And that a few new courts may be built.
37	I don't see any tennis court in the construction plans for New Vista High School to replace the two that were torn out. Is there not going to be one? Those were the only courts in my neighborhood.
38	I hope for some dedicated courts; being red-green color-blind makes shared courts difficult
39	I don't like how are relating Tennis with pickleball, we are compete deferent animals, come on! As tennis players we need our own courts as they were before.
40	We need designated tennis courts and designated pickleball courts. Sharing is not an option because of the conflicting lines. Pickleball lines are not allowed for tennis league play. Tennis is social and we need a large number of courts in one place - for league and social play. A new venue with at least 8 tennis courts is long overdue in Boulder.
41	Satisfactory until NBRC took out 4 PB courts and Gonzo lessons spilled into the remaining 4.
42	At this time, tennis courts are well maintained where I play (North Boulder), but often I need to travel around to find an available court. The restrictions and poor conditions at Centennial courts have put more pressure on city courts in the north part of town.
43	<ol style="list-style-type: none"> <li>1. The seem well maintained</li> <li>2. There should be separate tennis and pickleball areas as these don't mix well</li> <li>3. The number of tennis courts should not be reduced; not converted to pickleball.</li> <li>4. Not allowed uses should be enforced - such as skating</li> </ol>
44	There are a good amount of courts at the south boulder rec center which is where I usually play.
45	There are not enough courts. How about building some at Valmont Park?

46	open play at North and South Boulder
47	<p>Boulder public tennis courts have been well maintained, particularly recently.</p> <p>I like the fact that outdoor play is possible year-round in Boulder. Some cities take the nets down in winter.</p> <p>East Boulder Community Center has the only practice wall for tennis on public courts. Please incorporate practice walls in any new court construction and consider adding another wall or two to existing public courts. EBCC court 5 should not have pickleball. They've torn up the court dragging their nets around and shouldn't be able to reserve the only public tennis court with a hitting wall.</p> <p>Pickleball only courts are less expensive than tennis courts to build. Given Pickleball's popularity the city should construct a few. Given their expense, any new tennis courts should be for tennis only.</p>
48	Some courts have been updated and resurfaced.
49	I appreciate that there are a number of courts spread throughout the city and I look forward to more of them. Shade, restrooms, and water would be a major plus. Regarding pickleball, I think if that sport had their own courts, that would be the best as it is markedly different in many ways. It is more social with lots of talking and the sound of the ball is obtrusive. Short of having their own facilities, if they had certain hours to play, perhaps that would be a reasonable solution.
50	Keep current tennis courts in excellent condition and initiate a plan to add additional and separate pickleball & tennis courts.
51	I would like to see dedicated courts for each sport.
52	You take the South Boulder Rec and put pickleball courts inside the gym. Add squash on the racquetball court. Keep the 4 outdoor courts. In the field to the north, you add 4 indoor tennis courts. Now you have a racquet center that serves the community. Pickleball indoor and outdoor. Tennis indoor and outdoor. The place would be used 24/7/365 in this town. Sincerely, 8 years tennis professional for the City of Boulder. 34 years as a tennis professional, 13 years Director of Tennis, 13 years high school head coach. 34 years Boulder Resident.
53	I love how there is free pickup Pickleball. I really loved the class I took- I wish I could pay for another class but they are challenging to sign up fast enough.
54	I appreciate being able to share the existing tennis courts with pickleball players
55	I know it must be hard to juggle all the priorities of the community, but it feels like tennis was put on the back burner way too long. We need indoor and outdoor tennis courts.
56	I like that the City has set aside a lot of time for drop in pickleball. The City missed an opportunity to create a public/private partnership to create a tennis complex. There is a total lack of indoor tennis courts. Plus, the existing ones are generally in bad shape. Asphalt is a terrible material for tennis or pickleball courts. The City needs to invest in post-tension concrete courts. A good example are the courts in Devil's Thumb neighborhood. They were converted from asphalt to concrete. Plus, there should be a separate pickleball complex. Just visit SBRC courts to see why.
57	I like the geographic distribution of the courts. Losing RMTC will create a huge void for indoor tennis.
58	Inexpensive compared with other options (I.e. The new indoor facility, Boulder Pickleball)
59	My main concern is the resentment shown by tennis players to pickleball players using tennis courts. As long as pickleball players do not deface courts or change net heights, they should be able to reserve and use available tennis courts. Mutual respect is usually the case, but occasionally we have experienced undeserved rudeness. Perhaps signage at courts could address this. Thanks.
60	I like that there are a lot of courts around. I just wish there was a full list of the courts that people can use somewhere.
61	Hopes - many more courts please. Boulder is way behind in # of courts compared to # of players. I only play at SBRC outdoor courts because it is very organized ( thank you Carl) friendly atmosphere

and many levels of play available. Some days are just so crowded though. We need more outdoor courts.

87	I like drop in time so that I can meet new people and experience a variety of levels of play
88	The city of boulder tennis courts brings together a community of tennis. I like East boulder rec center. The other rec centers could use lights and more places for people to gather. Please give us more options to play in the winter.
89	I like outdoor drop in times. I want the cracks fixed especially at South Boulder Rec outdoor courts. Dedicated outdoor courts for Pickleball
90	I like how convenient they are to reach via bike
91	Boulder is one of the best communities in the nation. We have an amazing parks and open space system that is mostly the envy of the rest of the country. That said, Boulder, compared to other second rate communities in the surrounding area, has a truly pathetic offering of tennis and pickle ball courts. It's just embarrassing. Have you seen what Arvada has? Boulder needs our own APEX Center. Give me a break! If I didn't live in Devil's Thumb and have private access to what are possibly the best tennis courts in the state of Colorado, my tennis life would be pretty dismal. I would be driving around town looking for open courts, waiting incessantly to finally get time on a shitty, cracked, weed strewn court, only to run out of time while 4 other people wait anxiously for me to leave. Like I said, it's totally pathetic. Also, the tennis courts with pickle ball lines painted on them with roll out nets is anything but a creative solution. This is garbage for tennis players and pickle ball players alike. Tennis courts need to be dedicated for tennis, and pickle ball courts need to be dedicated for pickle ball. Offering any kind of a hybrid experience is how everyone loses. Considering this reality, every tennis court in Boulder should be returned to their original purpose as just tennis courts, and the pickle ball community deserves their own facilities, with real lines painted and actual permanent nets. In my opinion, this is not even debatable.
92	Hope BVSD will let us use any/all of the courts available at MS and HS. We need more courts with ease in reserving them or at least opportunity to play with or without reservations on them. Tennis folks are good at following the 1 1/2 hour rule for play time when others are waiting as well as suggesting what other courts may be available.
93	NA
94	I like that Tom Watson was redone. I like that they can reserved. I like that east, north and tom Watson have lights. I like the Columbine courts location and shade.
95	I like being able to make online reservations. I would like to see dedicated pickleball courts.
96	Like the online reservations for pickleball. I hope for more courts in the future with shade.
97	Group access
98	Drop in play
99	Keep more tennis courts available for tennis instead of converting to pickleball
100	I like that pickleball courts are now available.
101	I like the reservation system.  I have 2 future hopes:  - bubbled courts (i.e. covered so you can play in the winter)  - Better quality courts. Columbine and Knollwood are very good for example. Boulder north Rec center is bad
102	More playing options
103	At SBRC, I love the multi-use courts and the great attitude of the pickleball players, in general.
104	for the most part the usage is good. The average user is older. Pickleball is a good community service.

105	Good existing courts but more needed
106	Would love to get tennis courts with lighting and more indoor options for winter/fall/spring seasons. I work full time so as the days get shorter, this is important to have so that I can play with other community members who also work and can only play in the evenings.
107	General comfort facilities
108	We need more tennis courts in the city of Boulder.
109	Like how the courts are easy to schedule online. Would be wonderful to have more courts, as well as have covered or indoor courts.
110	It's good that we have the 8 courts at south. North needs at least 8 ... as well as east.  We need designated new courts. Boulder county is so far behind all the other cities around us.  What has happened ... my Boulder from 1975 to the present , used to be the leader in every sport and major events. It's very disappointing.
111	Appreciate that the courts were resurfaced and that there is organized groups that allow drop in
112	locations
113	Nice to have pickleball courts at all rec centers. Dedicated PB courts would be great. Cracks in current courts are bad.
114	Would love more, well-maintained courts-with RMTC disappearing it is SOO needed. Wish? A complex with indoor courts like a club, but public.
115	There is a severe lack of good Pickleball and tennis facilities in Boulder. The City of Arvada has done a great job with building facilities for both sports.
116	I like the drop in play as well as the court reservations system. I do wish there was an opportunity to cancel a reservation if need be. This also allows people who want to get on a court a chance to reserve when all the courts show they are full.
117	I haven't played on most. I mainly play inside NBRC. They are fine. Could benefit from more shoveling on outside courts.
118	I live in Boulder in the Summer. I think the cost of Rec Center which includes Pickleball is FABULOUS. Great group plays Open Play in the evenings.
119	I like how convenient they are for us college students. Don't have to worry about driving long distancing at night. Safe. I'm concerned about commuting to practice if the location is moved.
120	More higher quality courts
121	Current reservation system is good. Open play at South during mornings allows options. Open play that is leveled (beginner split from more advanced) helps separate players. We need more dedicated courts away from housing.
122	I like that we have some courts... nothing like Longmont or Erie!
123	Love to play tennis so having the existing courts available for tennis
124	South Rec center courts are close to my home and often empty midday or mostly easy to reserve for peak times.
125	They are pretty accessible and maintained.
126	I like that we have indoor courts and want to have access to indoor courts in the future
127	not enough pickleball courts, need dedicated pickleball courts preferably with lights and would be great to have indoor or covered. no gym floor courts.
128	Improved courts. A pickleball complex with both indoor and outdoor courts
129	I love the drop-in and reserved play at SBRC

130	Drop-in play
131	There is a lot of room to improve current facilities.
132	very well managed. always improving.  This survey is an example
133	Just like being able to go out and play. I'd would like rules for rotating games, so people don't just play for hours without moving on.
134	Available to all. Fun way to meet people. Good exercise. Great atmosphere. Super grateful for all the pickleball courts already available. I can see we will soon desperately need many more.
135	The current City of Boulder pickleball courts are a disgrace. I hope the City will build a dedicated pickleball facility with facilities similar to Apex in Arvada.
136	proximity of North Boulder recenter
137	I like that we can reserve courts. I dislike open play with very competitive people. Open play should be organized according to skill level.
138	North Boulder Play was great until you took it away due to noise
139	The open play builds community and is steadily growing
140	I really hope we can get some more indoor tennis courts.
141	Court surfaces and nets pretty much ok now that maintenance has been done finally. Hoping for more courts available on/near west side of Boulder and better, more frequent maintenance.
142	None
143	They are in good shape, I'm worried about not having any indoor courts to play on next year. I hope some new ones can go up soon.
144	I like the surfacing. They r all well maintained.
145	I like being able to play with my friends
146	shoveling courts is damaging the surface of the courts. I hope we have covered or indoor courts.
147	I like the indoor tennis courts
148	I like the indoor courts because they allow me to play the sport that I love year round. I hope that indoor courts remain cheap and accessible to me as a college student.
149	We like that there are tennis and pickle courts, but want to see better maintenance of them. And we'd like to get Manhattan courts back into the city's jurisdiction (repaired, available to reserve, etc.).  An indoor tennis and/or pickle facility would be wonderful!
150	There's great places to play in the summer or when the weather is good.
151	Year round courts with bubble and more courts. Do not like to share with pickle ball.
152	East Boulder Rec center has a great set up and I like to use their facility. The North Boulder facility the courts I have played on are deplorable and are just a law suit waiting to happen. The South Boulder Rec Center used to be fairly good courts but have been taken over by pickleball 24/7 so it seems. I love the Knollwood courts for their quality, seating, shade, and intimate setting.
153	I'm concerned with the demolition of the RMTC tennis courts and the lack of boulder tennis courts because the CU Club Tennis Team relies on these existing facilities to practice.
154	My concerns for the future include pickleball taking over more of the already limited tennis courts. Also, as a college club tennis player, having indoor courts for our practices in the colder months is very important.
155	They're generally kept in good order.

	There are not enough pickleball courts at all.
156	I would like to see more Pickleball courts. There are a lot of tennis courts and very few Pickleball courts. Most of the time at East Boulder rec center on weekend and weekday evenings, the pickleball courts are both used, and only 1 or 2 tennis courts are used.
157	Indoor and accessible (bike, walk, etc.) courts are extremely important as there is no tennis in the winter unless you are wealthy and belong to a club. I have played tennis in Colorado my entire life, mainly Longmont and Boulder. I was the CU Club Tennis President from 2020-2022, not having indoor courts for an entire community of students 50+ (more if we had indoor space) would be drastic as the club team would have to limit the size of the team even more than we already have to.
158	I pretty much only play at Rocky Mountain Tennis, but it is good to know there are courts that can be reserved when courts at RMTC are not available
159	Good accessibility for CU Club Tennis, as well as easy to find free pickleball
160	Some are very nice, but some are almost unusable
161	INDOOR COURTS please
162	The courts are clean, and I'm really good condition, which is hard to find here
163	More courts and better maintenance of existing courts!
164	I think the current system is really nice. It looks like pickle ball is significantly more popular and the city has adjusted the courts. Also, when I want to play tennis, I can find a court.
165	I'm grateful courts exist; however, many are cracked, with weeds growing. I would like to see these courts maintained a little better
166	More info on pickleball
167	We need some dedicated courts and a group of them for fun drop in play! Pickleball to me is about drop in play & the friendly community. Boulder is WAY BEHIND the pickleball curve and it's too bad.
168	Need separate courts for tennis and pickleball  Need more tennis courts at/near the East Boulder Community Center campus - as this seems to be the most popular/in demand location for tennis, and has a very large community of regular users
169	Generally easy to access and get reservations. (Tennis)
170	DO NOT PUT PICKLEBALL NEAR EXISTING HOMES. The decibel level is approximately 72DB - see the 9news report on YouTube about pickleball noise issues and how pickleball severely impacted homes and schools from 'quiet enjoyment' due to the incredible noise issues that were 'worse than gunshots'. One person said they would rather die of cancer than continue to live next to the pickleball court that took over their local park.
171	I like the scheduling and hope it remains just as easy.
172	More tennis courts with lights so that league teams have a place to host other teams
173	I like the fact that we have some courts. More than anything, we simply need more courts with at least a port and a potty.
174	I like it when the pickleball court usage is not near people's homes so that they do not have to listen to the pickleball hitting the racquet.
175	We need more dedicated pickleball courts in the city. Lighted courts would be ideal if the budget allows.
176	Just need more of them!!!!
177	Indoor facility
178	The courts at East Boulder are incredibly beautiful, have restrooms and shade. Would love to see an expansion of these courts.

	The fact that there are no restrooms at Centennial Middle School courts, home to BTA league and Little League baseball blows my mind. Please fix this.
179	Updated n Boulder courts
180	The people who play tennis and pickle ball are awesome
181	I play at East Boulder Rec most often and like those courts a lot. I wish pickleball wasn't on the backboard court so much as I like to hit on the backboard. What I want most in Boulder is an indoor tennis center or an indoor / outdoor center. Something like Apex in Arvada would be amazing and is sorely needed in Boulder. There are tons of tennis players here and we have very limited options 8 months out of the year. RMTC is probably going away and Meadows has a year's long waitlist so demand is there!
182	Courts in great shape.
183	Court conditions are terrible. Combined with pickleball, leaves few options
184	Need to have more courts!
185	I love that we have several to play on, but future concerns include not having enough or getting more taken away due to noise.
186	close to home
187	I enjoy open pickleball play at South Boulder Rec Center which is available every morning on the tennis courts. There are 40 or more people every morning, which is fabulous, but more courts are needed. An outdoor bathroom/porta potty near the courts would be appreciated too. Thank you!
188	Glad they exist...it ends there
189	I hear players well before 7:00 a.m. in warmer months, I live close by. Is that allowed?
190	drop in pickle ball is so hard to find
191	<p>Tennis is my life. Please don't take that away from me. Here are some points for you to consider:</p> <p>We should not sacrifice tennis to pickleball. Tennis is the 4th most popular sport in the world and has prestigious and historically, economically, and culturally important events like the US Open and Wimbledon that have inspired generations of passionate players. Pickleball is growing in popularity but is still nowhere near as popular as tennis.</p> <p>Tennis competition provides excellent physical and mental development for kids, the chance to compete in a high level sport, and even college scholarships. Kids are motivated and inspired by dreams of competing in college and even professionally. No such opportunities exist for pickleball, and they are unlikely to develop, even if junior pickleball develops.</p> <p>Tennis is the most important women's sport in the world. Women tennis players make more than female athletes in any other sport, and it provides one of the best opportunities for girls to compete in a college sport and even earn a college scholarship. Girls in Boulder will not have a chance to participate in tennis if we don't add at least 20 more dedicated tennis courts, and at least 12 indoor tennis courts soon.</p> <p>Boulder has recently lost most of its courts to development or pickleball, including 5 courts at Williams Village, 2 courts at New Vista High School, 5-10 courts at the Boulder Rec Centers, 1 court at Chautauqua, and it will soon lose 12 courts at CU South. Meanwhile, tennis is growing in popularity. We desperately need more dedicated tennis courts to meet the growing demand for tennis.</p> <p>Tennis and pickleball should be played on separate facilities. Tennis requires smooth, level, high-quality courts with a true bounce, and indoor tennis requires high ceilings. Most pickleball is not played with precision and could likely be played in parking lots. Indoor pickleball can be played in</p>

	structures with a low roof. High quality tennis courts should not be sacrificed to pickleball, as pickleball play does not require these high quality courts.
192	reservation system is good. I really hope permanent restrooms can be added and well serviced
193	Covered courts for winter play would not only allow year round exercise, but also protect the state of the courts!
194	That they exist
195	I love our local community courts. We need an indoor court since many of us can't afford country clubs. I take lessons at Rocky mountain tennis association in the bubble - which is going away.
196	More dedicated pickle ball courts
197	Great exercise and meeting lots of new people
198	I appreciate that there are any courts to play on and that there are so many people in Boulder who love to play tennis.
199	The city of Boulder has fallen behind other communities, regarding their commitment to " dedicated PB courts ". Simply putting nets on a tennis court, while NOT maintaining the courts or nets does not create a good environment for future PB. The city needs to build " dedicated outdoor PB courts at the East Rec center, since there is ample space to build courts. This would eliminate any noise issue, while providing ample parking and other amenities.
200	A place to get together with tennis friends. The main concerns are the number of courts with several in town set to disappear in the next few years. The fact that Boulder does not have a nice public facility with 10+ courts when Longmont, Arvada and Denver do is baffling
201	We need some dedicated pickleball courts.  Our tennis courts are cracked and not maintained.
202	The SBRC drop in is really awesome. We get people from north boulder. It would be great to make this an official institution
203	We have some pickleball courts. That is good.  They are not very good pickleball courts. We need better pickleball courts. We need more pickleball courts. We need dedicated pickleball courts with proper nets and proper dimensions. There is not enough room between courts and players have gotten injured tripping over the tennis nets. Some players have become entangled in the tennis nets while moving backwards and getting feet stuck beneath the tennis nets. Tennis nets do not belong on pickleball courts. We need dedicated pickleball courts
204	Like open play
205	Like: The interest the city and pickleball community are showing in communicating to create the best served public facilities.  Future hopes: Through amicable negotiation, the 4 pickleball courts taken at North Boulder Rec center will be restored.  Future hope: The city will build a dedicated pickleball facility with a large number of courts. City of Santa Barbara CA built dedicated pickleball courts to their public tennis facility. They might be a good model to research/learn from.
206	They are close by. But there are NOT enough courts so reserving is very hard The courts are in so condition.

207	Just having what we have
208	It would be nice for the city to have designated Pickleball only courts. Longmont has six of these courts and they are beautiful!
209	I like how our community has come together in a new way and grown through pickleball, I am concerned that there are not enough courts to support the demand and also that there are not dedicated PB courts. Boulder is the only community in the area that does not and it would be our residents who would benefit from additional PB courts and amenities.
210	Please support separate tennis courts and pickleball courts - tennis players do not want to see pickleball lines on the tennis courts.
211	I would like to see some separation of tennis and pickleball to maintain the availability of tennis and have fewer tennis courts with additional lines painted on them for pickleball
212	Be nice to have dedicated pickleball courts. The facilities have pickleball courts overlaid on tennis courts. Some have tennis only courts that I've yet to see used by tennis players and I played every weekend.
213	I loved being able to walk to North Boulder recenter when the courts were filled with Pickleball AND tennis players. I am extremely disappointed the city took such a drastic measure and cut the Pickleball courts by 60%. However, I do agree that Pickleball need their own dedicated courts as we are the only community in this area with not available. Leading community members to travel to outside areas like Superior, Longmont, Louisville, Lafayette etc.....being detrimental to the environment, and adding to existing issues such as traffic. I think if the city created a 10-14 court dedicated to Pickleball facility with lights and some roof coverage, like an industrial tent, Pickleball players would be more than happy.
214	More Pickleball courts
215	I like the fact at South Boulder during summer your PB groups are large and well-coordinated
216	Your survey and the "public meeting" both overlook the primary issue - when can new dedicated pickleball courts be built and open for use? Check out all the surrounding cities - they all have found land, funds, contractors and opened dedicated courts that do not upset neighbors. Please stop the nonsense of public meetings and surveys that do not address the issue and put all that energy into building new courts on a fast Track.
217	More lighted courts
218	The East Boulder Rec outdoor pickleball markings on the ground for the net are NOT correct. Please fix.
219	Concerning that, between the loss of the RMTCC club, and CU South, Boulder will lose 27 courts. Without a significant investment, Boulder will lose tennis players to other communities - and the dollars they spend in that city. There's been no significant tennis facility constructed in decades. Meantime, Longmont, Parker, Arvada, and other communities have built facilities (some public/private) that show an interest in tennis.  Many of us who play tennis in Boulder (and then spend money in Boulder) don't live in Boulder.  If Boulder is interested in keeping us, it will build a first-class facility or two large enough to make up for the impending loss of courts. If not, we have other options.
220	Pickleball play in Boulder is very inclusive and a strong community is forming. However, the number of pickleball players in the city continues to grow significantly while the number of available courts is shrinking. Converting current courts to designated pickleball courts should be a part of the plan.
221	Drop in options - need more hours, lighting, ease of access - appreciate all that's being done for pickleball - need more indoor and outdoor drop-in access and options
222	Many other courts nationwide have a drop in system where you sign up at the courts; people play one game and rotate out; can then drop in with others who need partners; hate the reservation one week in advance max
223	I like that pickle ball is offered at NBRC, but I am disappointed by the condition of the courts/nets/availability due to popularity of the sport. Dedicated outdoor pickle ball courts (many of

	them) would be a great asset to the city.
224	I like how the courts can be both tennis and pickleball but the number of pickleball players has grown so much, now when you go to south Boulder drop in, you might wait 25 minutes to get in a game. We need more courts
225	There is a huge need to build an indoor facility in Boulder for tennis
226	I like the sense of community playing tennis at East Boulder Rec Center, and I like the drop-in pickle ball at South Boulder Rec Center. We had played tennis for a long time at South Boulder Rec Center because it is close to our house but it felt like there were significant safety concerns playing tennis at SBRC while surrounded by pickleball players (e.g. some new pickle ball players would run onto our court in the middle of a play to retrieve balls or would not tell us when a ball was on our court or would walk around the back of our court). I felt like I always needed to be alert for an accident so we decided to move to EBRC and have enjoyed the sense of community there. So now I'd appreciate if the EBRC could be maintained in order to keep them safe.
227	There aren't enough tennis courts and they're not being maintained.
228	Free drop in south Boulder
229	More courts, including indoor
230	I enjoy playing pickleball on public courts in the City of Boulder. Highest priority is having sufficient available court space/time.  It is ironic that BPR instructional programs take away a significant amount of available court space/time while creating new players for whom there is not sufficient court space/time. BPR should recognize and address with both sides of this supply/demand reality. Otherwise, it is not serving the community well and not creating good will amongst its constituents -- just the opposite. When you find yourself in a hole, the first thing to do is to stop digging.
231	I primarily play tennis, and I appreciate the ability to reserve courts online, but I think the online rental platform is very difficult to navigate. The old online reservation was better, and I encourage the city to shift to a different online platform. I also appreciate courts that are dispersed throughout local neighborhoods. City should continue to maintain those courts and add courts dispersed throughout the community. I support dual usage of some of the courts for Tennis and Pickleball (but maybe not all the courts should be dual usage).
232	There are public courts for people to play for free
233	There are not enough permanent pickleball courts, not shared on tennis courts.
234	Hope for more pickleball courts.
235	Not much, I think that Boulder has really dropped the ball(s) on management of its facilities. Do better. Take care of your courts, separate pickleball and tennis with dedicated facilities for each sport. The city would benefit economically by having thriving tennis and pickleball scenes, with tournaments and leagues and drop ins. It is time for the city to allocate capital to the future of these sports rather than just depending on the existing and aging infrastructure and depending on other communities to fill in the gaps.
236	I like that you have resurfaced IBM and Palo park. Thank you. I'd like to see separate courts built at separate locations for pickle ball. I'd like to see more courts built for tennis. An indoor facility for tennis would be nice, but I know it would be very expensive.
237	Having 8 pickleball courts at both North and South was critically important to relieving the pressure and wait times for those courts. It is problematic that half the courts at North had to be closed, so I view replacing those four courts as urgent. Secondly, I would like to see at least 6-8 dedicated pickleball courts in Boulder and wondering what happened to the capital funds designated for four such courts at EBCC? Thirdly, as requested above, making improvements such as permanent restrooms, seating, and shade at all locations is a priority.

238	We need several true pickleball courts, not modified tennis court with roll on nets. The city is behind every neighboring city in the area.
239	Courts that are dedicated to Tennis. Pickleball should be indoor or have their own courts.
240	The courts are in pretty good condition for city courts. It is difficult to play tennis on courts with pickle ball lines so it would be great if separate courts could be maintained. It would also be great if the city could build indoor courts, similar to the APEX tennis center in Arvada.
241	I especially like the outside courts at north boulder rec. the location and lighting. I am disappointed that 4 pickleball courts were eliminated
242	Since we are losing or have lost many courts like Baseline courts (CU construction), Harvest House courts (sold for CU living), CU South courts (When CU expands there). There is a dire need for tennis courts!!! It seems that outside companies are building indoor/outdoor pickleball courts but we are losing tennis courts. It's important to me that sports such as these can be played by all socioeconomic levels. When all kids have sports they can play for little money, I believe our society benefits in so many ways.
243	I would like tennis to be prioritized more than pickleball.
244	convenience
245	I feel blessed to be able to play pickleball surrounded by amazing views on nice, well maintained courts throughout Boulder. Thank you for allowing us the opportunity to both exercise and socialize safely.
246	Na
247	I only have used the city courts for tennis league matches. I hope for the future to have recreational pickle ball options.
248	Sure hope for dedicated PB courts. Concerned there are not enough courts now or in the future. Right now there are many city residents traveling to surrounding communities just to be able to play
249	Availability. I hope dedicated pickle ball courts can be provided.
250	I've played at Autry and Boulder rec. Both were good experiences but would love more options
251	I love that Boulder constantly seeks to enhance recreational facilities. We are lucky to live here.
252	I hope that the current courts will be repaired, at the very least.
253	A quart is one block from where I live
254	I like that there are courts relatively available across the city.
255	I like the existing courts, but not with pickle ball stripes on them nor playing next to pickle ball players.
256	I play at the North Boulder Rec Center and like the condition of those courts as well as the fact they have lights.
257	Boulder's reservation system and communication of existing facilities/courts is not very clear- many of our tennis courts particularly tied to middle schools are in disrepair and an embarrassment when hosting league play, I find myself going to Westminster or Lafayette for a dependable reservation process and maintained courts- and the option of lit courts. My concern is that the number of available tennis courts is being diminished with new construction (Williams Village) and with switch over to racquetball.
258	I usually play in Longmont because there is more access to pickleball courts there, and that's where some of my pickleball friends live.
259	Convenience of having courts at our Rec Centers  Reservations are a must!!!  We need more courts for Pickleball
260	Gonzo Tennis has done an amazing job getting people into the game - making entry fun and exciting. And they provide a wide range of opportunities.

	There is a real need for quality tennis courts. There is so much demand - existing courts in many places are dilapidated. The community needs places to play tennis and we know the value of this sport - the science behind it is established and the community needs this sport to thrive - physical, emotional and mental fitness are essential for ALL individuals and the community itself. Tennis is a big part of that!
261	I like the coin operated lights at some of the city courts. I also like RMTC and CU South tennis courts - I do not think that the City of Boulder should have made a deal to allow them to be bought and turned into more, unnecessary development. In the future, I hope the City of Boulder decides to reconsider doing this. I also hope that the City of Boulder will provide courts that check all the boxes that these two facilities did. CONVENIENT LOCATION, well maintained (no cracks, covered benches on court, etc.), good view of mountains/boulder/boulder creek, LOTS of courts, options for membership, separate from pickleball courts (it is loud/distracting), etc. Currently, it is impossible to find courts in Boulder during prime times. The demand is there for tennis and people who live in Boulder are having to travel to surrounding cities just to play tennis.
262	Concerns are the lack of playable courts and winter play
263	I like that it's not too expensive to reserve courts. I hope some of the Pickleball courts become fully dedicated to Pickleball, the tennis lines are too similarly colored and are confusing while playing Pickleball.
264	I love having Silver Sneakers to lessen court rental expense. It is important to have 5 courts available to participate in USTA seasonal leagues, even for us tennis folks in our 70s and 80s.
265	There should be separate tennis and pickle ball courts as the two sports are not compatible. The growing conflict b/w tennis and pickle ball can best be remedied by first building more pickle all courts. Tennis courts were built for tennis and there are not enough of them to handle the current increase in use. Thank you.
266	Please keep tennis string. Pickle ball is taking over!
267	Please look at Apex in Arvada for a model of a public tennis facility.
268	Tennis is a great lifelong activity that gets people outdoors and moving around!
269	We need a beautiful large tennis center and pickle ball center for our community in Boulder. How about building it across the street from the Valmont Bike Park?
270	I like that some courts, particularly the Tom Watson, have been repaired and are now very nice to play on. My biggest hope for the future is an indoor tennis facility.
271	I like the tennis courts at Martin Park, Knollwood, and now the recently resurfaced courts at Palo Parkway. It would be nice to have at least a port-o-potty but I can live without.  The rec center courts are awful. My hope is a nice indoor facility like Apex in Arvada.
272	I love Tennis and pickleball! Thank you for this survey and the courts.
273	I like the tennis courts, but since pickleball is very noisy, it is nice to have them separate.
274	The tennis situation is dire with the loss of RMTC and possibly CU South. My daughter has taken tennis lessons with RMTC and Gonzo. I played tennis in college and enjoy recreational tennis with friends and family now. Boulder should invest in a tennis facility like Apex in Arvada. I'm new to pickleball but find that it is a great way to socialize and exercise with people of all ages and abilities. The city needs separate courts for both of these growing sports.
275	Concerns: (1) finding avail courts, (2) low quality of some courts (e.g. SBRC).
276	Private courts at clubs are too expensive. We need more public courts available everywhere.
277	Love the revamped tom Watson courts! Really wish there was a covered option for the winter. Also, wish tom Watson had netting to block the pine needles.
278	With RMTC in its last year of providing the bubble and impossible wait lists for clubs in the area, there is a big need for a winter solution for tennis courts.
279	I like that they are an option for league play and for youth clinics. My hope is the cracks can be

	reduced and that pickleball at NBRC does not completely crowd out tennis use.
280	I am grateful for being able to access Gonzo tennis on city of boulder courts. The Gonzo coaches have been instrumental in me learning tennis, getting outside frequently, building my fitness level, and reducing stress in my life. I'm very disappointed in the quality of courts in Boulder and lack of permanent bathrooms at some of the locations. More regular maintenance needs to occur. Also it's really confusing to play on tennis courts that have been lined for pickleball. Only a non-tennis player would think this is a good idea. I think boulder and Longmont should partner to build a public tennis club with indoor and outdoor courts half way between boulder and Longmont. Most of us can't afford the boulder country club and the wait list at the meadows is upwards of 7+ years. And Rocky Mountain Tennis club isn't going to be around for much longer.
281	Greater support of USTA leagues
282	The tennis courts at Boulder Rec south are nice.
283	Love that we have east Boulder rec for tennis but with news of CU south complex and RMTC courts being demolished I'm afraid there will not be many courts left. Boulder county is one of the top most active tennis communities in the nation. We need tennis courts desperately and if we can get an indoor public complex that would be even better to improve tennis access for all, not just those that can afford a country club membership.
284	Improvement to Centennial courts was positive. Could add some mixed pickle ball to Centennial!!!
285	Keep the harvest house bubble and courts
286	Model it after the Arvada Apex tennis complex. That facility is beautiful and it appears to do very well with lessons and turnout.
287	I would love to see expansion of year-round recreational leagues, including beginner levels.
288	I like playing tennis on city courts that are available. We need more courts in Boulder. We need more lighted courts and more accessibility
289	We would love to have a tennis center in Boulder like they have in Arvada - Apex tennis center
290	Love the Centennial courts
291	Honestly, I play mostly in East Boulder County (Lafayette & Erie). I truly love the sport and look forward to checking out courts in Boulder too! More courts would be awesome!! Thank you!!
292	A community like Boulder needs to have indoor public courts. Six or more.
293	Have played at Millennium courts for years. Disaster that they are closing. Many players will be lost. Have found it hard to get a city court for tennis. Also, just taking up pickleball, and find it hard to get a court. Generally have found city tennis pros to not be geared to higher level players. Local pros should be able to teach private lessons on courts reserved by their clients.
294	Dedicated Court time
295	I don't have a clue where Boulder pickleball courts are other than East Boulder dual purpose. The courts are pretty old. The University courts are beautiful and the City ones not so.
296	we need indoor courts
297	Well it is all pickle ball at my 4 courts in my neighborhood that is 1 block from my house. I have to go to the high school or north boulder to play. Kinda bums me  Out.
298	I would like to see public courts that are in better conditions
299	Availability of courts is good but in the winter there is insufficient indoor court availability. I hope the RMTC bubble can be used at an alternative location starting winter 2025
300	Reservation system
301	I like the indoor courts for the winter, but they should be available at better times during the day.
302	Tennis courts should not be shared with other racket sports, e.g. pickleball. We need more tennis

	courts and some designated pickleball courts.
303	There are good amount of courts, but they don't have proper maintenance- mostly badly installed nets or poorly redone surfacing. Also, not enough courts with decent lights. The lights that exist make it unpleasant to play on at night. Also, no indoor courts. Arvada has Apex and that facility is awesome.
304	Add more courts and tennis programs to replace RMTC. Also covered courts for Winter would be amazing!
305	The best thing is that it's nearly free, and easily accessible via bike (for me, anyway). And the reservation system is pretty clear and simple.
306	Existing courts are great for the most part, but we desperately need new indoor courts. Only options once RMTC goes away are not only private and expensive but require 5+ year waiting list for membership.
307	Location and conditions
308	I am not happy that the Harvest Courts will be closed, especially the bubble. Boulder needs a good tennis center with indoor courts.
309	Concerned that the growing popularity of pickleball will not take over courts for current league play.
310	I like the courts at the middle school. I like them because they exist. I grew up in flint, Michigan. Even we have more (and better maintained) tennis courts than Boulder, CO
311	Love that I can make reservations at avail courts. Would like to see dedicated pball courts, both outdoor and indoor. I feel Apex pball courts are a good model.
312	Pickleball is bringing more participation amongst a more diverse population. Love the drop in. Love to see the city have indoor tennis courts.
313	I really value the tennis courts that are ONLY tennis courts. Especially with RMTC closing, it is extremely important to have dedicated tennis courts for the community.
314	We need to take care of the courts that we have! The courts at Manhattan are terrible. East Boulder is good but can use some touch ups. Unfortunately, the courts are NBRC are no longer playable for tennis with all of the pickleball lines.
315	I wish there were more courts.
316	I love convenience of some courts, but sad that noise has caused a pullback in number of courts available. Also love PB community that City of Boulder fosters. Wish courts and nets could stay in better shape or be maintained better.
317	Many existing tennis courts need to be resurfaced- patching and repainting isn't enough.  Pickleball and tennis require separate facilities- sharing invites conflict and the multiple lines are annoying for both sports.
318	Hopeful for indoor courts for year-round use.
319	I like that the Tom Watson courts were recently resurfaced! There's just too many pickleball lines on the courts so we can't use them for USTA tennis any more.
320	pickle ball drop in has been great fun would love more courts. I play less tennis now
321	I use nbrc pickle courts. Like being able reserve. Like having other pickleball games going (errant balls not an issue between Like sports)  My hope is that City will "audit" actual usage. My anecdotal impression of change at nbrc (reducing courts by half) is that instead of 12-16 people recreating, there are commonly 0-2 on the now only- tennis courts
322	Frustrated with amount of tennis courts being taken over by pickleball.
323	1) There aren't enough tennis courts. Given the size of the city and the importance to residents of staying active, there simply aren't enough tennis courts and it is incomprehensible that there are no indoor tennis courts. 2) The existing tennis courts are in poor condition - there are often horrible cracks on the courts, there is rarely seating, shade, water, lights or permanent restrooms. It is

