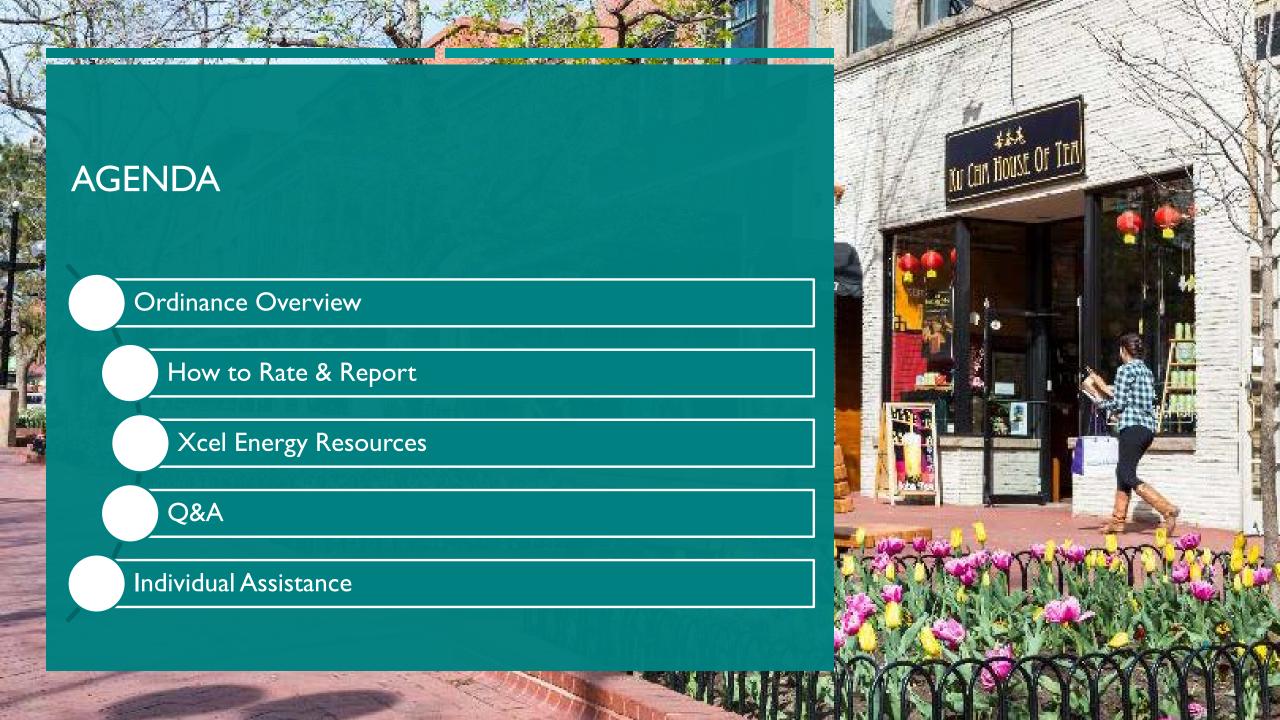




BOULDER BUILDING PERFORMANCE ORDINANCE

RATING AND REPORTING TRAINING

SPRING 2018



OVERVIEW

BUILDING PERFORMANCE ORDINANCE

www.BoulderBuildingPerformance.com

WHAT DO WE HOPE TO ACCOMPLISH?

Objectives

- ✓ Reduce GHG Emissions
- ✓ Improve quality of the commercial building stock
- ✓ Realize cost effective efficiency
- ✓ Increase awareness of building energy performance metrics
- ✓ Drive market transformation
- ✓ **Inform** design of future programs and services

Who Benefits



Community Members



Business Tenants



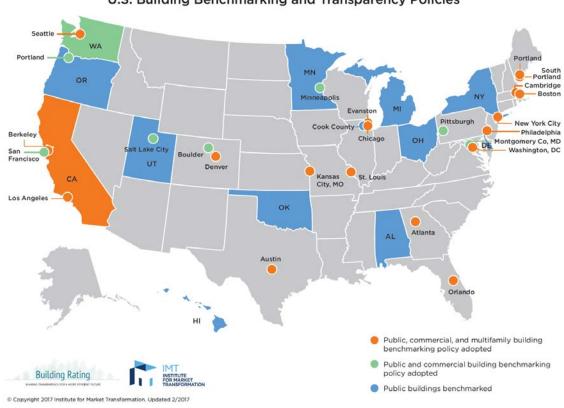
Building Owners



Policymakers

NATIONAL CONTEXT



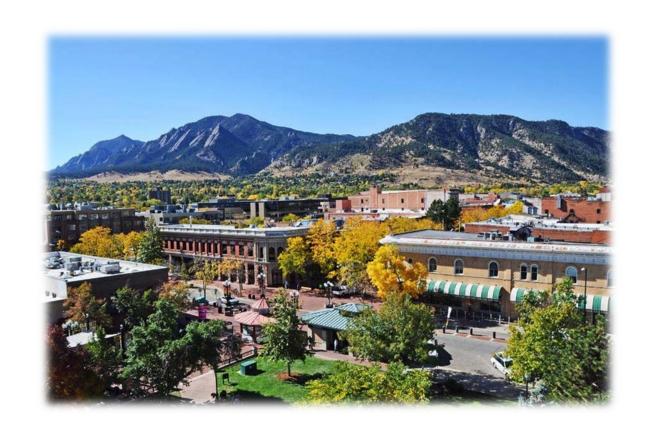


U.S. City Policies: Building Benchmarking, Transparency, and Beyond



ORDINANCE SCOPE

- Adopted Oct. 2015
- Commercial and Industrial (C&I) Buildings
 - Existing \geq 20,000 sf
 - New* ≥ 10,000 sf
 - City-owned \geq 5,000 sf
 - Large Industrial Campuses**



^{*}Any building permitted since the Jan. 2014 energy code update.

^{**}Three or more buildings at least partially used for manufacturing served by a central plant or single utility meter.

REQUIREMENTS*

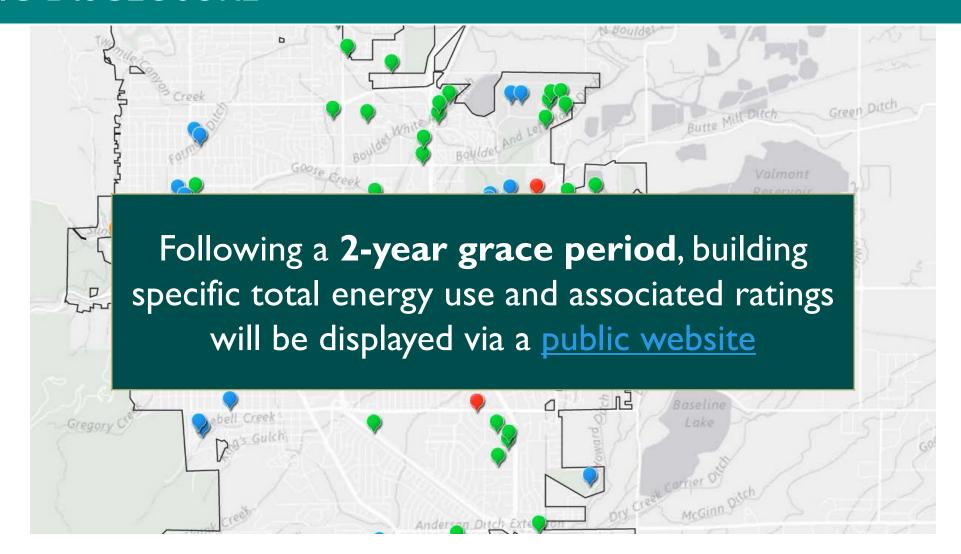
- I. Rate and report energy use annually
 - Publicly disclosed after 2-year grace period
- 2. Energy assessments every 10 years
- 3. Retrocommissioning (RCx) every 10 years
 - Implement cost-effective measures within 2 years
- 4. One-time lighting upgrades

RATING AND REPORTING

- Annually report Jan I- Dec 31 wholebuilding energy data
 - All electricity and natural gas (even if tenants pay own bills)
- ENERGY STAR® Portfolio Manager (ESPM)
- Xcel Energy offers <u>automatic data upload</u>
 - Manually upload third party natural gas



PUBLIC DISCLOSURE



EFFICIENCY REQUIREMENTS

- Energy Assessments
- Retrocommissioning (RCx)
 - Measure Implementation
- Lighting Upgrades

BOULDER BUILDING PERFORMANCE EFFICIENCY REQUIREMENTS

Filed Under: City of Boulder Published: 5 months ago Last edited: 18 days ago 784 page views



EFFICIENCY REQUIREMENTS

The Building Performance Ordinance requires each affected commercial and industrial building owner to implement efficiency actions over a phased timeline. These actions are:

- 1. Perform Energy Assessments Every 10 Years;
- 2. Implement One-time Lighting Upgrades;
- 3. Perform Retrocommissioning (RCx) Every 10 Years;
- 4. Implement Cost Effective RCx Measures.

