

2021 UTILITY RATES



The city's three utilities are funded by user rates, hydroelectric sales and other fees. In 2021, user rates are increasing by 8% for water, 5% for wastewater and 12% for stormwater/flood management. This will result in a monthly bill increase of about \$7.30 for a typical single-family residential customer.

Why are rates increasing?

Aging infrastructure, escalating construction costs and new regulations are key drivers of rate increases:

Water Utility: A recent study estimated that over the next 25 years the United States must invest more than \$1 trillion in underground water infrastructure. Locally, work continues on the Barker Gravity Pipeline, which supplies about one third of the city's water. This infrastructure is over 100 years old, and complete replacement is planned over a 12-year period.

The city continues to invest in critical needs to deliver safe drinking water and fire protection to the Boulder community.

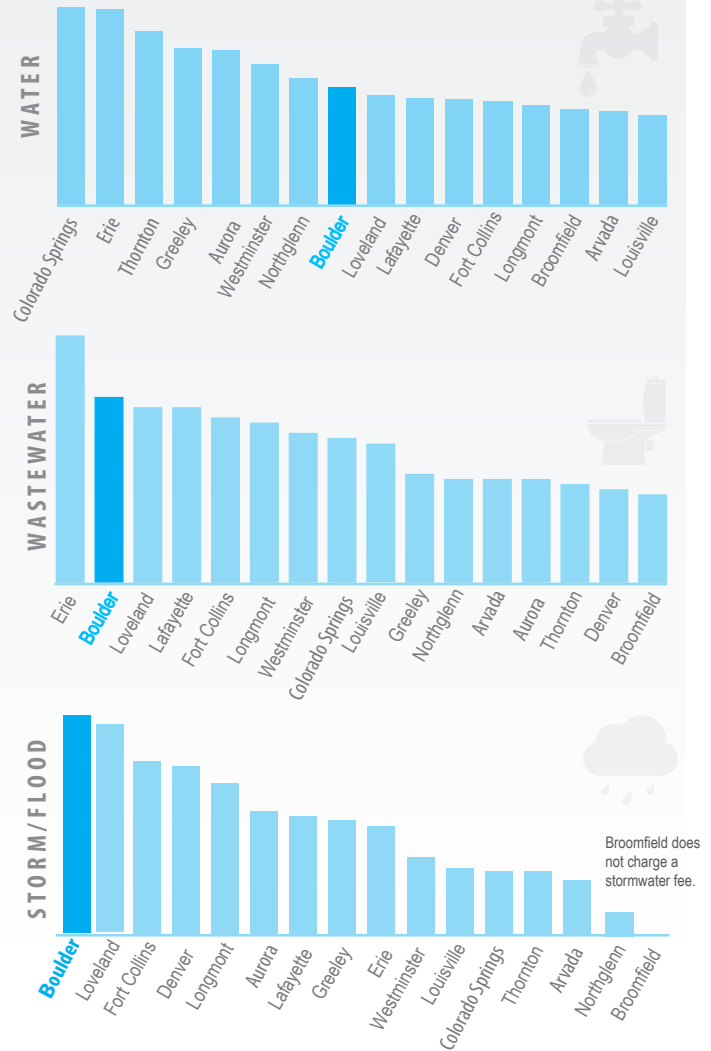
Wastewater Utility: Most of the city's sanitary sewer lines are at least 60 years old. Rehabilitation of these lines is a key area of focus, in addition to planned regulatory compliance work at Boulder's Water Resource Recovery Facility.

Wastewater charges for residential customers are billed based on Average Winter Consumption (average use from December through March) or actual use, whichever is less. The wastewater service charge is set at a fixed monthly rate based on water meter size. Non-residential customers are billed according to their water budget option.

Stormwater and Flood Management Utility: The city is updating its stormwater plan to meet the latest floodplain regulations, including the maintenance of 15 major drainageways, 160 miles of pipes and 4,800 catch basins.

This fee is a fixed monthly charge for customers within the city limits. Single-family residential customers pay a fee based on their lot size. All other customers pay an area charge based on the paved square footage of their lot. This fee supports flood infrastructure, regulatory compliance, water quality monitoring and education programs.

HOW DO BOULDER'S 2021 RATES COMPARE?



DID YOU KNOW?

Boulder has the #1 risk of flash flood in Colorado. Visit boulderfloodinfo.net for more

Utility Customer Portal

You can manage your water utility account through the customer portal

- View your most recent water bill
- Track historical monthly water usage
- Pay your utility bill online
- Learn water efficiency tips

Register and learn more at BoulderColorado.gov/Water



WATER CONSERVATION

The city's Water Conservation Program works with customers to sustain Boulder's water supply and save on bills by reducing indoor and outdoor water use.

Check for Leaks. Save Water and Money!

A leaking toilet can waste up to 500 gallons of water per day. Reduce your water bill and conserve water by checking for and fixing leaks inside and outside of your property.