	<p>dangerous to play in the summer with no shade, water or seating. It is embarrassing to host league matches in Boulder given the condition of the courts.</p> <p>3) With RMTC closing, there would be even fewer tennis courts available in town.</p> <p>4) With tennis courts being used for pickle ball, the court availability for tennis players is really shrinking.</p> <p>WE NEED MORE TENNIS COURTS and WE ALSO NEED INDOOR TENNIS COURTS PLEASE!!!</p>
324	I love being to play at the rec centers, I play at North, East and South. I hope there will be more courts and possibly dedicated pickle ball courts. The addition of shade, seating and water fountains would highly enhance the current courts.
325	largely good compared to other big cities or places around the country. A public indoor facility with enough courts to be accessible for most would be amazing
326	Covered courts for year round play.
327	The east boulder CC courts are the best.
328	I grew up on the city courts and now coach around Boulder! They were great for me growing up and hope to see them back to what they were separate from pickleball.
329	EBRC courts are good quality last time I played. Would be good to have more like that, and a reservation system.
330	Not much good to say. Courts are not maintained well.
331	The courts are well maintained and I'm glad they are popular. As primarily a tennis player I find it hard to find an open court given the popularity of pickleball. I think pickleball is amazing and that it can co-exist with tennis, but access is hard. I usually end up going to Centennial rather than playing on City of Boulder Courts. I'm very concerned about the access to courts given the development plans for CU South and Rocky Mountain Tennis Center. I think these will be big losses, especially RMTC with its indoor courts. My son is 10 and just getting into to tennis. We've already encountered difficulty getting on courts. I'm worry that the challenge of getting a court will turn him away from the sport.
332	With the loss of Rocky Mountain Tennis Center Court, we will need more courts. There are many that play and Boulder has done a poor job at creating tennis opportunities.
333	I like the leagues at the Rec Center for Pickleball. I think it is lame how weeds are growing up all around the courts to the point players are losing balls in the weeds for a City as well funded by tax dollars as Boulder.
334	That there are multiple laces to play tennis in Boulder. Also most courts are in good shape.
335	I think there should be more opportunities to play singles matches. Denver and other cities have a tennis league that is incredibly accessible, and allows people to schedule matches themselves.
336	Usually in good physical condition  Availability is decent, could be better
337	I like the combination of Drop-In play and being able to reserve courts. The loss of 4 courts at North puts a lot more pressure on court availability. There are some noise reduction options coming onto the market that should be explored. My main hope is that the city gets behind building a significant number of dedicated courts, 6 or more, at one location. If the City can't afford to do this, a public/private partnership should occur to make this happen in the short term. I think it's just unacceptable that we don't find a way to do this in the short term. Boulder is full of creative thinkers who can make this happen. I think we need to think outside the box on this and not be limited by the Rec Dept budget limitations. Court condition is an issue for sure, but we live with it and get by. Building more courts is a bigger priority.
338	Dedication of players

339	Open Play. I hope the extent to which court time is dedicated to open play continues a top priority and is extended to weekends.
340	Good locations
341	I like that the city recognizes that there is an unmet demand for racquet sports and is working to identify how it can help. Being listened to feels good and is so important! Though it can be tough to get on a court when one wants to play, I have enjoyed meeting the other players out there. It's a congenial group of people for the most part.
342	I hope for indoor courts
343	I like how many courts there are between south Boulder CU courts and the harvest house courts. It would be a shame to tear either of those facilities down.
344	Rmtc will be closed due to the student housing plan. We like to have it relocated to somewhere in boulder, to give our kid a convenient place to learn tennis
345	Distributed throughout the city
346	Appreciate the courts with lights and reservation system. Would like to see additional courts on the east side of town
347	Love the East Boulder Rec Center Courts: they are in good shape, they have lighting and like the reservation system.  It would be wonderful to have an tennis center like Arvada with indoor options to play all year. Or a bubble on existing courts would be next best.  More courts with lights for nighttime play would be great.
348	Knollwood tennis courts are in great shape. Not sure where to even play pickle ball in City
349	Pickleball is taking over the limited existing tennis courts
350	We need more indoor tennis courts for the winter. Also, please do not remove tennis courts to convert them into pickleball courts. They are two different sports and the trend of pickleball should not cannibalize the long standing sport of tennis.
351	I like the locations and that some of the courts are being resurfaced. I'd love to see more courts built because many locations I frequently go to only have two courts available.
352	There is such a big tennis community in Boulder with extremely limited courts. Boulder needs a lot more courts to serve the communities needs
353	We desperately need more indoor courts - kids who hope to play tennis seriously can't access the private clubs due to costs and waitlists. Losing the thriving kids program at RMTTC is devastating.
354	The courts are not well maintained and some are dangerous! And it's difficult to get a tennis court when the pickleballers are on the courts. We need more dedicated tennis courts
355	I like that the tennis courts can be reserved. I would be open to not as many reservations for pickleball. I have had a harder time reserving tennis courts recently.
356	Exciting courts are well-maintained and, for the most part easy to access and park. I am concerned about access when RMTTC courts are no longer in the mix. Even now courts are sometimes taken over by pickleball and access can be an issue.
357	It's nice how they attract a range of people!
358	I like that Boulder is being proactive but as a tennis player, I wish there were more tennis courts in good condition.
359	Appreciate the steps that have been made to improve courts such as Tom Watson. Boulder needs a dedicated tennis facility such as quail in Longmont. With 12 courts with lights and inside courts at a rec center. CU and Rmtc courts are going away and the city needs to get ahead of this loss.
360	The condition of the courts and lack of facilities are a problem
361	Please get rid of the pickle ball courts because they are intrusive on all of the tennis courts and since all the tennis courts now have Pickleball courts no one could ever played tennis on the courts

362	Lots of players in Boulder, would like to see more public courts
363	I like the ability to reserve courts online but NOT the online reservation system (it takes 10 minutes to reserve a court!)
364	I appreciate being able to reserve courts and that there is usually a court somewhere to rent.  I'd love to see crack repair and more options for private lessons other than Gonzo.
365	Courts seem to be increasingly neglected. Cracks in the surface, weeds, etc. Would also like more options for drop in tennis at the 4.0 level.  I've only played pickle ball once, but I'm hearing there's more demand than court space.
366	We need indoor courts and tennis facilities similar to apex in Arvada or steamboat . Use them as a model.
367	Maybe this isn't city owned, but the courts at Centennial Middle school are in miserable shape.
368	We definitely need more tennis courts and we have needed them since before pickle ball became such a craze
369	I would hope for a new tennis facility that can accommodate the need, including indoor, lighted outdoor courts that are suitable for all types of tennis - friends and family, lessons, league play, and tournaments. Boulder doesn't have anything like this and the need is huge.
370	I like the fact that the most recent courts at Martin and Knollwood were built very well.
371	If I'm not mistaken, there hasn't been a new tennis court built by the City in over a decade. Many courts are unavailable, or unplayable. For such an active city, access to tennis has lagged behind. And access to indoor courts is woefully lagging. With all indications pointing toward a loss of tennis courts in the very near future, the time is NOW to focus on adding new courts and investing in the upkeep/improvement of existing ones.
372	I am a former Division 1 tennis player and I'm concerned about the limited availability of tennis courts in Boulder. Unfortunately, I cannot play during afternoons or weekends as the courts are consistently occupied by pickleball players. I live near Chautauqua, and I no longer have access to that court due to safety concerns caused by holes added for pickleball nets and the fact that pickleball players reserve the courts every morning on the weekends. I also used to play at the New Vista High School courts, even when they were in poor condition (holes in the ground, holes in net, weeds) and overrun by skateboarders. Now those courts have been demolished. I used to play at the Millenium Harvest House courts when available, now those courts are going away too. The South Boulder Rec center courts are complete filled by pickleball players. I have to try to make time very early in the morning to try to play tennis at all during week days. As a tennis enthusiast and former D1 player, I aspire for my daughters to follow in her father's and my footsteps, both of us being former D1 tennis players and my husband part of a championship NCAA team. I cannot see that future here in Boulder. There are just not enough courts for competitive players to practice in for a short amount of time, don't even talk about the long hours of practice that are actually required for competitive play or mention the fact that there are no indoor courts for practice in the winter.  We should not sacrifice tennis to pickleball. Tennis is the 4th most popular sport in the world and has prestigious and historically, economically, and culturally important events like the US Open and Wimbledon that have inspired generations of passionate players. Pickleball is growing in popularity but is still nowhere near as popular as tennis.

	<p>Tennis competition provides excellent physical and mental development for kids, the chance to compete in a high-level sport, and even college scholarships. Kids are motivated and inspired by dreams of competing in college and even professionally. No such opportunities exist for pickleball and they are unlikely to develop, even if junior pickleball develops. No such opportunities exist for kids in Boulder right now.</p> <p>Tennis is the most important women's sport in the world. Women tennis players make more than female athletes in any other sport, and it provides one of the best opportunities for girls to compete in a college sport and even earn a college scholarship. Girls in Boulder will not have a chance to participate in tennis if we don't add at least 20 more dedicated tennis courts, and at least 12 indoor tennis courts soon.</p> <p>Boulder has recently lost most of its courts to development or pickleball, including 5 courts at Williams Village, 2 courts at New Vista High School, 5-10 courts at the Boulder Rec Centers, 1 court at Chautauqua, and it will soon lose 12 courts at CU South. Meanwhile, tennis is growing in popularity. We desperately need more dedicated tennis courts to meet the growing demand for tennis.</p> <p>Tennis and pickleball should be played on separate facilities. Tennis requires smooth, level, high-quality courts with a true bounce, and indoor tennis requires high ceilings. Most pickleball is not played with precision and could likely be played in parking lots. Indoor pickleball can be played in structures with a low roof. High quality tennis courts should not be sacrificed to pickleball, as pickleball play does not require these high-quality courts.</p>
373	I have appreciated the mix of drop-in and reservation systems.
374	I like the tennis courts we have, but there are not nearly enough of them for the number of players we have here.
375	with the upcoming loss of RMTC we have very limited access to indoor tennis facilities
376	I really have enjoyed drop in opportunities at ALL Rec Centers in Boulder. I would LOVE that all outdoor tennis courts also become accessible to be pickleball courts.
377	Location of current courts are good, but the crowds are only growing. Need more courts to satisfy the demand.
378	Why does Louisville, Longmont, Broomfield have a way better abundance of good available courts than Boulder?
379	Playing tennis
380	I like that the courts are generally in good condition, I dislike that most players do not utilize the reservation system, and I'm concerned about court availability in the near future.
381	Drop in every morning at South (outdoor). When there is a regular drop-in game, something magical happens. People know they can just show up, meet people and play. I have played at many courts around the country with drop-in all day every day. This is the best. No reservations.
382	Walkable or bikeable from my home but not enough available for public use.
383	<p>Boulder needs dedicated pickleball courts. There are so many people playing pickleball in Boulder that it is difficult to reserve outside courts. Surrounding communities all have dedicated courts.</p> <p>People are now traveling to Superior, Longmont and other communities to play. This extra 30-40 min</p>

	<p>of driving several days a week adds to increased pollution n Boulder county. Boulder should be encouraging Boulderites to ride their bikes to local courts.</p> <p>Resurfacing courts helped, but there is some cracking already.</p>
384	Ready access to courts for tennis, via a competent reservation system
385	Do not give up tennis in favor of pickleball courts. The city already has a diminishing number of tennis courts, and as one of the most popular sports -- and the most important women's sport -- we need to maintain access to courts in town.
386	Need more tennis courts
387	As a player of both, I appreciate that there are many tennis courts converted to accommodate both Pickleball and tennis. However, the demand for Pickleball calls for what I think has to be the most essential request before anything else: the creation of more pickleball courts in whatever shape or form, near, far or otherwise. And if possible, tennis as well, but given the demand, I think Pickleball is the priority at this point.
388	It's fine.
389	Too many courts require a reservation. Should be places we can go to and play without a reservation
390	Lots of neighborhood locations; ability to walk/bike to tennis courts. Availability to reserve tennis courts on short notice
391	Local court is in great condition and nearby residents keep it clear of snow. Please don't turn Martin Park tennis courts into pickle ball courts. It is already hard to find the courts available. They get lots of use for tennis
392	pickleball may not be a fad, but it is nowhere near as important as tennis. kids don't dream of playing pro pickle. they dream of Wimbledon, US Open, college tennis scholarships. That's what gets them to grow and challenge themselves. you are sacrificing a very important sport culturally, economically, and athletically for a sport that keeps older people active. There are other and better ways to do this. Pickleball is not a high performance sport. It can be played in parking lots. It's such a shame to lose tennis courts to pickleball.
393	tennis courts are never used, Pickleball courts always have people. get rid of the tennis courts.
394	If RMTC cannot relocate, many Boulder residents will be left with no ability to play tennis. There are no city courts available. There must be an option for tennis players if RMTC is taken away.
395	<p>People live in Boulder who care a lot about tennis. Me and other friends who value tennis aren't sure if we can live here, as we can't play indoors or outdoors. There is a 7 year waitlist at the meadows</p> <p>Tennis is a serious sport and business. Pickleball is fun, but there are no college scholarships for pickleball, there are no legitimate pro tours, it doesn't support a lesson economy because you need only one lesson. It's a simple game, like checkers, where tennis is like chess Everyone plays it because it's simple to pick up, you can match different levels, but you wouldn't sacrifice all the chess tables in the world for checkers. Or it's like wiffle ball to baseball</p> <p>Tennis is still the only sport where women are paid the same as men.</p> <p>Pickleball does not require high quality courts. IT's not a precision game. Most of it is played just for fun. It can easily be played on a smooth parking lot at most levels, whereas tennis must be played on a very good, dedicated, large court. Playing pickleball on tennis courts is a little like holding elementary</p> <p>Golf courses shouldn't exist</p>

	<p>It's important to develop their own infrastructure</p> <p>The surveys for pickleball were deceptive. They invited only pickleball players to complete them, and then when you entered it was clear that the purpose was to compare pickleball participation versus tennis participation. Purposefully selecting a biased sample</p> <p>Maybe it's growing fast, but birding, walking, and hide and seek are also very popular activities. That doesn't mean we should sacrifice our tennis courts for them.</p> <p>Tennis is the 5th most popular sport in the world. Large economic impact. Important history, including the first and only sport to provide equal prize money to women in many tournaments, and being at the vanguard of equal pay in society. Pickleball is growing and a fun game, but what are the odds it replaces tennis. Padel is the next growing sport. Are we now going to let padel take over tennis and basketball courts because it is trendy?</p>
396	Currently play in private clubs at The Meadows for league and tournaments. Live in Denver. Need more indoor courts in Colorado.
397	It seems that large chunks get reserved for drop and play at the time when we want to be reserving for our own group. Friday evening this is an example. It would be nice if the large chunks did not get limited.
398	I take lessons every week with Gonzo tennis and it's awesome! We just need access to more courts. And in winter, we have to go to Longmont. So more courts and especially winter friendly courts.
399	<p>I hope that how sound carries from Pickleball is seriously considered with any new courts or additional hours.</p> <p>I love playing indoors.</p>
400	I play pickleball with friends. I Like the easy access and can usually find a court available. Our main concern is with the lines. As new players playing on tennis courts with those lines plus pickleball lines painted over them is confusing. It would be great to have just dedicated pickleball courts. Also, some fences or netting to keep balls inside your court.
401	I hope the noise problems with pickle all will be addressed. Limit early and late pickle ball on courts close to residential areas
402	Keep skateboarders and rollerbladers off the courts please.
403	Outdoor courts are noisy for nearby neighbors at north, I play between 10-3
404	Convenient
405	Good when you can get a court. Let's face it so many more people are playing pickle than tennis. Dedicated pickle courts are a must. The current reg system is broken. Seniors who get reservations for free completely hog the courts and don't even show. Not fair. And they reserve the tennis court to get 2 pickle courts! Bogus. Change N Boulder west 2 tennis courts to 6 dedicated pickle.
406	I like the fact that the places that have them are active. I do not like that there are pickle lines on the court, and want them separate. It's a distraction for tennis players.
407	On-line reservations. Please keep Pickleball courts in an area where the sound does not disturb residents nor natural habitats.
408	Keep the courts in good condition.
409	The city needs to accommodate the large number of tennis players and not convert most courts to pickleball courts.
410	I like to be able to have a court available for drop-in games.
411	There are some courts but many fall into disrepair. There are limited courts for leagues and most importantly, there is no centralized facility with indoor courts (Like Arvada Apex)
412	Love playing on the courts for tennis. Should have dedicated tennis and pickleball courts to reduce tennis courts being used for pickleball.
413	The free courts have allowed our family to play tennis over the years and have added to our quality of

	life and fitness in Boulder. Gonzo's program has taught my kids tennis. Unfortunately, by returning the Centennial courts to BVSD without requiring them to be open to the public most of the time, the City has severely reduced our options. By also allocating tennis courts to pickleball, the City has made it very difficult to play tennis. With the loss of the Millennium, indoor tennis for my kids will disappear. It strangely feels a bit like a war on tennis, though it clearly wasn't meant that way.
414	<p>I like the reservation system. I think the courts are reasonably priced and the max of 1.5 hours is good. Martin Park and South Boulder are in great shape and East could use a resurface.</p> <p>I think more could be done to maximize the use of the existing courts. As much as I love tennis, it's hard to justify the cost per capita.</p> <p>I would put lights on all of the courts and make the them free. With LEDs I don't imagine there's a high maintenance cost and there's no risk of them turning off and having to wait to turn them back on.</p> <p>I think the high school and middle school courts should all be available to the public and have lights as well. Many could be available during school hours, too, because they're set apart from the school.</p>
415	I am very concerned that pickle ball is taking over and tennis is being pushed out. It is difficult to find a tennis court because they are occupied by pickle ball players. I am also concerned that fewer the gonzo tennis lessons will get offered or gonzo is moving to Longmont or Erie, which provides much better conditions year-a-round program.
416	We like the courts at NBRC but understand the noise issues. We frequently go to Foothills. But there are only 2 nets for 4 courts. And foothills is quite windy... more so than NBRC.
417	Reservation system is nice.
418	The many locations in South Boulder of the tennis courts. I would VERY MUCH appreciate the use of a backboard - the only one is at EBCC and has been taken over by pickleball players. I have nowhere else to hit, short of reserving and hauling a ball machine which is a pain. Thank you!
419	I like playing on dedicated tennis courts and dedicated pickle ball courts. I hope we develop enough distinct courts so each sport can have its own space.
420	Convenient location
421	We are all hoping for indoor tennis courts, and more tournaments
422	Appreciate the accommodations and changes made by COB to accommodate PB as it grew quickly here. I'd like courts dispersed throughout the City, even if fewer in one area. Multi use courts are great (e.g., stripe the tennis courts for PB, use rolling nets, etc).
423	I like the fact that the Boulder Parks and Recreation Department supports tennis and pickleball.
424	Gonzo tennis is super fun and a good way to be involved in the community. The coaches are great! Love the kids camps in the summers too
425	Fun people to play with. I play drop-in pickleball at South Boulder Rec. The courts are very full and Carl does a great job of trying to keep it organized and people happy (volunteer of the year in my opinion) but having more dedicated courts in the city for drop in and having city personnel help to organize would be great. A small fee for residents and slightly higher one for visitors would be fine for me (season passes are also an option).
426	T
427	The drop in service is convenient and easily available
428	Love that SBRC has open PB play every morning 7 days a week and wish there was open play at either north or south rec center weekday evenings. Wish it was easier to find pickleball court rental

	part of the parks and rec website...it's hard to find!
429	like that there is drop in times. Hard to see the lines when shared with tennis courts
430	Reasonable access and decent condition
431	We need designated PB courts quickly
432	Courts are available for tennis players
433	Indoor dedicated pickleball courts.
434	overall they're great. Scheduling/reservations is a bit clunky but not terrible. more courts at NBRC would be nice
435	Mostly I like the fact that they exist and that they can be used for either tennis or pickle.  Future expectations: More courts and more times to reserve them, and a somewhat better reservation system.
436	I like the courts at south annex
437	I like to resurfacing in nbrc courts but you have prioritized pickle ball and moved out tennis. It's been very disappointing and challenging to find court space. Even the Gonzo program has been affected, which is such a loss for our families. You had a good thing going and you've made it much more difficult.
438	There's definitely a need for more pickleball courts!  And It's a great community of people!
439	I can usually get a tennis court when I want one. I play a lot more tennis than pickleball.
440	Some of the tennis courts are quite lovely...and it is relatively easy to reserve online. In the areas/rec centers where you have allowed pickleball, it is too hard to share. They have been taken over by pickleball and even if we reserve a court for tennis, there are people on them playing pickleball and we cannot get them to leave... even if we do, the noise level is VERY loud. Once you paint lines on those courts for pickleball, we cannot use them for league play. We should be allowed to have lessons with instructors other than Gonzo tennis... their adult classes are now as strong as classes at RMTC and other venues bc they have a built in support so the instructors do not try their best, including Gonzo himself.
441	Dedicated new pickleball and tennis courts.
442	It's concerning that so many tennis players in Boulder will be left with minimal number of courts city wide. Tennis has been a big part of my life for many years. I hope to continue for many more.
443	We would like there to be more drop-in pickleball play and more courts around the city. Thanks!
444	Three things come to mind: online reservations; well maintained courts in good condition at some locations (e.g. without cracks and clean); at the north boulder rec. center I like the recent change of having 2 courts for pickleball and 2 for tennis because now I have a reasonable chance of reserving a court to play tennis after work or on the weekends whereas previously courts were typically all booked.
445	I don't like them. I want dedicated pickleball courts.
446	They all have accessible parking and are located in town.
447	Reservations are easy and the cost is affordable
448	Do something more to restore our city and reduce homeless population taking over public areas
449	I like that there are courts dispersed throughout the city
450	Lots of courts and the lessons are great. I wish there were dedicated pickleball courts. Having so many lines is confusing to play on.

451	I like the court locations
452	Quality surface courts, good nets, clear hours, good option of drop-in times, easy reservation system
453	I live in Boulder but have only played pickleball at the Lafayette YMCA. I hope to start playing in Boulder.
454	Cheap, and beautiful locations.
455	Like - some courts are in good condition (MP) Concerns - potholes, availability, pickle ball noise
456	Quality of lessons
457	I like them, they are great, just not enough and hard to reserve
458	I love having tennis courts in town. Pickle ball courts would add recreation options to citizens of all ages. The court by my house is not maintained and has huge cracks and graffiti (Eisenhower courts)
459	NOTHING!  BUILD DESIGNATED PICKLEBALL COURTS!!!!
460	I love tennis. I wish there were many more courts for all of us to enjoy.
461	Pickleball players have driven out the tennis players at SBRC
462	The SBRC are in great shape.
463	Outlets for charging phones, plugging speakers or ball machines. Bike racks n garbage cans near by. Multiple entrances to courts. Better dividers between adjacent pickleball courts to avoid balls getting other court.
464	I appreciate that there are courts spread out throughout the community. I hope that future pickleball courts are created with an eye toward sound mitigation for existing neighborhoods.
465	There really are no indoor or covered options. Kids also into tennis and other than Gonzo it would be nice to have more available private lessons for kids and kid tennis groups for practice and for match play.
466	Evening/ afternoon group tennis lessons for kids at South boulder would be wonderful!  Now that the south boulder tennis courts are overrun by pickleballers, it is extremely appreciated that the Fairview high school courts are open for tennis. Thank you!
467	Locations are good. Weeds / cracks need to be repaired
468	I am really hoping for indoor tennis options and for less pickle ball players and lines on the tennis courts. Also, a bathroom solution for columbine and knoll wood courts would be awesome.
469	I like the sense of community, friendliness and learning
470	Convenient location. Tennis courts seem to always have availability, but pickleball do not. A reservation is pretty much required if you want to actually play instead of driving around looking for pickleball courts.
471	I like that there is 1 backboard so that I can hit when I can't find someone. (I wish there were more at other rec center loc.) I think the courts are in pretty good shape.
472	General cleanliness and varied placement across the city.
473	Need indoor tennis facility.
474	Rather than larger number of courts at a few location, more 2-court locations in residential neighborhoods are most convenient
475	I very much appreciate that the city has tennis courts. Not every community does. As PB and Tennis

	have different needs, I believe it is important for there to be separate facilities.
476	South Boulder Rec Center has 8 courts that are used for Pickleball in the mornings. Enough courts that are usually full but provide adequate access for all levels of play. However, the courts are tennis and therefore the PB nets are roll-on and the courts have many cracks that impact play at times.
477	I love playing pickleball in conjunction with existing facilities such as Rec centers and parks BUT the joint use courts for tennis and PB are not adequate.
478	More tennis courts
479	They are conveniently located and in great shape. The fee is reasonable. Plenty of parking. It would be nice to have court side seating so I don't have to bring my own chair.
480	Hopes that Boulder will have great facilities like steamboat springs
481	Spend our money elsewhere
482	Pickleball courts and reservation system seem fine, not sure what's driving the process to change what's in place.
483	Good condition
484	Courts are well distributed around the city and generally accessible. Shade on, or around, the courts is missing.  More practice walls would be nice. Indoor courts would be fantastic.
485	views . Some courts are in good shape. Some not so much
486	Martin Park and Knollwood are great - if you already have a tennis friend to play with. Well built courts, I use them often with friends. However with just 2 courts they are not suitable for organized/sanctioned events, or for local events/drills/lessons/local ladders that promote finding new partners and expanding play opportunities.
487	I don't want pickleball to overrun tennis. Would rather see you some new courts dedicated to pickleball than to convert existing tennis courts to pickleball most/all of the time.
488	Big hope for tennis is indoor courts with lessons/classes over the winter.  Big hope for pickleball is more courts and indoor courts.
489	I wish SBRC courts were 1/2 pickleball 1/2 tennis all the time, rather than all pickle most of the time.
490	I like the reservation process and availability of courts for social play, not just leagues.
491	I don't use City of Boulder courts currently because I'm a member of the Meadows tennis club. I'm interested in indoor pickleball court options becoming available in Boulder.
492	I am an avid tennis player- both recreationally and through various leagues (primarily USTA). It is unfortunately increasingly difficult to get access to tennis courts due to pickleball. It's incredibly disappointing that Rocky Mountain Tennis Center, one of the few club options in town (without a long waitlist such as The Meadows), is closing and those tennis courts are being converted into pickleball courts. I play pickleball recreationally and support those who play- it has helped an especially older demographic get out for exercise and build community, which I fully support. I just wish that this was in addition to tennis facilities and not in place of. The pickleball players/community have not been particularly welcoming or kind when trying to share the courts, especially at South Boulder Rec Center, where I live. They have essentially taken over the facility, booking it out morning to night. Given the USTA rules about lined courts for league/tournament play, there will be fewer and fewer options for tennis events. I hope that tennis and pickleball can coexist together and pickleball facilities will be additive instead of replacements for tennis courts.
493	Have only played on SBRec Center courts, and easy reservation system . The Superior Pickleball courts at Autry Park are excellent examples.
494	Free & Locations
495	Court maintenance at some. Indoor courts are in dire need. Arvada is awesome and many other areas of front range have indoor centers