Timeline

ENERGY ASSESSMENTS

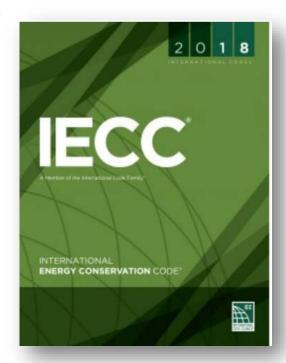
- Must be conducted within 3 years of your first R&R deadline, and every 10 years after
- ASHRAE*-equivalent <u>energy assessments</u>
 - Buildings < 50,000 sf: ASHRAE Level I
 - Buildings ≥ 50,000 sf: ASHRAE Level II
- Owners must use a <u>Qualified Service Provider</u>

RETROCOMMISSIONING (RCX)

- Must be conducted within 5 years of your first R&R deadline and every 10 years after
 - Required scope is outlined in the <u>City Manager Rules</u> and <u>How-to Guide</u>
 - Owners must use a **Qualified Service Provider**
- Must implement measures with a payback period of ≤ 2 years within two years of study

LIGHTING UPGRADES

- One-time lighting upgrades within 5 years of your first R&R deadline
- Must meet current <u>IECC*</u>
 - Codes are updated every 3 years
 - Current code is 2018
- Only <u>specific sections</u> are required:
 - Interior/exterior lighting power
 - Interior/exterior timer switch/on-off controls
 - Occupancy sensors



SERVICE PROVIDERS

- Energy Assessments and Retrocommissioning
 - Must use a qualified service provider
 - Qualified providers are listed on the <u>program</u> <u>website</u>
 - Lighting contractors do not have to be on the list
- Service Providers
 - Must complete the online training
 - Must meet minimum qualifications



COMPLIANCE SCHEDULE

Start Year

Buildings ≥ 50,000 sf

New Buildings ≥ 10,000 sf

City Buildings ≥ 5,000 sf

Large Industrial Campuses

2018 Buildings ≥ **30,000** sf

2020 Buildings \ge 20,000 sf

Rating and Reporting



3 yrs

Energy Assessments



2 yrs

Lighting and RCx



2 yrs

Implement cost effective RCx Measures

DEADLINES*

Ordinance Requirement	City Buildings ≥ 5,000 sf	Existing Buildings ≥ 50,000 sf New Buildings ≥ 10,000 sf	Existing Buildings ≥ 30,000 sf	Existing Buildings ≥ 20,000 sf
Rating & Reporting	2016	2016	2018	2020
Public Disclosure	2019	2019	2021	2023
Energy Assessments	2019	2019	2021	2023
Lighting Upgrades	2021	2021	2023	2025
Retrocommissioning	2021	2021	2023	2025
Implement Cost Effective RCx Measures	2023	2023	2025	2027

EXEMPTIONS

All Requirements

Unconditioned and unlit buildings Financial hardship

Rating and Reporting

Less than one year of energy use data

Public Disclosure

Building information includes trade secrets, privileged or confidential commercial information

Energy Assessment

Building received equivalent energy assessment within 10 years of first requirement AND implemented cost-effective actions (payback \leq 5 years)

EXEMPTIONS CONT.

Efficiency Requirements

- I. ENERGY STAR certified
- 2. LEED Existing Buildings: Operation & Maintenance (EBOM)
 Certified
- 3. Building has demonstrated pattern of significant and consistent improvements and can provide all of the following:
 - Records for past 3 years of energy use or emissions
 - Narrative covering how reductions have been achieved and proof of implementation
 - Proof of high efficiency compared to other similar buildings or to your baseline EUI

ENFORCEMENT

For owners

• Fines of \$0.0025 per square foot per day (up to \$1,000 per day) of non-compliance.

For tenants

- Required to respond to building owner request for information within 30 days of a request.
- Failure to do so will result in similar fines.



RESOURCES

- Webpage
 - www.BoulderBuildingPerformance.com
 - Rules, requirements, deadlines
 - List of current affected buildings
 - Service provider resources
 - Rebates and trainings
 - Compliance map
 - Tools and guidance

- How-to Guides
 - Step-by-step guidance
 - Examples and definitions
 - Templates
- BPO Help Desk
 - <u>BPOHelpdesk@bouldercolorado.gov</u>
 - (844) 811-8785

HOW TO RATE & REPORT

USING ENERGY STAR PORTFOLIO MANAGER

WHAT IS ENERGY STAR PORTFOLIO MANAGER?

EPA created ENERGY STAR Portfolio Manager®, a free online tool you can use to measure and track energy and water consumption, as well as greenhouse gas emissions.



It is used to benchmark the performance of one building or a whole portfolio of buildings, compared to a national dataset and to itself year over year.



ENERGY STAR SCORE

Property Types Eligible to Receive a 1-100 Energy Star Score			
Bank Branch	 Non-Refrigerated Warehouse 		
Barracks	• Office		
 Courthouse 	 Refrigerated Warehouse 		
Data Center	Residence Hall/Dormitory		
Distribution Center	Retail Store		
Financial Office	 Senior Care Community 		
• Hospital	 Supermarket/Grocery Store 		
Hotel	Wastewater Treatment Plant		
K-I2 School	Wholesale Club/Supercenter		
Medical Office	Worship Facility		
Multifamily Housing			

Property Types Not Eligible for an Energy Star Score

- Mixed Use Properties
- Restaurants
- Industrial/Manufacturing
- Other
- Entertainment/Public Assembly
- Technology/Science
- Etc.

GETTING STARTED - RESOURCES

- R&R Checklist
- How-To Guide
- Training Slides
- Help Desk

Resources

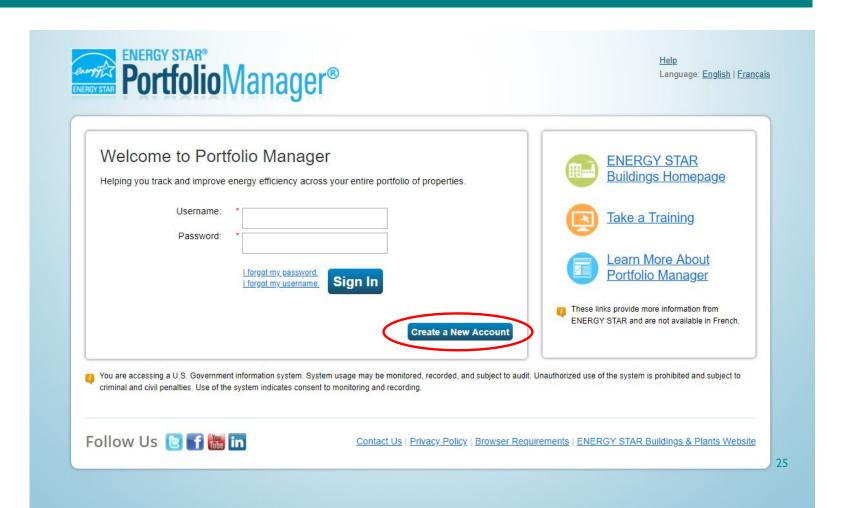
Help Desk - The city has hired Overlay Consulting to provide Help Desk services to building owners rating and reporting their building energy data for compliance with the Building Performance Ordinance. Help Desk services include assistance using Portfolio Manager, connecting with Xcel Energy's automatic data upload, and applying for exemptions or deadline extensions. Contact the Help Desk 8am-5pm MDT at BPOHelpdesk@bouldercolorado.gov or (844) 811-8785.

- Compliance Checklist 🔑 A list of the Rating & Reporting compliance steps.
- How-to Guide Provides detailed instructions for Rating & Reporting energy data through ENERGY STAR Portfolio Manager.
- <u>Training Slides</u> The city hosted trainings on how to use ENERGY STAR Portfolio Manager to complete Rating & Reporting and the slides are available for reference.
- ENERGY STAR Portfolio Manager EPA's free online tool for Rating & Reporting whole-building energy
 use. The ENERGY STAR webpage features guidance and trainings on using the tool.
- ENERGY STAR Energy Tracking Tool Manufacturing buildings may choose to comply with Rating & Reporting using this tool. Contact the Program Administrator for more information.
- <u>Using the Energy Tracking Tool</u> Instructions for manufacturing buildings to use the Energy Tracking Tool for Rating & Reporting compliance.
- Xcel Energy Benchmarking Portal Automatically uploads whole-building energy data directly into ENERGY STAR Portfolio Manager (for energy supplied by Xcel Energy).
- <u>Deadline Extension Request</u> Deadline extensions may be available. Submit the request online for review.
- <u>Exemption Request</u> Rating and Reporting exemptions may be available if a building is unconditioned and unlit; has operated less than a year based on the Certificate of Occupancy; or has proof of financial hardship.

