



Hill Revitalization Working Group

Fall Update

2022





Hill Revitalization Working Group (HRWG)



City of Boulder

City Council (Liaisons Rachel Friend and Mark Wallach); Neighborhood Engagement and Services; Boulder Police Department (BPD); Planning and Development Services Code Compliance (P&DS); City Attorney's Office; Municipal Court, Innovation and Technology (IT)



University of Colorado (CU)

Local Government and Community Relations; Student Affairs/Student Conduct/Restorative Justice; Student Government; Off-Campus Housing and Neighborhood Relations; Fraternity and Sorority Life; CU Police Department (CUPD)



Boulder Area Rental Housing Association (BARHA)

Executive Director; Government Affairs Coordinator; Board Members; Members



University Hill Neighborhood Association (UHNA)

Executive Committee Members; Permanent Residents



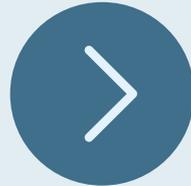
Unlocking Government

Facilitation and Project Management

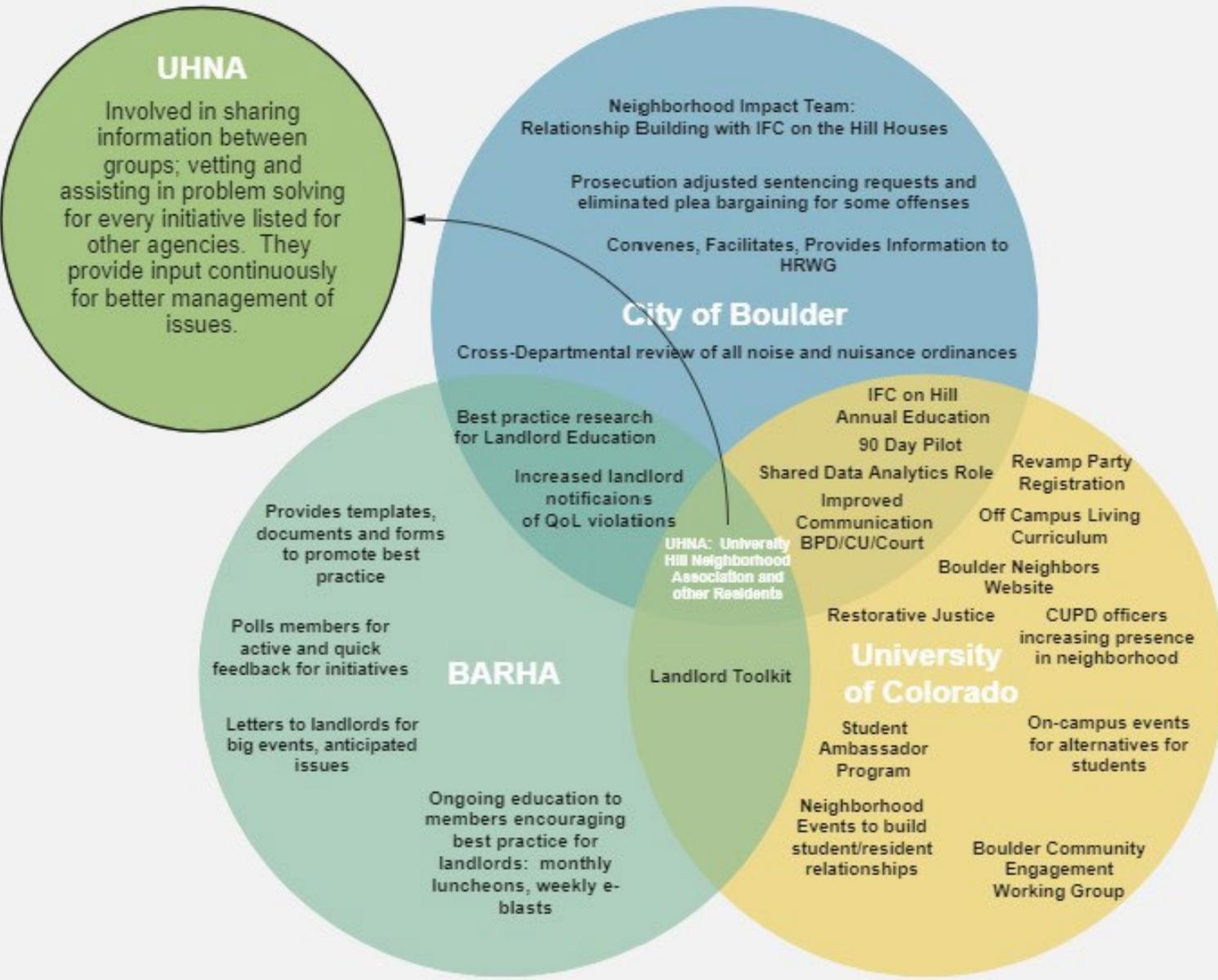




Hill Revitalization Working Group (HRWG)