496	Need dedicated courts with permanent nets.
497	Generally relaxed and friendly atmosphere, beautiful views of course, but do wish there were more courts readily available to book
498	The service and maintenance is good. We are desperate for dedicated courts and more of them. They can be similar to existing courts; nothing fancy.
499	I really like the availability of courts at North, East and South. I would like to get the courts back at north (courts 5-8) as it has become very difficult to get courts there unless you book a week in advance. I'd like the courts at East to be repaved and more courts made available there if possible.
500	The courts generally are in good condition, though some rec center courts could use maintenance. The reservation system is complete trash though, it is like a 12 yr. old did a computer science project for a class they didn't care about. The fact that you can't reasonably book a court via a mobile interface is offensive in this day and age! The lack of covered courts to play in winter is also extremely disappointing. Spending money on an Instagram sport like pickleball is a joke, when you will still be leaving everyone out in the cold all winter not able to play any racket sport in the city. Would you rather spend money converting courts to pickleball so you create even more congestion/competition for courts for half the year, or build indoor courts that can actually be used year round and ease the problem instead of exacerbate it?
501	I do enjoy the current condition of the courts, however this is mostly due to the hard work and volunteered time of the BOCO Pickleball Club. It would be helpful to have assistance with the daily maintenance of courts. As it stands right now, these duties tend to fall upon individuals who are available in the mornings on weekdays. This tends to be people who are retired or have very flexible work schedules.  I would hope to have consistent access to restrooms, water, shade, and additional seating in the future.
502	I like the convenience of city pickleball and tennis courts, but think we need dedicated pickleball courts to re-open up the tennis courts. I like both sports, but at the moment, the pickleball is taking over the tennis courts. If we built dedicated pickleball courts (which are so much better than playing on tennis courts), that would open up the tennis courts for tennis.
503	It would be nice to have permanent indoor courts for tennis.
504	City courts are limited. Can school or CU courts be available for public use?
505	Courts are somewhat dangerous today because there is no separation and balls run everywhere. When it is hot there is no water or shade available at the courts. We really need facilities that enhance the health of our community.
506	(1) There are a lot of pickleball courts (but more are needed because they are generally full), the reservation system works well, and the courts are in reasonable condition. (2) The SBRC drop-in pickleball play is good for some, but not everyone wants to do drop-in play and there should be some options for reserving a court at SBRC in the mornings. The drop-in takes all of the courts. Or you might consider doing some drop-in times for beginners only (or for women) only since it can be hard for beginners to participate in drop-in. (3) I took several lessons through parks and rec (with Gonzo and instructor Adam) and they were really good. But the lessons fill up super quickly, so I think more options for lessons would be good.
507	Enjoy some of the courts. Many are in disrepair. We need more Tennis designated courts
508	PLEASE consider indoor tennis courts for the City of Boulder
509	I am hoping for an indoor court in Boulder that so I can continue my Gonzo tennis lessons through winter and play year round.
510	I like that they exist, otherwise I would have to join a club like meadows.  I don't like multi-purpose courts, dedicated pickle ball and tennis is preferred. The EBCC courts are in poor condition. A dedicated facility for both sports including indoor courts would be ideal
511	We have been members of Rocky Mtn. Tennis Center (formerly Harvest House) since mid 80s. We have played 100% of our tennis there several times a week. Unfortunately, we are now losing the club since the hotel has been purchased and apartments being built there. Because we always played

	at RMTC, we have zero experience using city courts. We are now looking to Boulder city to replace our RMTC tennis experience. -- Jim & Janet Andrews
512	I just tried to get reservation at 8am sharp and could not get it. Too many people are competing for too few PB courts (only two, and South Rec are all taken by drop-ins) at East Boulder Rec Center. This is especially a BIG problem when you took away 4 PB courts at North Rec. We need the city to stripe 4 PB courts at East to solve the immediate needs.
513	Having only been here 2 years, I do appreciate the dispersion of tennis courts throughout the neighborhoods. Maintenance of courts, I guess repaving would be appreciated for safety. Reservations could be improved - in fact if you are looking for a court, it would be nice if you could see which courts are available at that time - across the city or across sections of the city. Thank you!
514	Sometimes it's tough to find courts to play tennis on at NBRC because too many pickle ball players also I don't like when pickle ball players play on paddle ball courts
515	Like: court locations, online reservations easy, hour in advance court reservation rule, Gonzo Tennis, NBRC & Tom Watson lights are free, some courts don't have pickleball lines  Dislike/needs improvement: no indoor courts, no tennis center, not enough courts, not enough lights, no dedicated pickleball courts so always share tennis courts, Silver Sneakers reservations should be discounted not free (btw I am a senior), court maintenance needs to be prioritized more, more support in Parks & Rec for Gonzo Tennis and tennis in general
516	Are well located as I live in city if Boulder, would like to see benches at all the courts
517	The pickleball community is very welcoming and helpful. The courts are generally in good shape, but the various lines (shared with tennis) can be confusing.
518	I like that there are a variety of locations for tennis. It seems harder to get a court on nice weather days. I don't like competing with pickle ball lines, nets, noise and available courts.  I don't like how quickly courts get cracked and need repairs. Better resurfacing and building more designated courts for tennis would improve the tennis population. We desperately need an offseason bubble or roof to play year round.
519	I love the drop in play of both tennis and pickle. Tennis does need more space for drop in due to how tennis is scored. I would like that the pickle ball players get there own courts so it doesn't feel animosity toward each other. We should not have to feel like arguing over how courts are used. Pickleball with drop in have designated court time that takes away tennis courts from tennis players. Doesn't feel fair when the weather is good for tennis.
520	That they are accessible for Boulderites.
521	I think the condition of the courts at NBRC are very good. I hope the city builds a facility that has indoor courts. I think a public/private facility would work well.
522	Would like to see more pickleball courts at EBRC
523	Indoor courts please. The lack of indoor courts in Boulder county is LAUGHABLE and needs to be fixed. Five year waitlist at meadows club is crazy- model a tennis facility after apex in Arvada
524	the drop-ins, hope that in the future we'll have permanent nets and dedicated PB courts. My big concern is the condition of the current PB nets at the courts
525	They are super fun!
526	The courts are in great shape compared to other public courts I have played on. The amenities are standard and feel like they are great. I wish there were more courts in multiple places in the future.
527	Like Palo Park resurfaced courts. East and North Rec courts are pretty recently resurfaced but have bare spots and way too many repair patches. Balls bounce funny on the patches.
528	They are in sad shape! I have lived here and played for 30 years and they have never been so bad. We need to prioritize Tennis and Pickleball, have designated courts with lights and indoor option. It is Embarrassing! Even Longmont has a wonderful center! Maybe partner with BVSD I play mostly on their courts, and they are in sad shape too -
529	Dedicated tennis courts (without roll-on nets for pickleball)

530	It would be ideal for the City of Boulder to have dedicated pickleball courts similar to what Arvada CO has with the Apex 24 pickleball courts. There would be opportunities for revenues to be generated to the City of Boulder (hotel, restaurants, etc.) with future tournaments if there were dedicated pickleball courts.
531	I'm not happy with the current situation. Pickleball lines on tennis courts are terrible. The city needs separate courts for pickleball, don't use tennis courts.
532	conveniently located
533	There are some great courts, what I would like to see is a public private partnership tennis/ pickle ball club like gates in Denver, where there is events, a pro shop, pick up tournaments, and reserving courts is inexpensive. Also, indoor courts during winter are key
534	Availability to play on courts.
535	I like that they are fairly well-maintained. I don't like that the city plans to expand pickleball to the disadvantage of tennis players. We live within short walking distance of South Boulder, but because you dedicated two of four courts to pickleball and painted for pickleball even the two tennis courts, we drive to East Boulder. North Boulder is also totally painted for pickleball. Now we hear you plan to paint more pickleball courts at East Boulder. If you want to drive tennis players out of Boulder, you're doing a fine job of it.
536	I don't play much on City courts since I am a member of Rocky Mt. Tennis. If RMTC closes we all will need access for courts to reserve. Also need indoor courts for wintertime
537	easy availability of courts during designated drop in times. Hope we don't lose too many courts due to noise complaints
538	I think there needs to be separation between tennis and pickleball activity. Pickleball players should build their own courts rather than taking over tennis courts.
539	Courts at schools are in the terrible shape. This includes surface, nets, and debris
540	The reservation system works well. I would love to see dedicated PB courts with fencing around each court. I would also like to see longer drop in times at North with DUPR play courts
541	We need more pickleball courts in Boulder. I am OK with mixed use or dedicated courts. I am disappointed with the planning/visioning timeline, and with the loss of the courts at North Boulder. Currently, every day players can't get a court. I also would like some 24/7 drop in courts. No reservations, drop in all the time. This will serve beginners and more advanced players. But we need more courts to do this!
542	I am satisfied by the current City of Boulder tennis courts, but I answered dissatisfied because there is no winter option. It would be fantastic if the city could put a bubble over at least one (if not all rec center) tennis facility in the winter. It would be really wonderful if the City could build (or convert a rec. tennis facility into) an indoor facility.
543	Way too much emphasis (and budget) on tennis, especially given the limited usage. The epic failure to double-strip the EBRC courts is an insult to pickleball players and just another sign that the City is beholden to Gonzo (zoom in on those courts and note the pin that says Gonzo runs them!!) rather than the people they are supposed to be representing. I also recommend a covered 4 to 8 dedicated pickleball court center at Valmont City Park as the best way to deal with the severe shortage of courts.
544	I am concerned for the lack of dedicated pickleball courts. Previously, the mixed use courts at NBRC had enough capacity to support but now the few courts left are always booked. NBRC is walking distance to my house and a great asset to the community. I was very disappointed when courts were taken away.
545	Having courts on the east side or just in Boulder County would be amazing, esp. with upcoming closure of other courts. Covered courts would be super helpful as most residents do not have access to year round/weather independent tennis.
546	I like that there are tennis courts with lights that can be reserved. There is a shortage of tennis courts in Boulder County and losing the CU south facility and Rocky Mtn Tennis center will make that worse. I drive to Arvada to play at Apex all winter. The dream would be a similar facility in Boulder County. I like to play pickleball as well, but am concerned that the recent popularity and lower

	expense for facilities will cause cities to favor installing pickleball facilities over tennis
547	School courts could be upgraded
548	I like that courts are available and that you can reserve them online
549	I can usually play as much As I want.
550	-I'm grateful that the city has finally starting refurbishing existing courts, particularly Tom Watson, which was in desperate need.  -Adding lights to existing tennis courts would immediately increase the city's court capacity in a cost effective manner.  -I would really like to see Boulder develop a community tennis facility along the line of Apex in Arvada.
551	Kids need more tennis and do not play pickleball. It is a fad and should not be invested in.
552	As a former tennis player and current pickleballer, I find a kinship between the 2 sports and players, and I like the current arrangement of dual use of courts for both sports.
553	Hope for better tennis court maintenance and more lighted courts
554	Number of Pickleball courts available, drop in locations, play times, some outdoor locations could use shaded areas, balance the need for Pickleball and tennis....
555	The current supply is not meeting the need. How about giving more attention to pickleball space in existing parks that are being underused. Like Valmont Park, where the old chicken house was located, could be a great indoor or shaded space for pickleball. Many city's are going out of their way to build more courts, why can't we?
556	I appreciate that we have tennis courts around Boulder, but have been very dismayed at the maintenance of the courts.
557	We are losing Rocky Mountain Tennis/Harvest House courts soon. We need more courts in the city.
558	Boulder rocks and is keeping up with the pickleball crazy
559	I don't know of any true outdoor surface pickleball courts ran by the city in Boulder, and I would love for that to change.
560	Location
561	Open play at south. Future hopes: court repairs, trash cans
562	Tennis courts near the Dakota Ridge area.
563	Boulder needs year round public indoor courts
564	I am not familiar with the city courts since I play at the RMTC now. When RMTC ceases operating, I would hope tennis courts can serve those of us who will be displaced.
565	Drop in option. Future with dedicated pb courts, tournament indoor courts
566	I would like to see more pickleball courts across the city, including pickleball-only courts. The current trend of closing courts is the wrong direction for this very popular sport. More pickleball!
567	More Tennis courts, Separate Tennis courts, Separate Pickleball courts
568	Love playing Pickleball with the Boulder women's groups
569	Dedicated pickleball courts and better condition of courts
570	Currently the City courts are tennis courts. We need pickleball courts, not just portable nets in poor condition.
571	We really need a court where kids who want to compete at a higher level can play, such as RMTC.
572	I love playing pickleball on the indoor courts at NBRC — warm in winter, cool in summer, water fountains, seating, and a restroom!

573	The courts are fine. We just need more of them.
574	Although the resurfacing Tom Watson and Palo Park tennis courts is great (thank you!), both were needed a few years back. The number of USTA usable tennis courts in Boulder is going down, since The City is simply painting pickleball lines on the existing tennis courts. This makes the courts unusable for USTA, and difficult to see lines even at the social level.
575	I like that the NBRC courts are located within a 15 minute drive from my house. Since our court numbers have dropped to only 4 courts, I don't think that lessons should be using the NBRC courts. The lessons should take place at other city facility that has more courts!!!
576	We need dedicated pickleball courts. There are many dedicated tennis courts ..... no dedicated pickle ball courts
577	Like convenience  The courts should be re-lined to include 4 pickle courts/tennis court or 6/2 tennis courts
578	Being able to reserve courts through Renew is a big plus for me, otherwise I would not be able to play as often if I paid each time out of pocket.
579	Drop in availability  Norms of friendliness & cooperation for learning & fun
580	There is such a demand for pickleball. We need more lighted courts.
581	I would love to see some dedicated pickleball courts added to the boulder community, we are far behind our neighbors in Superior, Longmont, Loveland, Aurora.
582	Pickle ball is growing SO fast and City needs to keep up with needs
583	I am submitting a second survey because I thought on something I would like to add...  Something that was not presented, or discussed at the meeting was the idea that pickleballers play many more hours than tennis players. We tend to play several times a week for several hours at a time. In addition, we tend to play year round. So a one to one comparison between a tennis player and a Pickleball player does not accurately represent the needs for court time.  With regards to efficiently sharing the resources currently available in Boulder, court use could be maximized by making as many courts as possible available during the mornings. Our busiest hours are before noon when the tennis courts are mostly sitting empty. Why not make, say, 75% of all tennis courts in Boulder available for Pickleball only during the morning.  This would, to a good extent, reduce much of the pickleballers frustration with the unfairness of having tennis courts reserved solely for tennis, and having less than 5 courts reserved solely for pickleball. A very frustrating example of this was in the winter when the Pickleball community had just shoveled the snow and dried the courts for play. A group of tennis players immediately got online, reserved the courts and kicked us off. That kind of behavior feels sanctioned by the city of Boulder, and makes pickleballers feel that their tax dollars are disproportionately supporting the tennis community.  Thank you for listening
584	The current public courts I've played on have water and bathroom facilities and that is wonderful!
585	I've loved playing pickleball at North and South Boulder rec centers. It's become my favorite hobby and the most connective community offering. However, there is not enough court availability, particularly for higher end play. Open play isn't great if you're a more competitive player. Adding more pickleball courts or bringing back Tennis Courts 3&4 to allow pickleball at NoBo Rec would be huge.
586	I like there are SOME shared pickleball courts. I hope there will be DEDICATED pickleball courts

	in the future.
587	Nice to have lights at NBRC, wish other rec centers (SBRC) had lights as well to increase playing opportunities in the evenings.
588	As pickle ball continues to gain players in the community, we definitely need access to more dedicated courts.
589	If we have to go to a reservation system, PLEASE make it easy. None of the Boulder City websites are easy, not the Rez, not court reservations, nothing is easy... Not sure why, but it's always a NON User Friendly system.
590	Like that there are some to reserve but would prefer dedicated Pickleball courts
591	Pleased you are surveying players to better identify priorities. Pickleball should be a priority going forward as it will continue to grow.
592	I like the amount of city reserved courts for open play and would hope for more courts in the future
593	Like the lighted courts at North Boulder Rec Center. Like that they added more courts there
594	Usually play when it is open courts - don't know daily schedule well enough to make reservations
595	The people I play with
596	Love that there are open times outside so anyone can come play, just not enough courts, too busy
597	conveniently located around town, reasonably well maintained
598	We need more dedicated Pickleball Courts
599	Location of SBRC, but courts need improvement, cracks , lines better nets. And we need more courts designated for just pickle ball. Lights too
600	It's great to be able to play pickleball with friends and neighbors right in my neighborhood at my home rec centers. Grateful for the city's support of pickleball and hoping that will continue in the future!
601	I have played USTA league tennis with BTA for 20 years. It has been a very positive experience. In recent years, the maintenance of courts has not been great, and then they began being taken over by pickle ball. Please retain great quality public courts for Boulder tennis players!!
602	I like that there are several courts to play Pickleball on at the Rec centers but given the growing popularity the city needs to designate more PB courts to keep up with demand.
603	There is an extreme shortage of PB courts in Boulder - especially when compared to surrounding communities. Boulder has a large population of players but they are consistently leaving and playing on other places. Also, PB is the fastest growing sport in the US and as the number of leagues and tournaments grow, Boulder is going to be left out when it comes to these events (and potential revenue). Boulder should be taking a leadership role in embracing this - not pulling back on courts because of a few squeaky wheels (re: perceived noise).
604	Tennis provides fitness and connection for members of our community. We have a substantial population of tennis players and involved community members. We should not have to give up the ability to play tennis for another sport. We are losing the RMTC which provided tennis year round to members as well as to the CU women's team and to the wheelchair tennis program year round. We need accessible indoor courts for all.
605	Very happy that Boulder is getting on board with the growing popularity of this sport!
606	I'd like to see more tennis courts especially indoor tennis courts.
607	North Boulder Rec courts were beautiful.  Taking them down is a shame
608	NoBo needs to have more pickleball courts. The current restrictions make no sense. The sport is supported by many more active players than tennis.
609	not much so far, but I hope to become more involved with players of all levels and to market these facilities .

610	it appears that pickleball has taken over and causes too many lines on the courts. You need to share the space by not messing up the tennis courts.
611	The views from South Boulder Rec are nice. Condition of all courts is poor
612	<p>I realize Parks and Recreation is doing the best they can.</p> <p>But what they need to base decisions on is NOT just the number of players for tennis or pickleball, but</p> <p>*** the number of hours played by pickleball versus tennis, and what hours of the week those hours are being played***.</p> <p>My guess based on seeing tennis and pickleball at the North and South courts is that there are many more hours played by the pickleballers and tennis players, and further, those different sports play at different times of the day and the week throughout the year and you could probably maximize the hours for each if you pay attention to that.</p>
613	<p>I like:</p> <ol style="list-style-type: none"> <li>1. Open play</li> <li>2. Reservations available</li> <li>3. Some lights (but not enough)</li> <li>4. Some courts convenient to my house (although I frequently have to drive across town--and out of town--for courts and open play.</li> <li>5. Great people. I moved to Boulder a year ago, and pickleball has been far and away the most important factor in my integration into the community.</li> </ol> <p>My hopes:</p> <ol style="list-style-type: none"> <li>1. Dedicated courts w/ permanent nets. The portable nets are always a mess--they just can't withstand this much use and Boulder's wind and weather. Plus, we don't want to create a tennis vs. pb fight.</li> <li>2. More lighted courts. Boulder gets hot during the summer, so evening play is best. Boulder gets dark early during the winter, so lights are necessary to play after work.</li> <li>3. Wind screens.</li> <li>4. A pickleball complex capable of hosting larger events, like most of our surrounding communities have. I spend too much time in the car traveling to pickleball places outside of Boulder, both for events and regular play.</li> </ol> <p>Concerns:</p> <ol style="list-style-type: none"> <li>1. The Gonzo lessons keep generating new players, but the competition for courts is already a problem.</li> <li>2. Open Play can get very crowded. I know many people who have stopped coming because they have to wait too long. It's also a problem to only have 4 courts for open play, because you can't have</li> </ol>

	courts designated for certain ability levels to help make the most compatible games--with 6-8 courts for open play, you could have beginner vs. intermed/advanced areas, making things better for all.
614	We desperately need lighted courts, indoor courts, and dedicated tennis courts without pickleball lines
615	There are a fair number of courts but would love to see more
616	Like the drop in opportunities. But need more courts
617	I like the drop-in arrangement. It's clear that with the increased interest in pickleball, we need additional courts.
618	Courts are in pretty good shape, would like to see more courts with lights. Concern is when RMTC is gone it will be much harder to get a court and will lose community aspect of tennis in Boulder
619	I'm disappointed to lose access to some of the North Boulder courts.  Also the temporary nets at North Boulder are substandard. I'd like to see something more substantial with more tension across the top of the net.  Lastly when you restripe them next the blue stripes against the green background are very hard to see under the lights at night.
620	Nboulder outdoor courts are good but need more availability for pickleball. Access to restrooms is a problem. Indoor courts are not good because of multiple lines.
621	Pickleball needs more single use, separate from other sports, courts. Cracks need to be repaired (completely and professionally) on existing courts.
622	I like the people and location.
623	I like that the rec centers have the availability to play
624	Please provide sound attenuation at NBRC to open up the 4 pickleball courts that have recently been closed. Dampening devices and landscaping should be explored to mitigate any sound concerns. Closing those courts and prioritizing the City League has made pickleball inaccessible to many of us that have played there for years.
625	Future hopes are for dedicated pickleball courts in Boulder. Pickleball is thriving and Boulder is a mecca for outdoor activities, and it's embarrassing that we don't have a facility for this growing sport that is enjoyed by all ages.
626	I like the daily drop in at the rec centers.  Better maintained courts... Nearly every court that I play on has significant cracks
627	That there is regular drop in times available
628	Frequent times for open play at BoCo facilities.
629	My future hopes are covered pickleball courts and covered seating areas.
630	Dedicated tennis courts in excellent shape; e.g. Martin Park
631	There is not enough available especially for people who work M-F 9-5. Also, Gonzo Tennis is an organizational disaster -- I've done two tournaments with them that were so poorly organized that everyone should have been refunded! I'm sorry to learn that they are actually the city's contracted supplier. Please reconsider or undertake careful evaluation of their offerings!
632	That there are some courts
633	I like the courts are available at south east and north. I like that north has a little bit of shade.
634	There is a lot to be desired from the existing tennis courts and we NEED specific Pickleball courts throughout this county. It's unfair that we have to travel to other counties to play Pickleball. We pay taxes too!
635	Please automatically block out the time period designated for open play daily. Members of BoCo Pickleball tried to do it manually now so that the courts are playable for everyone at certain times. But recently the courts are often booked by other people and some times only 2 out of 8 is left to a

	group of players in SBRC.
636	I would like dedicated pickleball courts
637	Need designated pickleball only courts and more open play
638	I love that there are courts spread around the city, I would like more evening inside sessions during the week.
639	I like that they exist (or did at NoBo). I hope you build some permanent courts somewhere. Look at Apex to see how much money the city could make from tournaments
640	The City has already reduced the pickleball courts at the NBRC facility - I am concerned about further reductions. Pickleball is a GROWING sport, not a shrinking one. There are many times I've been on courts 1-4 now and people are waiting and what used to be courts 5-8 sit empty.
641	There is not much to like, because there are too few tennis courts, they are generally in sub-par condition, and there is no public facility open during weekdays with enough courts for a number of players to play together. I would hope for a public tennis center (which other towns our size have) with a number of well-maintained lighted courts. I would be happy to pay to play at such a facility.
642	The most important issue is the need for dedicated indoor tennis and pickle ball courts that are separate from each other and for public use.
643	I like that that they are located at the rec centers. We need dedicated pickleball courts
644	I appreciate that the SBRC nets can be rolled on and off and that there are so many courts. I'd love to see more courts in the city as the current courts are used heavily. At some point the SBRC surfaces need improvement but they are playable. Seating and shade would be amazing!
645	Great locations
646	I love playing pickleball outside and meeting new people. My hopes are that we can have more courts throughout Boulder. Start with a complex like Apex with many pickleball courts in one location.
647	Love that there are some places to play tennis. So sad that so many are disappearing.
648	Dedicated courts for 4.0+ players
649	Courts are in terrible shape. Nets are just barely adequate. Barriers between courts should be part of any plan.
650	South Boulder Rec has the best courts.
651	I like open play at the rec centers, especially outdoor open play. I like building community through Pickleball. I think it's really important for Boulder to build dedicated pickleball courts with lights.
652	I am very happy to have the option to play tennis on public courts and consider this an important part of my life. However, the lack of public indoor courts for winter, the often problematic condition of the existing public courts and sometimes (e.g. weekend mornings) trouble to finding courts to play on are a significant issue.
653	I would hope that the city would build some dedicated PB courts to satisfy the demand for more courts.
654	I like that there is a reservation system. I hope in the future there will be dedicated Pickleball courts. I also hope there will be many more Pickleball courts.
655	Boulder has lagged so far behind other comparable cities in providing pickleball facilities. After playing on the courts for 5 years we do not seem to make much progress.
656	I love the pickleball open play. It is very inclusive and an easy way to meet other people.
657	Lots of drop in pickleball courts. Friendly people.
658	Lights should be added to South courts. It was unfortunate losing 4 PB courts at North. It's so much harder to find a court. Please add some dedicated pickleball courts somewhere in the city. Also, portable nets and pb lines in the parks. That's a relatively cheap fix although the neighborhoods would probably hate the noise. I think dedicated courts with 8 to 12 courts is a good start.

659	My future hopes are for more dedicated pickleball courts that are in good shape and extended indoor play hours.
660	Availability and condition most important. Pickleball only courts are highly desirable and preferable! Not enough courts and in a few years with pickleball being the fastest growing sport in the nation the community court availability will plummet without further investment. Pickleball statistics are readily available. The city must see the demand coming and invest un such a meaningful and important community asset. Study other cities and see the problem of not anticipating growth!
661	Access is quite good
662	The location of the courts at South Boulder Rec is convenient. but the courts aren't in good shape.
663	Resurfacing of IBM courts is great news.
664	I like that boco pickleball club has courts in mornings Monday to Friday but has gotten very crowded and harder for beginners to play. I like the city's gonzo tennis contract so I got to take a beginners class that helped me get started. People have mostly been kind and welcoming. Lately, not as much.
665	There aren't enough pickleball courts.
666	More courts for pickleball
667	I like that we have the option to use the rec center outdoor courts.
668	I love playing pickle ball 2 to 3 times a week and I'm glad that there are eight courts at S. Boulder Rec Center. Several of the courts have cracks and it would be nice to have the courts resurfaced. It also would be nice if Boulder had designated Pickleball courts. Lighting would also be helpful as those of us who work full-time play after work and it starts getting dark now at 6:30 PM. Some have purchase lighted balls, but it is not very safe to not have the courts lit. Thanks for taking into consideration the feedback of the community. I have loved seeing the incredible range of ages playing pickle ball at the courts and they are almost always packed with people. It's a wonderful community gathering activity.
669	I love the open play at SBRC. It's the nicest group and so wonderful to not have to have perfect numbers of players or plan ahead.
670	Need to expand number of pickleball dedicated courts.
671	It is awesome that Boulder has pickleball courts at all the Rec centers. However, it would be great to see the City reopen all 8 pickleball courts at NBRC. It would also be great to see dedicated pickleball courts built with lighting. Foothill Community Park and Valmont park would both be excellent locations for dedicated pickleball courts.
672	X
673	convenient to my house
674	The schedule of pickleball open play at North and South boulder rec centers has created an extremely valuable community experience
675	I would really like to see the cracked courts fixed ASAP. I hope Boulder will add accessible pickleball courts in south Boulder and north Boulder.
676	I frequent the pickleball courts in South Boulder and I like that there are a lot of courts available so there's always opportunity to play.
677	glad a few exist but in poor condition. need permanent nets. very behind other communities
678	We need more indoor tennis courts Boulder county has NONE!!!!!! Indoor pb too!!!!!!
679	The effort
680	More pickle ball courts with access !!
681	All city courts are currently shared with no d signaled courts. Do you ask baseball players to shovel, do you ask pool guests to skim the pool, do you ask bike riders to plow the paths? Please use tax dollars to provide for basic community needs.
682	Toilets and shade would be helpful on outside courts. It would be great to have reservable indoor courts.

683	Get the pickle ballers their own courts
684	Easy access. Chance to meet new people if drop in play expanded
685	We don't have enough dedicated Pickleball courts! We need more places to play PB.
686	Please improve the online court sign-up system. Is there some way you can make it less stressful for us to have our finger nervously poised over the "reserve" button at 7:59 am exactly a week before our prospective court time?! I have been booking for a weekly group for about three years now, and this has been my experience. Is there any way to procure an ongoing slot?! And/or can there be a designated staff person who can be reached at that time regarding glitches?
687	We have been asking and waiting for more Pickleball courts for several years. I thought we were supposed to get more courts at EBRC outside this last year. It seems that the only thing that is ever done is more study, more surveys.
688	Pickleball is more popular than tennis, and continues to grow. So city resources should be prioritized that way.
689	I like that the tennis courts are available for BTA league play.
690	League rules do not allow tennis play if pickle ball lines are there. This limits available courts. Also, need 3-5 courts for league matches so 2-court facilities aren't of much use. School district / city court system is awkward. Hard to know when school courts are unavailable (Did we lose two courts at new vista permanently?).  Obviously pickleball noise is a big factor for anyone doing anything nearby
691	Not enough Tennis Courts Available for USTS Tennis Leagues
692	Recent high quality upgrades to Tom Watson courts are greatly appreciated. In the past, most city courts were poorly maintained and full of cracks. Please continue with the improvements to reach all courts.
693	I like the quality and location of the Knollwood and Martin Park courts. I would like to see all City of Boulder courts be converted to post tension concrete courts. I would also like to see the addition of more dedicated pickle and tennis courts as well as a the addition of indoor courts and a tennis and pickle ball center.
694	The two Martin Park courts are the only good courts in town. No pickle ball lines and no 10 and under lines. All courts should have access to permanent restrooms.
695	The current situation for pickleball access is better than it was three years ago but the city has not kept pace with other cities. We don't have any dedicated pickleball courts whereas other cities have 10, 20 or even 30 dedicated courts. We need to get with the times!
696	I like that the city has given the pickleball community more access to the tennis courts; however, the city is way behind other cities in the metro area and around the country in providing dedicated pickleball courts.
697	I like that they are utilized by a large number of people in the area. I don't love battling to find court space. I don't love trying to find courts with lights. I don't love the quality of some of the courts, which can be pretty bad. Also, some pickleball lines make tennis very challenging.
698	EBRC now has a permanent restroom. Don't know if it will be open the entire year. The other public courts that have 4 or more courts should have some form of bathroom option - whether permanent or port-a-potty. Re: reservations, There isn't an option to cancel, which would give person money back BUT ALSO would show that the courts are available.
699	I like the recently improved courts at Tom Watson and elsewhere. It was difficult to have many out of operation during prime tennis season, August, at the same time as Centennial school was back in session. I recommend timing improvements better. Also for pickleball please place in areas where noise will not impact nearby residents.
700	Please support an indoor facility with public access for pay, similar to Arvada, but with more indoor courts.
701	I feel that the tennis courts currently available are in great condition. But for tennis players, it is almost impossible to find a court to play on. So many are taken over by Pickleball at the North

	<p>Boulder Rec and Boulder High practices at Centennial. Only 2 courts at Columbine, 2 at Knollwood, 4 at East Boulder Rec. , 4 at South Boulder Rec? maybe. NOT ENOUGH FOR ALL TENNIS PLAYERS! There are over 300 members of RMTC who are going to be displaced. We have been a tight group of players who all like to play at least once or twice a week. We are used to having a "Bubble" for indoor tennis in the winter. City of Boulder needs to come up with a way to provide for this large group of people. I would hope for new courts at any of the Rec Centers. There is room. For being such a forward-looking town with the level of sophistication it has, as well as having a major university, it is very surprising that the tennis community is not serviced appropriately.</p>
702	<p>Need more tennis courts. Reservations will become super important.</p>
703	<p>I have enjoyed playing all variety of racket sports here in Boulder (in order of frequency: tennis, paddle, racquetball, pickle (and even squash at CU). I am concerned about a few different and related issues:</p> <ol style="list-style-type: none"> <li>1. Court condition: I'd like to see court surfaces maintained smarter; budgeting for proper and longer lasting repair rather than repeated superficial top-surface patch/replacement. In our windy climate, windscreens would be great if possible...</li> <li>2. Court availability: We are experiencing increasing pressure on court accessibility due to increasing demand for both tennis AND pickle. (The loss of RMTC and CU South will directly impact my tennis.)</li> <li>3. Boulder needs a dedicated tennis/pickle center for drop-in play, tournaments, events: <ul style="list-style-type: none"> <li>- There were plans at Valmont decades ago...what happened? The land is there, still fallow.</li> <li>- I note that nearby (smaller) communities have a dedicated tennis center* that serves the racket sport community. (e.g. Loveland, Longmont, Arvada...) I've done a lot of driving to those tennis centers and would like to have one here in Boulder!</li> </ul> </li> </ol> <p>[*8, 12 or more tennis courts + dedicated pickle courts, permanent water and bathrooms, shelter w/bulletin board...]</p> <p>- With the loss of tennis courts at RMTC and CU South the demand for courts will increase even more. We are left with two marginal** 8-court limited-access sites owned by BVSD Centennial &amp; Fairview.</p> <p>[**Centennial and Fairview have limited access and there are no permanent bathrooms or water.]</p> <p>While I would like to see a tennis center, my family and friends do use and value the 'pocket park' courts around town. We often play at Columbine, Palo, Spruce, Martin Park...</p> <p>We also play on the Rec Center (North, East, South) and BVSD courts (Centennial, Manhattan, Fairview, New Vista) and Tom Watson Park and play outside Boulder at Centaurus, Louisville Rec Center, Garfield Courts, Erie Rec Center, We have picked up pickle and play indoors and out at EBRC and NBRC.</p>

704	CU south courts would be perfect, except they need a restroom
705	I like tennis courts without pickle ball lines. I'm concerned about pickle ball ruining existing courts and the sound pollution it causes.
706	I play mostly on private courts
707	Convenient, easy to access and park.  What I don't like is there are no lights and no indoor courts
708	Drop in at South Boulder Rec. would like nets on Foothills courts.
709	The city of boulder has far too few courts, both tennis and pickle ball, and the courts they do have are in poor condition. Repairs that have been completed recently such as centennial have been very poor with cracks developing within a year. There needs to be dedicated pickleball courts in addition to tennis courts.
710	I like that there are courts in different areas of the city, but I do not like that there are very limited facilities with 4 or more dedicated tennis courts for league and tournament play. A central area for larger events is needed - something along the lines of Quail in Longmont or Apex in Arvada or Denver Tennis Park - 10-12 courts with spectator seating, bathrooms, etc. Additionally, the maintenance of courts has been so sporadic and behind any reasonable maintenance schedule that the courts become unplayable or only marginally satisfactory for playing - even dangerous. Ex: Tom Watson Park courts were just re-surfaced. Prior to resurfacing they were dangerous and unplayable for at least a few years. Post re-surfacing there are several dead spots and some wavy areas on the courts. I am curious to see how long the re-surfacing will hold up given the level of disrepair prior to re-surfacing. Maintenance is critical.
711	They are beautiful and in great locations. I hope there will be more courts and easy ways to reserve them online. Being able to play year-round.
712	Concerned that tennis courts are in very short supply in spite of growing tennis community.
713	Concerned about losing RMTTC courts and CU SOUTH courts. I play at RMTTC 3 days a week and am worried about where I could play when they are gone!
714	I like the nets on wheels on the outdoor pickleball courts. Future hopes are dedicated PB courts with permanent, durable nets (promised two years ago) as well as more courts total.
715	The City needs to help the Rocky Mountain Tennis Center find a new home.
716	Limited availability
717	I like the general public access to courts, but I would hope for resurfacing, more indoor courts, more lights, and dividers between public courts
718	Having a place where everyone can play and have fun and not have to deal with cliques, and people hogging courts
719	I like that there are a lot of courts available across the three rec centers. I would really like to see a dedicated time slot for open play for beginners/advanced beginners at least one day a week. The YMCA on 28th St. already does this twice a week. The Louisville Rec Center does this at least once a week. Currently Intermediate and advanced players dominate open play time slots. Especially at the North Boulder rec center. Neither skill level is benefited by being forced to play with the other skill level.
720	It would be nice to have more tennis courts.
721	Longmont rec center tennis courts are amazing. Thank you!! Well built, centrally located, plentiful, and lights that are conducive to play without the hassle of coin operation.
722	They belong to all citizens of Boulder
723	Some tennis courts are in great condition. Others (e.g., Centennial) need repair. Reservation system is clumsy. Could use more indoor options.
724	They are convenient and easy to reserve.
725	The City of Boulder does not currently maintain its existing courts and there is very limited lighted

	courts and no indoor courts. My biggest hope is that the City of Boulder would build a tennis facility which had a minimum of 5 INDOOR courts and outdoor courts WITH LIGHTS.
726	The lessons for tennis are great. I do wish there were any options for lessons for men after advanced beginner, or removing the gendered aspect to the 2.5-3.5 level.
727	We need the city to complete upgrades and new Pickleball courts they promised two years ago at EBRC. We do need “dedicated“ pickle ball courts. Boulder has 0! Both comparable and many smaller cities do have dedicated PB courts. For example, a Gunnison county has 11. I hope the city will recognize that pickle ball replaced tennis as the most popular racket sport nationwide last year, and with boulders aging population Pickleball is a more suitable sport for older people over tennis. It would also be good if the city would make the existing tennis courts multi use and stripe them in such a way that they can be used for pickle ball, also.
728	I live in south Boulder and we play mostly at Fairview now and East Boulder CC since South Boulder Rec has been given over to pickle ball. For league matches, where we need five courts together, we have been forced to rent from CU or BVSD. It’s sad that we cannot use city courts anymore because pickleball lines have been added instead of adopting to the juniors lines already on the courts. I hope BP&R can find a way to preserve tennis courts used solely for tennis as the most enjoyable thing I do in tennis is play in the USTA and CTA leagues. Boulder has some of the most beautiful venues for tennis in know and love playing here, but we have lost the BP&R courts I am used to playing on and enjoying to pickle ball. It is great to see the growing popularity of this new sport, but it’s sad it see us losing the use of city courts because the PB lines make using them for league impossible and confusing.
729	Facilities have been lacking for years both in quality and quantity. These sports are both so important and beneficial to the community.
730	Having pickleball courts enables me to play pickleball.
731	Would be nice to have more courts and possibly a sports center with indoor options. A place for practicing against a backboard/wall in North Boulder needed
732	I hope that there are separate tennis courts and pickleball is moved to a separate location where noise is not impacting neighbors
733	The City of Boulder has not planned or created an environment for either tennis or pickle ball, and the entire environment needs to be fully overhauled in order to start again with a new facility of 12-16 outdoor courts and 4-6 indoor courts. The current system is not at all within the standards of the racket sports industry for public parks and rec.
734	<ol style="list-style-type: none"> <li>1) create Pball pop-up courts on the weekend in office parking lots. Maybe lock boxes for equipment.</li> <li>2) layouts can allow 3 or 4 Pball courts on one tennis court if sharing is necessary</li> <li>3) possible additional tennis courts: Palo Park, Arapahoe Ridge why not resurface instead of replace (much higher costs in the budget)?</li> <li>4) Look into purchasing/leasing private courts that may be underutilized and/or are in poor condition. Some HOAs might like some \$\$</li> <li>5) Tennis court complex at the airport? New Rec Center? Bond issue.</li> <li>6) I thought the contractor for the Centennial courts was going to repair the poor resurfacing job they did</li> <li>7) Reservation system does not cover BVSD courts (Centennial). Could be allowed after hours and on weekends</li> <li>8) Find a way to recycle tennis ball cans</li> <li>9) How about a city run league and/or ladder?</li> </ol>