GETTING STARTED

Step I:

Create an Account in Energy
Star Portfolio Manager

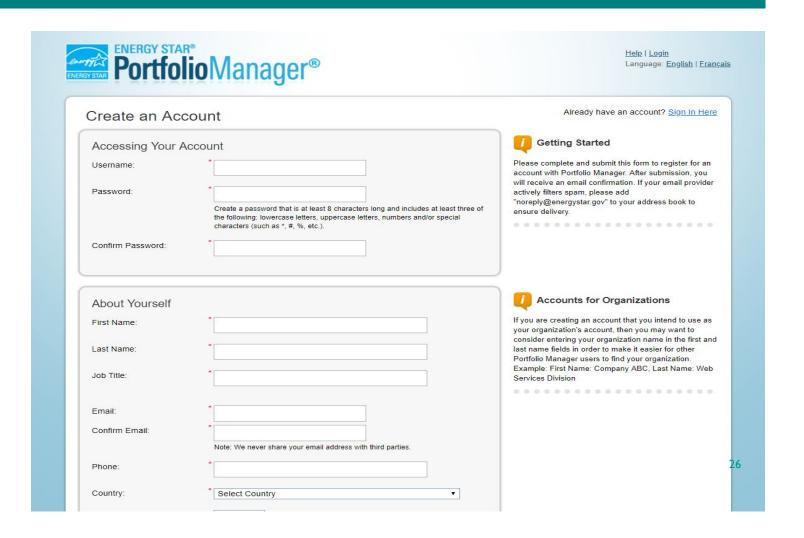


GETTING STARTED

Step I:

Create an Account in Energy
Star Portfolio Manager

- Create password
- Fill in some basic information about yourself, company, or business

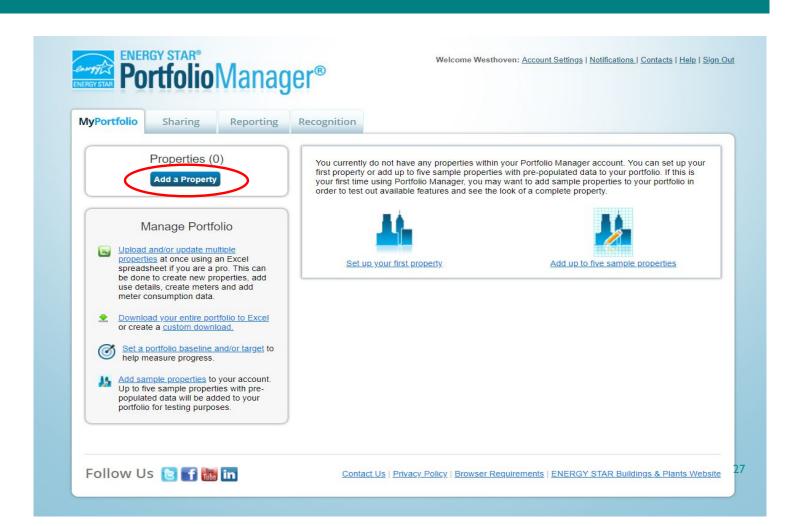


ADD YOUR PROPERTY

Step 2:

Add Your Property

- Activate your Portfolio
 Manager account and log in
- From the home screen, select "Add a Property"

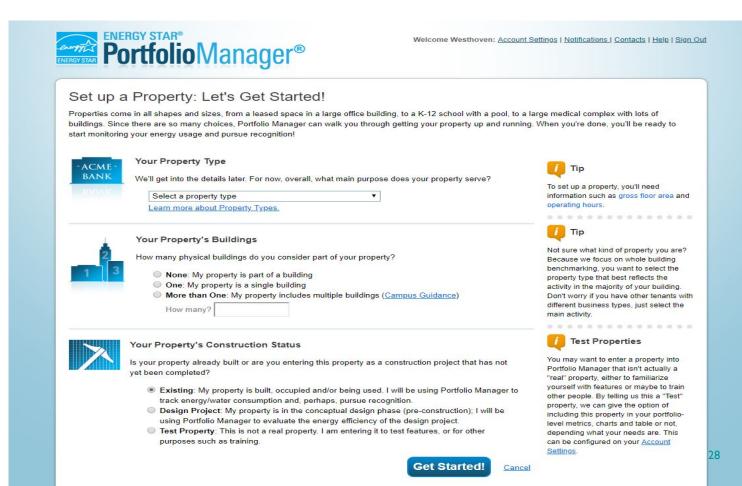


ADD YOUR PROPERTY

Step 2:

Add Your Property

- Select your Property Type
- Number of Buildings
- Construction Status

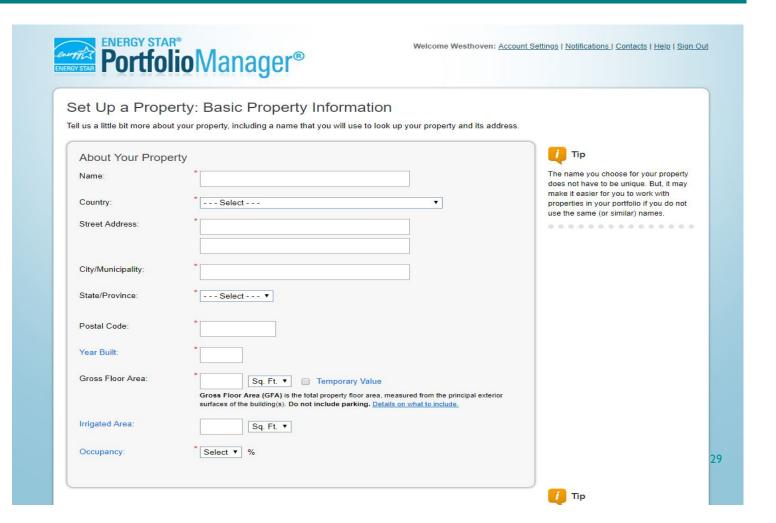


SETTING UP YOUR PROPERTY

Step 3:

Setting Up Your Property

- Address
- Year Built
- Gross Floor Area
- Occupancy



SETTING UP YOUR PROPERTY - GROSS FLOOR AREA

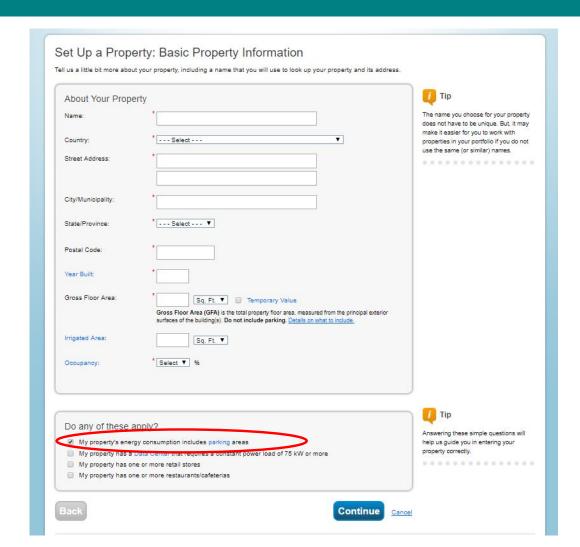
Include in GFA	Don't Include in GFA
• Lobbies	Exterior Spaces
Tenant Areas	Balconies
Storage Rooms	• Patios
Common Areas	Exterior Loading Docks
Laundry Rooms	• Driveways
Meeting Rooms	Crawl Spaces
Elevator Shafts	Covered Walkways
Stairwells	Parking
Restrooms	Outdoor Courts (Tennis, Basketball, etc.)
Mechanical Equipment Areas	Interstitial Plenum Space Between Floors
Basements	
Atriums (only count the base level)	

SETTING UP YOUR PROPERTY – PARKING

Step 3:

How to Account for Parking

- The ENERGY STAR tool is intended to assess the efficiency of the building, not its parking lot.
- If its sub-metered, then parking may be excluded.
- If its not sub-metered, the parking square footage should be included as a separate use type