A team working to identify gaps in systems, processes, and ordinances that will improve quality of life on University Hill.



Data Project background

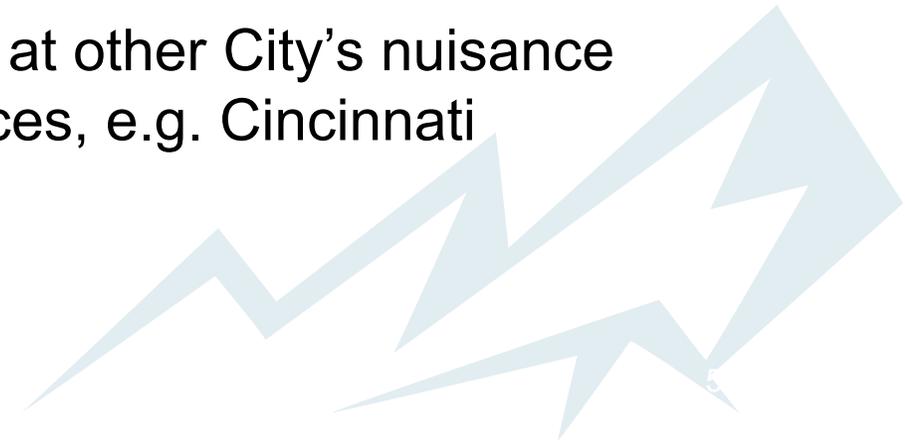
- Primary goal:
 - Developing a systematic, data-driven approach to understanding chronic nuisance issues across the City
- What are the questions we want to be able to answer?
 - How are the issues spread across time, geography, and type of issue?
 - Is the problem widespread, or concentrated?
 - Is the issue uniform or heterogenous by geographic area?
 - Is a rental property more likely to have issues than owner-occupied properties?
- Current status:
 - Mid-analysis- this is draft material





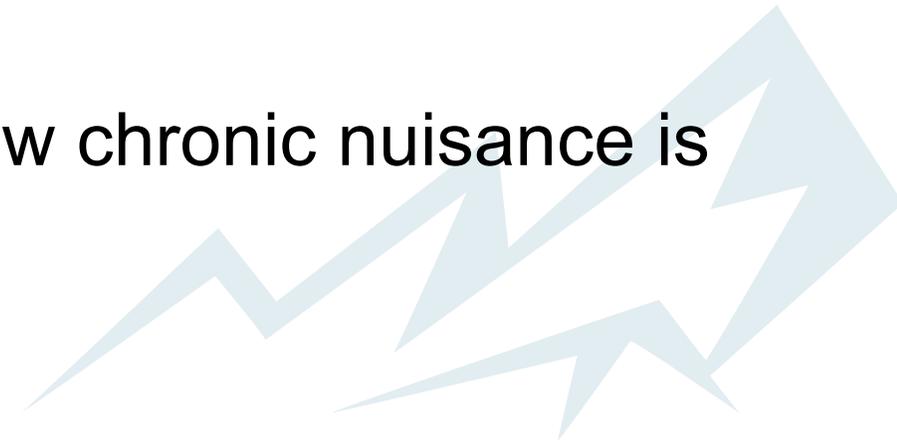
Defining a nuisance incident

- Incident records from:
 - Calls for service from computer aided dispatch (e.g. 911 calls)
 - Code compliance/code enforcement complaints
- Includes reported and confirmed issues
- Limited to incidents associated with residential addresses
- Type of incidents classified as being nuisance-related developed with:
 - Boulder Police
 - Planning & Development Services
 - City Attorney Office
 - City Manager Office
 - Looking at other City's nuisance ordinances, e.g. Cincinnati