	Thanks!
735	I like that you at least make tennis courts available for pickleball, but there are no dedicated pickleball courts--Boulder is woefully behind every other city. I like that we can reserve pickleball courts, but there needs to be more courts to reserve as the competition for the few courts is a battle. There are a lot of people who play for free on someone else's reservation. You could bring in much more revenue if you could find a way to have those people who have silver sneakers or other memberships pay for playing. With the additional revenue, hopefully you could put it towards building dedicated pickleball courts so the pickleball players don't have to be the ones ousted when there are tennis tournaments or lessons. The biggest concern is Boulder not keeping up with the explosion of pickleball players.
736	More tennis courts! Available water More shade restrooms
737	Tennis and PB are increasing in popularity. We need courts dedicated to each sport. RMTC was a place for all to play, but particularly important for jrs , srs, wheelchair players and the CU women's team. The city is losing an important hub for inclusivity.
738	Can cu allow public use of their tennis courts? A winter court. Shade. Keep the current system it works well. Don't change anything.
739	There isn't anything to like about p ball taking the tennis courts. The condition of the courts has been unacceptable and quite dangerous. There is no reason for this wealthy city full of athletes to have broken down courts, no pools and unmaintained rec centers. It's a disgrace and embarrassing for our leagues to play here. CU should be helping with courts since they are taking over our city.
740	They are available for open play and also for online reservations.
741	Appreciate how dispersed they are around town for supporting community play, a central tennis center is what Boulder needs with covered/uncovered, hard and clay (Har-Tru), seating and shaded areas. Thanks for your consideration!
742	No opinion
743	The tennis community is welcoming. I can show up looking for a match and most often find someone who wants to play. The ability to hit against a wall if solo is important
744	Hope to see more courts for tennis and Pickleball ( of all our surrounding cities Boulder Courts are shameful
745	More organized courts in Boulder county
746	Very concerned that tennis courts will be duel lines and pball will overtake courts . Also concerned about pball noise near tennis cts.
747	I like that you are asking about my tennis/pb concerns. I play both sports and belong to a private tennis club and a private pickleball club because the public courts are lacking. Roll out nets for pb on a tennis court is no where near the experience of playing on a dedicated pb court with permanent nets. To play with friends that don't belong to my private club, I have to go to Longmont or Superior to get good courts.  Trying to get courts for BTA tennis leagues is really difficult. 5 tennis courts together, are perfect for league. With CU South closing, that's not going to be an option. And where are people going to play on snowy days without belonging to a private club. With RMTC closing, there are no realistic options for people that aren't lucky enough to already be members of a club with inflorescence courts and a membership waitlist that is over 10 years long!
748	Lots of people playing pickleball. I like that we will have full-time permanent Pickleball courts
749	There is a need for enough courts to accommodate for tennis league play (required to NOT be lined for pickleball) as well as support the growing pickleball community. League tennis generally requires 4-5 courts at the same location so is very challenging with the current availability.

750	Right now I play at Rocky Mountain tennis center. Since that facility is going away I am very interested in more available city courts and very important to me would be a indoor tennis facility for winter play.
751	I play mainly at Palo Park. I like recent improvements, the parkland location and ease of parking.
752	<p>I appreciate that the city has made recent investments in resurfacing courts and that there are hopes for more courts and year-round facilities to be built around the city and county. I believe what the city should do is to build courts that are dedicated to each tennis and pickleball to allow for players of each sport to find available spaces without hindering the other.</p> <p>I also believe that there are many areas in our parks that are underutilized, specifically in areas that were set aside for volleyball many years ago. Those courts are no longer used at all and nearly all have fallen into disrepair. These spaces are ideal for repurposing as they are already in our public parks and can add services without the need for massive infrastructure improvements in the short term.</p> <p>For the long term, it would be great to see a dedicated racket sports facility. Ideally it would include indoor courts or at least courts that could be covered with a bubble for winter play. It should also have restrooms, covered areas for shade, seating for spectators and a management office/pro shop.</p>
753	The are in pretty good shape for the most part
754	I like the hitting walls at East Rec and Tom Watson and think we should add more in any new courts. We need a tennis center complete with indoor courts for tennis and pickleball and a viewing stands at a court we could host tennis events. A place Boulder can be proud of. Run by a contractor ( Gonzo ).
755	Appreciate the work on Tom Watson courts
756	More dedicated pickleball courts are needed. Convert Tom Watson Park to dedicated courts.
757	I would love an indoor facility like in Arvada! I would play all the time, very important to me and my family/friends in the community.
758	Reserved courts that are left unused should be accountable. Cancellations would allow for last minute play, even if \$\$ is not returned maybe a small penalty for no-show would incentivize cancellations.
759	I am in RMTTC, which is about to go away, so I am hoping more courts can be available to play with the groups I've met. I'm about 2 years out on Meadows waiting list. I like the Knoll Wood courts and use them occasionally. Just concerned where I'll play next year.
760	We need tennis courts to stay tennis courts don't take them away to make pickleball courts please!
761	I hope that all the tennis courts are not gobbled up by pickle ballers
762	The price is so reasonable. I like that they are public so you can play with anybody. I belong to Meadows so public courts let me play outside of the club.
763	I like that EBCC and Watson Park have practice walls Would like portable toilets at each location
764	<p>Drop in PB is working well- nbr, SBRC. Columbine and Palo park tennis courts could easily accommodate PB courts</p> <p>Chautauqua is dangerously slick</p> <p>All surfaces need attention (do any of the P&amp;R board play?). And shade structures?</p> <p>Please, please go visit APEX in Arvada and Mehaffey park in Loveland (same size community as Boulder) with ~ 12 dedicated courts. How'd they do that?</p> <p>Buena vista has 6 dedicated, lit courts</p> <p>Concerns- our tax dollars vs your agenda and popular will are not aligned</p> <p>I experienced this years ago through BAM and pool access</p> <p>Our consensus is also that Gonzo is poisoning the pond</p> <p>Shift change here. Do any of you remember how dominant racquetball was? Virtually gone. Courts shifted, and space was reallocated</p> <p>That is happening now. Some folks just don't like change</p>

765	The issues I see currently are that the tennis community and interest has grown significantly over the last 20 years. The amount of courts we have do not support the demand. Also, there needs to be public courts available at all parts of the city - even annexed neighborhoods outside the physical city limits. With one of the major tennis facilities closing soon, it is critical that the City of Boulder step up to support this growing sport and the citizens.
766	I like the resurfaced courts at Martin, Palo, and Tom Watson parks. My hope is that the city will establish a more vigilant maintenance schedule for the courts we do have left. I hope we will get designated tennis courts, not only at the facilities we have so far, but also at a new (maybe publicly/privately funded) facility which will have many courts, some indoor, with no pickle ball lines on them. I hope that the Valmont City Park area can be developed to accommodate a tennis facility. My concerns are that we are losing rather than gaining tennis courts and the ones we still have are being taken over. or painted on, by pickle ball players. The pickle ball players need their own designated courts. Also, League tennis really has very little options for hosting matches.
767	I like playing pickleball at NBRC.
768	I would really like dedicated pickleball courts
769	Great surfaces right now, currently somewhat easy to find a court. Hope it remains the same for Tennis.
770	I'm glad that there are courts, but dedicated pickleball courts seem appropriate given the growth of the sport and the number of players in Boulder
771	There are courts available but not nearly enough and they are generally in poor condition
772	Tom Watson courts used to be great. Now they are a total disaster. How did this happen?
773	Too few pickle ball. Both types need indoor facilities.
774	<p>The start to this is to note that there are ZERO dedicated Pickleball courts in the City of Boulder with a population of 100,000. The online reservations system used to be functional but has been usurped by tennis interests. I like the locations of the courts around but most of them are in terrible repair and NONE are Pball only.</p> <p>I hope that someone in the City actually uses this information to make real changes to support it's aging population whom the majority are Pickleball players, not tennis players.</p> <p>There area lot of polls and information gathering but not a lot of action. It would be cost effective to change tennis courts to pickleball. If you even charged a dollar per person for an hour, the city would make money!</p>
775	I like how easy it is to reserve tennis courts at EBCC, even on the weekend. I avoid SBCC because of pickleball noise. I hope we don't lose more tennis courts to pickleball, especially at EBCC.
776	Youth programming
777	I love that both sports are being played a lot. I am concerned that many tennis courts are being converted to pickleball courts. I want both to continue to grow.
778	Boulder is SO FAR BEHIND every other place I have played. And now we're studying. Also the meeting on 10/5 was horribly advertised by the city. SHAPE UP.
779	I play on the Martin Park courts only. I belong to an association with courts that I also use.
780	They are well maintained. Hopes: The city recognizes the need for year round tennis facilities and the importance of tennis on a multigenerational community. Concerns: over development is pushing out land for tennis. Also please keep brooms at courts to brush off leaves and debris! The older couple down the street from me has to bring their own broom to Martin Park!
781	I live in south boulder and love having the courts so close by. However, they are in really poor shape. And, they are never open to tennis playing, as they are always taken by pickleball players. Also, not everyone adheres to the reservation system. We need more courts in south boulder and an improvement on the existing ones!
782	Good condition and maintenance, but just not nearly enough pickleball courts.

783	You missed on the closure of RMTC. Known for 4 years and the only action is this survey.
784	I am always happy to see managed facilities with strong adult programs.
785	For my friends in Boulder who can reserve courts, that's great. I appreciate the courts at the rec centers and a few other that are in good shape. I hope we can approve a new facility in the county with indoor courts and if possible outside lights. I am concerned that many of the RMTC members will be left high & dry when RMTC closes. I am a charter member of RMTC (1977) and most of my friends are members; with it's demise, I worry about my reduced social network of seeing friends in on place.
786	The wording of this question is weighted toward a kudos to the City. How about what we dislike? Courts are in poor repair, do not like multi-use courts, no seating provided, no bathrooms at courts. It is nice to reserve courts, but the system is terrible.
787	There seem to be plenty of indoor and outdoor pickleball courts but no indoor city tennis courts and not enough outdoor tennis courts.
788	temporary courts are nice but not really the best option
789	I love that the tennis courts for the most part are in good shape and maintained. What is most distressing though for anyone in the tennis community is the displacement of courts for pickle ball. Not only is pickle ball a nuisance in terms of ambient noise, but it deters from the enjoyment of the game of tennis if courts are located in the same place. I think the city should have dedicated pickle ball courts in locations where the noise does not disrupt neighbors/residents and dedicated tennis facilities that do not allow pickleball. There are myriad lawsuits around the country regarding pickle ball and the noise that is created so I think if the city of Boulder is forward thinking with respect to those complaints but also enabling those who enjoy pickle ball to continue to be able to play, there can be a decent solution across the board to maintain and expand tennis facilities and have pickle ball as well.
790	I think many of them are in good shape and the reservation process is easy
791	I like that the SBRC has many courts in one location so folks don't drive from rec center to rec center looking for adequate play. My dream is that a pickleball center like APEX in Arvada would come to Boulder - lots of courts to accommodate drop-in play, leagues and tournaments.
792	Nice court surface & nets Perhaps put up nets between the courts to stop the balls from going into other courts which is dangerous
793	Thank you for providing the number of courts we currently have and thank you for listening to the feedback from the pickleball community. I look forward to when there are more pickleball courts; hopefully, there will be dedicated courts in the inventory.
794	Availability is pretty good. Free is good. So many cracks though
795	I like that so many schools are included as courts that the public is allowed to play on.
796	Need dedicated pickleball courts.
797	I'm concerned about courts at north Boulder rec being pushed out by pickleball
798	I do like that we have a program through gonzo, but do wish we had a facility like Arvada to play all year. This would be huge for our whole family. The private tennis clubs are expensive and tough to get into.
799	I love the inclusive nature of pickleball. The drop-in hours allow a wide range of people to join in and the community that has grown is welcoming and supportive. I would like to see more support for drop in play both in adding additional times, especially on the weekends, and in providing more organization/signage to clarify which courts are drop in and how the drop in works.
800	Leagues that are not USA  Clinics
801	The number and condition of SOME of the tennis courts. But should be a TENNIS facility considering the number of serious tennis players.

802	Have more indoor courts so that kids serious about tennis are able to continue playing in winter and spring time when it snows a lot.
803	Not enough courts. Existing courts are poorly maintained.
804	The courts in Boulder are great, though we definitely need more, as there are so many players now, oftentimes competing for court time. With RMTC closing, it seems like a good time for the City to establish some indoor courts, perhaps similar to the public/private partnership they have in Steamboat ( <a href="https://steamboattennisandpickleball.com/">https://steamboattennisandpickleball.com/</a> )
805	Important recreation and enhanced quality of life for the community.
806	Indoor/covered tennis courts for winter play
807	I would love to see dedicated pickleball courts, more pickleball courts and more open play with different levels. Thank you for all you do!
808	I'm very dissatisfied with the reservation system - the city of Louisville uses a first come first served system which is much more friendly to casual tennis with family and my kids. The reservation system forces planning and leaves out room for spontaneity. I'm also deeply saddened that all courts at SBRC are no longer useable for tennis... all the pickleball lines, nets and use for only pickleball
809	I think they are in condition, but I think it's important to have designated pickle ball and designated tennis courts - so there is less conflict.
810	Knollwood courts are quiet, somewhat shady and nice.
811	I'd love to be able to play in the winter having some indoor space or cover for existing courts to keep them dry and usable. It's a pity that we can't practice for 4-5 months. It would also be great to add some shade, to protect our skin, improve visibility and keep people cooler in the summer months.
812	At least there are some courts to use, and most courts are in decent, if not good, shape. I fear that court availability will become even worse than it is now. I hope that present courts can be maintained more regularly and that more courts can be built soon. An indoor facility, particularly for tennis, would be nice to have.
813	Pickleball is supported in nearly every major city in Colorado except for Boulder and Louisville. The number of participants is growing and the demographics are expanding from 20-80 year olds. Golf, tennis and outdoor basketball participation is at best staying flat and are dwarfed by the number of pickleball players funds need to go towards the largest number of citizens that would benefit. Please look at what cities like Denver, Steamboat Springs, and Grand Junction are doing to support pickleball.
814	I like the drop-in hours for pickleball. We should have a tennis facility like Arvada.
815	I like that there are some courts with open play and reservation capability. The courts need better care, and we need more dedicated courts and multi-purpose courts. In general more capacity, and including more modern design and services.
816	I love that there are so many community centers with tennis courts, spread out around the city. I also love that they're so inexpensive to book. It's always a great time. Regarding booking, the online system is not user friendly. Once you get the hang of it, it gets easier, but the experience remains far from intuitive. I really recommend revising the full UX. I also wish it were possible to modify existing bookings. Full refunds for cancellations within, say, 24-48 hours of the reserved time would be nice too. Lastly, I wish there were some indoor and covered courts to play in the winter. The court experience is fantastic during the warm months, but I'm sad that it won't be possible to enjoy it as much, if at all, during the upcoming cold weather season.
817	Need more stand alone pickleball courts vs multipurpose
818	The on-line reservation system and the active community that loves tennis and pickleball
819	Finally improved Paolo Park courts. Don't like giving Centennial courts to the school.
820	The Knollwood courts are the best in central Boulder. A restroom there would be helpful. I like that the reservation fee is reasonable. Tennis courts should not be used for or converted to pickleball. They are not compatible. I hope for more dedicated tennis courts the quality of Knollwood.

821	Not enough tennis courts. Ban pickleball
822	I like the location of the Louisville rec center courts and the fact that there is a restroom available and additional water if needed, a small shade structure/bench. It would be great to be able to use these courts for league play. Monarch High courts are plentiful but have large slopes. I would hope for an indoor tennis facility so we could play locally in the winter.
823	East is nice but have to buy tokens for lights when open which can be challenging
824	Great condition
825	Reservation is relatively easy when courts are available.
826	Please add Pickleball courts and a league
827	Existing court reservation site is difficult to find/ navigate to
828	We desperately need more tennis courts. New courts, indoor and outdoor, need to be built. New courts need to be post-tensioned concrete and existing courts need to be replaced with post-tensioned concrete. Resurfacing over existing asphalt courts is a waste of money.
829	Sometimes when I'm playing and I look at the mountains I can't believe I get to live here. Gorgeous settings and beautiful views
830	I like that they are well maintained.
831	I wish RMTC was staying instead of being turned into student housing.
832	I like how tennis courts are located in neighborhoods and usually are easy to reach within 10 minutes or less for me.
833	I play at EBRC and NBRC for tennis. It's easy to make reservations. I usually drive out to Longmont (Quail courts and LAC for indoor usage and tournaments)
834	Tennis courts at EBCC and SBRC are nice.
835	Boulder should model their public tennis after Steamboat! It's ridiculous that there isn't a public club in the city considering the size and the 7 year wait list at the meadows. Pickle ball is everywhere
836	I like how we have some tennis & pickleball courts. I'd love to see a lighted complex with at least 6 dedicated pickleball courts (though more would be better like at Apex)
837	It is very hard to get tennis/pickleball reservations at North Boulder Rec. Would like group classes for ages 5+.
838	Must do away 100% with multi-use approach. Total failure. Critical there be one or two complexes of dedicated tennis & PB courts. Ideally indoor facilities for both sports ASAP.
839	There don't seem to be many public tennis courts in Boulder. The courts that are available aren't in great shape. It would be WONDERFUL to have a facility like the Arvada Tennis Center.
840	First, we have them. Second, you are taking an interest in seeing what the community has to say.
841	I am a member of Millenium, and I play singles twice a week nights in the bubble throughout the fall, winter and spring. The most important improvement you can make is a facility where this could continue after Millenium is gone. I'm 71 and this keeps my healthy. I'm certainly willing to pay for the privilege.
842	South Community center is perfect to convert to Pickleball only. - no tennis lines. Double the courts. This location could be the central hub for Boulder.
843	I love playing tennis in Boulder but would like to see more courts and covered courts for all winter play. Thanks!
844	I am not pleased with anything to do with the tennis situation in Boulder How can one be pleased about a disaster? Some how, the City, private investors and the University have to solve this issue NOW. On Tuesday October 3, I was hitting tennis balls with my friend, Ted Gammon [Between the two of us we have played recreational tennis for 90 years]. The Eisenhower courts are unplayable, but we hit balls on the east court and are careful. As careful as we were, Ted managed to trip on the south baseline crack and fell to the court and had fractures in his hand. He is seeing hand specialist today at Boulder Community. Take the nets down on both courts and lock the gates so no one can do anything on these horrible concrete cracks. Keep people safe. There is a huge market for tennis and

	pickle ball in Boulder. Revenue can be generated. Universities and Communities have joined to supply racquet sports throughout the US. CU may have to drop women's tennis because they can't get access to facilities. What happens to the high schools if they can't find indoor courts. I recognize that Alison Rhodes has been handed mess, but just because no one has cared about tennis for thirty years doesn't mean this wonderful sport has to be canceled.
845	Concerns about pickle ball court lines being drawn on tennis courts. Also the popularity of pickle ball makes reserving tennis courts impossible (if the courts are combined). The noise of pickle ball is obnoxious.
846	I like the current tennis courts but we could use more options, especially covered chords so we can play all season. Season. I am concerned about having pickleball lines drawn on tennis courts as that is very distracting and difficult to play.
847	We desperately need more courts, especially winter courts and tennis facilities. For non members, RMTC provides a lot of access but it is going away. Where will people play who can't afford the wait or money at meadows or BCC. What I like is that there are summer courts.
848	There are approx. 320,000 USTA league tennis players nationally, and the Denver/Boulder area ranks consistently in the top two or three metro areas in the nation in league participation. And league tennis has a 30+ year history in Boulder. And yet because of current Boulder Parks policy, there were no functional Parks courts to host league matches this year (league play requires at least three non-pickleball lined courts in the same location). East Boulder Rec (EBRC) would be the only Parks courts to meet this description, but Parks does not allow league play there. In addition, EBRC has functioned for some time now as "tennis central" for Boulder tennis players, whereas SBRC is for all intents now the main Boulder pickleball hub. I can see no advantage to upsetting that status quo for players of either sport. Finally, Boulder desperately needs more courts of both types to ease the ongoing competition between sports. Boulder's 30-year moratorium on building new courts has created the crisis situation we're in now.
849	I like the price; I like that they are located conveniently around Boulder; I like that rec center members like me can reserve for free; I like not being a member of an expensive tennis club; I like that some of them have lights
850	WE need to have a tennis center with indoors courts during the winter months. It can permanent indoors or a bubble.
851	Need organized drills classes
852	I am very concerned that there are not designated courts for each sport.
853	partner with retail business that has experience
854	Court 5 has a great and traditionally heavily used (by tennis players) practice wall. I personally have been using it for over 20 years. Unfortunately, this court has been taken over by pickleball and is rarely available now for hitting against the wall. I understand the plan is to add 4 dedicated pickleball courts at East Boulder. Please (when this is completed) discontinue the use of court 5 for pickleball. I also understand the Arapahoe Ridge courts are scheduled to be resurfaced. Please consider replacing the fences at the same time (which are very beat up), and at least make sure the transition from court to fence is fixed/improved, as it currently traps balls in tall grass/weeds and makes them hard to locate and retrieve.
855	I like the online reservation system. Would love indoor courts to play in winter and spring.
856	Playing
857	I like the PB courts that are available, but many more courts are needed
858	Build something like the Quail courts at the south Longmont Rec Center. Excellent facility.
859	I hope that the city will recognize that the number of tennis courts is diminishing over the next couple of years with the removal of CU South courts and the Rocky Mountain tennis Center courts, that's over 20 courts right there and in addition a significant number of been taken over for use for pickle ball. Please, please, please ensure that the remaining tennis courts off the tennis court use only And if there is a need for more pickle ball courts then by all means build as many as there is a need for, but

	not at the expense of the current tennis courts.
860	Too few courts. The mixed tennis and pickleball does not work. Some courts are not well maintained.
861	I believe it is absolutely critical to replace the indoor courts in the Boulder/Boulder County area in the short term and to replace the CU South outdoor courts when that area is developed in the future.
862	Would like a public indoor tennis facility such the one in Arvada
863	well maintained
864	Like being able to reserve online. Wish it was easier to reserve multiple courts at one time.
865	I like the number of courts but some are in such poor condition that it is not possible to use them or using them puts a player at high risk of injury. I play tennis at Rocky Mountain Tennis. Those courts are always full and lessons are fully booked. It is wonderful to see tennis players from 5-90, with varying disabilities including wheelchairs, out on those courts. It will be a tragedy to lose those courts, especially in the wintertime when they are really tennis players only option to have a chance to play.
866	Locations
867	locations are good but facilities need a lot of work. Pickleball needs new, dedicated courts. If you can do an airport surely 10 to 15 pickleball courts is not that hard. Hey maybe courts on the runways...
868	Nothing is good about what Boulder has currently. The loss of Rmtc is devastating to the community, children and disabled.. tragically sad..
869	I like that there are plenty of public courts for good weather months. Concerned about limited options during winter.
870	I like the availability of tennis courts. I can normally find a court to play on when I want to play. My main concern would be if tennis courts were converted to pickle ball, or the existing courts were not maintained
871	There should never be dual lines on existing tennis courts for pickle ball play, and pickle ball should have its own courts that are far enough away from existing tennis courts and residences that the noise from the wooden/plastic paddles and plastic balls don't reach either existing tennis courts or existing residences.
872	I hope that more tennis courts will be added because I often have to drive around to multiple locations to find an open court. I'm concerned that pickleball courts will take too many tennis courts, and the noise of pickleball is a nuisance that can really disturb communities and distracts from tennis matches. I hope separate pickleball facilities can be developed.
873	They have typically been in horrible shape. I am thrilled to see the Watson Park courts resurfaced. Keeping court surfaces and nets in reasonably good shape is the best thing you can do. Adding seating and restrooms is a big bonus.
874	I like that they're accessible to all who want to play and reserve them and that they're spread out across different neighborhoods.
875	I am very happy that Tom Watson courts, and Palo Park courts have been resurfaced and in are in much better condition. Thanks!  I think the most important thing the city can do for tennis and pickle ball players is to add a facility that would allow us to play indoor too. It would be great to use during the cold months as well as the middle of summer when it's too hot to play in the middle of the day as well as provide more courts with lights to play in the evening.
876	The pocket courts that have been maintained are nice. Appreciate the updates to Tom Watson and Palo.
877	Not much... poor condition, limited professional classes... and that's the "good stuff". Not nearly enough courts in one location.
878	Good locations mostly in good condition
879	Hope for indoor courts for winter

880	The courts at EBRC are good.
881	Other than loosing 15 tennis courts to development the rest of the court options are just OK
882	Beautiful location to play but overall boulder has too few courts.
883	I am concerned that pickleball players are more vocal and newly excited and are squeezing out the robust tennis community.
884	new to this
885	Pb is taking over. Need courts dedicated to tennis in boulder
886	No answer
887	n/a
888	We typically prefer using Rocky mtn tennis but now the college has taken over property. Our absolute favorite tennis facility in front range is Gates Denver public/private partnership . How we would love to have a Gates in Boulder
889	Need more indoor courts
890	good to have tennis courts and pickleball courts but they aren't well maintained, to have better maintenance, better improvement and more courts would be great.
891	More accessible. It is very hard to find any court time!
892	I just started playing pickleball and I have not found the city courts or programming accessible. I have been playing privately, indoor. Most importantly, my teens like it and I think there could be a great youth program.
893	spruce courts are beautiful
894	I like the fact that there are tennis courts and that NBRC allocated 2 courts to tennis. I don't like shared space for tennis and pickle ball because the usage is different and disruptive to tennis
895	The things that I like about the city's tennis/pickleball courts currently is their location. I live in North Boulder, and there are 3 different places I can think of off the top of my head where I can play tennis. I think that more courts should be accessible to the public as there is massive demand but limited supply. This could be through brokering a deal with BVSD allowing more access during school hours. This could be done through building more courts, though Boulders convenient places for development are limited. I also think that court quality is important. Multiple times throughout this survey it mentions daily maintenance, but I don't think that is very necessary. When the Centennial courts were available (currently they are quite inaccessible as you can't play during school hours) every few years a mediocre crew would come in and fix the courts. I think a good way to save money and time would instead bring in a very well established renowned tennis/pickleball court crew to do a good job for more expense, but then the courts would last longer. My last thing that is very important for my experience is sperate courts for pickleball and tennis, but I don't think separate locations matter very much.
896	We need indoor tennis courts. RMTC is going away, and Meadows has a 7+ year wait list. Soon there will be no indoor courts for winter for rec players or the CU team.
897	convenient; I HOPE for more courts, indoor facilities, permanent restrooms, no cracks or dead spots in the courts
898	We need indoor courts!! There is NOTHING! Having moved from the NY. area, we thought there would be more by way of lessons but there is not much at all in the Boulder area. Gonzo needs to be able to offer a higher quality class in the winter (gyms are terrible). It's really sad
899	Picklers should develop their own infrastructure and not take courts that have been for tennis for the past 40 or 50 years. Tennis is still popular in Boulder and has worked hard to provide enough tennis courts that there are four or more private groups with tennis in addition to the courts that are available now that for some reason pickleball is allowed to use. It is noisy, slow-paced, and prone to injuries. You can play pickleball if you want but don't steal our courts. Next, they will want ball fields, golf courses, basketball courts and more. I am against the city pitting the two groups against each other and find funding for pickleball courts. You could put 8 courts in your parking lot and encourage your

	employees to take public transit.
900	There are no indoor courts available in Boulder that aren't privately operated.
901	I like we have court to rent
902	I like that there are some you have to reserve and some that you can just show up -- I think that should be more clear, though. Like a list of all the courts in boulder, and whether or not you need reservations at them, if you can play after school hours, etc.
903	That there are courts dedicated to tennis only! Pickleball lines limit tennis league play on tennis courts
904	Hope to get indoor facility, similar to Apex in Arvada
905	I like when I can get a court reservation & the court is in good shape - nets working & no cracks!
906	I like their locations, but wish there were more at each location and would love to see a tennis complex built with multiple courts on one site similar to the Quail courts in Longmont and especially would love for Boulder to build separate tennis courts and pickleball courts for the public.
907	My hope for the future is more access to courts. There are not enough in Boulder to meet the demand.
908	I like that they exist and I know people love Gonzo tennis, but that's it. Our courts are an embarrassment. All the surrounding cities have beautiful facilities. Leagues hate coming to Boulder for matches. We've had teams offer to host us as the home team to avoid playing on our poorly maintained, sometimes dangerous, courts. Why do we pay so much to live here when the amenities are falling apart? In regards to the reservation system, you should not be able to pick a specific pickleball court. Often, at North Boulder, pickleballers will spread out over all the tennis courts, using only half of each court, instead of booking both sides of courts to maximize the available space. The reservation system should fill in pickleball reservations automatically to optimize the space.
909	I like the Knollwood courts. They're in good shape and beautiful but the city needs to make a major investment in its sporting facilities. You build for the homeless but don't take care of it's tax paying residents
910	There is no mention of handball courts in this survey which is a terrible oversight of how popular and important handball is to the Latino community in Boulder. There are only 3 (?) handball courts I know of at EBRC and you often see dozens of men waiting to play. These aren't complicated courts -- they are concrete walls and it's played with one ball and your hand. I already raised this issue of addressing the athletic and community needs of our Latino population with the city rec office about 5 years ago. I really hope you do your research and realize that addressing tennis and pickleball concerns is culturally tone deaf to the popularity of handball. Pls see Colorado Public Radio story here about handball in Denver: <a href="https://www.cpr.org/2019/10/28/in-this-denver-neighborhood-handball-helps-keep-old-denver-bouncing-along/">https://www.cpr.org/2019/10/28/in-this-denver-neighborhood-handball-helps-keep-old-denver-bouncing-along/</a>
911	I like the tennis courts and tennis. I do not like the sound of pickle ball being played in our neighborhood.
912	Ability to reserve courts is great, some courts are in terrible disrepair(Arapahoe Ridge), the lack of available of any covered or indoor courts in this climate is frustrating and local tennis clubs no longer accept people on the waiting list.
913	Many locations to choose from but the demand for court time outstrips demand.
914	T
915	I love the staff at Rocky Mountain. I would like for them to be able to keep a program somewhere in Boulder. Preferably East Boulder.
916	Have played only at the Knollwood and North Boulder Rec Ctr courts. Knollwood are very nice. NBRC are OK.
917	I am concerned there are not enough courts to meet demand with RMTC leaving.
918	Tennis and pickleball facilities should be separate.
919	Some courts are very well maintained, and courts that have remained for EITHER pickleball OR tennis are much better than courts trying to combine the two. The situation at the South Boulder rec

	center, which has been overtaken by pickleball, is a disaster and that situation should be avoided in the future.
920	Locations and proximity to shade trees
921	Rocky Mountain Tennis Center is fantastic. I'm worried they won't have a place to go once their lease is up.
922	Good condition of courts  Would like to see many courts with lighting for nighttime play
923	Like the community spirit, but frankly there are just not enough courts. Would love to see some indoor tennis and pickleball courts.
924	I like that there are courts all over the city. I prefer dedicated tennis courts so the lines are not confusing while playing.
925	I like how tennis courts are located throughout the city as well as in neighborhoods.  I hope that we can create designated pickleball courts so that tennis and pickleball do not have to share. I hope that all of the courts will be well maintained- please keep money in the budget to keep them nice so we can be proud of our courts and have legit matches etc.
926	I hope there are some indoor tennis courts available for organized lesson & play for youth like the bubble which is being torn down.
927	We need more tennis courts
928	In general, just need more courts (pickleball & tennis).
929	There is a need for dedicated tennis courts so people can play official matches.
930	The Rocky Mountain Tennis Center is getting bulldozed this spring. They have 13 courts that are used by the community (CU, Boulder High) and they offer a large variety of classes and coaching. This is a community resource. Currently there are not many courts to play tennis on in Boulder and the max concentration (4 courts) appears in Gunbarrel at the Tom Watson Park far away from the city. The city desperately needs to be a lot more tennis courts and also offer classes, coaching etc. since RMTC is leaving. The most upsetting thing about the development proposal is that the tennis center will be bulldozed, the bike path renovation and pickleball courts put as a replacement!! What is going on?
931	I like that there are courts and a reservation system for tennis at recreation centers in Boulder and lighting at some of the courts. My future hopes would be to have a public tennis facility much like that of Arvada Apex. A place that would provide courts dedicated for year round league play, tournaments, university matches, events (fundraising or educational), lessons (group, private, drop-in), and recreational play. My hope for the future of PB is much the same, however, due to the noise level of the game, future locations should be carefully planned with respect to residential areas.  My future concerns for tennis in Boulder county is the lack of tennis courts for the growing number of tennis players as well as the inadequate availability of indoor tennis.  My concerns for PB is the lack of dedicated pb courts. PB should not be piggybacking onto tennis courts. Also, my concern for the future of PB is the location of where courts could be added with concern for the amount of noise pollution the sport generates.
932	For the most part, they are located in good spots. But with losing RMTC and CU South courts soon, we need more dedicated tennis courts. Pickleball needs their own courts. We need a tennis campus like Quail Courts in Longmont or Apex in Arvada. Also need more courts with lights and lights that work - NBRC court lights are horrible. Almost every court in Longmont has lights.
933	Boulder is the currently the focus of the north metro area for competitive tennis. If we lose RMTC & CU south without replacement courts then Boulder will cease to be one of the special locations in this state for high level junior & adult tennis.  As far as pickleball, there is vacant indoor space in many locations. They should work to set up their own courts and minimize sharing with tennis.