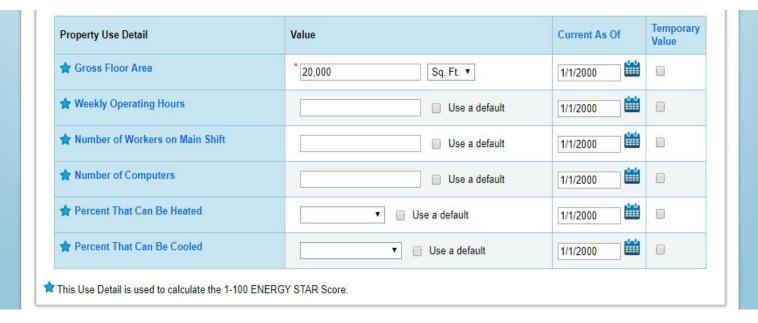


SETTING UP YOUR PROPERTY

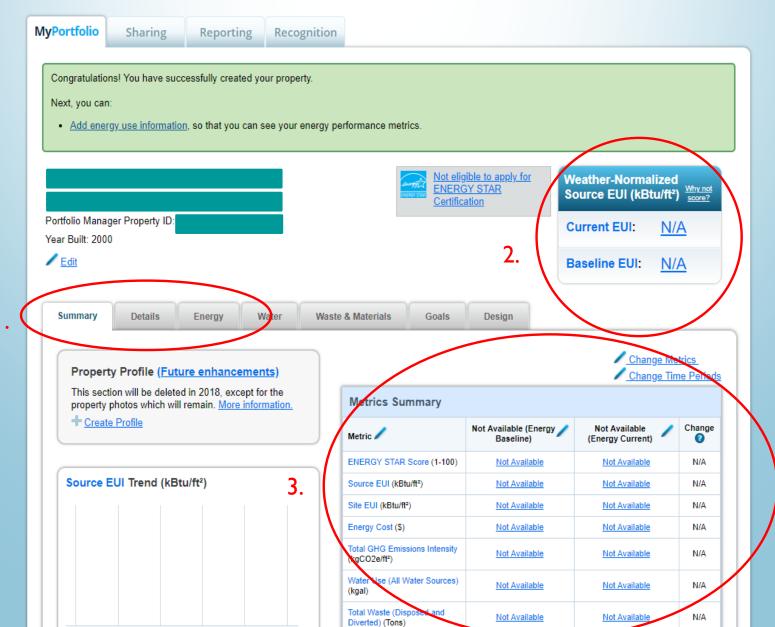
Step 4:

Adding Property Use Details

- You will asked specific questions regarding gross floor area, weekly operating hours, number of workers on the main shift, etc.
- Data collection worksheets for tenants





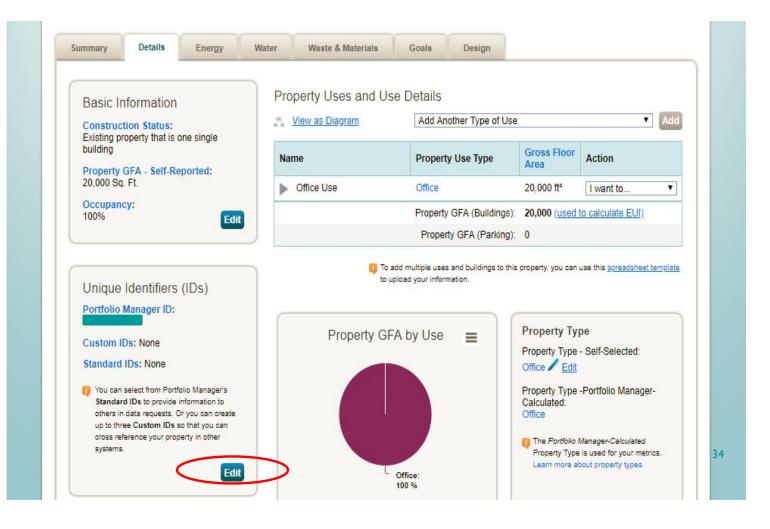


SETTING UP YOUR PROPERTY – ADDING THE REPORTING ID

Step 5:

Adding Your Building's Reporting ID

- Within the "Details" tab, go to the "Unique Identifiers (IDs)" box and select "Edit".
- Under "Standard IDs" select "Boulder Energy Reporting ID", enter your five digit ID and click "Save".

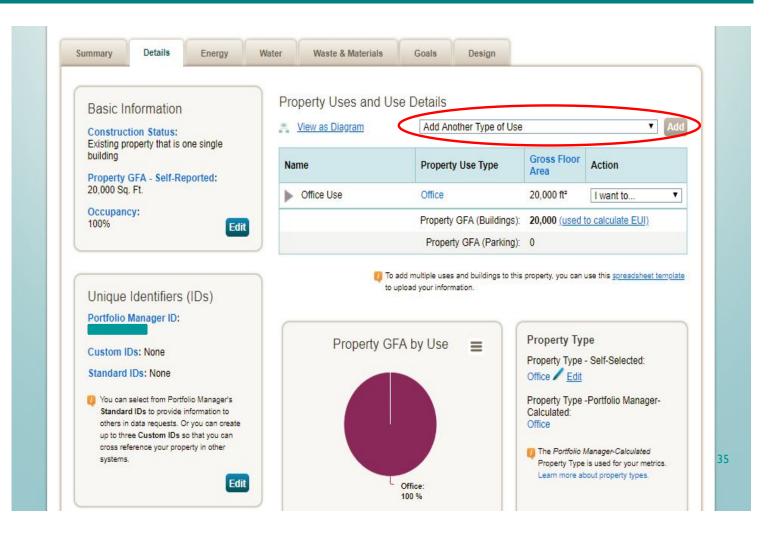


SETTING UP YOUR PROPERTY – ADDING ADDITIONAL USE TYPES

Step 6 (Case Specific):

Adding Additional Use Types

 In the "Details" tab you can add additional use types or edit your existing use type details

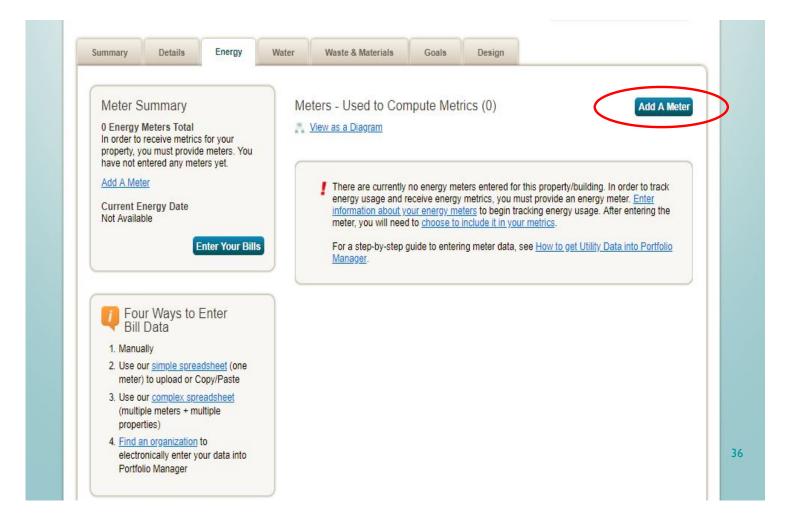


CREATING METERS & ENTERING WHOLE BUILDING ENERGY DATA

Step 7:

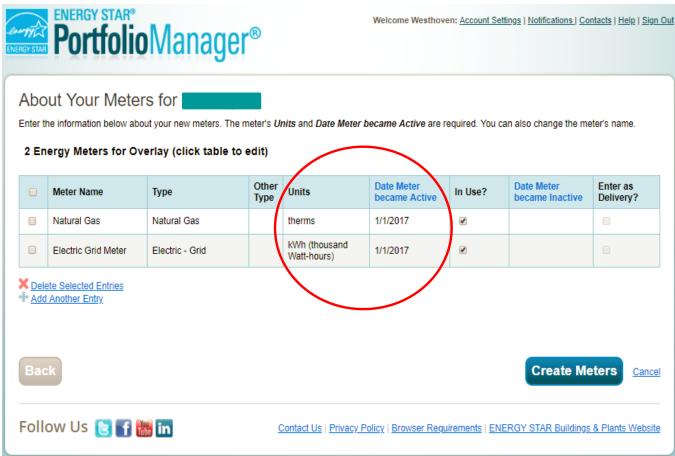
Creating Energy Meters

 In the "Energy" tab you will need to create the building's energy meters



CREATING METERS & ENTERING WHOLE BUILDING ENERGY DATA





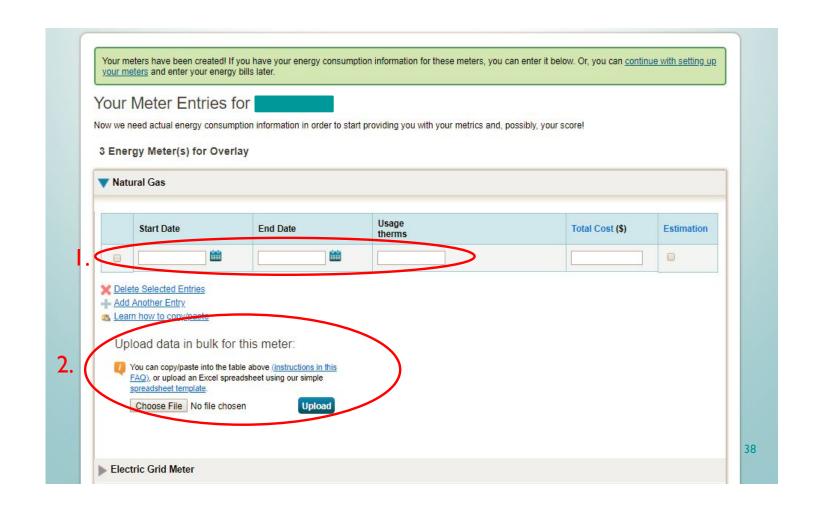
CREATING METERS & ENTERING WHOLE BUILDING ENERGY DATA