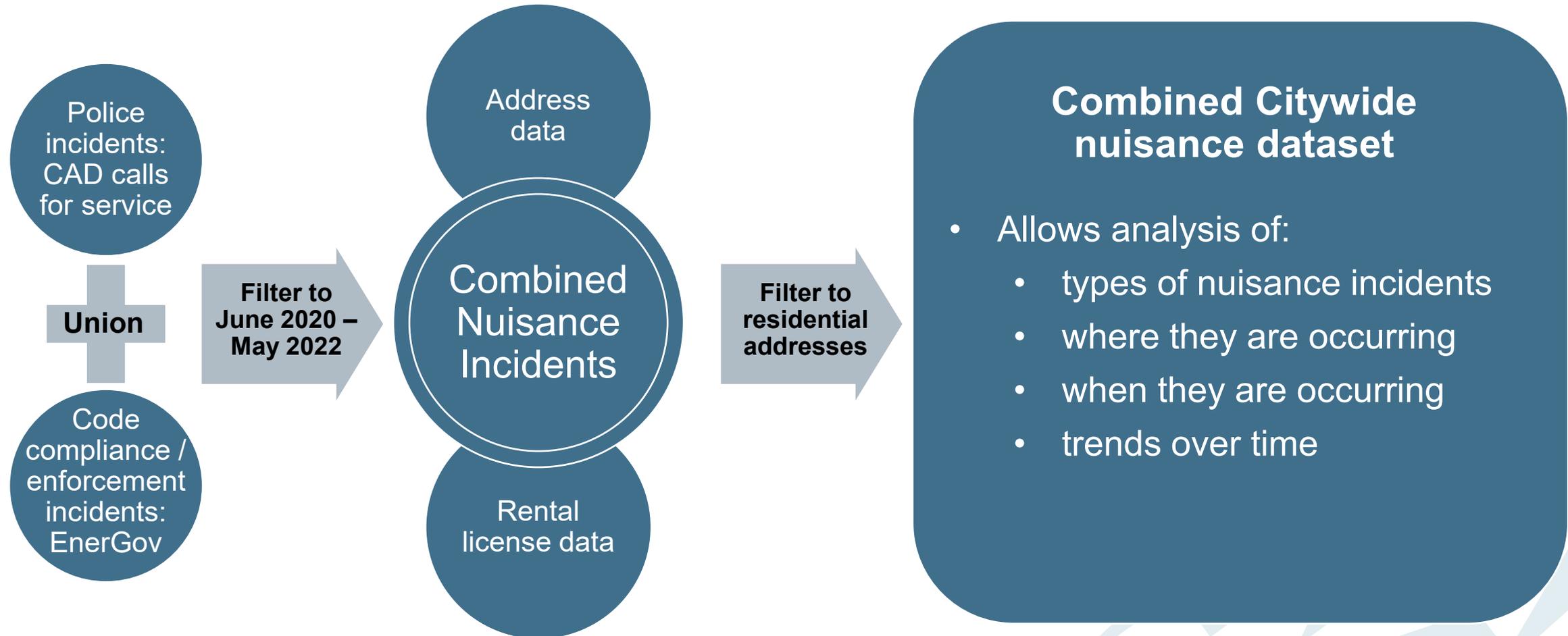


Supporting data-informed decisions: 2022 chronic nuisance data project

- **Data discovery, connecting data sources** to gain insights not previously possible
- **Analyzing chronic nuisance** citywide, understand how residents' experience with chronic nuisance on the Hill compares to the rest of the city
- **Where we're headed next:** monitoring how chronic nuisance is evolving over time