934	Love RMTC, and the condition of the Knollwood Courts. Also Gonzo and his programs.
935	We need more lights and indoor courts. Look at APEX for ideas of what we need. There is no reason Arvada can afford amazing facilities and Boulder can not.
936	More courts
937	We are very lucky to have access to free courts, we just need more of them to accommodate the growth in tennis and pickle-ball
938	I play at RMTC
939	The lack of indoor courts is definitely the biggest area for improvement. Other than that, more courts would make a difference; currently courts are often too crowded.
940	I like how there is a mix of drop-in times and scheduled times at different locations. More courts are needed to satisfy the demand, especially dedicated courts.
941	I currently am a RMTC member so I now rarely use the city cts, but will soon be one of MANY additional tennis players fighting for ct time. Simple solution: more cts and maintain all cts. Charge if you have to.
942	with RMTC going away plus other courts there is going to be a large gap in capacity
943	We have courts, that are reasonably close and they are in good condition
944	Knollwood is a beautiful place to play. I just noticed the improvement at Tom Watson. There are way too few tennis facilities (and pickleball facilities) for a city of our size. Compared to places like Longmont and Arvada, we are way behind. There are very few places to play after dark. The lights at N. Boulder, for example, make those facilities largely unplayable. There is nothing available outside of clubs to play in the cold or when it rains. There is growing tension between Tennis and Pickleball players because of limited opportunities. This is a huge shame. There is a growing and remarkable wheelchair tennis community in Boulder. There is real concern that that is destroyed when RMTC goes. Tennis is a lifelong sport. It serves kids all the way to the old. We should be supporting facilities that serve everyone like this. When communities like ours build public sports facilities (tennis, pickleball, softball, baseball, etc.) it fills hotel rooms and restaurants through tournaments. I want to be able to ride a bike to play tennis. Hopefully things built will not be only on the outskirts.
945	Future indoor tennis complex
946	Boulder needs to create an indoor tennis facility to provide yearlong tennis. When the City Planning Board votes to eliminate the Rocky Mountain Tennis Center a comparable facility needs to be built to replace what is destroyed. The RMTC was much more than 15 tennis courts, it offered dynamic tennis programs which included leagues tournaments, lessons and an indoor facility for the CU Women's tennis team. All of these programs offered employment to many tennis professionals.
947	I would like to have more indoor courts that work year-round. There are hardly any facilities today that offer that.
948	I would like to see more courts. I have been driving all over boulder county to play and would love to stay in my own town to play.
949	We really need some indoor courts for winter. At least 8 of them at a single location
950	There seem to be a lot of longtime, tennis lovers (our son is a new player) as well as a large bunch of newer pickleball fanatics (my husband and I included). I certainly hope there's room for all, as there seem to be so many people looking to play! I very much like the idea of dedicated Pickleball courts so it doesn't have to be one or the other at any given time.
951	Glad they exist. Wish we had more pickleball courts with permanent nets.
952	Courts are well maintained.
953	Would like inside courts.

954	accessibility
955	We have been very upset about what seems like a full takeover of all the courts for pickleball. the online system is hard to navigate and most of the courts are taken by pickleball.. Tennis is an important sport that needs to be supported by the city, especially when the RMTC site disappears. An indoor or covered facility would be amazing (co-supported by CU?) at the least, courts dedicated and saved for tennis are necessary.
956	There are not enough courts in general especially for winter time play.
957	Boulder generally has good neighborhood tennis courts, but it would benefit greatly from a dedicated full-service tennis facility that offers opportunities to participate in leagues, provide group and individual lessons and host tournaments. Neighborhood courts can't accommodate this type of use, and the only option in the city is the Meadows tennis club, which is private.
958	I hope we will stop losing tennis courts to pickleball. It's great there is a new sport that people love, but it is unfortunate that it is coming at the expense of another sport.
959	not much
960	we need more courts since Rocky Mt is going to close
961	I like Gonzo Tennis running great programs on the courts! Very concerned for the incredible demand and the lack of infrastructure to support it.
962	Hopefully we will get more pickleball courts as more people play pickleball than tennis now a days
963	I live in Boulder only in the summer --May to October. I play exclusively on private courts. I could not even tell you what courts the City provides. The weather places so many restrictions on tennis in Boulder that it will never amount to much as a city facility.
964	I have been told existing tennis courts don't have pickleball lines and nets is because it disqualifies tennis tournaments from playing. Does the city work for a few elite tennis players versus the majority of everyday players who are out for exercise and fun? Let the tourneys be at clubs or on perhaps one designated set of 4 courts.  Perhaps enter in talks with private properties that gave little used courts about increased accessibility? Be creative and listen to the majority of your tax payers as to needs. Inventory the # of tennis vs pickleball players. I believe pickleball will be a larger group and growing as folks age.
965	Times for PB open play is great. Would like it on weekends as well, and some evenings for those with jobs
966	I am very happy P & R is taking a hard look at facilities for tennis and PB. There is no denying that BOTH sports have and continue to grow and our need for more and improved facilities is critical. I have a GREAT deal of experience in this space and the best solution is to separate the two sports - however the city can. Sharing space has created a community divide that is unnecessary. It may have worked at first but the numbers are too great now.
967	I think for the most part courts are in decent shape and usually available. I would love to see more indoor or covered options for winter play.
968	I think the department should look at how Scottsdale, AZ runs the pickleball courts. It works so well
969	We appreciate the courts and the updates that have been made to some courts. We hope that all of the courts will be resurfaced for safety reasons. Some shade would be nice for safety reasons, like heat stroke, as I have seen some people experience. Thanks for helping us all stay healthy, young and old. Tennis and pickleball are activities that people can participate in for life.
970	The current courts are barely adequate and some are downright dangerous. I would like much more court availability. There are not enough pickleball courts available. The Gunnison Valley where I visit regularly, has 11 dedicated pickleball courts and a population of only 8-10K. We need to get with it. It is sport that has been widely adopted by the general population and it's support be Boulder is laughable!!!
971	We like that there are some courts. We really wish Boulder could copy the APEX Tennis Model from

	Arvada. We need an indoor option.
972	It is fairly easy to get a court and now that N. Palo Park has been resurfaced, it is a great place to play. Our house abuts the court. I am STRONGLY in favor of dedicated courts for tennis and pickle. Multi-lines are annoying for both sports. Also the noise issue from pickle is real and there should never be pickle on residential courts.
973	Pickleball courts at NBRC are very convenient for me
974	Please don't let pickleball take all the boulder courts! South Boulder Rec is overwhelmed by pickleball
975	I hope that we don't lose more courts and funding to pickleball. My concern is that Boulder is utilizing funding for pickleball and not addressing the growing tennis needs. This will further perpetuate the decline of tennis in our area due to the lack of courts available for potential future tennis enthusiasts. I hope Boulder cares about the future of our tennis community and potential tennis pros that could come from Boulder/Colorado.
976	I like the drop in play at South Boulder Rec center, but as a person who works during the day, the drop in hours do not work well for me.
977	A Pickleball complex with at least 16 courts.
978	easy access, good peripheral and supporting infrastructure, such as parking, bathrooms and EV stalls, and locations that minimize impact on the surrounding communities
979	The recent court upgrades are terrific. Porta potties are needed at Palo Park north. They should be anchored to a tree so kids can't tip them. Back boards to practice tennis should be at every court. E.g. Palo Park, Martin Part, etc.
980	Not enough dedicated pickle ball courts
981	I just want dedicated courts and some lights. Every other city in Colorado, no matter how few people or little money has dedicated courts. Let's make this HAPPEN!!!
982	I am a member of the RMTC that the city is shutting down. I am a very active 81 years old. Without indoor tennis in the winter, I will have to give up tennis, a sport that has kept me active. At his time the RMTC is the only available indoor courts. Because the city is shutting down the facility, it has a responsibility to foster the creation of a tennis center with indoor courts
983	It is difficult to find a place to play. I live a few blocks from centennial middle school but can no longer play. A city like Boulder should have better facilities for indoor and outdoor tennis with the migration of fit people moving here.
984	Tennis court availability is pretty good and the maintenance that has recently occurred at Tom Watson and the re-dedicated courts at NBRC. My concerns are that court availability will suffer due to losing CU south courts as well as Rocky Mountain Tennis Center shutting down (although I realize that these are not City of Boulder facilities). I'm also highly concerned that pickleball will continue to canalize the availability of tennis courts in Boulder. The prospect of repurposing city tennis courts for pickleball use is frustrating to me both as a tennis player and taxpayer.
985	I would hope the City of Boulder could build amenities similar to Apex in Arvada. All of the competitive children in Boulder have to drive there for the programming and facilities. With RMTC dissolving and many school courts being removed the City needs to own it's tennis program in house and not have a contractor running tennis. There is plenty of room at the South Boulder Rec site to build an indoor facility.
986	I prefer not to play tennis within earshot of pickle ball. Its way too LOUD and distracting.
987	The popularity of tennis in the area has always made it challenging to find available tennis courts. The growth of pickleball has put a lot more stress on court availability. Pickleball does not need the greater infrastructure used for tennis courts. It is not a good use of our limited resources to put them on tennis courts.
988	That we have them, but we don't have enough of them!

989	Would like to have designated pb courts.
990	Rocky Mountain tennis center has been serving tennis for over 40 years -600 kids and wheelchair players as well as adults play there currently
991	We need a facility like Apex with both indoor and outdoor courts
992	They provide overflow backup for the Meadows Club where I am a member
993	N/A
994	Thank you for everything you do! I love how spaced out courts are around the county. No matter what, you can find a court if they are busy, you just have to leapfrog a bit from place to place. I live in east boulder county. I would love to see a covered or larger complex out here. LOTS of tennis and pickleball happening and courts are always busy. Thank you!
995	The convenience of courts at NBRC and SBRC but dismayed that NBRC lost half of its courts.
996	More courts are needed to accommodate a growing number of pickleball players. The current situation in Boulder is not good.
997	I am very concerned about losing tennis courts in Boulder and would like to see more courts built as soon as possible
998	I like dedicated tennis and pickleball courts without sharing facilities. Sharing them is not compatible. Please stop this practice.
999	I've had the advantage of playing at RMTennis for 20 years and 5 years of PB. I see both issues clearly. Tennis: The majority of avid tennis people join a club, are ranked and rely on their system to reserve courts. The don't play in the winter unless indoors because the game is slower and you get cold. The level of play needs to be even and the games often last 1.5 hours. There is more organization required with tennis and fewer people can play on designated courts at one time. Because many belong to clubs, the City courts are often left unused. I know RMT is being dismantled and the tennis players are in a real bind having relied on their club to organize. PB - All levels, and many people, often 50 plus at one time can accommodate 6 -8 courts at a time. Drop in is very popular and players are used to using the City reservation system, shovel snow, and wait ten minutes or so between games. We have a bucket/racket system to allow people to take turns. You can play with different levels, the games are 15 minutes and the courts again can accommodate many people. It truly is a community sport! That is not the case with Tennis....I love tennis and feel for the tennis community. They will have a learning curve to move from club to City play and with RMT disbanded will use more of the tennis courts that sit idle most of the time. PB is easy to learn, drop in is very popular, its extremely social and there is very little organization needed. It's also played outside year round. I think from the dots displayed last night, Tennis is looking for indoor etc. much more than PB players....and again the courts designated for PB from the City are used much more with many more people engaged. My 2 cents!
1000	Would like to see wind/noise barriers installed for Pickleball courts.
1001	convenient locations. Concern about access to courts as PB becomes more and more popular. It is very frustrating to have to rotate out and sit around watching others play when the courts are too busy
1002	There are enough courts. However they are in terrible disrepair. And none are indoor. It would not take a ton of money to cover the Manhattan courts with a roof and to provide parking. It is a waste of money to keep repairing the courts rather than installing post-tension courts that will last.
1003	Sharing with both tennis & Pickleball is fun
1004	Drop in play at SBRC. Reservation system for later in the day.
1005	I am not too familiar with the City Of boulder courts now. I usually play at Rmtc... but occasionally on Spruce courts. I find those lovely, except occasionally crowded with too long of a wait. We need more courts, and that will only get worse after Rmtc and cu South are gone.
1006	I like the versatility of the courts and online booking. Also, I like that some courts have open play for a few hours, then reservations are accepted for other times. Works well.

1007	Typically available
1008	Maintenance is critical on on-going basis
1009	Well kept
1010	I played up in Walla Walla WA last year, they have 14 full time courts. The city of Longmont is years ahead of Boulder, you should find out how they balanced this problem.
1011	We need more tennis courts!!  Indoor would be lovely.  Outdoor would be great.
1012	Like the drop-in pickleball arrangement. It allows more people to play and has created wonderful community. I think the city could generate income by installing a card swipe unit at the courts. You won't get everyone to use it but people with silver sneakers etc. will use it. Plus you'd increase your usage stats. I don't understand the high demand for dedicated courts - needs more exploring to be sure there are valid reasons to support them. Seems like it is more of an us/them issue. A concern is that pb players get dismissed due to the general older age of the group. I don't think Boulder is ready to acknowledge our aging population and it's impact on Boulder's image of itself. Thanks for working on a plan.
1013	Absolutely nothing. The courts are a disaster and keep getting worse.
1014	I only play pickleball during weekend drop in at SBRC. It is very crowded. All courts should be blocked off for pickleball drop-in on weekend mornings from 7-12 to promote the community building of pickleball and to provide Boulder residents who are still working or going to school an opportunity to participate. Because of court closures at other rec centers there are often 50 or more people in rotation for 2-4 courts. Private groups should not be allowed to reserve courts at these times.
1015	I hope in the future boulder can provide tennis courts that are both 1) usable year round and 2) affordable for all. Even the current reservation system can be pricey for someone playing as often as me and I'm afraid the building of indoor courts will be even pricier. I think it's important to keep that in mind—that is where this demand is coming from. Anyone with money is already playing year round at meadows or boulder country club. Thanks and looking forward to the future of boulder tennis!
1016	I do not like the courts. I played on the courts for decades and found them crowded at times. had to search for a court, often it seemed courts were not so good for drop in matches. there was no cluster of courts except at centennial but it was off limits during school time and the BTA had some control over the availability. not sure any more because I joined the RMTTC (the old Harvest House courts (15 of them conveniently located with parking free) and covered in winter.
1017	Being able to reserve courts online.  We just need more courts.
1018	There are at least some courts, but pickleball is very popular!!! 43million Americans play it
1019	Dedicated pickleball courts are lacking. Would love to see a facility like Apex in Boulder.
1020	Usually I can get a reservation with enough advanced planning.
1021	Like the courts at South Boulder Rec. We need lights though! Both North and East already have them. Doesn't seem like that would be very expensive to add. SBRC does seem to consistently get the least investment in improvements compared to the other rec centers. Why is that?
1022	I like the south boulder drop in court situation. I would like some dedicated pickleball courts built in the city.
1023	The few courts that are available at city parks are very nice. The courts at the end of Spruce Street, Martin Acres and the courts on Glenwood. But there are too few of them.

1024	Very dissatisfied with the quality of the courts. An insufficient number of courts given the total court demand. No amenities. Primitive compared to other local cities.
1025	I like being able to reserve tennis courts online, don't like when some courts such as Arapaho's ridge are not in the system to reserve. We need more lighted courts and should not have to pay extra to use those. Longmont is way ahead of boulder as far as courts.
1026	My kids and I take lessons with Rmtc and I would like to continue. We need new courts built so we can continue to take lessons with this great organization.
1027	I like that there are a lot of them in various areas of the city
1028	Ability to reserve courts online (although the reservation process is antiquated and not user-friendly); pickleball (a fad) users have taken over already limited tennis court space; city tennis courts (East Boulder, North Boulder, South Boulder-- and all Boulder high school tennis courts) are in bad condition and need resurfacing; there are no covered tennis courts in the city in the winter (forcing us to drive teens after school, in the dark, in bad weather to Longmont and Aurora, when RMTC is sold out); Meadows Club tennis courts have a 5-year waiting list to join; the city is destroying the only covered tennis courts in Boulder with the Millenium Harvest House redevelopment-- and adding pickleball courts instead of replacing the lost tennis courts! You should see how nice the tennis courts in other adjacent cities.
1029	I like that not all tennis courts have pickle ball lines. We need courts without the lines for usta play.
1030	I am a tennis player and have no desire to support pickle ball at public tennis courts. I am required to make a reservation one week in advance at NBRC to at least try tennis, sometimes it works out and I can play! Yet most of the time it is reserved already and if I forget to reserve it is all pickle ball. I only play at NBRC since it is close to my house and I feel like the courts need to be reserved for Tennis. If you feel like you need pickle ball courts then maybe add another court. Yet we support Gonzo Tennis and they have at least 2 of the courts reserved for lessons, which is fine. I went to SBRC and they had specific just tennis courts which I thought was amazing. Yet, I want to keep the NBRC courts up and running since they are in a great location and usually available for tennis on the weekends.
1031	Open to the public
1032	I like Gonzo Tennis, getting together with friends to play, BTA league, essentially the activities that take place at the courts.
1033	I feel there are plenty of tennis courts but with the growth and popularity of pickleball there needs to be infrastructure growth as well in creating new dedicated pickleball courts away from communities where the sou d will be an issue
1034	Martin park and Spruce courts are nicely done. I think lighted courts should be improved. NBRC lights are too low and not sufficient.  I hope the city can really support the Gonzo tennis program - it brings so many people together to enjoy tennis
1035	Pricing and reservations are good. NEED MORE PICKLEBALL COURTS. NEED DEDICATED PICKLEBALL COURTS.
1036	Not much to like right now. Courts are in poor condition or being surrendered to pickle ball. I appreciate the resurfacing of the IBM courts.
1037	Love lighted courts! I would love more courts with lights, bathrooms & water!
1038	Play at EBRC love the location.
1039	Convenient, spread around town. Multiple courts in each location.
1040	Access across the city - assuming current courts are all updated
1041	Easy to get to. Perfect location
1042	Like drop in play almost all mornings at SB Dedicated PB courts would be awesome with at least a group of 4 courts together

1043	East Boulder courts have great views and ambiance
1044	Like having a reservation system available for some courts
1045	they are at all 3 parks but we need more designated pickleball at all 3 parks
1046	Like that they are available to all and (mostly) in decent shape
1047	Need more dedicated pickleball courts; also need indoor tennis and pickleball courts given closing of the Harvest House and long waitlist at area clubs
1048	I would like dedicated indoor tennis courts as well as lighted outdoor tennis courts. Sharing a court with pickleball leads to competition between extremely scarce resources and resentment between the two sports. Pickleball lines on tennis courts also detracts from the experience of playing competitive tennis. The limited tennis resources (mainly in the form number of courts and lack of lighted courts) causes tennis to be looked at as a non-priority and students and student athletes are unable to thrive and develop in this environment. Colorado is lagging the nation in tennis talent and it is apparent that we lack the resources.
1049	right now, it is very hard to get a reservation. There are not enough courts. There are not courts for winter time. Few courts for night time. People would play the sport year-round all day if Boulder could accommodate it.
1050	We need more specific designated pickleball courts and improvements made on e siting shared courts
1051	Rehabbed courts now better. Need more indoor courts!
1052	Rec center has lighting. Hope for more courts around town with better conditions. Really need an option for covered courts in the winter with Rocky Mountain Tennis Center going away.
1053	Before all this noise ordinance stuff, I liked the accessibility of the pickleball courts. Access to reserve courts online.  I hope that there will be a large number of Pickleball courts available at all 3 rec centers and easy access to reserve courts
1054	drop-in open play for pickleball
1055	I'm glad that they finally resurfaced Palo and Centennial Middle School (which I realize aren't Parks and Rec). I would love, love, love to have a tennis facility that has dedicated tennis and pickleball courts, both indoor and outdoor.
1056	I have enjoyed playing pickleball with friends and at drop-in. Unfortunately drop-in is now so crowded on weekends (the only days I can participate) that it's almost not worth going. In addition a few people are reserving courts for private play during drop-in times which further crowds the many players there for drop-in. As far as the reservation system, it should be possible to cancel court reservations 24-hour in advance and either get a refund or credit toward future reservation.
1057	Hope to see new tennis courts in Boulder
1058	I like that the cost is low and the courts are in good shape. I like that there are both pickleball and tennis courts. I like the reservation system though the website could be more user friendly.
1059	We need indoor courts that are affordable to the average citizen
1060	Fresh surface north bldr rec center good, reserving is tough, need permanent Pball courts
1061	They exist
1062	Boulder need to build at least a dozen dedicated outdoor pickleball courts. Ideally, I would like to see more, as well as dedicated indoor pickleball courts and mixed use tennis/pickleball courts. Please give the community more options for playing pickleball!
1063	They're trying to grapple with current and future demand
1064	I love pickleball, but truly the biggest challenge is booking courts. We set an alarm exactly one week in advance but courts were snagged up instantly.
1065	I like the South Boulder Rec Center courts and how they're not too close to any houses so we're not

	bothering anyone. Booking courts has become quite competitive, even a week before. It would be amazing if we could get lights at the SBRC courts. Also if possible, expanding the number of pickleball courts would be great.
1066	I like the drop in system, and the reservation system is clunky but works. I hope for dedicated pickleball courts and more of them as there are a lot of people these days.
1067	Future hope is for several more pickleball only courts with wind blocks and lights
1068	Very nice courts, significant hope for many more courts to house the Rocky Mountain tennis program, need for indoor courts in the winter especially for the competitive kids program high school program and HP team at RMTC
1069	LOVE the ability to reserve... this is becoming more and more important as pickleball uses our courts, and tennis courts become less and less available.
1070	I am saddened by the loss of tennis courts in Boulder and Boulder County the last 5 years and the failing condition of the remaining courts. The work put into the Centennial courts was disappointing, as they didn't fully repair before painting, so the cracks and bubbles in the court remain, causing errant balls and dangerous trip hazards. I have not visited some of the other recently fixed courts, so I have been unable to see if they took the same approach. I appreciate they are making the effort to try and keep them playable but wonder if knowledgeable people are involved that understand how to correct the court damage. I am concerned about snow shoveling the courts, I appreciate the efforts of volunteers at EBRC, but hope the methods are monitored to reduce wear and tear damage. It would be great if the city feels it's possible to have permanent water rollers at each site. Lastly, I know there is conflict about the use of courts for both sports, as there are USTA rules that then negate their use for tournaments when pickleball lines are on tennis courts. With the loss of the Rocky Mountain Tennis Center, the importance of adding indoor public facilities is so important to the huge number of players in the city and county. I am hopeful the city is considering this for future development.
1071	I like that there is drop in play almost every day.
1072	There needs to be an indoor tennis option for the winter, now that the city is taking the space from RMTC for student hosting
1073	I know you know this already, but losing the courts at CU South and Millenium will be absolutely devastating for Boulder tennis, and that is not even accounting for the needs of pickleball players. PLEASE consider allowing a public/private partnership with a long term lease at Valmont Park or anywhere else. We understand you have limited funds. The community can come through and help fund courts but there is no place to put them outside of Valmont Park.
1074	I like that tennis and Pickleball courts are separate. I think it's a terrible idea to use tennis courts for pickleball especially if pickleball lines are painted or taped into tennis courts.
1075	Access to wheelchair tennis instruction and play. Concerned about end of the RMTC wheelchair program.
1076	I enjoy the various locations around town - just wish there were more courts, and more dedicated courts. Such a wonderful and social game - just wish it was easier to find an open court.
1077	The situation is okay now but was better before we lost half the courts at NBRC. We need designated pickleball courts in an area that will not bother the residents. There are so many players and not near enough places to play. Boulder should be embarrassed that their residents have to drive all the way to Arvada and use the Apex facility.
1078	I'm happy there are as many pball courts as there but there are not enough. and we definitely need dedicated pickleball courts
1079	courts are of decent quality (when recently patched). most people there are helpful and friendly.  Reserved courts morning hours are generally gone within 1 minute after being able to reserve, More courts, of course. Ability to legally give some instruction on some courts/times,
1080	I like the open play, M-F and S&S at the south rec. I hope we can make the north rec open play the

	same as south rec. We need more courts as some days, there are double or triple number of people than the court. Due to the lack of courts, I have to get up early to set everything up at 8 am to reserve the courts. The south court surfaces are in dire condition; all the courts have cracks. We should also open all east courts for pickleball. There are so many newbies; we don't have room for beginners (or challengers). We recently traveled to Arvada Apex for pickleball party. We shouldn't have to travel to other city for party...I think that's pathetic.
1081	I mostly play at RMTC
1082	I like the courts that are dedicated to tennis. The East Boulder courts are well designed and appreciate that they have lights
1083	I love that there are courts in multiple parts of town. I do not enjoy the lessons I have taken. For that, Rocky Mountain has been better. I also feel a strong need for Boulder to offer covered courts for year round, weatherproof play.
1084	The more I play the more I see the need for expansion of current outdoor and indoor pickleball courts and an INDOOR play reservation system added
1085	We need dedicated pickleball courts and more multi use courts. It's hard to believe that Boulder falls behind all neighboring towns with PB access thank you
1086	I like that you are addressing needs of citizens
1087	I love playing outdoors and the locations of NBRC, SBRC and Chautauqua are stunning. I'm concerned that we desperately need more pb courts, we need both dedicated and multi-use courts and I'm EXTREMELY confused about this: Fairview is using SBRC'S courts tomorrow and Friday for a tournament. However, they are striped for pb. We've been told that the reason all Boulder City tennis courts cannot be multi-use is that then they cannot be used for tournaments

1094	Your willingness to find out what is working and not working
1095	Having at least some tennis courts is better than none, but many are in sad shape, and with dangerous cracks. Pickleball, and loss of RMTC and CU South courts, are decreasing tennis availability, for students and residents, all over the city. We especially need indoor courts for winter play, and to expand usage into the evening.
1096	In the past I liked the easy availability of tennis courts at SBRC. Unfortunately, nowadays, the courts are mostly taken by pickleball users :(
1097	Boulder is behind almost every other City in CO in its number of dedicated and shared courts. It's inexcusable and our tax dollars should be allocated to offering more courts for this sport which is multi-generational and affordable to all income levels, which would be most of Boulder. Get going on this now!
1098	Open to the public. To meet demand for tennis we need more tennis court maintenance and repairs. We need more tennis courts!
1099	Some of the courts are in good to great condition to play on. With the loss of the RMTC indoor courts there is no way to play during the winter (meadows and golf club full of long wait list to become a member)
1100	We drive 45 minutes to Arvada to the Apex Tennis Center for group tennis lessons for our two sons (age 13 and 16). This excellent facility has great courts, four indoor courts, bathrooms and water fountains, court lights, and is very busy and well used. It's amazing and sad that we do not have anything like this in Boulder, especially given the high taxes that we pay. Currently, to play indoors people have to join an expensive private club (Meadows, Boulder Country Club, and soon to close RMTC). We are surrounded by towns that have great public facilities - I'm not sure why it's taking so long to build a great tennis facility in Boulder. Is it because we have more bureaucracy and red tape than these other towns? Also, as summer temperatures increase it becomes more important to have indoor courts. It's difficult to play outdoors from June to September due to heat, and again from November to February due to snow and cold. For example, on a sunny 95 degree day the sun adds at least 10 degrees to the real feel, and the hard court adds another 10 degrees. So, it feels like 115 degrees on the court in the sun. This is dangerous. This leaves only four months of the year when outdoor courts are reliably useable. It's very important that any plan includes lots of shade and several indoor courts.
1101	Tennis courts in Boulder are often some of the prettiest in the world because of our gorgeous location. I hope and dream that the city will add an indoor/outdoor tennis and racquet complex to rival what communities alike Arvada and South Denver have in Apex and Denver Tennis Park. I hope that the city can partner with BVSD and CU to add public indoor tennis facilities that can be accessed by community members and students. Studies will show that these types of facilities can be not only enormously beneficial but profitable as well.
1102	They are located throughout the city and are usually easy to access. I do feel that there is a very intense need for public indoor tennis courts in Boulder.
1103	Boulder has nice tennis courts, but as Pickleball has grown, there need to be more courts to support both sports. We are losing Rocky Mountain Tennis Club which will be a huge loss to our community of tennis players and put additional strain on the existing city courts. I believe that an indoor tennis and pickleball facility with dedicated courts for both would be a success in our athletic community. Looking to communities like Vail and Steamboat - there should be great model to draw from.

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# Appendix B

## Tennis and Pickleball Court System Plan

### Engagement Summary – Window 2

March 2024

## **Boulder Parks and Recreation**

### **Tennis and Pickleball Court System Plan**

Engagement Summary – Window 2 - March 2024

#### **Key Takeaways**

During the second window of engagement for this project staff requested community feedback on potential plans to add up to 22 dedicated tennis courts and 22 dedicated pickleball courts by 2036. Key takeaways from community feedback included:

- Tennis and pickleball players are excited for these plans for additional outdoor dedicated courts especially at East, Valmont, and Tom Watson in the upcoming years.
- Both sports are interested in adding courts as soon as possible. Some shared concern that the city was not acting fast enough.
- Tennis players requested that tennis courts at east boulder be built first if a conversion of the existing courts to pickleball was planned and concern about maintenance of existing courts.
- Both sports, with more comments from tennis, shared an interest in indoor, year-round facilities.
- Both sports shared comments on specific amenities such as seating, lights, walkways that staff will reference as the design process continues (schematic design)
- Neighbors and players shared concern and questions about noise impacts from pickleball.
- The Platform tennis community shared interest in additional platform courts.

#### **Communication Tactics**

To advertise the first window of engagement, the following methods were used:

- Posters hung at each court site.
- Email to public project email group of 1,300+ subscribers.
- Included in general monthly BPR eblast.
- Social Media – Posted to Facebook and Instagram
- Stakeholder emails: Stakeholders received direct email invitations to the public meeting and instructions to forward them to their membership bases.
- Shared on the project website.
- Listed as an event in the citywide online calendar.
- Email to HOA and neighbor contacts identified through previous city projects in the area.

#### **Engagement Methods**

##### **Parks and Recreation Advisory Board (PRAB)**

Staff presented information on the recommendation of adding up to 44 additional courts at the January PRAB meeting. At the March meeting, PRAB reviewed the draft concept diagrams for

the five potential sites where additional courts could be built. PRAB members were supportive of these diagrams and would have the opportunity to review each project as part of the annual CIP process.

### **Public Meeting**

As a part of Engagement Window 2 (March 2024), staff hosted a public meeting. 100 community members joined this in-person meeting on the evening of March 4.

Staff and consultants presented information on the recommended goal of up to 44 additional courts and the sites where additions are possible. After the presentation, community members had the opportunity to view the draft diagrams for the five sites in detail and ask staff questions at different stations. Community members provided feedback on post-it notes which are included in Attachment A.



### **Online Feedback Form**

The same information shared at the public meeting was posted online along with a feedback form for those who wished to provide input virtually. This was open March 4 – March 15.

The full set of feedback received online is included in Attachment B.

### **Organization Stakeholders**

Staff have met regularly with representatives from BOCO Pickleball and Boulder Tennis Association (BTA) during the past year. These monthly meetings continued during Engagement Window 2. Stakeholders provided valuable feedback during the site selection process and concept diagram development which helped staff and consultants present a clear message to the broader community.

### **Emails**

Staff received several emails and comments from individuals during engagement window 2. Many Platform tennis players emailed staff to request additional facilities for their sport.