Step 8:

Adding Energy Data

Three ways to enter energy data for your property or portfolio:

- I. Manually
- Portfolio Manager ExcelSpread Sheet Templates
- 3. Xcel Energy Auto Upload



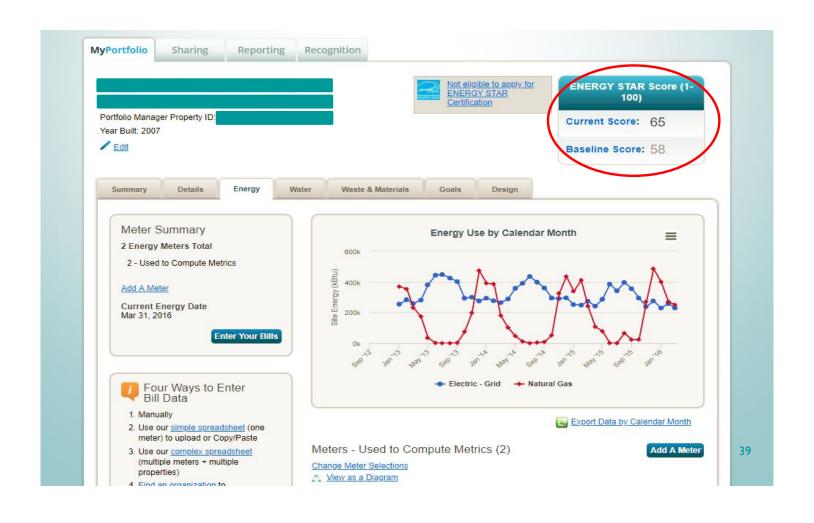
CREATING METERS & ENTERING WHOLE BUILDING ENERGY DATA

Step 8:

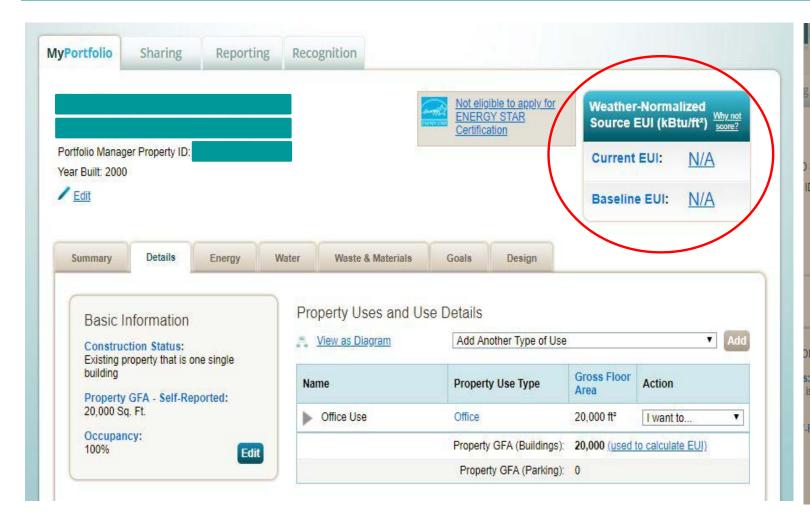
Adding Energy Data

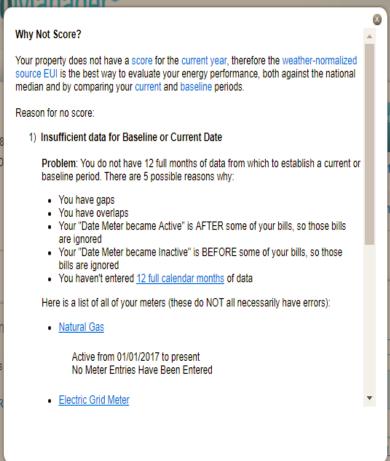
Three ways to enter energy data for your property or portfolio:

- I. Manually
- Portfolio Manager Excel Spread Sheet Templates
- 3. Xcel Energy Auto Upload



WHAT IF YOU DON'T SEE AN ENERGY STAR SCORE OR EUL





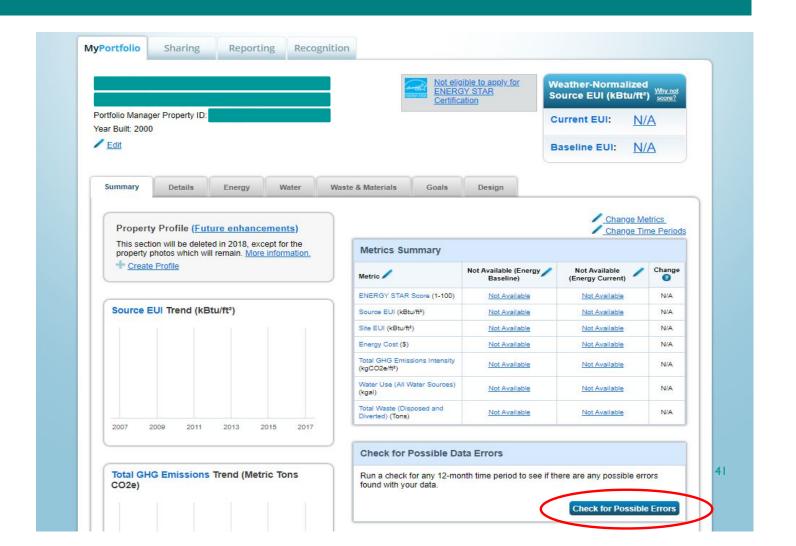
Property GFA (Parking): 0

DATA QUALITY CHECKER

Step 9:

Run the Data Quality Checker

- This is a built-in tool in Portfolio Manager that runs a set of basic data checks to identify potential data entry errors.
- Common alerts include temporary values, default values, less than 12 months of data, etc.

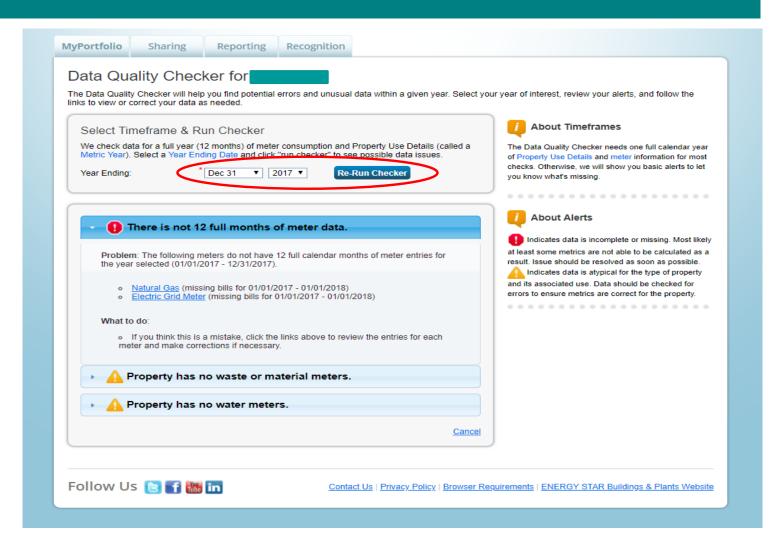


DATA QUALITY CHECKER

Step 9:

Run the Data Quality Checker

- Set the "Year Ending" to "December 31, 2017" and click "Run Checker"
- This will pull up alerts for data that is incomplete or missing as well as how to correct the issue

