

Telecom Relay Service (TRS)

Relay Colorado is a free service that provides full telephone access to people who are deaf, hard of hearing, deaf-blind, or speech-disabled.

Relay Colorado allows text-telephone (TTY) users to communicate with regular telephone users through trained relay operators. The operator will dial the requested number and relay the conversation between two callers. The service is available 24 hours a day, 365 days a year, and there are not any restrictions on the number or length of calls. All calls are confidential and records of conversations are not kept.

Other Relay Services

TTY 1-800-659-2656

The TTY (text-telephone) number allows a person who is deaf, hard of hearing, or deaf-blind to use a TTY, and then type a conversation to a relay operator, who then reads the typed conversation to a hearing person. The operator relays the hearing person's spoken words by typing them back to the TTY user. Dialing 7-1-1 also accesses this service.

Voice 1-800-659-3656

The Voice number allows standard telephone users to initiate calls to Relay Colorado. When calling a deaf person using TTY, the relay operator will type the hearing person's spoken words to the TTY user and then read back the typed reply to the hearing caller. Callers may also dial 7-1-1 for this service.

Voice Carry-Over (VCO) 1-800-659-8260

The Voice Carry-Over (VCO) number allows hard-of-hearing users to speak directly to hearing people. When a hearing person speaks, a relay agent serves as "ears" and types everything said to a TTY or VCO phone.

Spanish Relay 1-800-337-3242

TTY users may type in Spanish and the conversations will be relayed in Spanish to the calling party. TTY users may also request Spanish to English or English to Spanish translation through the relay. To make a Spanish relay call, dial the Spanish Relay number above and instruct the relay operator how the call should be translated.

Spanish Translation 1-844-409-2451

This number can be used for Spanish to English or English to Spanish translation.

Speech-to-Speech (STS) 1-877-659-4279

Specially trained relay operators serve as the speech-disabled user's voice and repeat responses to the calling party. The operators are trained to ensure that speech-disabled users are heard and understood. An STS user may repeat a message to ensure that it is relayed correctly.

Telebraille 1-800-659-2656

This number can be used for individuals accessing relay using supplemental Braille equipment.