Attachment A: Comments from Public Meeting on March 4, 2024

Please add a practice wall
Indoor courts are crucial
What will happen to maintenance yard?
Please build the indoor courts
Mosquito spraying
Why not courts here too (arrows point east + northeast of current courts)
sound proofing between tennis & pickle courts
Keep and improve the existing practice wall
The new development will really add a social vibe to Watson Park
This park is so underutilized. Why not more courts? Here?
Is Boulder County addressing any of this? (property adjacent to Stazio)
Hands off Foothills!
Tennis practice wall?
Windiest spot in Boulder may not be suitable for racquet sports
Leave Foothills alone - too much wildlife there
Phasing: build new tennis first
Additional cart lighting
Love the new P. ball courts @ east rec. - keep on going strong please.
Tennis balls @ dog park
Aim for max here, no less
Preserve tennis before court to pickleball
Not less than 8 tennis courts please
Please do not take away the east tennis courts while new ones are built
Do not eliminate current tennis courts
volleyball is great location for more tennis
love the PB plan @ EB! Would be great for future to consider additional courts to accommodate a tournament (like at Apex)
Volleyball courts create dust
search for sound attention
double check count of courts at east
can we add lights (temporarily?) to existing tennis courts right away
east court are not level! Table Mesa is good.
Are there private + HOA courts that can be made avail near term?
court cams can help users find available courts
leave existing court in use while other courts are built

Boulder has fallen behind the curve by not keeping up with tennis court demand since I moved here in 1985! Other communities have done better - so please move ahead with the new proposed construction ASAP! Thanks
Please provide lighted tennis courts where possible. Thank you.
Wind screening is extremely helpful for pickleball
Please add a practice wall
No Junipers or thorny vegetation near courts light all courts make them available for league
reservation for working people/youth should not be harder/more expensive than seniors who reserve for free + sit online at 8am
There is so much history + so many friendships forged on these courts - please keep these dedicated to tennis !!!
Please make sure courts are level the existing EBRC courts are not level they grade downhill to the south
The court inventory slide during presentation that is missing: tennis courts that are legal for match play (league, tournament off site matches) this needs to be addressed.
please make sure that there are lights at the tennis courts. - thx
Please keep tennis where it is + add pickleball courts
Padel + platform needs to be studied
consider sound mitigation between tennis + PB courts (install sound proofing material on PB court fences?)
keep tennis where it is and add new tennis & pickle-ball to the south
pickleball courts near park bench or lake areas need to have sound barriers around them to keep park atmosphere for public enjoyment.
the new courts in EBRC are going to have lights?
Please include lights with the pickleball courts
Those projects, could be in a shorter term? With some investors could be faster construction of the tennis courts.
Please put lights on as many courts as possible - It is an easy way to increase capacity!
Please segregate sand volleyball from courts - It is a health hazard when the wind blows - we are all breathing in particulates
Make sure to leave us some tennis courts to play on during construction! Thanks!!
Please take another look at your participation state on PB vs Tennis. Hard to believe the numbers shown on the PPT. PB is much higher!
Please keep the existing tennis courts at EBRC and build 3 new tennis
You are underestimating how fast pickleball is growing! It is growing! If there are 5 mill growth in one year, there will be another 10 mill next year
At East have water fountains working in the spring too.

Do not convert current tennis courts to PB courts without completing tennis courts
East - need rain/shade cover at walkway. like Garfield w/benches/tables
Please give south rec courts back to tennis!!! Lots of us play and live in Table Mesa and have been unable to play due to pickle!
Can we hurry up the construction we are getting older, with investors interested in this.
East Boulder: Dedicated tennis cts need to have lighting and 4-5 courts of the 8 need to be designated for league play - that means no Gonzo tennis instruction on these courts for league.
Space in between/gates seating/ admin tourney check-in area for pickleball
single benches w/covers

Attachment B: Comments from Online Feedback Form

Pickleball is a year around outdoor sport. At both NBRC and SBRC we organize “Shovel Parties” after every storm. We need to ensure that there is ample room to dump the snow removed from the. At north, the BOCO Pickleball Club has purchased 6 large two-wheelbarrows and many shovels, squeegees, etc. to support his effort. And P&R has kindly provided a shed for storage. Each site needs sufficient space to dump snow from the courts and storage shed.

I did not see any mention of tennis backboards for practice, grooving our strokes, and individual workouts on any of the concept diagrams. Also, I did not see any mention of adding porta potties on current facilities. I hope these can be implemented on current facilities as a priority.

Tennis courts need to be divided so that only 2 courts are together with no barrier/fence. The courts that are near the EBCC lake should not be tennis, because balls will wind up in the lake and be difficult to remove.

Overall, all 5 locations are great. East Rec fits in that many new courts but is an extremely popular location. I would rebuild the 5 existing courts in post tension and add 5 new tennis courts and use the money for the extra 3 proposed courts for a seasonal bubble. This would enable Gonzo tennis and others to play year round and generate much new revenue during winter. Tom Watson keeps tennis and pickleball separate. Need more than 500 character limit please email me for more

Looks good, thank you. Will there be any communications about the amenities plan (lights, water fountains, bathrooms, seating, shade, etc.)?

Sites that can accommodate at least 8 dedicated tennis courts would help significantly with accommodating high school and adult league needs. A team needs at least 4 courts at a time to host matches.

We organize volunteers (usually 20+ at NBRC) to shovel the pickleball courts after each snowstorm throughout the winter. To provide perimeter to where snow can be shoveled, court layout should be rectangular -- for example, 2x8 (or two 2x4) rather than 4x4. Also, extra space should be provided where snow can be piled inside and/or outside the fences on the long sides. Drainage should be such so that meltwater from piled snow does not drain back onto the playing surfaces.

Please including bathrooms close by

Boulder needs more access to tennis and pickle ball courts due to the loss of RMTTC and CU South. It would be great to have additional indoor and outdoor courts available. I like that in most plans tennis and pickle ball courts have enough space between them, so tennis players are not playing next to noisy pickle ball play. Integrating into existing rec areas maximizes the local use of our parks.

Most of the courts seem to be going on the outskirts of town. It would be nice if foothills park were considered in the first phase, and the plant looks good, but I wonder why you would need 100 more parking spaces for just eight courts. Keeping the parking as is would be fine, I think (it is rarely full, and 8 courts is max 16 other cars).

For there to be any improvement in near term tennis access, East needs to be 8 courts. 6 will not do it.

The addition of separate dedicated tennis and pickleball courts at East Boulder Rec Ctr sounds great--and it would be especially nice if they were LIGHTED courts, as we have a particularly limited supply of places for evening play.

I like the idea of a nice facility at Valmont, with dedicated pickleball courts, dedicated tennis courts, AND indoor facility. It would also be great if the outdoor courts could be LIGHTED.

I do not know if we will have the opportunity to comment when these projects get to construction planning & bid phase, so I wanted to note that whoever resurfaced the NBRC courts did not measure properly. They obviously made some initial mistakes they attempted to correct (you can see where they moved/repainted lines), but the "corrected" lines are still off. I only checked the northern ends of pickleball cts 2 & 4 but got four DIFFERENT lengths from kitchen line to back corner.

I did not see any mention of tennis backboards for practice, grooving our strokes, and individual workouts on any of the concept diagrams. I would hope these can be implemented on current facilities as a priority.

Lit courts are needed in Boulder! Stazio would be a great place for more lit courts.

Appreciate the plans for adding much-needed courts. Restrooms at Tom Watson and Stazio should be closer to the courts, if possible, but overall layouts look good.

I do not like the current system of sharing pickleball and tennis courts. While I love the space being allocated, I think pickle ballers must be forced to use an entire tennis court before being able to reserve another.

good use of public space and should be less expensive to maintain in parks already receiving maintenance. Good planning! Also, current parks with only two courts are often full and so unavailable. We end up driving around looking for an open court. Not good. Having 6 or 8 courts at each location really improves probability of an open court thus avoiding the search. The higher probability will allow us to bike there.

Do NOT remove the volleyball courts at East Boulder Rec Center to put in POS pickle ball courts. If you do, you will have an entire section of Boulder fighting against you and voting against you. Since you are so interested in making these changes without caring about the nearby neighbors, who will be adversely affected, why not put pickleball courts into YOUR neighborhoods and right next door to YOUR homes?

Excited for the courts. Will these have good evening lights

All five appear feasible, with East Boulder Community Park logically being the first in line given the renovations to EBRC. Valmont would at last begin to be developed properly, but work needs to start ASAP on infrastructure, court design and funding to meet the target date. In that regard years of failed promises by BPR leadership need to be corrected at last. This means all facets of the East Boulder site need to be started immediately including budgeting for funding.

My suggestion is that tennis and pickleball courts be separated by enough space that we don't disturb each other. I'd like to see more tennis courts added to East and only pickleball courts at Valmont. The culture is quite different, tennis players are like golfers and want quiet and are disturbed by social, noisier picklers. Valmont is away from homes and will not disturb any residents, while adding pickle courts to East / North would be too noisy for other activities in that area.

I am an avid USTA league tennis player. I thank you for recognizing the dire need for courts. We need a minimum of 5 courts in one location to play the 18+ USTA league. I hope that you will focus on providing multiple locations with 5 or more tennis courts.

It is interesting to me that the city feels like we need so many new tennis courts. I wonder if you just built more dedicated pickle ball courts so the tennis courts could be used for tennis, which would be enough?

The designs that have the tennis and pickleball courts separate are the most desirable. I play both pickleball and tennis and the needs of each sport are significantly compromised by sharing/splitting courts. This shared court system at NoBo Rec has been a disaster, particularly with reservations as the pickleballers will spread across courts instead of filling a court before booking on the next tennis court. East Boulder is the worst design with only 4 new courts and all shared.

Boulder is in dire need of an indoor tennis facility. The Valmont City Park is a much needed facility based on public demand.

Any of the above facilities would be fine, would rank Valmont 1st choice and foothills second choice for location. THE MAJOR PROBLEM IS THAT NONE OF THE PLANS , WHICH IS NONE of the plans having any INDOOR COURTS. WE NEED INDOOR COURTS!

Secondly, Valmont looks great. Indoor is critical. It will be a fantastic and popular civic resource. Accelerate that along with East. Do not focus on the other sites yet.

More than anything, we need indoor tennis courts that are not private. I would love to see those prioritized. Thanks!

I like the plans and appreciate the efforts. It would be nice if we could consolidate the tennis courts instead of having them spread over multiple sites. For example, if we could do 16 tennis courts at Valmont, that would be preferable for tournaments and community gatherings. Also, are there ways to establish public/private partnerships or funding so that we can accelerate the development at Valmont and ensure the indoor facility happens?

My name is JJ. I am 9 years old. I moved to Boulder last year. I love tennis. I want to be a great player for a BVSD High School one day! The waitlist at Meadows or BCC is crazy long, and that assumes my family can afford it. We have had snow days the past few days, and I have no place to play tennis, and this will be the case every winter. So, my feedback: my critical tennis development is in the next 5 years. If Boulder P&R is not being built indoor now, why not support TCR to be built now?

We need indoor courts - that is why many of us are in favor of relocation of RMTC to Gunbarrel. They provide indoor courts but also good instruction - something Boulder Rec does not provide (the instructors are not good, there are not enough times, etc.). Not to mention the Boulder expansion plan will take way too long to implement. We need indoor courts now, not in 10 years. Our facilities are pathetic compared to our neighbors - go look at what Arvada has; it is amazing.

Finally, covered courts are a good idea. 6 is NOT enough. Consider: league play all year round. Perhaps covered is by reservation and modest fee? Why not cover 3 locations: north, mid, and south?

I attended the informational meeting put on by Parks & Rec about the potential courts. I seem to remember that there is a possibility of indoor courts as well and would like to advocate for that as well. I also heard comments from attendees that they would like the courts ASAP. The sooner, the better!

Lots of tennis courts... great, please consider covered or indoor courts in the plan.

I am thrilled to see additional tennis courts, particularly. I have 2 concerns: not enough indoor courts, and monopolization by the same individuals (I know that is a concern for administration not at this stage). I think Boulder could use additional indoor courts. Even RMTC which is private is packed in the bubble and courts are filled from 6L30AM - 10PM every day!

I am glad to see more pickleball and more tennis courts being added. There is an extreme need. What about a bubble on a few such as at East Boulder?

Since East Boulder is where my family plays and we are primarily tennis, I vote for more tennis courts than pickleball. Pickleball has been overtaking too many of the tennis courts lately. I am also wondering if any of these courts will be covered or indoors? With RMTC's indoor courts going away, Boulder desperately needs access to more indoor and covered courts. Thanks for your consideration.

My name is Max. I am 7 years old. I moved to Boulder last year. I love tennis. I want to be a great player for a BVSD High School one day! The waitlist at Meadows or BCC is crazy long, and that assumes my family can afford it. We have had snow days the past few days, and I have no place to play tennis, and seems this will be the case every winter. So, my feedback: my critical tennis development is in the next 7 years. If Boulder P&R is not being built indoor now, why not support TCR to be built now?

Love all of these but please build some covered court so people can play year round! Thanks

Valmont park area has no courts, so that will be a good addition for the city. Everyone already knows to go to East for a "chance" at tennis. Places where access is a walkable distance for the community will be good. Toilet facility is essential. Provision for bubbles (buy from RMTC fire sale) will be excellent. Boulder should have 1-2 indoor tennis facilities and could be a good source of revenue for the city.

Please consider working with the University of Colorado and the USTA Venue Services Department to build 12 INDOOR courts at Valmont Park. 6 is not enough. The facility will be at 90% utilization the day it opens.

I am in full support of increasing the number of tennis courts. The concepts represent a well thought-out, diverse set of options all of which I support. I particularly like the idea of having indoor courts.

Any concept that would allow for indoor courts, I am all on board with! Thank you for paying attention to the lack of courts in Boulder, both for leagues and casual play.

Hi, Thanks for keeping the community up to date. It would be helpful if drawings had more details, e.g., drawings of new courts vs old etc. I may have missed a spreadsheet with the full schedule and current vs added courts. I do not see Valmont Park on any of the schedule details and except one mention of 2028, Valmont is the critical site because it has indoor courts. Is it possible to move Valmont plan to the first implementation.

Please also consider indoor courts and build all these ASAP!

The Valmont City Park athletic campus is sick. This really consolidates so much into a manageable geographic area. Indoor tennis is a MUST- suggest permanent structure (like Meadows) vs. bubble. Aquatics (50 meter+) is incredible. In town that values healthy lifestyles- go for it!! It is good to reuse that land. Also, a fan of the other court areas- but the Valmont campus is amazing.

Are indoor pickle ball courts planned for Valmont City Park?

Valmont: urgently need indoor tennis given loss of bubble cts at HH; can't rely on private investors to build private indoor club in Boulder City either b/c land too costly to produce fair ROI or County likely to block support; 2028 too slow - need CU's support ASAP B4 they cut women's tennis; Watson: love this plan; Stazio: no residential here & parking in place - why not put bubble indoor here even if temporary?

I like the Valmont park concept as this will allow for year around use and functionality! Indoor, while more expensive, allows for consistent revenue stream and annual use throughout the year for those non playable 3-4 months. Thx for making this a priority. Good luck!

Strongly agree with concept of adding dedicated pickleball and tennis courts to all facilities possible. Also strongly agree with adding INDOOR tennis facilities.

Awesome. Please resurface current courts that need attention. Thank you!

Boulder and its City's leaders need to step up for the game of tennis and commitment to court space. I am supportive of the proposal to utilize these spaces to continue the sport through local players and through those who come to play through CU. I now live in Longmont, Colorado after decades in Boulder, and I am still in Boulder County. Longmont is doing a much better job supporting tennis. Drive past the tennis courts at Centennial School, Manhattan--they are embarrassing.

I could not be happier about this plan. THANK YOU - One concern - be sure to go all-in and make courts that can withstand the test of time. Cracked courts are the worst!

Hi Tina and Crew--- Thanks for all the hard work on racquet sports in Boulder! I am CONCERNED that if you renovate the existing tennis courts at East Rec--- converting them to pickleball-- WITHOUT FIRST BUILDING NEW TENNIS COURTS,, you will cause an even more serious deficit in the current tennis court availability issue (as you know, heightened by the loss of Rky Mt Tennis Center,, ""flooding"" the public system with outed private tennis club members. PLEASE, build the new tennis courts first

My feedback: #1 - The EBCC tennis courts should not be made into pickleball until AFTER the new EBCC tennis courts are built! #2 - Be honest about the math here (you are taking away at least 5 tennis courts at EBCC) #3 - Do not “tease” indoor if you are not ready to build it, and instead express support for Tennis Center of the Rockies which could be built NOW. 27 courts will be lost this year! #4 - Keep Gonzo happy, as he is the best thing that ever happened to Parks & Rec when it comes to tennis.

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Thank you for realizing how important recreation is to the health of our community. Please just make sure the current courts are usable while new ones are being constructed. I understand it might be more expensive but without courts for a while we will lose new players that will miss the opportunity to try and/or practice tennis and pickle ball, and for us older folks if we cannot play for a year, it might be hard to get back into playing. You know the term use it or lose it....Thank you again for

The timeline for action on this new plan is a joke. Most folks who play pickleball now will be dead by the time any benefit is seen.

Looks like you have really expanded the number of courts throughout the city. My major feedback is that you have NOT expanded the number of pickleball courts in northwest boulder. I had hoped that you would add pickleball courts in the Foothills area. You only added tennis courts. One possibility is that you could add mixed use courts at the foothills area. During nice weather, the PB courts are constantly in use at north boulder rec center. The tennis courts are not used as much

We need more tennis courts in south / southeast Boulder and ideally away from the pickle ball courts

Before commenting on the sites. The issue is not about having enough courts or pickleball. for us tennis player it is about not having proper clinics, leagues and organized social opportunities. The best locations that are central are Stazio and Valmont park .east Boulder is hard to get in and out of, too confusing. Tom Watson right now is horrible parking. Between Stazio and Valmont you could have enough availability to be organized and run some tournaments having

I very much like the idea of public indoor courts that Valmont would provide, so that would be my highest priority.

Incredibly supportive of the outdoor and indoor courts at Valmont Park. Incredibly supportive foothills park location. Would ask that we expedite courts as quickly as possible (Tom Watson Park and East Boulder Rec. expansion).

Designs look good. Keeping loud pickleball far from residences is good (may want to keep in back pocket adding modest sound barriers to appease the Nimbies). But what about S and Central Boulder? Could be adding to S Bldr (for tennis/pickleball) and Martin Park (for tennis)

The concept diagrams seem plausible. However, they are heavily weighted towards the north central and northern locations. I wonder about the tennis/pickleball participation in South boulder and if a few courts could be added where the existing volleyball courts are and slide those north towards the street. I also wonder what the usage of the volleyball courts are at this point. Volleyball is on the decline, or it could be just my vantage point now.

It makes sense to me to add courts to areas where they already exist like EBRC and Tom Watson which is a hub for many activities like biking and running meetups. Valmont city park seems like another good, central location.

1) There is an emphasis on providing additional courts at East Boulder Rec Center, where there are already adequate numbers of courts. 2) From the information provided, it is not possible to determine the number of existing courts versus the proposed number of additional courts. 3) It would be extremely helpful if location of court in the city (i.e., north, south, etc.) were used in place of Stasio, etc.

These all look good. But any thoughts about working with the County to find more sites?

While I applaud the city's efforts to vastly increase the tennis and pickleball courts, I am extremely disappointed with its neglect of more platform courts which has been played in this City far longer than pickleball. Adding more courts that have the proper heaters is much needed for the City's growing platform player base. As a taxpayer, I find it extraordinarily disappointing that a long-existing sport in this City is left out of the Court System plan.

All these concepts look great, particularly the new Valmont park. I am wondering if there are any considerations to add paddle fields too. Maybe update the two platform courts at the north rec center to the actual padel format? <https://worldpadeltour.com/en> <https://www.padelusa.org/> . I can provide more info via email. Please reach out, appreciate your time. Guillermo

In addition to the tennis and pickleball courts in the diagrams above, I would also like to see more paddle tennis courts in the plan. I am 28 and have been living in Boulder for 6 years, and many of my friends would like to learn how to play, except the courts are often full. It is a great game to play at night in the winter, when few other activities are possible.

I think there is room for 2 platform tennis courts in the east Boulder plan. The growing popularity of this sport has been around for 100 years. As the population of Boulder continues to increase and so many of our newcomers are players, the addition of 2 courts would alleviate the profound waitlist that currently exists for the only 2 courts that currently exist.

Input from the Boulder Platform Tennis community - our league has been around for 20 years with over 40 players competing Monday, Tuesday, Wednesday, and Thursday evenings throughout the season with a large waiting list. We are a passionate and dedicated group of athletes, and we have helped fund new lights, re-surfacing, and have personally helped maintain the existing courts at NRBC - the addition of 2 new Paddle courts would maintain the rich tradition in Boulder of a robust and well-rounded r

This is great work and thank you for the presentation on Monday. I understand that this plan does not cover the addition of any new platform tennis courts. I would still like to voice my opinion for considering new platform courts so that these can at least be addressed in the next Master Plan Update. Thanks!

Please leave the tennis courts at East as-is and build additional courts along with some pickleball courts. Also, there's concern about the timing for Valmont. Is 2028 realistic given the required approval process and amount of infrastructure required to achieve courts there? Not to mention relocating parks and rec operations. Maybe move Tom Watson up in schedule so more courts can happen more quickly.

yes, more courts at Tom Watson due to easy access but the multipurpose site needs overall improvement. The portapotties are a disaster. I try not to play there because as a woman I never know if I am going to be able to use those bathrooms, often just pee in the bushes because the bathrooms are sooo bad. Also please consider building a real tennis center with some indoor courts. Tom Watson would be a great location for this. Again, need real bathrooms w/ real

I would like to see pb courts at Watson park.

I pick no 1

I love pickleball courts! Options 1, 2, and 3.

I vote for the first plan: concept diagram one at East Boulder community Park. Location is central to all residents in Boulder whether they live in North Boulder, East Boulder, South Boulder, or West Boulder. Thank you for the opportunity to give feedback and looking forward to seeing how the Court locations get determined.

According to the public meeting held March 4, the first step involves 8 additional tennis courts at East Boulder Community Park in addition to 16 pickleball. However, diagram 1 as shown does not provide enough space for the existing and new tennis courts and the new pickleball courts. Where are all the courts at East Boulder Community Park going to be located?

My personal preference - where I would play the most - is to prioritize the building of the 16 pickleball courts at East Boulder Community Park (Concept Diagram 1).

The plans look good. I would favor pickleball over tennis.

looking forward to many pickleball courts at east boulder Park

All look good to me!

We are so excited about this!

This input is centered upon the general need for many more courts in Boulder. General play and more formal play (i.e., USTA leagues and tournaments) has been limited to years due to insufficient courts. Looking forward to Boulder adding courts AND taking care of existing. Thank you!

looks good

I STRONGLY SUPPORT adding 22 dedicated tennis courts

Looks good, seems like appropriate places for add'l courts. Even more public courts at these locations would be great!

I STRONGLY SUPPORT CREATING MORE TENNIS COURTS IN THE CITY OF BOULDER. We desperately need MORE TENNIS COURTS!

I am grateful that the City of Boulder is proposing five sites of additional tennis courts. As a Long-term resident of Boulder, I strongly support adding more tennis courts to the city. It is important to have dedicated courts for tennis because many of the current ones are taken up by pickleball players and pickleball groups. Thus, having dedicated tennis courts ensure the continuity and accessibility of this vital sport in our community.

As a Pickleball player and tennis player, I thank you

Please build it out soon.

I prefer concepts 1,2 and 3

I think a comprehensive map showing the location of existing facilities to be maintained and facilities to be developed would be extremely helpful to display the full extent/capacity and location of all courts and to compare existing to proposed and highlight the expansion. The plan seems fine but all you are showing is the proposed expansion, not the total capacity after the expansion. I am not sure how I can critique an expansion if I do not have a full understanding of the existing.

I like concept 1, 2, and 3 because they have pickleball courts. I play a lot of pickleball, and I see a lot of full pickleball courts and a lot of empty tennis courts. Maybe put some indoor pickleball courts in there too.

Do we need this many new courts? Do we even have a tennis wall where people can practice? These courts seem like they are far from homes, how can I listen to the pickleball negative complaint about the noise the pickleball positive are making with their exercise? My suggestion would be a center court on the newly reopened section of Pearl St.

Overall, I think the concepts on each diagram are great, I am hesitant to say that so many pickleball courts should be placed at locations, as it is still not clear if the popularity of pickleball is temporary or going to be a lasting sport within the state. The prospect of indoor courts on concept 2 is extremely enticing considering access to indoor courts in Colorado is extremely limited to country clubs, or southern cities.

Great locations - love that they are spread out around the city

General - I like the new courts are balanced between north and south Boulder. The addition of the Pearl facility gives midtown Boulder a nice option also. Integrating them into existing parks seems very practical and

Love it!!

Would it make sense to create more tennis courts that can be multipurpose and used as tennis rather than dedicate straight pickleball courts?

I am requesting pickleball courts for concept 1, 2 and 3. Thank you!

All these locations are great! The increase of the pickleball courts is tremendous! Valmont and east boulder rec center are perfect for this!

looks great, thank you for adding more pickleball courts

These all look great!!!

It baffles me that pickleball is getting the same attention as tennis. Tennis is a sport that is for ages three to 80. It supports all youth demographics and provides a source of college funding through scholarships and USTA programs. Pickleball supports mostly older adults for recreation.

I like what I see, I get excited about the new courts. I am a tennis player, so I am mostly looking at those courts but pickleball courts are important too

It is a good plan. Pickleball is a fun sport, but it really needs to be isolated from residential areas due to noise. Also, it needs to have dedicated courts. I believe the plan addresses both issues.

We moved from Boulder but are now dealing with pickleball noise issues in our new town. Just a heads up to make sure these are a min of 300ft from homes - 500 if it is open space.

Great! Love it and looking forward to playing more.

Incredibly happy to see the city parks and recreation working hard for tennis and pickleball. Concepts look good, but way out in time. Thats ok if immediate emergent need is factored in. Thanks!

It is about time that Boulder started addressing the acute need for more tennis and pickleball courts. Boulder has been way behind the curve in addressing this need. The concept plans look good. Please move forward as fast as you can.

I would rate the EBCC plan as the best for pickleball and tennis. Valmont would be second.

Hello. I appreciate the work that has gone into this project and would like to say that I am in favor of moving forward with implementing the project as soon as possible as we are facing an imminent reduction in the number of available City courts. My only other comment would be that the City should decide how to deal with the conflicts that are occurring when pickleball players use tennis courts. This should not be allowed for several reasons that I cannot specify here. Thank you

These five plans/sites look good. We need to have the East Boulder Rec Ctr. tennis courts completed as quickly as possible since The Millennium Harvest House courts and CU South courts will be demolished soon.

I have several general comments;

I select concepts 1, 2 and 3 :)

Great job dealing with demand. Appropriate sites.

Thank you for sharing the details of these plans! All good spots and concepts. I am excited to see it implemented and just wish the timeline could be accelerated because we really need the 2030 version right now!

Concept diagram 1, 2, 3.

It would be of benefit to us to be able to add four Pickle Ball courts to the existing SOBO rec center courts.

I approve of and endorse Boulder Park & Rec adding more public tennis and pickleball courts. Thank you!

I really like the plans! On the foothills instead of 8 tennis, it could potentially be 4 pickleball, 4 tennis. Based on my observation, pickleball seems to be the more popular sport around Boulder. At the South Boulder Rec for instance, those courts are usually fill to the brim.

Thrilled to see this happening in Boulder- much need!

I am confused by the plans for E Boulder Rec tennis courts. The plans call for only a total of 8 tennis courts. There are 5 existing tennis courts. I would hope the plan is to ADD 8 additional tennis courts, not have a total of 8 tennis courts.

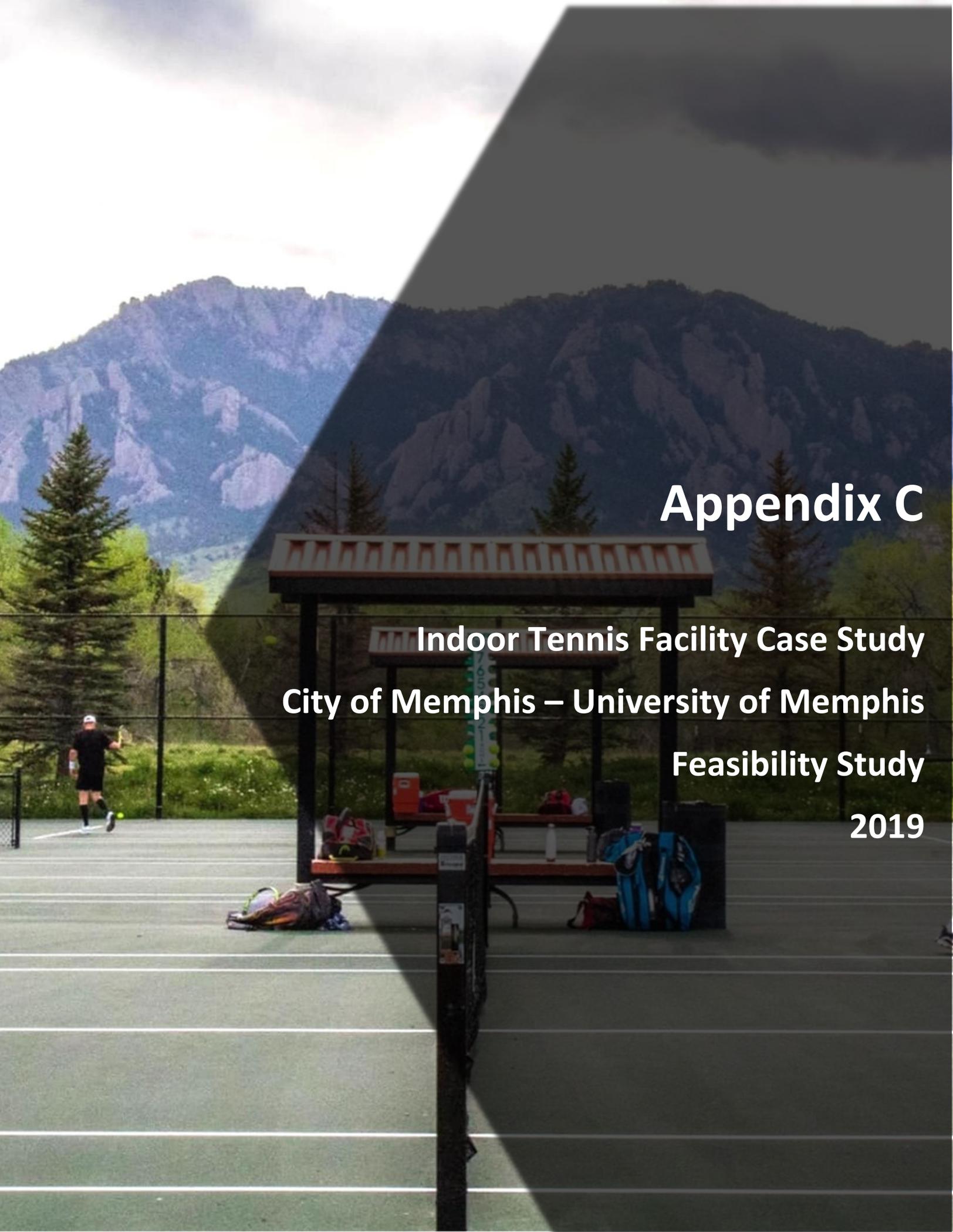
I use the pickleball courts at the NBRC most often because I can walk or bike to them. I would not use the new courts in this plan very often because I would need to drive to them.

Overall impressions: 1) plan for +22 tennis cts by 2030 = net loss of 5 cts w/ CUSouth & HH closing 27 cts in 2024 (including a net loss of 5 indoor cts under current plan) - we're going BACKWARD and moving MUCH TOO SLOW; 2) land cost + County unwilling to support space for private facility => additional private facilities unlikely so City MUST be part of the answer (likely w/ CU but time running out if cut Women's team 3) current situation is unacceptable with 11% of population tennis players

I like the East Boulder Community Park Plan the best. It is a beautiful location with easy access for biking or driving and central. I am overly excited about having dedicated outdoor pickleball courts! Thank you.

More pickleball courts should be built in Foothills Park. The four temporary courts in the roller skating rink are nice, but more are needed. Last Sunday, all courts were used, and a skater complained that she wanted to use the rink but could not.

So, no tennis for several years if we are lucky? That does not work for me. What do I do in the meantime?

The background image shows an outdoor tennis court with a green surface and white lines. A person in black athletic wear is visible on the court to the left. In the center, there is a wooden bench shelter with a corrugated metal roof. The background features a large, rugged mountain range under a cloudy sky. A large, dark, triangular shadow is cast over the right side of the image.