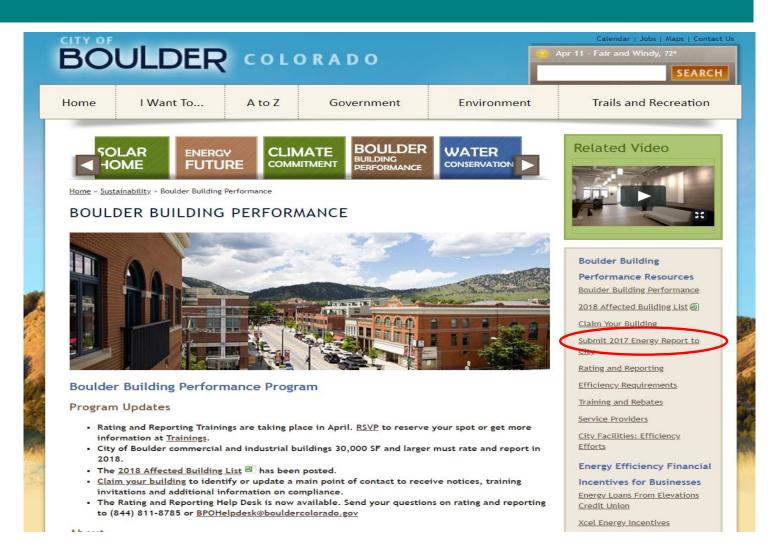


SUBMITTING YOUR DATA TO THE CITY

Step 10:

Submit you Energy Report

 To comply with the Building Performance Ordinance you must manually submit your energy report to the city through Portfolio
 Manager every year



SUBMITTING YOUR DATA TO THE CITY

Step 10:

Submit you Energy Report

- After generating a response preview,
 you will need to send the response
- You will then be asked to
 electronically sign your report by
 entering your Portfolio Manager
 login information and clicking "E-Sign
 Response." You have signed
 successfully when you see a green
 alert with a checkmark
- Click "Send Data"



☑ I hereby certify that I am releasing data about my properties, or on behalf of someone else, to Kimberlee Rankin with City of Boulder.



E-Sign your Data Response



HELP DESK INFORMATION

- Hours of Operation: Monday Friday 8am-5pm
- Phone Number: 844-811-8785
- Email: BPOHelpdesk@bouldercolorado.gov
- Website: boulderbuildingperformance.com

XCEL ENERGY RESOURCES

BENCHMARKING PORTAL

THANK YOU!

QUESTIONS?



www.BoulderBuildingPerformance.com BPOHelpdesk@bouldercolorado.gov 844-811-8785

REFERENCE SLIDES

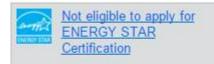
REQUIREMENTS: LARGE INDUSTRIAL CAMPUSES

- Annually
 - Report aggregate energy data
 - Publicly disclosed after 2 years
- One Time
 - Lighting Upgrades
- Every 10 years
 - Level II Energy Assessments
 - Implement measures with payback < I year</p>

EXEMPTION EXAMPLES

My 60,000 sf building received an Xcel energy assessment in 2015. Can that replace my energy assessment requirement?

- No. This building is required to conduct an ASHRAE Level II-equivalent energy assessment because of it's size (50,000 sf and up). Xcel's assessment does not meet this equivalency.
- However, after you complete your 2016 rating and reporting, if you can show that implementing the measures Xcel found in its energy assessment can achieve a 15% reduction in your energy-use intensity by the 2019 energy assessment deadline, you could be exempt.



Weather-Normalized Source EUI (kBtu/ft²) Why not score?

Current EUI: 61.5
(27.7% lower than median.)

Baseline EUI: 5 (37.1% lower than median.)

53.5

EXAMPLE 2

My building recently underwent a renovation/lighting upgrade – do I still need to comply?

- You are still required to rate and report.
- However, you may be exempt from the other requirements. After completing your rating and reporting:
 - Are you eligible for ENERGY STAR Certification? That would exempt you from all efficiency requirements
 - Is your EUI in the top 25% of similar buildings? That could exempt you from all efficiency requirements
 - Does the current lighting in the building comply with IECC 2015 requirements? If so, you can submit proof of this to satisfy the lighting requirement. However, you would still be subject to all other requirements.

EXAMPLE 3

I am eligible for ENERGY STAR certification from my recent rating and reporting submission. Now what?

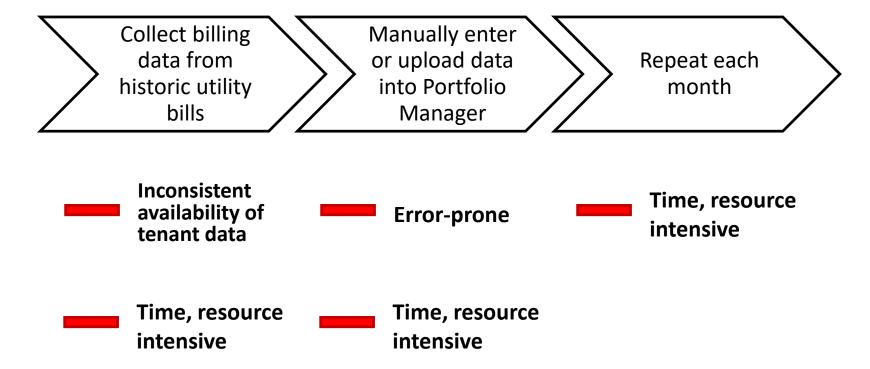
- You are required to continue rating and reporting. However, if you complete the certification process you can submit an exemption request from all efficiency requirements.
- You must maintain the certification to maintain the exemption. If your score falls below the certified range (below 75) at your next R&R submission, you must get a (free) Level I energy assessment from PACE and have that year to bring the score back up. If your score has not achieved the certified range at the next R&R submission, the exemption will no longer be valid and you must comply with all future efficiency requirements.



Energy Benchmarking Services

Q2 2018

How it's worked in the past:





Xcel Energy Solution Overview

• Free, easy access tool for whole-building energy consumption data



Start Date	End Date	Usage kWh (thousand Watt-hours)
5/1/2015	5/31/2015	856,876.35
6/1/2015	6/30/2015	956,597.6
7/1/2015	7/31/2015	857,553.29
8/1/2015	8/31/2015	918,058.89



- Initial Upload = **36 months** of history
- Ongoing Upload = every month thereafter



New Process Walkthrough



Steps 1 – 3 are in Energy Star Portfolio Manager

https://portfoliomanager.energystar.gov/pm/

- Step 1:
 - Create an account in Portfolio Manager
- Step 2:
 - Create a property in Portfolio Manager
- Step 3:
 - Create Meters in Portfolio Manager



Account Setup

Account Connection

Connect Properties Building Owner Verification

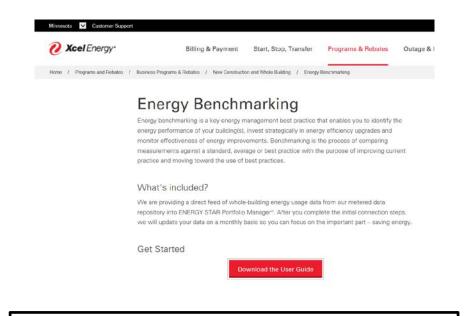
Tenant Identification

Data Privacy

Auto-Upload

Ongoing Upload

Download the user guide



www.xcelenergy.com/energybenchmarking





Account Connection

Connect Properties Building Owner Verification

Tenant Identification

Data Privacy

Auto-Upload

Ongoing Upload

Create an Account in the Xcel Energy Portal

we will update your data on a monthly basis so you can focus on the important part – saving energy.

Get Started

Download the User Guide

- Set up an account with ENERGY STAR Portfolio Manager® along with the properties that you'd like to benchmark.
- 2. Once you have that set up, log in to the Xcel Energy Benchmarking Portal to establish the energy data connection.
- 3. Log back into ENERGY STAR Portfolio Manager® and connect your account with Xcel Energy.

What next?

With your benchmarking data, you can identify energy efficiency opportunities. Here are a few resources to help make targeted improvements.



Create an Account in the Xcel Energy Portal

Connecting to our Energy Benchmarking service

Step 4 Set up an account in the Xcel Energy Benchmarking portal

Xcel Energy Benchmarking portal: https://xcelenergy.force.com/benchmarking

Click on Sign Up. •



Enter your information.



Once you have clicked Submit, you will receive an email from **noreply@benchmarking.com** indicating you need to log in and change your password.

3. Click on the e-mail link you received from Xcel Energy and log in to the portal.





Connect your Portfolio Manager Account with Xcel Energy's

Step 5 Back in Portfolio Manager, connect your account with Xcel Energy

In Portfolio Manager, click on Contacts.



2. Click on Add Contact.



Under contact username, type: XCELENERGY WEBSERVICES and click on Search.



When the contact shows up, click on Connect.