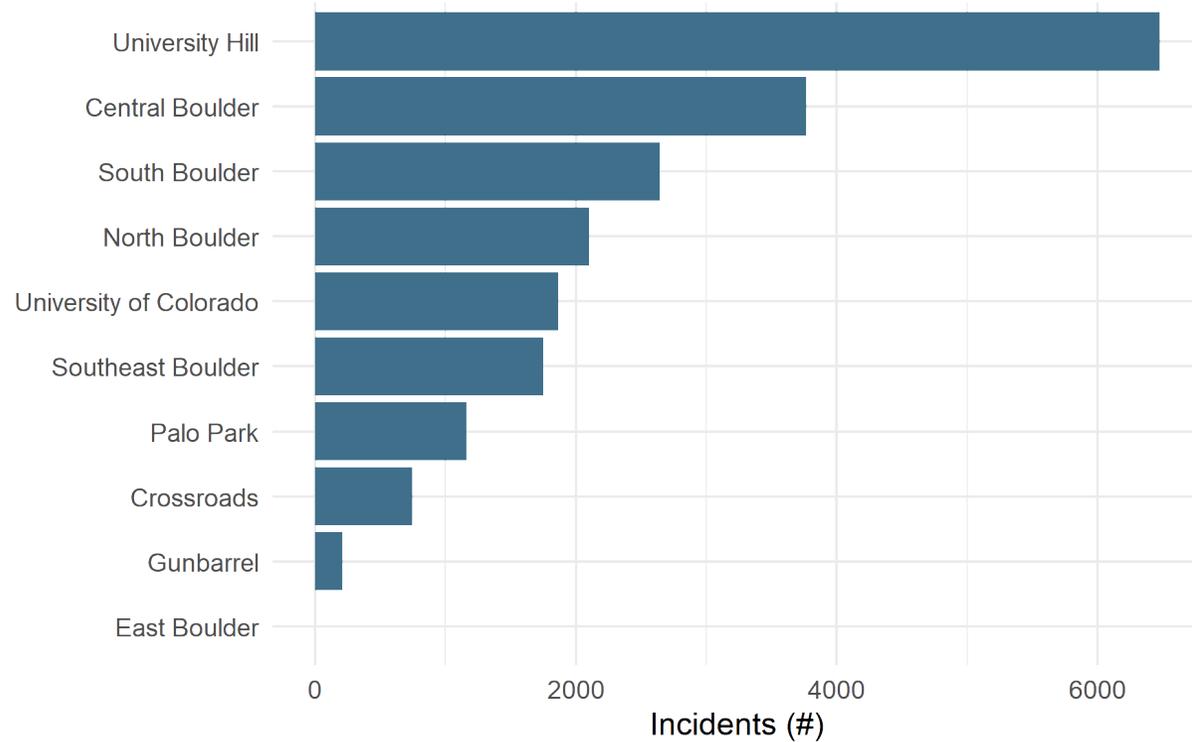


Connecting multiple datasets to provide data-driven insights on chronic nuisance issues