# Appendix C

**Indoor Tennis Facility Case Study  
City of Memphis – University of Memphis  
Feasibility Study  
2019**

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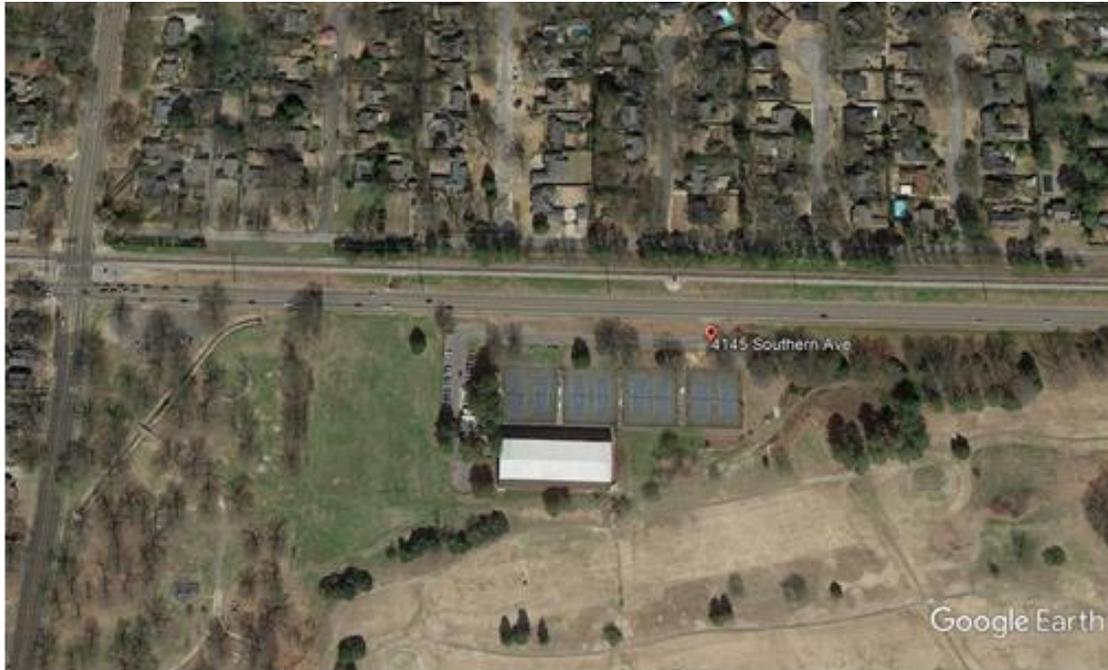
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## EXECUTIVE SUMMARY

The City of Memphis Division of Parks and Neighborhoods located at 2599 Avery Avenue retained the consultant to determine the potential proforma of the demolition and resulting construction of a new indoor/outdoor tennis facility. The newly designed facility is to replace the existing Leftwich Tennis Center comprised of indoor and outdoor tennis located at 4145 Southern Avenue.

### Illustration 1



The facility was projected to cost \$20 million and be funded by the City of Memphis, the University of Memphis, and generous contributions from members of the community. Illustration 2 reflects the makeup of the facility, which includes a 12-court indoor tennis facility and 20 outdoor courts. Four of the outdoor courts exist and 16 new courts are planned with an expansive elevated viewing area.

Indoor amenities include support facilities such as a reception/control desk, public lounge, public locker rooms and facility manager offices. Amenities that support the men and women's University of Memphis tennis teams include coaches' offices, player locker rooms, and a conference/film media room.

## Illustration 2



The opportunities and challenges were determined through several forms of research. This information is used to help the City of Memphis Division of Parks and Neighborhoods form an informed decision on how best to proceed with operations using the proforma projections as presented in this study. This report is written to provide decision makers with the potential economic influences of the facility once it has been created.

The space program of the facility was reviewed and discussed with the Division’s staff to confirm the potential of some important spaces that need consideration to support efficient operations. Illustration 2 identifies the facility spaces provided by Fleming Architects’ rendering of the facility.

Without a detailed plan, Illustration 1 may not fairly identify all the programming spaces that the architect has identified in the facility, thus, this contribution to the study may not be necessary. However, as a former tennis facility operator, the consultant felt it necessary to identify all the important features in a facility necessary to enhance success. Facility space sizes are estimates. Spaces the consultant was not able to identify are highlighted in powder blue. Thus, the interpretation of the spaces in Illustration 2 is subject to change.

### Current Operations

Tennis Memphis Inc. (TMI) is the current operator of the existing Leftwich Tennis Center under a term-limited management agreement with the City of Memphis. This organization is a non-profit youth development tennis organization. Their mission is “to build a better community and enhance lives through tennis and education.” TMI operates the City of Memphis’ public tennis facilities, consisting of seven strategically placed neighborhood tennis centers, four of which are indoor tennis facilities, and 62 tennis courts.

Formalized data associated with the current use of the Leftwich Tennis Center was not available to the consultant. Discussions took place with Stephen Lang, Executive Director of Tennis Memphis Inc. to

determine levels of use of the courts, lessons, permanent court time, and identification card subscriptions. The results of those discussions are incorporated later in this study to better illustrate the potential use of the new facility.

Opportunities for collaboration between the City of Memphis and other entities for the expanded Leftwich Tennis Center are highly desirable. The University of Memphis is committed to becoming an equity partner in the creation of the facility. Other partnerships would benefit from the economic vitality of the tennis center as well. Several local high schools have been identified as potential contributors to operations through facility rentals for their high school teams. Those school partnership options are necessary to help the tennis facility generate the revenues to help recover operating costs.

Another viable source of funding is possible through sponsorships from the private sector. It is unknown currently if this is an option to pursue by the city and the university. A greater understanding of the policies of each entity is necessary to project potential revenues from these sources. Therefore, potential revenue support from private sector entities such as athletic and energy food and juice suppliers is not a consideration in this study.

Using a combination of demographic information, analysis of current programs through permanent court time, player cards, lesson programs, and facility rentals needed to generate revenues to recover costs help when establishing potential fee structures for various programming opportunities. Economic potential (determined from facility capacity limits and the resulting desired court time use and attendance revenue from player card (memberships) structures, and tennis programs offered in the facility help determine possible cashflow.

Probable expense estimates forecast operating expenses for the tennis center. Concentrating on projected utility rates for operations and maintenance (as agreed upon with the Director of the Parks and Neighborhoods), labor costs, as well as commodities such as operating supplies, and capital costs aid in the understanding of costs of operation.

This facility proforma considers budgeting restrictions. The results of existing operational practices were offered with limitations. Most of the data shared by the current Executive Director of Memphis Tennis Inc. was limited and without measurable comparisons from one year to the next. Additionally, the operational model of the current Leftwich facility generates more revenue for the current operator than the other indoor tennis facilities that they currently operate. All indoor facilities are aged and nearing operational obsolescence. A new facility that will also be tied in with the University of Memphis will become a significant attraction to the Memphis tennis community. This proforma is written to consider each of those influences.

The initial strategy when writing this plan was to be very conservative when factoring revenues and aggressive when considering expenses. The Director of Parks and Neighborhoods indicated a desire to consider the option of operating the facility as an enterprise fund. These expectations will have a direct effect on the ability of the facility to recover operating costs through revenues generated from facility identification cards (memberships), permanent court times, lessons, and facility rental income.

Assessing fees to users is a necessity to recover the cost of operations. A greater demand for facilities capable of meeting the competitive and recreational tennis needs of the community has allowed these changed fee strategies to occur. Community members may have difficulty adjusting to increased fees that are intended to recover the direct and indirect cost of providing the activity. The increase in the membership fee, for example, is justified due to the improved ambiance and playability of the new facility. A desired strategy by the administration is to assess non-residents of Memphis an additional fee to theoretically allow more opportunities for use by the city resident player and to ensure the resident has an economic advantage for use of the facility as a taxpayer.

Part Two of this study will provide administration with the tools that need to be implemented to understand the policies necessary to effectively manage a tennis center. That document will provide the city with example policies and procedures, job descriptions of various positions, and common operational procedures used in tennis facilities.

## SECTION 1: INTRODUCTION

### **Background**

Research for the operational proforma of the Leftwich Tennis Center commenced with an online understanding of Tennis Memphis Inc. The consultant also reviewed the website of the City of Memphis to gain a general feel for the departmental operations. Further study of the City of Memphis took place through an onsite visit with Maria Munoz-Blanco, Director of Parks, and Neighborhoods. After this 3.5- hour meeting a visit at the Leftwich Tennis Center took place to observe those operations and to collect club information to aid this study. Finally, the consultant had a phone conversation with Mr. Stephen Lang, the Executive Director of Tennis Memphis Inc., a nonprofit organization currently operating the indoor and outdoor tennis facilities on behalf of the city. The consultant used this information to help develop the proforma designed to aid city officials to make informed decisions toward future operations, and how to best understand the potential of the facility's resulting operational costs that might be experienced once the tennis center is completed.

### **Study Objectives**

The following questions are intended to address key objectives and operations of the Leftwich Tennis Center once it is opened for play:

- How will the facility be programmed and staffed?
- What are the financial expectations when operating the tennis center?
- What amount of revenue could a facility of this type generate?
- What types of programs can be developed in the facility?
- What operational costs are anticipated to effectively manage the facility?
- From this analysis what operational proforma can be anticipated?

By reaching the desired study objectives, the City of Memphis will understand the anticipated proforma of the newly expanded tennis center.

## SECTION 2: METHODS AND FINDINGS

### **Methodology Background**

The consultant used the following methods to determine the anticipated proforma for the newly developed Leftwich Tennis Center.

1. Gained a further understanding of the project from the City of Memphis online research, Tennis Memphis Inc. online research, discussions with the organization's staff, discussions with the current executive director of Tennis Memphis Inc, a review of potential high school partners by location and their existing facilities, and a visit to the current Leftwich Tennis Center.
2. Developed a description of potential programs currently being operated and a forecast of future programs that need to be incorporated in the facility.
3. Reviewed partnering for the purpose of aiding the city in determining relationships that can benefit use and income potential to support facility operations.
4. Determined the facility staff necessary for the operation based on desired industry standards related to indoor/outdoor tennis facilities. Information was also generated through conversations with the Director of Parks and Neighborhoods and the current Executive Director of Tennis Memphis Inc.
5. Developed an opinion of probable revenue based on industry standards for programs, court use, and memberships.
6. Developed an opinion of probable expenses based on industry standards, personnel costs, and the local market for energy.
7. Developed an opinion of the performance for operating the indoor/outdoor tennis facility.

## SECTION 3: USER GROUP ACTIVITIES

When tennis centers are developed, it is important to consider a broad choice in programming opportunity so the concept of “one stop shopping” for the family seeking tennis diversity can take place. The tennis players will have a variety of options to choose from to enhance their skills. Every tennis player in the family can participate in activities such as private and group tennis lessons, leagues, skill improvement clinics, and permanent court time and open court time. Playing opportunities become maximized when the overall appeal of the facility becomes evident for different age groups. Creating a flexible facility schedule can increase programming opportunities substantially and help to achieve economic sustainability.

This section is provided to help familiarize the administrators of the Division of Parks and Neighborhoods with an understanding of the programs and activities that can take place in the expanded Leftwich Tennis Center.

**Table 1  
Tennis Facility  
User Group Profile Matrix**

Age Group Influenced	Under 5	Five to Nine	Ten to 12	13-17	18 and Over
User Group					
Group Tennis Lessons	x	x	x	x	x
Private Tennis Lessons	x	x	x	x	x
Permanent Court Time					x
NJTL		x	x	x	
USTA Leagues					x
Drop in Clinics		x	x	x	x

### Tennis Industry Overview

The Tennis Industry Association (TIA) is a not-for-profit trade association that promotes the growth of tennis and the economic vitality of the industry.

The latest research from TIA into the sport of tennis in the U.S. shows that overall tennis participation rose 1% to 17.9 million players. The data also shows growth in the number of youth tennis players, and indicated that more than 14 million Americans, while not current tennis players, expressed an interest in playing the sport.

“While it is gratifying to see overall tennis participation moving in the right direction, the key to sustained growth in this sport is to keep creating ‘core’ players, who will be on the court more frequently, taking lessons, and buying equipment and apparel,” says TIA President Greg Mason. “The good news is a significant opportunity exists with the 14.6 million Americans who indicate they are interested in playing tennis,” Mason adds. “Plus, research shows there’s another 12 million who consider themselves tennis players but haven’t played in the last year.”

A collaborative industry effort over the last several years, led by the U.S. Tennis Association (USTA), has helped to increase the number of youth tennis players in the country. In 2014, the number of players in the 6- to 12-year-old age bracket increased 4% to 2.14 million, while 13- to 17-year-old players grew 9% to 2.23 million.

“Growth in youth tennis participation is a key to the future of this sport and industry,” says Kurt Kamperman, chief executive of Community Tennis for the USTA. “By using lower compression Red, Orange and Green (ROG) tennis balls, along with shorter courts, shorter racquets and modified scoring, we’re bringing more kids into the game in a fun, social way, so they experience success and want to continue with the sport.” (Association, Tennis Industry, June 2019)

### **Lesson Users**

Net Generation is the new youth tennis brand from the USTA designed for learning skills on tennis courts of varying sizes to accommodate the age or ability levels of the new tennis player to bring more young players into the sport. The USTA has developed what they feel is an instructional national brand, like youth soccer has with American Youth Soccer Organization (AYSO) and youth football has with Pop Warner. The Net Generation curriculum has been designed to deliver instruction to youngsters. The program offers competencies, lesson plans, assessments, and curriculum for tennis professionals to use when training tennis newbies. The format provides a roadmap for what should be covered for players ages 5 to 18. Coaches and professionals can customize their existing programs by implementing whatever parts of Net Generation they feel will serve them best.



Image: USTA Website

Introducing young players to the game of tennis by using facilities that fit their age and levels of maturity is not new. As indicated earlier, game modifications allow for success more quickly. Baseball has accomplished this with t-ball and machine pitch. Basketball introduces new players with shortened courts and lower basket heights. A strong lesson program will not only benefit the children but will also create a community of lifecycle users. Lifecycle users can grow into other forms of tennis pursuits.

Group Lessons provide a player at any skill level with the opportunity to enjoy tennis with new faces or friends who have similar tennis skills. These lessons are often called “play groups” and each the pro or instructor creates week drills to focus on a skill including ground strokes, overhands, volleys, serving, and game strategies.

Private Lessons allow a player to focus one-on-one with the tennis pro/instructor. Many times, the focus will be on an area of skill the player has an interest in improving. Private lessons are typically taught in a short series of one to 1.5-hour teaching sessions. Players who take these lessons are typically attracted to the pro/instructor they can relate to by age, teaching style, or the ability to produce a return of skill after the time is spent on the court.

Permanent Court Time (PCT) provides players with a regular and consistent time to play each week during the fall, spring, or summer seasons. The court is yours -- no phone call needed to see if a court might be available. It is convenient. Players select the day and time that best suits their interest and allows one to plan for the entire indoor season. One of the best features of PCT is that players invite their own group of people to join in on the court time for the season. It is flexible so if your schedule changes the court time can be made available for sale. If sold, the court fee will be credited back to the group that owns the PCT. Finally, it is social. Guests may be invited to play with the group.

The older adult market spans some four generations from the Depression Era 1900-1939, Silent Gens 1940-1945, Mature Boomers 1946-1958, to Young Boomers 1951-1957. These are important demographic groups who currently benefit through memberships and use of the Leftwich Tennis Center. According to the TMI Executive Director, the majority of the PCT is booked by residents and non-residents of Memphis who represent this group.

#### National Junior Tennis & Learning (NJTL)

The mission of the USTA Foundation is to bring tennis and education together to change lives. Tennis and education are leveraged to help those in need, primarily through the NJTL network. Using this powerful combination, this program helps serve up dreams for under-resourced youth.

Studies have shown that youth who play tennis are healthier and less prone to risky behaviors like binge drinking and cigarette smoking. They are also less likely to be overweight or at-risk for being overweight.



Image: USTA Foundation Website

The NJTL network reaches approximately 180,000 youth nationally on an annual basis, providing free or low-cost tennis and education programming, and nurturing future leaders thus enabling kids in need to succeed on the court, in the classroom, and in life.

United States Tennis Association (USTA) Leagues is the country's largest adult competitive tennis league. It is a great way to stay active, improve your tennis game, and even have the chance to compete for a National Championship.

League play starts at the local level for players 18 and over. Top teams from local league players earn the chance to compete in district and/or sectional championships with the winners of sectionals advancing to USTA League National Championships. Sections may also offer other leagues such as combo (different National Tennis Rating Program (NTRP) levels playing doubles together), tri-level (3 lines of different NTRP levels), and leagues just for 18 to 39-year-old players.

League offerings vary from section to section but most offer NTRP-level based play by age group. New players can self-rate to obtain an NTRP rating (please note that a USTA Account is needed to obtain a self-rating). Once you have an NTRP rating, players are ready to find a league and start playing.

There are many different options based on skill level, age, and interests. Following is a listing of leagues that are frequently offered in each section. It is reported that there are 17 USTA teams that play through the MCI program. More detail is necessary to understand the financial and play influences of this large group of players.

Adult 18 & Over Leagues

- NTRP levels: 2.5 (women only), 3.0, 3.5, 4.0, 4.5 and 5.0+
- Team match format for championships is two singles matches and three doubles matches (2.5 and 5.0+ NTRP levels play one singles match and two doubles matches).

Adult 40 & Over Leagues

- NTRP levels: 3.0, 3.5, 4.0 and 4.5+
- Team match format is two singles matches and three doubles matches.

Adult 55 & Over Leagues

- Combined NTRP levels: 6.0, 7.0, 8.0 and 9.0.
- Team match format is three doubles matches.

Mixed 18 & Over Leagues

- Combined NTRP levels: 6.0, 7.0, 8.0, 9.0 and 10.0.
- Team match format is three doubles matches.

Mixed 40 & Over Leagues

- Combined NTRP levels: 6.0, 7.0, 8.0 and 9.0.
- Team match format is three doubles matches.

Skill Clinics are given one session at a time and are typically given in a “drop in” environment. Sometimes a “call in” by the player is requested to reserve a place in the clinic. Each clinic will focus on drills including ground strokes, overhands, volleys, serving, and game strategies. Many times, these fast-paced sessions will work on cardio, court movement, and return of serve with movement afterward to play a second shot while

approaching the net. Skill clinics often lead to the desire by the player to request private lessons to improve skills even further.

**Summary**

The Leftwich Tennis Center operations offers, in one form or another, most of these programs in its current portfolio of activities. It was difficult to project revenues given the absence of available historical data associated with the use of the facility. Metrics are used as a barometer to determine performance. Information will be provided to the City of Memphis Parks and Neighborhoods Division in Section Five of this document to aid in how metrics can be compiled and used to judge and report performance. That information will benefit the future managers of the facility as they navigate use through memberships, lesson programming, and the percentage of facility court use.

## SECTION 4: PARTNERING OPTIONS

### Understanding Partnerships

The establishment of a partnership can be a positive experience and appears to be necessary given the possibilities and the interest in creating a financially appealing facility that has the proper operational controls and is managed effectively with the overall community interest in mind. Partnership relationships frequently occur in one of several forms. More often they have taken place between two or more public sector organizations. These relationships have historically been successful due to similarities in the operational philosophy of the organizations and the source of funding.

The public sector and not-for-profit organizations, while less frequent, have also engaged in partnerships. However, these partnerships have been primarily program partnerships. In some segments of the country the relationships have expanded to management arrangements where the YMCA would manage a facility owned by the public sector. Problems arise from the differences in program orientation and operational philosophies. The City of Memphis is currently engaged in a partnership of this form. The pitfalls and benefits of this arrangement are understood from the experience of that relationship.

Private sector and public sector relationships have become more prominent in recent years and common between a variety of local governments (park and recreation organizations, community colleges, and park districts) and the wellness community (hospitals). The public sector and the wellness community have been able to meld the wellness philosophy into a common thread that has worked very well when health, wellness and fitness rehabilitation is considered as a part of the activity mix.

Partnership relationships usually exist in one or more of the forms outlined in the following examples:

Investment Partnerships: Such as the investment that the City of Memphis is entering with the University of Memphis. Other facility types where these relationships have been beneficial included outdoor turf fields, tennis facilities, gymnasiums, and fitness facilities. The relationship is beneficial to each group as the cost for creating the original structure is shared by each participating entity.

There are several forms of agreement that can be established for the purposes of creating the capital asset. These are struck to best suit the participants involved in the relationship. For instance, in the case of the City of Memphis, the equity partnership is beneficial with the University of Memphis because the relationship allows each party to have agreed upon access to the use of the facility that is created rather than to have the city or the university acquiesce to the constant needs of the other organization. Another reason is that there is no need to create their own facility without the support of the other entity. As an equity investor each will gain agreed upon access, which in turn increases the potential use of the available capacity in the facility.

Operations Management Partnerships: The public sector organization elects to contract out the day-to-day operations of the facility that is created, typically when the nonprofit partner brings in equity or other capital

contribution to the development of the facility. In other instances, the public sector organization may elect to contract and pay a nonprofit operator, as the City of Memphis is currently doing by contracting Tennis Memphis Inc. to manage the existing City-owned facilities.

It would be beneficial for the city to engage in the outsourcing of food and beverage services during major events. In this instance, an inquiry is distributed as a Request for Qualifications (RFQ) that is many times followed with a Request for Proposal (RFP) for the delivery of food and beverages during major tennis functions such tennis tournaments and special events offered by the city. The key to a successful relationship is to ensure in the agreement that the private sector or not-for-profit operator pays the public sector on a per instance basis for the “opportunity” that is presented to them to generate income from a publicly funded facility. The terms of the distribution of the revenues generated by the vendor need to be clearly identified with this contractual relationship. Under the circumstances, this opportunity is palatable given the right contractual agreement with the right operation. Anticipated revenues are not considered in this proforma as at this time it is unknown how many events will take place using the facility. What can be expected is that the contractual arrangements that are made must be a net positive factor for the operation.

Program Partnerships: Clearly the one that offers the least impact financially but could have the most significant impact operationally is the program partnership. Programs are typically contracted by the public or not-for-profit sector organization to another public sector, not for profit entity, or the private sector. In recent years, these programs have included specialized training programs and specific skill activities. The precaution that needs to be considered is that often the value of the ownership is underestimated, and the contract is written in favor of the contractor. Too often the contractor of the program retains more of the percentage of the income than the owner of the facility, when the opposite needs to take place due to the extraordinary costs that exist to keep the facility in good operating order. Another precautionary measure is to make certain to benchmark the program partner to ensure program quality and growth.

### **Equity Partner**

#### The University of Memphis

The University of Memphis is a significant equity partner in the development of the Leftwich Tennis Center. The university will be contributing \$5 million dollars toward the creation of the new facility and pay for any improvements furnishings, fittings, and equipment (FFE) in the spaces that they will occupy (offices, player’s lounge and media room, and locker rooms).

With those contributions, the university tennis teams will gain significant access to the indoor and outdoor tennis courts. While negotiations continue regarding the extent of use, it is agreed that the teams will occupy six of the twelve indoor courts and eight of the twenty outdoor courts Monday through Saturday from 7:00 am to 5:00 pm during the academic year and other designated times that support the team’s developmental needs. They will also have access to the courts for weekend events such as dual and triangular meets and year-end tournaments.

#### Center Rental

The university will also pay an additional fee for the above-mentioned access to the facility. The amount of this rental fee has yet to be determined. The courts will be available for public use when the university tennis teams are playing in other locations and after their daily use. A placeholder is in the spreadsheets created in this study for this purpose.

**Potential Partnership Through Club Rentals**

High School Varsity Tennis

Several high schools are a short distance from the Leftwich Tennis Center. These organizations often need indoor tennis facilities to supplement practice opportunities during poor weather conditions. Several schools do not have visible access to outdoor courts. To ensure they have a guarantee for the use of a facility and courts, they are typically willing to enter into an agreement to assure their access to the courts. Thus, they would rent an indoor and/or an outdoor facility one or two mornings or evenings a week before and during their tennis season held in the spring of the year. Since nearby public and private quality indoor tennis facilities are scarce, these schools would be interested in a tennis facility, depending on the time of day and the availability of the courts.

The tennis club, once completed, could expect to attract high school competitive events, as well. There is strong potential for the tennis facility to be rented by these schools for three functions, practice, home matches on the indoor and outdoor courts, and tournaments. Table 2 shows an illustration of the potential schools that could be contacted to determine their interest in the facility for these purposes. Outreach to these organizations would be important long before the facility is completed.

**Table 2  
High Schools within 5 Miles**

High Schools with Tennis		Potential for Use through Rentals				
Age Group Influenced	Location	Distance to LTC	Existing Courts on Campus	Teams	Potential Renter	
1	White Station HS	514 South Perkins Rd	1.1 miles	None Visible	x	Yes
2	Harding Academy	1100 Cherry Rd	1.4 miles	4 Outdoor Courts	x	Maybe
3	St Mary's Episcopal School	41 N. Perkins Rd	1.9 miles	None Visible	x	Yes
4	St Agnes Girls Academy	4830 Walnut Grove Rd	2.2 miles	None Visible	x	Yes
5	St Dominic Boys School	4831 Walnut Grove Rd	2.2 miles	None Visible	x	Yes
6	Woodland Presbyterian	5217 Park Ave	2.4 miles	No Tennis Courts	x	Yes
7	Christian Brothers HS	5900 Walnut Grove Rd	4.5 miles	No Tennis Courts	x	Yes
8	Hutchinson School	1740 Ridgeway Rd	4.7 miles	Outdoor Courts	x	Maybe
9	Grace-St Luke's Episcopal	246 Belvedere Blvd	5.7 miles	No Tennis Courts	x	Maybe

**Summary**

Joint-use agreements and collaborations with area educational institutions, businesses, and other organizations and institutions can be significant sources of revenue and offer new opportunities for establishing relationships and offer added programming. However, there may be significant differences in programming priorities among any organization that has an interest in the tennis club. Those differences will need to be understood and negotiated before successful partnerships can move forward.

## SECTION 5 MANAGEMENT TOOLS

### Metrics to Benefit Operations

When managing enterprise funds, the first issue to understand and clarify is determining the core services the facility provides to the customer. Once the core services are understood it is important to determine the method that needs to be used to track the performance of those services.

Indoor tennis centers do not deviate from the services they render. They are the same from one facility to the next whether the facility is managed by any one of the three sectors that provide tennis services: public, private, or nonprofit organizations. The key however is the knowhow of the organization when tracking use.

### Core Service Centers

The core programs and revenue streams offered by the facility include:

#### Hours of Operation

Any program schedule will require the flexibility to adapt to specific needs of the area and adjust schedules accordingly. The projected hours of operation are as follows:

**Table 3  
Indoor Tennis Hours of Operation**

Hours of Operation									
Indoor Tennis / Total Hours per Week									
Monday - Friday	Morning	Hours	Afternoon	Hours	After School	Hours	Evening	Hours	Totl Hrs
Monday	7:30 AM to Noon	54	Noon to 3:00 PM	36	3:00 to 6:00 PM	36	6:00 to 9:00 PM	36	162
Tuesday	7:30 AM to Noon	54	Noon to 3:00 PM	36	3:00 to 6:00 PM	36	6:00 to 9:00 PM	36	162
Wednesday	7:30 AM to Noon	54	Noon to 3:00 PM	36	3:00 to 6:00 PM	36	6:00 to 9:00 PM	36	162
Thursday	7:30 AM to Noon	54	Noon to 3:00 PM	36	3:00 to 6:00 PM	36	6:00 to 9:00 PM	36	162
Friday	7:30 AM to Noon	54	Noon to 3:00 PM	36	3:00 to 6:00 PM	36	6:00 to 9:00 PM	36	162
<b>Total Hours per Weekday</b>	7:30 AM to Noon	<b>270</b>	Noon to 3:00 PM	<b>180</b>	3:00 to 6:00 PM	<b>180</b>	6:00 to 9:00 PM	<b>180</b>	<b>810</b>
Saturday - Sunday	Morning	Hours	Afternoon	Hours	After School	Hours	Evening	Hours	Totl Hrs
Saturday	7:30 AM to Noon	54	Noon to 3:00 PM	36	3:00 to 6:00 PM	36	6:00 to 7:30 PM	18	144
Sunday	7:30 AM to Noon	54	Noon to 3:00 PM	36	3:00 to 6:00 PM	36	6:00 to 7:30 PM	18	144
<b>Court Hours per Weekend</b>		<b>108</b>		<b>72</b>		<b>72</b>		<b>36</b>	<b>288</b>
<b>Total Hours per Week</b>		<b>378</b>		<b>252</b>		<b>252</b>		<b>216</b>	<b>1098</b>
<b>Annual Morning Hours Per Year</b>		<b>19,656</b>		<b>13,104</b>		<b>13,104</b>		<b>11,232</b>	
					<b>Annual</b>	<b>Available Hours</b>			<b>57,096</b>

**Table 4**

## Outdoor Tennis Hours of Operation

Hours of Operation									
Total Hours per Week Outdoor Tennis									
Monday - Friday	Morning	Hours	Afternoon	Hours	After School	Hours	Evening	Hours	Totl Hrs
Monday	7:30 AM to Noon	110	Noon to 3:00 PM	60	3:00 to 6:00 PM	60	6:00 to 9:00 PM	60	290
Tuesday	7:30 AM to Noon	110	Noon to 3:00 PM	60	3:00 to 6:00 PM	60	6:00 to 9:00 PM	60	290
Wednesday	7:30 AM to Noon	110	Noon to 3:00 PM	60	3:00 to 6:00 PM	60	6:00 to 9:00 PM	60	290
Thursday	7:30 AM to Noon	110	Noon to 3:00 PM	60	3:00 to 6:00 PM	60	6:00 to 9:00 PM	60	290
Friday	7:30 AM to Noon	110	Noon to 3:00 PM	60	3:00 to 6:00 PM	60	6:00 to 9:00 PM	60	290
<b>Total Hours per Weekday</b>	7:30 AM to Noon	<b>550</b>	Noon to 3:00 PM	<b>300</b>	3:00 to 6:00 PM	<b>300</b>	6:00 to 9:00 PM	<b>300</b>	<b>1450</b>
Saturday - Sunday	Morning	Hours	Afternoon	Hours	After School	Hours	Evening	Hours	Totl Hrs
Saturday	7:30 AM to Noon	110	Noon to 3:00 PM	60	3:00 to 6:00 PM	60	6:00 to 7:30 PM	30	260
Sunday	7:30 AM to Noon	110	Noon to 3:00 PM	60	3:00 to 6:00 PM	60	6:00 to 7:30 PM	30	260
<b>Court Hours per Weekend</b>		<b>220</b>		<b>120</b>		<b>120</b>		<b>60</b>	<b>520</b>
<b>Total Hours per Week</b>		<b>770</b>		<b>420</b>		<b>420</b>		<b>360</b>	<b>1970</b>
<b>Annual Morning Hours Per Year</b>		<b>40,040</b>		<b>21,840</b>		<b>21,840</b>		<b>18,720</b>	
						<b>Annual Available Hours</b>			<b>102,440</b>

\*Special programming hours may occur before and after daily hours of operation.

Group Lessons – Indoor and outdoor adult and junior group lessons are offered at the Leftwich Tennis Center. The group lesson program varies by skill level and then age beginners through advanced players. Participants range in age from 4 to 75. While associated fees are factored into the proforma, they need to be formally established for residents and non-resident users.

Private Lessons – Offered to individuals or groups of individuals that are interested in selecting their own instructor and time. Fees are determined by several variables including the desired instructor, membership status, length of the lesson, and the number of students in a lesson and the cost of court time.

Player Cards (Memberships) – Packages are available in several categories of potential participants. Benefits include the opportunity to purchase permanent court time (PCT), 3-day reservation priority, and USTA team eligibility.

Permanent Court Time – A pre-determined amount of indoor courts is sold to players interested in securing standing court time. With the new facility and the added number of courts it may not be necessary to conduct a lottery for court commitments. Groups are required to purchase player cards to be eligible. The season runs in two segments from September to May and one segment from May to August. Groups must prepay their court time fees, which are assessed twice during the season. Any non-member playing is responsible for a guest fee.

Daily Fee Players – Courts are designated for the public to reserve for recreational play. The goal is to keep at least 1 to 2 courts open throughout the day for members (7-day priority) and non-members (48-hour priority) to reserve.

Adult Teams – Both men and women compete in travel team tennis leagues in the indoor and outdoor seasons against other clubs in the region. All players are required to be current Player Card holders of the facility. Players participate in weekly practices and review situational strategies to improve their game.

USTA Tournaments – These special events provide a great outlet for juniors and adults looking to hone their tennis competitive skills. Tournaments are scheduled 1 to 2 times a month and are geared for both beginning and experienced players. The facility benefits by filling some typically softer weekend evening hours, and great exposure from those travelling from out of town.

Rentals – There are several users that might run events or programs that will bring additional revenue to the facility. Groups include high school Boys and Girls Varsity tennis teams, USTA Section and District Championships (Summer), and in the case of the City of Memphis, the University of Memphis who also serves as an equity partner of the facility.

It will be important to develop and gain approval of an effective and equitable rental program long before the facility is ready for use. In the previous section, Table 2 provided an illustration and description of five potential high schools that are rental candidates before and during their high school competition season. Prior to discussions with these groups, it will be important to create rental contracts that spell out policies and procedures for the use of the facility. Terms and costs associated with the use will be important for those groups to know. The costs for managing the tennis center will be high. It will be important to formulate a strategy that will allow as many of the interested schools to gain contractual access to the facility for their teams. The rental income from these organizations will be highly beneficial to generating positive cashflow in the facility. In conversations with the current operator, the best times for use by the high school teams are illustrated in the following table.

**Table 5  
Projected Use for High Schools**

Indoor Tennis Courts	Hours of Operation/ Monday - Friday							
Courts 1-2	High Schools							
January to May	6:00 AM	7:00 AM	7:30am	8am	3pm	4pm	5pm	6pm
High School Court Rental								

The times suggested above represent thirty-one-and-a-half time slots available for rental by high schools during each season (fall and spring). Measurable data will focus on the year-to-year rental agreements. Data to be captured will include the number of hours each school used against the contract amount that the school paid for access. This data would be compared with how much revenue was generated per hour against the amount of revenue generated through normal court time sales. It will also be important to track repeated contracts from year to year.

Understanding Court Use Percentages: Tracking the use of the tennis courts in the center is critical to best understand performance. Court time is tracked daily every hour the center is open. Each month will reflect court time differently as use shifts from one season to the next. For instance, the high schools that rent the facility may only want to use it during the fall or spring of the year. The court time that they use will become open court time. Open court time may become a detriment to the overall operation of the tennis center.

However, it can be a positive opportunity to introduce tennis to a different set of potential customers. Therefore, tracking use regularly is critical to the successful function of the facility.