Connect your Portfolio Manager Account with Xcel Energy's

5. Type in your log-in email you set up for the Xvel Energy Portal Usersame" neveser@gmail.com Xcel Energy Benchmarking portal. •-Koli Grangi Portal Usamano; 1 - 100 Characters Teams of Use: (You must use the same email address used By connecting with Xxel Energy, you agree to: 1) not disclose whole building energy use data except for the purposes of to create your account in Step 4, on page 6 building benchmarking, identifying energy efficiency projects, and energy of this user guide.) Then agree to Terms of Use 2) take appropriate administrative, technical, and physical safeguants to protect the whole building data from any unauthorized use or disclosure to protect the data from unauthorized access, destruction, use, modification, by checking the box. 3) only use the whole building energy use data for the purposes of building sent-hearing, identifying energy efficiency projects, energy management and complying with laws or ordinances: 4) not alternot to determine an individual utility customer's energy use from the whole building energy use daily and not in use the information in 5) not use the whole building energy use data for a secondary commercial [2] I agree to my provider's (2016 Energy) Terms of

6. Click on Send Connection Request.

Send Connection Request

- Xcel Energy will notify you via email when your account connection request has been received and connected. Allow 30 minutes.
- 8. When the email arrives, log back in to your Portfolio Manager account.

Back to contents



Connect your Portfolio Manager Account with Xcel Energy's

From: No Reply Benchmarking < noreplybenchmarking@xcelenergy.com >

Date: January 18, 2017 at 10:00:02 AM CST
To: "drew@ewb-mn.org" <drew@ewb-mn.org>

Subject: Account connected!

Congratulations! You've successfully connected with Xcel Energy's Web Services Account in Portfolio Manager®, which means you're one step closer to receiving an automated feed of whole-building energy data for all of your properties.

What's next?

- 1) If you're not already logged in to your Portfolio Manager account, go ahead and log back in: http://portfoliomanager.energystar.gov/
- 2) In Portfolio Manager®, share the properties and associated electricity and/or natural gas meters with us
- 3) Wait for notification from us to complete your initial setup

You can also see details of your progress throughout the initial connection phase in Xcel Energy's Benchmarking Portal at this link: https://xcelenergy.force.com/benchmarking/0010B00001oQuiE

Stuck? Shoot us an email at benchmarking@xcelenergy.com



Share your properties and meters with Xcel Energy

Step 6 .

Give full access to property information as well as all Xcel Energy delivered fuel meters**
 If you do not share with full access, Xcel Energy will not be able to update your property.



Make a selection regarding "Share forward."
 (This gives Xcel Energy permission to share the property with others). If you're participating in an Xcel Energy program or plan to at some point in the future, this may be beneficial, but is not required.

10. Click on Apply Selections and Authorize Exchange.

Apply Selections and Authorize Exchange

11. Scroll down, and click on Share Property(ies).

Share Property(ies)

12. Verify Sharing Requests have been sent.

Your sharing notifications will automatically appear in the Sharing Notifications section of the Sharing Tab under your Portfolio Manager account.



Xcel Energy retrieves connection requests.

When Xcel Energy has retrieved the share requests, they will be automatically accepted and an email will be sent to you. **Allow 30 minutes.** If your requests were declined for any reason, go back to Step 6 and ensure that the appropriate permission levels have been set for both the Property and Meters.

Back to contents



Xcel Energy Verifies your Relationship with the Property Owner ______

Step 7 Back in Portfolio Manager, connect your account with Xcel Energy

We require that if anyone other than the building owner is requesting data on the building owner's behalf, that requester needs to obtain authorization from the building owner before proceeding. If you are the building owner, this step will not require any action from you. If you are not, this authorization can be completed using the customer energy usage data release forms found at the following link: xcelenergy.com/DataConsent

Use the following instructions when completing the consent form:

- Specify your (the third party's) contact information, including identifying a contact person who the customer may contact with questions related to the data release request.
- Describe the purpose(s) of the proposed use of customer energy usage data. Be sure to include Energy Benchmarking in your description of the purpose.
- 3) Provide the consent form to the customer of record and have the customer enter their account number, service address and name in the customer section of the consent form, and sign and date the form.
- 4) Submit the completed release request consent form to Xcel Energy, by sending an email to datarequest@xcelenergy.com and copying benchmarking@xcelenergy.com. Invalid or incomplete forms will be returned, and their request for information release will not be honored.



Xcel Energy identifies the tenants in your building and maps them to the meters you created in Portfolio Manager

Step 8 Xcel Energy will compile your tenant list

This may take up to five business days, depending on the complexity of the building. We will send you an e-mail if we get stuck. No action is required of you at this stage.



Step 9 Tenant to meter matching

We will make an initial attempt to match tenants to the meters you shared in Step 3. If we have any questions, we'll reach out to you.

The system will analyze the configuration to see if individual customer consent forms are required. At this point, you will receive an email from us indicating one of the following:

a. Individual tenant consent is required (Step 10)

b. Consumption data was successfully published to your Portfolio Manager account (Step 11)

If you need to adjust the tenant list for any reason, create a task for Xcel Energy within the Benchmarking Portal.

 Scroll down to open activities and click on New Task



b. Fill out the form, click on Send.

We will contact you if we have any additional questions.

Back to contents



Step 10 Work through consent process

Note that if you chose option 1 when setting up your meters, this step may not apply to you. Depending on the number of tenants in your building, you may require consent from individual tenants.

- Receive notification from Xcel Energy telling you that consent forms are required from one or more tenants.
 - Click on the link embedded in the notification email to download a copy of the customer consent form.
 - Complete the consent form with the required tenants according to the directions in Step 7.
 - Email consent form to benchmarking@xcelenergy.com
- 2. Xcel Energy will validate the consent form and notify you if more information is needed.



Account Setup Connect Properties Suilding Owner Verification Data Privacy Auto-Upload Upload

n: No	CUSTOMER CONSENT FORM	CEUD
drew(PAGE 2 MI MN ND NN	VI SD IX VVI
ct: T	(1) REQUESTOR INFORMATION:	
he	Requesting entity name:	, we'll need
ake	Contact person:	
ain	Physical & mailing address:	
fi	Phone: Fax:	
<u>:el</u>	Email:	
iin <u>vw</u>	CONSENT TO RELEASE CUSTOMER ENERGY USAGE DATA	
ch iti	(2) We – the entity identified above – have asked you to authorize Xcel Energy to disclose your Customer Energy Usage Data to u that we may:	us so onsent
SS	Provide you with products or services you requested Offer you products/services that may interest yo	ou .
is 1	Determine your eligibility for an energy program Analyze your data	<u>i</u> and expla
<u> </u>	Other (specify):	
p.		



Account Setup Account Connection Connect Properties Suilding Owner Verification Data Privacy Auto-Upload Upload

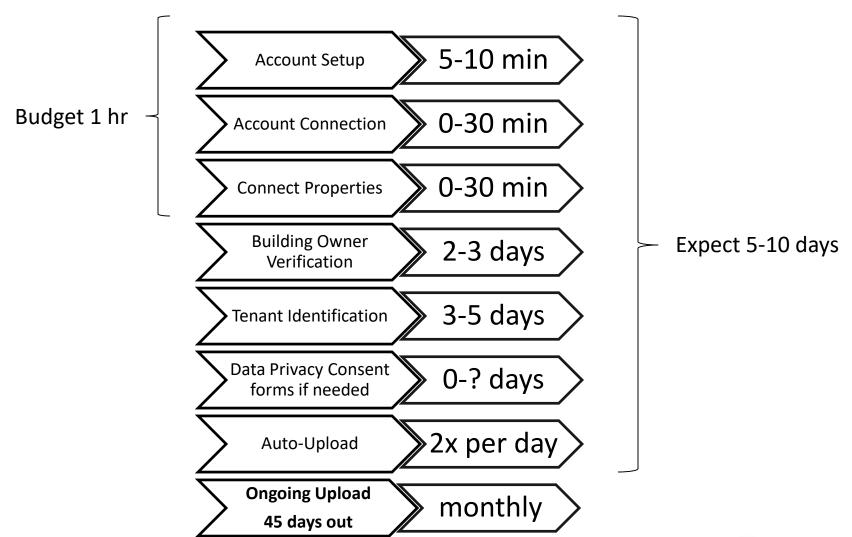
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		(A	Campus of Multiple Buildings	L	Natural Gas Common 25158945	Natural Gas		11/30/201	6	Yes		



going Data Transfer	
From: No Reply Benchmarking < <u>noreplybenchmarking@xcelenergy.com</u> > Date: June 7, 2016 at 2:24:36 AM CDT	s
To: "quirk.drew@gmail.com" <quirk.drew@gmail.com></quirk.drew@gmail.com>	
Subject: We've added new data for Buckley Housing in Portfolio Manager®!	S
We just finished adding new energy data for Buckley Housing. Log in to Portfolio Manager® to see your updated metrics.	
If you're ready to take the next step in saving energy and money, take a look at the programs available to you through Xcel Energy. Follow this <u>link</u> or contact your Account Manager or call a representative from the Business Solutions Center at 1-800-481-4700.	S
	S
As always, you're able to check in on the status of your connection and property setup in Xcel Energy's Benchmarking Portal at this link: https://xcelenergy.force.com/benchmarking/a52U0000000XZb8	
Other questions? Shoot us an email at benchmarking@xcelenergy.com	S
Thanks,	S
Xcel Energy	s



Setup Process Recap





Current System Limitations

- Xcel Energy delivered fuels only (although Portfolio Manager can be used for others)
- Only energy data (kWh, therms) at this time
- Only actual consumption (not solar production) at this time

• Have you changed natural gas providers?

