

Group Rental Information and Agreement

<u>Arrival</u>

- 1. Upon arrival, please have your group wait outside the entrance on the north side of the bathhouse. There is a sign there for your convenience.
- 2. Form two lines:
 - a. 5 and under, and
 - b. 6 and over
- 3. An aquatics staff member will meet you and lead you to our group picnic area.
- 4. At the picnic area, and before you are allowed to swim, the staff will review our rules.
- 5. Swimmers that want to use the deep-water area (diving board, drop slide and rock wall) must take a swim test that occurs at the 50-minute mark of each hour.
- 6. Swimmers that want to use the slides must be 48" tall.

Age and Ratios

Ages 5 and under – must be accompanied in water by an adult /counselor 16 years or older within arm's reach. **The child to adult ratio is 3/1.**

Ages 6 and older- must observed from the deck or in the water by an adult /counselor 16 years or older. All non- swimmers must stay with within arm's reach of adult /counselor. **The child to adult ratio is 10/1.**

Safety Breaks

The pool is cleared for 10 min and swim tests are conducted at the 50 min mark of every hour (for example: 11:50a, 12:50p, 1:50p, etc.). *This is a perfect time to reapply sunscreen, go to the bathroom, and drink some water.*

Food and Beverages

Food and beverages are allowed in the pool away from the water. No glass or alcohol allowed in the facility.

Fees

All fees must be paid prior to the rental.

There is a group rate of each admission paid in advance. *Refunds will not be given for admissions paid for in advance.*

Additional admissions may be purchased the day of your visit at our normal daily rate.

Cancellation/ Refund Policy

A group reservation cancellation request received at least two weeks prior to the scheduled rental date, a full refund may be requested and given less the \$15 administration processing charge.

A group reservation cancellation request received *less than* two weeks prior to the scheduled rental date, a refund may be requested and given less 50 percent the cost of the rental. After *seven days*, fees will not be refunded.

A group reservation cancellation request received at least seven days prior to the scheduled rental date, a \$15 processing fee will be assessed.

A group reservation cancellation request received within *seven days of the reservation date will not be accepted.*

Weather and Other Closures

Staff reserve the right to close the facility or clear the pool for weather or other circumstances.

If due to inclement weather or mechanical reasons the pool must be closed during your group reservation- you may receive a partial refund or passes.

If the pool did not open for the day or during your group reservation due to inclement weather or a mechanical reason – you will have the option to transfer your rental to another date or a full refund can be issued.

Please see more information on the weather closure policy at: https://bit.ly/306HVxu