Table 6 is an example of the results of indoor play during the month of April at a tennis facility the consultant is familiar with. It tells the manager and tennis staff of the play in prime and non-prime time use in the facility. An important consideration when initiating operations in a facility is understanding then clarifying prime time and non-prime time hours during a day and week. They will not necessarily be the same from one club to the next. Once the prime and non-prime times are determined, they need to remain consistent to not confuse the patron or the employees. The other consideration to understand is that each month will be different when comparing the overall percentages of use.

The data derived from understanding the percentage of use in a facility will help determine future use to reduce the gap between use and non-use; provide valuable budget information during a fiscal cycle; provide information to managers as to when to market the club to new groups; and communicate overall performance of the club to key stakeholders.

**Table 6  
Judging Percentage of Facility Court Use**

Court Time for JanuaryApril 2013	Prime Time	Non Prime Time	Combined
Monday Court Time	67%	84%	75%
Tuesday Court Time	53%	70%	61%
Wednesday Court Time	80%	92%	86%
Thursday Court Time	60%	81%	70%
Friday Court Time	82%	71%	77%
Saturday Court Time	59%	73%	66%
Sunday Court Time	60%	74%	60%
Averages	66%	78%	71%
		Monthly Averages	71%
		Prime Time	66%
		Non-Prime Time	78%

Pro Shop/Services – A serviceable pro shop operation will be available to patrons. It will need to offer players the latest tennis supplies for purchase. Demo racquets need to be available to people who desire to try a new racquet. Other retail items include balls, bags, socks, grips, wristbands, hats, and special orders. The facility will also offer racquet repair services including re-stringing and re-gripping.

While this may seem overkill, it is critical to effectively track retail sales from Pro Shop Services. This is an area that has the potential of costing the tennis club potential revenues rather than to generate positive cashflow to support facility operations.

**Table 7  
Retail Sales Profit and Loss Statement**

CITY OF MEMPHIS										
INCOME STATEMENT FOR BUDGET YEAR 2020-2021										
LEFTWICH TENNIS RETAIL SALES REPORT										
	2020/21	Proposed	2020/21 Actual		2021/22	posed	2022/23 Projected		2022/23	Actual
	Amount	%	Amount	%	Amount	%	Amount	%	Amount	%
<b>Operating Revenue</b>										
Balls	6,900	38.7								
Racquets	3,450	19.4								
Racquet Stringing	4,600	25.8								
Miscellaneous	2,875	16.1								
Sales	17,825	100.0								
Cost of Goods Sold	15,500	87.0								
<b>Gross Profit</b>	<b>2,325</b>	<b>13.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
<b>Expenses</b>										
Operating Expenses:										
Salaries and Wages	4,680	0.82								
Supplies	750	0.13								
All Other Expenses	300	0.05								
<b>Total Costs</b>	<b>5,730</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0</b>	<b>0.0</b>	<b>0</b>	<b>0.0</b>	<b>0</b>	<b>0.0</b>
Profit from Operations	(3,405)	12.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Birthdays/School Parties – Parties can be scheduled for both types of groups. The party includes court time, instructors, and party room. This is a great way to introduce the game and promote the facility.

Ball Machine – The facility will have several ball machines available for rental. This is a great tool for tennis players looking for some extra practice. The ball machine costs \$10/hr. + court time, included under miscellaneous in the Retail P/L Statement.

Concessions – Opportunities for purchasing packaged food and drink products will be available in the facility. Vending machines can be found in the snack/lounge area. Players and guests of the facility who are watching family and friends will mostly utilize machines.

If desired, a profit and loss statement can be utilized for these services as well.

**Table 8**  
**Food and Beverage Profit and Loss Statement**

CITY OF MEMPHIS										
PROPOSED BUDGET FOR BUDGET YEAR 2020-2021										
LEFTWICH TENNIS F and B OPERATIONS REPORT										
	2020/21	Proposed	2020/21 Actual		2021/22 posed		2022/23 Projected		2022/23	Actual
	Amount	%	Amount	%	Amount	%	Amount	%	Amount	%
<b>Revenue</b>										
Food Sales	6,000	100.0								
Cost of Food Consumed	5,000	83.3								
Food Gross Profit	1,000	16.7								
Beverage Sales	6,720	100.0								
Cost of Beverages Sold	1,344	20.0								
Beverage Gross Profit	5,376	80.0								
Total Food and Beverage Sales	12,720	100.0								
Cost of Food & Beverages Sold	6,344	49.9								
Total Food & Beverage Profit	6,376	50.1	0.00	#DIV/0!	0.00	#DIV/0!	0.00	#DIV/0!	0.00	#DIV/0!
<b>Expenses</b>										
Operating Expenses:										
Salaries and Wages	2,340	46.2								
Employee Benefits	420	8.3								
Janitorial	1,800	35.6								
Supplies	250	4.9								
All Other Expenses	250	4.9								
Total Departmental Costs	5,060	100.0	0.00	#DIV/0!	0.00	#DIV/0!	0.00	#DIV/0!	0.00	#DIV/0!
Profit from Operations	1,316	50.1	0.00	#DIV/0!	0.00	#DIV/0!	0.00	#DIV/0!	0.00	#DIV/0!

### Marketing Strategy

Defining a message and establishing the tennis club’s desired identity within the area is the first step in a successful marketing and promotion strategy. To provide crucial marketing and sales functions (either by investing in an innovative marketing manager or delegating the marketing responsibilities to the manager or assistant manager) depends on available funds and the level of awareness regarding the club. The marketing strategies will need to consider the joint needs of the city and the university.

Marketing efforts need to determine internal and external user needs, define the many services provided by the facility, identify the potential user groups for those services, and develop a clear message that explains how the club can fulfill those needs. While a great deal of the marketing efforts will be focused on bringing customers into the facility, the person responsible for marketing will need to manage the marketing and sales budget, develop an easy and concise means of explaining activities and fees to members and guests, maintain relationships with partners and create a simple protocol for scheduling rentals and other events.

### Positioning the Facility as Part of the Community

Creativity, initiative, networking, and follow-through will influence the generation of funds when promoting the new tennis facility. There are several ways to create interest and participation, while at the same time promoting community involvement and improving opportunities for word-of-mouth exposure. Critical considerations when planning for experiences include:

- Communicating with the customer and defining needs
- Understanding resources to access enhances the internal and external customer experience.
- Market mix and associated market promotions
- Potential partners / understanding partnerships.

- Effective staffing
- Establishing and effectively communicating policies / pricing
- Measuring results

### **Summary**

Marketing and sales functions are vital to the financial success of the Leftwich Tennis Center. The scope of such campaigns is significant enough to warrant the devotion of considerable time and money to these efforts. Effectively committed time to these functions will improve the likelihood of use and the resultant financial success. The key is selecting the right person with the creativity, initiative, and knowledge necessary to expand the customer base through effective marketing and sales.

## SECTION 6: OPINION OF PROBABLE EXPENSES

There are three industry-accepted methods when estimating operating expenses for the tennis center. One would establish the cost per square foot of operation. This sum is then interpolated into the projected size and scope of the new facility. The second approach is the cost comparison approach. The desire is to compare the construction costs of other tennis facilities around the country comparable in size and scope and use those numbers in estimating the operating expense of the new facility. These two approaches result in failure as they do not consider local prevailing utility rates and wage rates.

To address those factors that are unique to the Memphis location, a third model was used for estimating the probable expenses for the major areas of labor, contractual services, commodities, and utilities. User projections are made based on activity programming. Expenses are estimated, considering hours of operation, participation projections, local weather patterns, local utility rates, and other key items. Operating data from other facilities are reviewed and taken into consideration to form projections. The following table is a summary of labor expenses. Assumptions and estimates of all operating expenses are detailed by the expense category.

### **Facility Staff**

Projected annual payroll expenses are listed by full-time and part-time classifications. The projected cost reflects the total cost. Benefits are in a separate spreadsheet. Scheduling employees is determined by programming demand and management procedure. While it is quite possible to operate a facility in a low cost-control or reduction format, this approach will have a negative impact on the operation, maintenance, safety, and operational success. Wherever possible, pay rates were determined using existing job classifications of similar positions in the city.

The most significant contributing factor to a successful program is a courteous, conscientious, outgoing, hard-working staff. These individuals will determine the success by their actions and presentation. Table 9 is a spreadsheet of the total personnel costs for the facility. Final staffing may be determined by the administration.

It is important to note that the model supports the need for a full-time and properly credentialed Head Tennis Professional. As indicated earlier, tennis lessons generate a significant amount of revenue to support facility operations. This key staff person will be instrumental in the creation and delivery of a quality and integrated tennis lesson program. The number of instructor staff will be determined by the skill and ability of staff to promote tennis lessons to all skills and ages as possible. Therefore, there is no prescribed number of professionals that need to be employed. Due to the increased number of courts, the more the better.

Additionally, given the long hours of the facility, 7:00 am to 10:00 pm (sometimes 6:00 am), it is necessary to have administrative staff on hand to provide proper direction and guidance to the part-time staff. The next report will reflect job descriptions of all the staff that will work in the facility. While the custodian positions are listed in the table, it is assumed that those workers will be contract employees.

**Table 9  
Facility Staffing Costs**

<b>Full Time Employees</b>	<b>Year One Projections</b>	<b>Year Two Projections</b>
<b>Category</b>		
<b>Full Time Positions</b>		
Facility Manager	\$66,831.00	\$70,172.55
Assistant Manager	\$48,000.00	\$50,400.00
Front Desk Manager	\$42,000.00	\$44,100.00
	<b>\$156,831.00</b>	<b>\$164,672.55</b>
<b>Programming Staff</b>		
Head Tennis Professional	\$60,000.00	\$63,000.00
Teaching Commitment	\$4,500.00	\$4,725.00
Tennis Teaching Professionals	\$86,296.00	\$90,610.80
Teaching Commitment	\$7,087.50	\$7,441.88
	\$157,883.50	\$165,777.68
<b>Total Full-Time Personnel</b>	<b>\$350,714.50</b>	<b>\$368,250.23</b>

**Table 10  
Full Time Staff Benefits**

<b>Full Time Staff Benefits</b>	<b>Year One Projections</b>	<b>Year Two Projections</b>
<b>Category</b>		
Facility Manager	\$20,717.61	\$21,131.96
Assistant Manager	\$14,880.00	\$15,177.60
Front Desk Manager	\$13,020.00	\$13,280.40
Custodian (contractual)		
<b>Programming Staff</b>		
Head Tennis Professional	\$18,600.00	\$18,972.00
Teaching Commitment	\$6,166.13	\$6,289.45
<b>Total</b>	<b>\$73,383.74</b>	<b>\$74,851.41</b>

Staff Benefits

Staff benefits are based on the National Compensation Survey for three levels of employees including management, office, and service staff. Table 11 reflects the results of the survey.

**Table 11**

## Benefits Survey

Compentation	Occupational Group					
	Management/Professional		Sales and Office		Service	
	Cost	Percent	Cost	Percent	Cost	Percent
<b>Total Compens.</b>	59.86	100	26.50	100	19.28	100
<b>Wages</b>	40.94	68.4	18.57	70.10	13.73	71.20
<b>Total Benefits</b>	18.92	31.6	7.93	29.9	5.55	28.8
<b>Paid Leave</b>	5.04	8.40	1.78	6.7	1.01	5.2
<b>Vacation</b>	2.45	4.10	0.89	3.3	0.47	2.4
<b>Holiday</b>	1.45	2.40	0.53	2	0.31	1.6
<b>Sick</b>	0.83	1.40	0.24	0.9	0.16	0.8
<b>Personal</b>	0.31	0.50	0.12	0.5	0.07	0.3
<b>Supplemental Pay</b>	1.63	2.70	0.65	2.50	0.40	2.10
<b>Overtime</b>	0.16	0.30	0.17	0.60	0.19	1.00
<b>Shift Differential</b>	0.10	0.20	0.03	0.10	0.07	0.40
<b>Nonproduction Bonus</b>	1.36	2.30	0.46	1.70	0.14	0.70
<b>Insurance</b>	4.81	8.00	2.52	9.50	1.62	8.40
<b>Life</b>	0.08	0.10	0.03	0.10	0.02	0.01
<b>Health</b>	4.54	7.60	2.41	9.10	1.57	8.10
<b>Short Term Disability</b>	0.11	0.20	0.04	0.20	0.02	0.10
<b>Long-Term Disability</b>	0.09	0.10	0.03	0.10	-5.00	-6.00
<b>Retirement/Savings</b>	3.72	6.20	1.02	3.80	0.84	4.40
<b>Defined Benefits</b>	2.31	3.90	0.53	2.00	0.67	3.50
<b>Defined Contribution</b>	1.41	2.40	0.48	1.80	0.18	0.90
<b>Legally Required Ben.</b>	3.73	6.20	1.96	7.40	1.68	8.70
<b>Social Security</b>	2.54	4.20	1.25	4.70	0.91	4.70
<b>Medicare</b>	0.68	1.10	0.3	1.10	0.22	1.20
<b>Federal Unemploy.</b>	0.02	-6.00	0.04	0.10	0.04	0.20
<b>State Unemployment</b>	0.14	0.20	0.13	0.50	0.12	0.60
<b>Workers' Comp.</b>	0.34	0.60	0.24	0.90	0.38	2.00

### Part Time Staffing Costs

Consideration for front desk staff who would work non-daytime and weekend hours to monitor use of the facility when full-time staff are not on the job. The city currently contracts custodial needs to a private sector firm. Part-time teaching professionals are paid by the classes that they teach in each pay period. Outdoor court monitors would serve in a customer service capacity and monitor the outdoor court use during peak court use times of the year.

**Table 12**  
**Utility Costs**

Part Time Staffing Plan Cost	Year One Projections	Year Two Projections
<b>Part Time Positions</b>		
Front Desk Staff	\$46,800.00	\$48,204.00
Custodian (contractual)	\$34,819.20	\$35,863.78
Outdoor Court Monitors	\$31,239.00	\$32,176.17
<b>Programming Staff</b>		
Indoor Tennis Teaching Professionals	\$53,125.00	\$54,718.75
Outdoor Teaching Professionals	\$38,250.00	\$39,397.50
<b>Total</b>	<b>\$204,233.20</b>	<b>\$210,360.20</b>

### Utilities

#### Heating/Dehumidification

In determining the utility costs for the tennis center, the costs include the energy, energy demand, and delivery charges. Caution must be used when comparing this cost with operating expenses of other facilities across the country. The cost to air condition 75% more space will be significant.

#### Electricity

The calculations below are based upon an estimated figure of 9 cents per kWh. This projection covers both demand and energy costs. The table below conveys the electricity costs for the facility. When estimating support space electrical requirements, these spaces were assumed to be occupied and supported 15 hours per day. Miscellaneous items include chemical feeders, blow dryers, office equipment, etc.

#### Irrigation, Water, and Sewer

Irrigation, water, and sewer services were not factored into the costing model.

**Table 13**  
**Utility Costs**

Utilities	Year One Projections	Year Two Projections
<b>Category</b>		
HVAC	\$281,527.00	\$287,157.54
Electricity	\$ 77,245.46	\$78,790.37
<b>Total</b>	<b>\$358,772.46</b>	<b>\$365,947.91</b>

## Supplies

Considerations for supplies are important in a new facility. This budget will need to be factored in long before the tennis center is open for use. Many of the supplies are devoted to facility preparation for opening. Supplies that are important to consider will include funds to support marketing the facility, forms to complete agreements for memberships, court time, lessons, rental agreements, and communications with prospective users.

**Table 14**  
**Supply Costs**

Supplies - Outdoor	Year One Projections	Year Two Projections
<b>Category</b>		
Printing	\$1,500.00	\$1,530.00
Postage	\$450.00	\$459.00
Event Supplies	\$2,500.00	\$2,550.00
Custodial	\$2,000.00	\$2,040.00
Uniforms	\$1,500.00	\$1,530.00
Equipment	\$1,200.00	\$1,224.00
<b>Total</b>	<b>\$9,150.00</b>	<b>\$9,333.00</b>
Supplies - Indoor	Year One Projections	Year Two Projections
<b>Category</b>		
Printing	\$4,000.00	\$4,080.00
Postage	\$500.00	\$510.00
Event Supplies	\$1,500.00	\$1,530.00
Custodial	\$4,500.00	\$4,590.00
Uniforms	\$3,000.00	\$3,060.00
Equipment	\$4,500.00	\$4,590.00
Computer Supplies	\$7,500.00	\$7,650.00
<b>Total</b>	<b>\$25,500.00</b>	<b>\$26,010.00</b>

## Services

Employees need training in their profession, proper software packages are necessary for front desk operations and the manager to record facility use, reservations, booking court times, aiding in the calculation of use percentages, keeping accurate membership contact information, and managing the payment of services by the customer.

**Table 15  
Services**

Services	Year One Projections	Year Two Projections
<b>Category</b>		
Professional Dues	\$750.00	\$757.50
Conference and Education	\$1,500.00	\$1,515.00
Credit Card Services	\$19,000.00	\$19,190.00
Club Software Management System \$225 per month	\$2,700.00	
Sales Tax - Pro Shop	\$700.00	\$707.00
Advertising	\$15,000.00	\$15,150.00
<b>Total</b>	<b>\$39,650.00</b>	<b>\$40,046.50</b>

Capitals

Many times, when new construction takes place, FFE is considered a part of the construction costs. That would account for desks, chairs, and office equipment. It is important to identify other items that will be critical to the operations of a tennis facility. This list factors in many of those items that need to be a part of the facility.

Most of these items support one of the key functions of the facility: lessons. Other items support making certain the surfaces are safe for use through proper cleaning and keeping the courts dry after rain.

Capital Asset Replacement is a common cost that is incorporated into a budget to ensure the funding is available for future capital asset needs such as new nets, court separation curtains, light fixtures, and court resurfacing.

**Table 16  
Capital Costs**

Capitals	Year One Projections	Year Two Projections
<b>Category</b>		
Spinfire Ball Machines (6 at \$2200 ea)	\$13,200.00	
Tennis Court Electric Cleaning Machine	\$5,200.00	
Tennis Court Squeegees 6 at \$155 each	\$950.00	
Tennis Court Roll Dries 6 at \$77 each	\$500.00	
Balls	\$6,000.00	
Racquets (for introduction youth classes)	\$8,000.00	
Miscellaneous	\$2,000.00	\$15,000.00
Racquet Stringing Equipment	\$6,100.00	
Computer to support management software	\$2,500.00	
Tennis Teaching Equipment ( 25 Hoppers Miscel Supplies)	\$2,000.00	
Capital Asset Replacement 3% of Revenues	\$27,004.68	\$27,004.68
<b>Total</b>	<b>\$73,454.68</b>	<b>\$42,004.68</b>

## SECTION 7 OPINION OF PROBABLE REVENUE

### Fee Structure

To project revenue at the new Leftwich Tennis Center, it is necessary to establish a fee schedule. There are three general approaches to establishing the fee structure:

1. **Private Fee Structure:** The structure is designed to maximize revenues by charging what the market will support. Programming events and activities need to be structured to enhance positive cashflow, which in turn provides the funds necessary to operate other programs that are not self-sufficient. (NJTL and free programs are examples of costs that need to be recovered.)
2. **Merit Fee Structure:** Break-even in the delivery of programs. This approach has been used by public sector organizations for some time as funding is becoming limited in the operation and development of facilities. User fees are allocated to the operation of the facilities to enhance break-even operations.
3. **Public Fee Structure:** Subsidy pricing historically has been the policy of many community facilities. The deficit is addressed through donations or a tax base, depending on the ownership structure and who is providing the service.

To project revenue, it is necessary to establish fee rates and determine use among the various program areas. The following table estimates the mix of the number of identification cards (memberships) that will be sold annually. The anticipated revenues are 20% higher than the reported revenues generated and reported by TMI. The representative also stated that many of these members are older adults. The increase is also supported by an increase in the cost of membership.

**Table 17  
Potential Player Card  
(Membership) Mix**

Player Card Rates				Year One Projections	Year Two Projections
Category	Card Sales Projected	Current Rates	Recommended Rates		
<b>Resident Rate</b>					
Adult	45	\$120.00	\$145.00	\$6,525.00	\$7,177.50
Senior	125	\$70.00	\$85.00	\$10,625.00	\$11,687.50
Junior	25	\$45.00	\$55.00	\$1,375.00	\$1,512.50
Family	20	\$220.00	\$240.00	\$4,800.00	\$5,280.00
<b>Non-Resident Rate</b>					
Adult	20	\$150.00	\$200.00	\$4,000.00	\$4,400.00
Senior	50	\$82.00	\$100.00	\$5,000.00	\$5,500.00
Junior	10	\$60.00	\$70.00	\$700.00	\$770.00
Family	15	\$275.00	\$300.00	\$4,500.00	\$4,950.00
<b>Indoor Seasonal Resident Rate</b>					
Adult	15	\$100.00	\$120.00	\$1,800.00	\$1,980.00
Senior	40	\$64.00	\$70.00	\$2,800.00	\$3,080.00
Junior	8	\$40.00	\$50.00	\$400.00	\$440.00
Family	6	\$220.00	\$240.00	\$1,440.00	\$1,584.00
<b>Indoor Seasonal Non-Resident Rate</b>					
Adult	10	\$125.00	\$150.00	\$1,500.00	\$1,650.00
Senior	25	\$75.00	\$85.00	\$2,125.00	\$2,337.50
Junior	8	\$54.00	\$75.00	\$600.00	\$660.00
Family	4	\$235.00	\$240.00	\$960.00	\$1,056.00
	426		<b>Total</b>	<b>\$49,150.00</b>	<b>\$54,065.00</b>

Current Player Card income is stated to be \$40,000.

Other Facility Income

The consultant and the Executive Director determined potential income at 40% of the potential capacity for income in the facility. Each of the following categories are calculated at the 40% rate. Each category is separated from the whole of potential program offerings by season (fall, winter, spring). Only the indoor season was factored in the calculations. The outdoor facility was not factored in as the costs of operating the 20 outdoor courts are minimal. Staffing requirements on the outdoor courts will be covered by the cost of the lessons that are conducted on the courts.

The categories Illustrated in Table 18 are considered in the calculations:

**Table 18**  
**Calculations of Income Categories at 40% of Potential**

Open Court Time	
Adult Group Tennis Lessons	
Permanent Court Time	
Youth Group Tennis Lessons	
Women's or Men's Leagues	
Free Court Use NJTL	
U of Memphis Court Use	
High School Use	

Daily Admissions – Open Court Time

Community members who are not purchasing player cards (memberships) will use the facility from time to time. The new facility will attract tennis players who have used the Leftwich Tennis Center in the past or are prompted by curiosity. In these instances, they will use the facility much the same as a golfer will reserve a tee time on the golf course. The projections reflected in Table 19 are conservative. Careful attention is paid to preserving open court time for the daily player.

**Table 19**  
**Potential Daily Open Court Use**

	Total Hours per Week		Total Hours per Week		Total Hours per Week		Total Annual Slots @ 40%	Total Annual Income by Category	% of Use By Category
	for the Fall At 100%	Total Income Per Category	for the Spring At 100%	Total Income Per Category	for the Summer At 100%	Total Income Per Category			
Open Court Time	193	\$ 51,338.00	104	\$ 27,664.00	16	\$ 3,276.80	158.80	\$ 82,278.80	16%

Group/Private Lessons and Clinic Programs

Lesson programs tend to account for 35-40% of all revenues in the facility. Thus, it is critical to employ significantly strong certified professionals and instructors. These staff will be excellent players, have great communication skills, with great personalities who give undying support to the facility. Strong efforts need to be made by staff to commit to a solid overall program to improve and grow tennis. The appendix offers one program structure that could be considered. The USTA offers significant opportunities for professional and instructor continuing education. To retain continued interest among tennis players in the programs

offered, there needs to be new and exciting strategies to help ensure the success of the lesson program and the club.

For the purposes of this study, the indoor and outdoor group lesson program is broken into 3 sessions fall, spring, and summer. Group lessons are typically offered for children as young as 4½ and as old as 70+. Group lessons are typically offered on Saturday mornings, weekday early mornings, evenings, and periodically during the day.

Clinics are offered regularly at times where players express times when they can participate. They are special events held for 1.5 hours at a time and focus on specific skills for specified skill levels and age groups. The success of the clinic is determined by the creativity of the instructor/pro and the focus points of the skill being taught and drilled in the clinic.

Private lessons can be very lucrative and are dependent on the quality, skill, and sales skills of the pro/instructor. Private lesson income has not been calculated in this study. The use and income projections represented in Table 20 are very conservative in the number of participants, cost of the lessons, and the resulting revenues.

This area is difficult to project. The current practice is the lesson participant pays the instructor/pro and the pro then gives the club the assigned court rate. The system is unreliable in terms of calculating the number of lessons taught and the likely revenues generated by the pro and the club. In future operations it is critical to have all fees funneled through front desk operations and all payroll distributed through the city Parks and Neighborhoods Division. It is recommended that all people who work in the club become employees of the city.

**Table 20 Group Lesson and Clinic Income**

	Total Hours per Week		Total Income		Total Hours per Week		Total Income		Total Hours per Week		Total Income		Total Annual Income	% of Use
	for the Fall		for the Spring		for the Summer		for the Summer		for the Summer		for the Summer			
	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category		
Adult Group Tennis Lessons	19	\$ 7,296.00	69	\$ 54,144.00	36	\$ 13,824.00							\$ 75,264.00	5%
Youth Group Tennis Lessons	42	\$ 11,884.00	72	\$ 25,920.00	84	\$ 30,240.00							\$ 68,044.00	8%
													\$ 143,308.00	

Permanent Court Time

As indicated in Section 5, PCT represents indoor courts that are sold to players interested in securing standing court time. There are three seasons. One runs from September to May. The second season is from May through August and the third season is during the summer months. PCT is only available to players who purchase a player card. Older adults purchased many player cards. Significant sales take place during the summer session as players enjoy the opportunity to play indoor in an air-conditioned setting. The revenues represented in Table 21 are conservative numbers. Reliable data was not made available by the current operator.

**Table 20  
Permanent Indoor Court Time**

	Total Hours per Week		Total Income		Total Hours per Week		Total Income		Total Hours per Week		Total Income		Total Annual Income	% of Use
	for the Fall		for the Spring		for the Summer		for the Summer		for the Summer		for the Summer			
	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category		
Permanent Court Time	108	\$ 52,747.20	92	\$ 44,932.80	128	\$ 62,136.32							\$ 159,816.32	14%

Leagues and NJTL

League participation will come from women’s and men’s USTA league play and in-house leagues managed by the facility staff. NJTL programs are free and have been a desired obligation of the city’s indoor clubs. Table 21 reflects the potential income from the leagues and free play to the NJTL program.

**Table 21  
Leagues and NJTL**

	Total Hours per Week		Total Hours per Week		Total Hours per Week		Total Annual Income by Category	% of Use By Category
	for the Fall	Total Income	for the Spring	Total Income	for the Summer	Total Income		
	At 100%	Per Category	At 100%	Per Category	At 100%	Per Category		
Women's or Men's Leagues	168	\$ 82,051.20	108	\$ 52,747.20	108	\$ 52,427.52	\$ 187,225.92	16%
Free Court Use NJTL	28	\$ -	20	0	24	0	\$ -	3%

Schools Rental Income

Table 22 reflects the potential for revenues at 40% of the facility capability. The table takes into consideration the revenue streams from rental income. Currently the revenues are speculative until an agreement with the university is finalized. They will also pay a fee for the use of facilities other than the courts. A placeholder in the spreadsheets is established to account for this income. Rental income from the University has yet to be determined.

Other projected renters will be local high schools that do not have indoor or outdoor tennis court availability. These revenues are speculative as well until the desired income generated from high school use is determined. For now, the estimates represent a placeholder of potential income until concrete data can be determined.

Likely rental income will come from groups such as the USTA, college and high school athletic conferences that wish to host tournaments and other special events. Since the amount of time devoted to these activities is unknown, this income is not factored into the proforma. Like food truck vending discussed earlier, this income will be revenue positive with little or no anticipated cost to the tennis club.

**Table 22  
Rental Income  
Schools and the University of Memphis**

	Total Hours per Week			Percent of Use	Total Hours per Week			Total Annual Income by Category	% of Use By Category
	for the Fall	Total Income	for the Summer		Total Income				
	At 100%	Per Category	At 100%		Per Category				
U of Memphis Court Use	252	\$ 47,880.00	28%	\$ 47,880.00	252	\$ 37,632.00	\$ 133,392.00	31%	
High School Use	0	\$ -	21%	\$ 31,920.00	0	0	\$ 31,920.00	7%	

Seasonal Income – All Programs

Tables 23, 24, and 25 represent Fall Spring and Summer income potential in all categories.

**Table 23**

**Fall Income Potential – All Programs at 40%**

	Total Hours per Week		Percent of Use	Total Income
	for the Fall			
	At 100%	At 40%	Fall	Per Category
Open Court Time	193	77.2	24%	\$ 51,338.00
Adult Private Tennis Lessons	0	0	0%	\$ -
Adult Group Tennis Lessons	19	7.6	2%	\$ 7,296.00
Permanent Court Time	108	43.2	13%	\$ 52,747.20
Youth Private Tennis lessons	0	0	0%	\$ -
Youth Group Tennis Lessons	42	16.8	5%	\$ 11,884.00
Women's or Men's Leagues	168	67.2	21%	\$ 82,051.20
Free Court Use NJTL	28	11.2	3%	\$ -
U of Memphis Court Use	252	100.8	31%	\$ 47,880.00
High School Use	0	0	0%	\$ -
	810	324	100%	\$ 253,196.40

**Table 24  
Spring Income Potential – All Programs at 40%**

	Total Hours per Week		Percent of Use	Total Income
	for the Spring			
	At 100%	At 40%	Spring	Per Category
Open Court Time	104	41.6	11%	\$ 27,664.00
Adult Private Tennis Lessons	0	0	0%	\$ 0
Adult Group Tennis Lessons	69	27.6	8%	\$ 54,144.00
Permanent Court Time	92	36.8	10%	\$ 44,932.80
Youth Private Tennis lessons	0	0	0%	\$ 0
Youth Group Tennis Lessons	72	28.8	8%	\$ 25,920.00
Women's or Men's Leagues	108	43.2	12%	\$ 52,747.20
Free Court Use NJTL	20	8	2%	\$ 0
U of Memphis Court Use	252	100.8	28%	\$ 47,880.00
High School Use	190	76	21%	\$ 31,920.00
	907	362.8	100%	\$ 285,208.00

**Table 25  
Summer Income Potential – All Programs at 40%**

	Total Hours per Week		Percent of Use	Total Income	Total Annual
	for the Summer				
	At 100%	At 40%	Summer	Per Category	Slots @ 40%
Open Court Time	16	40	14%	\$ 3,276.80	158.80
Adult Private Tennis Lessons	0	0	0%	\$ 0	0.00
Adult Group Tennis Lessons	36	14.4	5%	\$ 13,824.00	49.60
Permanent Court Time	128	51.2	17%	\$ 62,136.32	131.20
Youth Private Tennis lessons	0	0	0%	\$ 0	0.00
Youth Group Tennis Lessons	84	33.6	11%	\$ 30,240.00	79.20
Women's or Men's Leagues	108	43.2	15%	\$ 52,427.52	153.60
Free Court Use NJTL	24	9.6	3%	\$ 0	28.80
U of Memphis Court Use	252	100.8	34%	\$ 37,632.00	302.40
High School Use	0	0	0%	\$ 0	76.00
	648	292.8	100%	\$ 199,536.64	979.60

## SECTION 8: OPINION OF FACILITY OPERATIONS

### Proforma Analysis

The following table represents projections of gross operating performance for the facility based upon revenue projections and expense estimates from earlier discussions in this report.

**Table 26**  
**Opinion of Financial Performance**  
**Profit – Loss Summary**

<b>Leftwich Indoor Tennis Center</b>		
<b>Projected PROFIT - (LOSS) SUMMARY</b>		
	Year One Projection	Year Two Projections
<b>Total Income</b>	\$ 893,057.72	\$952,625.23
<b>Total Expenses</b>	\$1,155,145.63	\$1,158,115.97
<b>Total Projected profit (or loss)</b>	<b>(\$262,087.91)</b>	<b>(\$205,490.74)</b>

The Opinion of Financial Performance reflects several calculations that influence the eventual performance of the tennis center. Year 2021 is the first year that an operation would be projected to be available for use. Revenues are equal to the funds that would be generated from memberships, tennis lesson programming, court use through drop in play and permanent court time commitments and special event programming.

Expenses include costs for operating the facility such as labor, commodities, utilities, and capital costs. Operating Cashflow is the difference between the Opinion of Revenues and the Opinion of Expenses.

Recapture Rate is the calculated percentage of that difference. In most cases, more effective operations attempt to recover as close to 100% of the costs to operate the facility as possible. The projected Recapture Rate of the facility in the first year of operations is (-22.7%). That number improves by 4% in the second year. Many factors contribute to that level of performance. For instance, there are unknown data sets that would aid in providing a more positive light on the economic performance of the facility. Administrative adjustments to understand how to accumulate then interpret data will aid in the success of the tennis center.

### Conclusion

There are many wonderful positive influences that will impact the facility operations favorably in the future. There is the lack of nearby tennis competitors; several high schools within a five mile radius of the facility require tennis courts to successfully conduct their season; and, most importantly, a terrific relationship with the University of Memphis will positively affect tennis players who would enjoy the exciting vibe the university relationship presents and when playing in a facility with superb tennis players from around the world. It also helps that this facility will be new. Users like being associated with new opportunities.

Once sound operational practices are implemented, this relationship and new facility offers a terrific opportunity to render a significantly successful tennis operation in Memphis, Tennessee.

The unique relationship between the city and the university will become a centerpiece for an economically feasible competitive, social, recreational tennis operation for many years into the future. A positive relationship demonstrated by the two entities will lend itself the opportunity for many years of prosperity in the facility moving forward.