- From a Transport provider to Xcel Energy: Have monthly natural gas data automatically uploaded to your account from Xcel Energy (Recommended). xcelenergy.com/energybenchmarking
- From Xcel Energy to a Transport provider: You must now manually add your natural gas data to your Portfolio Manager account. Xcel Energy's auto-upload feature will no longer work for your natural gas data.



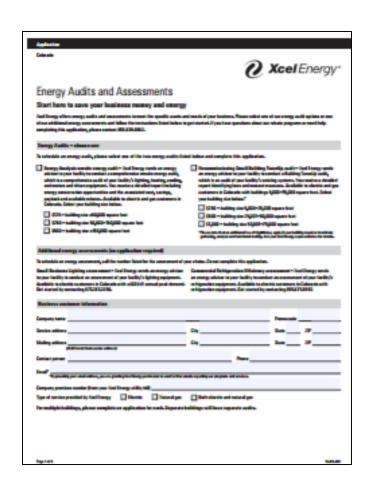
On-Site Energy Audit through Xcel Energy

- Energy Analysis on-site energy audit Xcel Energy sends an energy advisor to your facility to conduct a comprehensive on-site energy audit, which is a comprehensive audit of your facility's lighting, heating, cooling, and motors and drives equipment.
- You receive a detailed report including energy conservation opportunities and the associated cost, savings, payback and available rebates.
- Available to electric and gas customers in Colorado.
- Select your building size below.
 - \$125 building size <50,000 square feet</p>
 - \$250 building size 50,000–150,000 square feet
 - \$500 building size >150,000 square feet



How to sign up

- Call your Account Manager or Business Solutions Center Representative
- 2. 855.839.8862 or email: energyefficiency@xcelenergy .com
- 3. Fill out an application (available online)
- 4. An Energy Advisor will call to schedule a walk-through





Getting started

Are you able to aggregate / sum up all the electricity data for the building?

Yes, we can aggregate all of the tenant meters for you into one "whole-building" meter in Portfolio Manager. Refer to Step 3 in our Energy Benchmarking User Guide for more information.

How do I get started?

Visit our <u>website</u> as well as the steps outlined in the <u>Energy Benchmarking User Guide</u>. If you have any questions along the way, email us at <u>benchmarking@xcelenergy.com</u>.

What are the data privacy rules to access data?

First, we need to verify that you have a relationship with the building owner. If you are not the building owner, we will need to get you authorized on the building owner's Xcel Energy account at the property. This can be done by completing a consent form with the building owner as the customer of record. Alternatively, the building owner can contact Xcel Energy at 1-800-481-4700 and have them request to add you as an authorized contact on their account.

Once this step is complete, we also have protections on the energy usage data. If you are requesting whole building energy data for a property with multiple Xcel Energy customers, as long as there are more than three tenants and as long as no individual tenant uses more than 50% of the building's energy in a given month, no further consent forms are needed. If either of these conditions is not met, or if you are looking specifically for individual tenant data, you will need to have consent forms signed by those tenants.

Consent forms and instructions for filling them out can be found at the following link: https://www.xcelenergy.com/billing and payment/customer data & privacy/customer energy usage data release forms



Account Connection Stage

How do I connect to the service?

Take a look our <u>website</u> as well as the steps outlined in the <u>Energy Benchmarking User Guide</u>. After you complete those, we'll be able to automatically transfer the data you need into your ENERGY STAR account.

How do I connect my Portfolio Manager Account with Xcel Energy's?

Take a look at Step 5 in the <u>Energy Benchmarking User Guide</u>. This guide should be a helpful resource for you as you go step-by-step through the connection process.

Account connection was declined

Review Steps 1-5 in the Energy Benchmarking User Guide and try again. Be sure that you have created an account in the Xcel Energy Benchmarking Portal before attempting to connect with us in ENERGY STAR Portfolio Manager.

What is the Xcel Energy Portal Username?

The Xcel Energy Portal Username is the email address that you used to sign up for the <u>Xcel Energy Benchmarking Portal</u>. Review steps 1-5 in the <u>Energy Benchmarking User Guide for more information</u>.

I set up an account in Xcel Energy's portal, but I didn't receive the password reset email

Go the <u>login page</u> again and click the "forgot your password" link and follow the steps there to see if it gets you back on the right track. We can sort this out for you on the back end if that doesn't work.



Consent Forms

I am not the building owner - what do I need to do?

Complete a consent form with the building owner to become authorized on their accounts. Use the consent forms at the following link:

https://www.xcelenergy.com/billing and payment/customer data & privacy/customer energy usage data release forms

Where can I find consent forms?

 $Consent forms \ and \ instructions \ for filling \ them \ out \ can \ be \ found \ at \ the \ following \ link:$

https://www.xcelenergy.com/billing and payment/customer data & privacy/customer energy usage data release forms

Why is consent required?

We take customer privacy and confidentiality interests seriously. If you are requesting whole building energy data for a property with multiple Xcel Energy customers, as long as there are more than three tenants and as long as no individual tenant uses more than 50% of the building's energy in a given month, no consent forms are needed. If either of these conditions is not met, or if you are looking specifically for individual tenant data, you will need to have consent forms signed by those tenants.

Consent forms and instructions for filling them out can be found at the following link: https://www.xcelenergy.com/billing and payment/customer data & privacy/customer energy usage data release forms

How do I fill out a consent form?

Please reach out to the team at datarequest@xcelenergy.com for help with your consent form.

[Alternatively, reach out to the data request team at <u>datarequest@xcelenergy.com</u> to help the customer out. If you have experience with the consent form process and can answer the customer's question, do that as well.]



Consumption Data

Gas Transportation Customers

If you receive your natural gas from a third-party provider, we are not currently able to transfer this data to Portfolio Manager for you. Please work directly with your third-party provider in order to access this information.

District Steam and Chilled Water Customers

If you receive district steam and chilled water, we are not currently able to transfer this data to Portfolio Manager for you. Please work directly with your district steam and chilled water provider to access this information.

*for Xcel Energy district steam and chilled water customers, configure your meters in Portfolio Manager as follows:

District Service	MeterType	Units
Steam	District Steam	kLbs. (thousand pounds)
Chilled Water	District Chilled Water from an electric-driven chiller	ton hours



District Steam Bill

OTHER RECURRING CHARGES DETAILS

UTHEN NECONNING CHANGE	DULIMILO		
DESCRIPTION			CHARGE
Steam Billing Period	02/01/17 - 02/28/17		
ST 1000 STH STEEM (S)			
Meter 2031			
Consumption		1440	
Peak Day Mlb		120	
Service & Facility Chrg			\$200.00
Steam Capacity Charge		120 Mlb x \$40.000000	\$4,800.00
Steam Consumption Charge		1440 Mlb x \$6.602000	\$9,506.88
Steam Cost Adj		1440 Mlb x \$8.679000	\$12,497.76
GRSA			\$4,616.09
Franchise Fee		3.00%	\$948.62
Sales Tax			\$1,188.78
Total			\$33,758.13



Onsite Solar or Wind Generation Customers

For customers with a solar photovoltaic (PV) system or wind turbine, Xcel Energy currently is not able to transfer the electricity generation data to Portfolio Manager for you. Please refer to your Xcel Energy billing statements to access this information. Note that Xcel Energy will transfer the gross electricity provided to the site from the grid under the Electric Grid Meter in Portfolio Manager. You will need to create an additional Electric Solar Meter or Electric Wind Meter for the onsite generation system and enter the production data for that system with that meter. More information can be found at https://www.energystar.gov/buildings/tools-and-resources/portfolio-manager-technical-reference-green-power

What energy units do meters need to be set to?

Units for electricity are kWh and units for gas are Therms.



- I've received energy data in my Portfolio Manager account. Why don't the start and end dates line up with my energy bills?
 - We allocate energy usage from each tenant's individual readings across the months spanned in that reading. This allows us to add up multiple tenants' usage and avoid double-counting any energy.
- My energy data doesn't go up until the last month. Why is that?
 - To account for meter reading schedules, we only post energy consumption data for months that are at least 45 days in the past. On average, you will see data up to two months into the past.
- I have energy data for all my Xcel Energy meters. How do I get data for fuels not served by Xcel Energy?
 - Visit http://www.energystar.gov/buildings/tools-and-resources/how-get-data-portfolio-manager for more information.