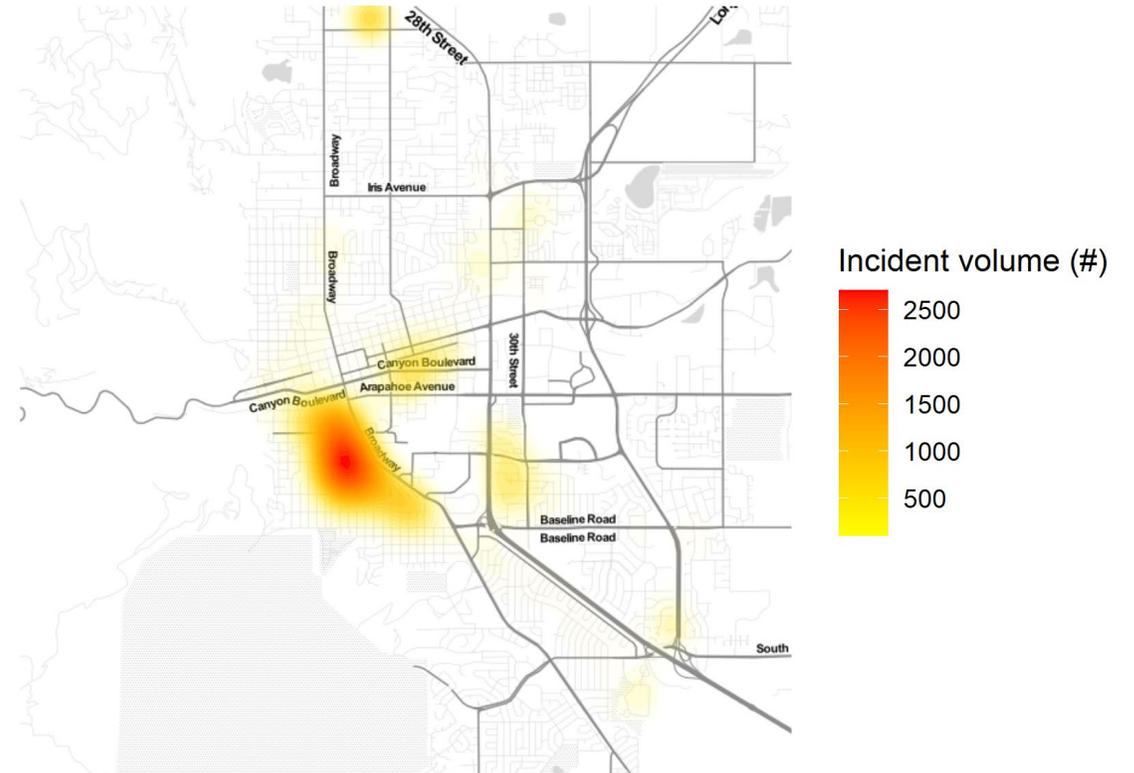


Understanding chronic nuisance: where are the issues occurring?

Incident volume by subcommunity



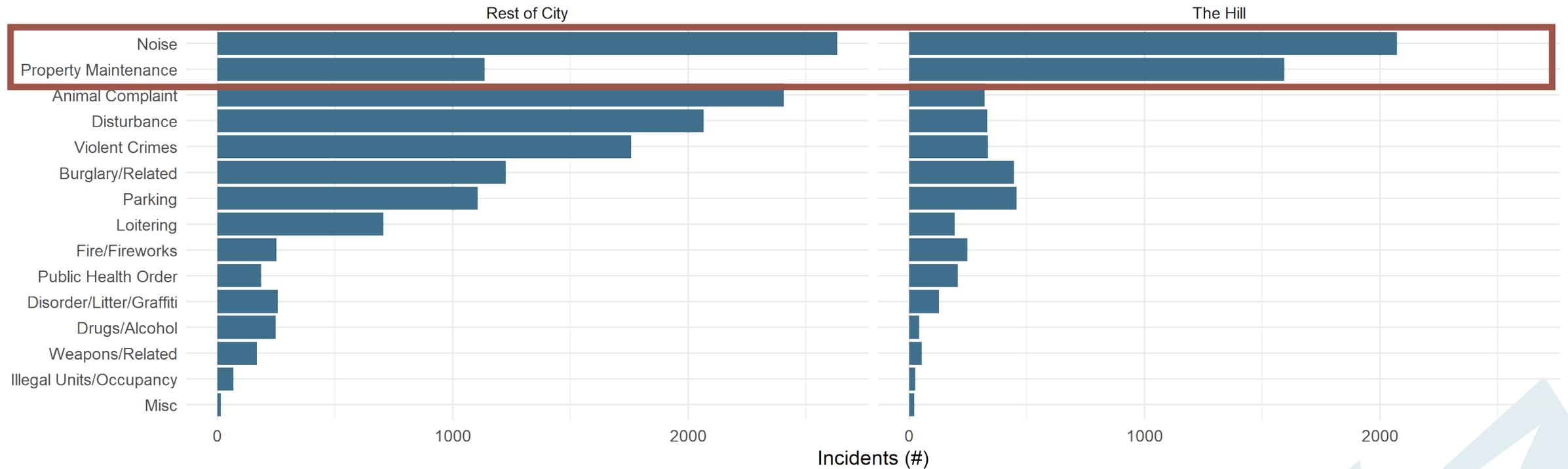
Heat map of nuisance incident volume



31% of nuisance incidents occur on University Hill

Understanding chronic nuisance: the issue mix

The Hill: distribution by types of nuisance incidents



The Hill has 44% of noise issues and 58% of property maintenance issues across the City



Where we're headed next

- Moving from ad-hoc analyses to regularly recurring reporting
- Developing metrics to characterize how nuisance issues are evolving over time to inform:
 - Is chronic nuisance getting better or worse?
 - Are actions having an effect?



Short-Term Projects Timeline

Data Project is ongoing throughout this timeline

BPD/CUPD Partnership

New data use agreement put into place and shared Business Intelligence Analyst position was created and hired with costs split between city IT Dept and CU.



**June
2022**

Noise Ordinance

Ordinance change coming before council August 4 and public hearing September 1; increasing enforceability for excessive daytime noise and nuisance parties.



**August
2022**

Neighborhood Safety Walk

First walk was completed on May 22. Concerns from two previous surveys and attendees collected; completed analysis to be reported at August 31 event.



**August
2022**

Nuisance Reporting

A poster is being created for distribution at the start of school to simplify the decision of who to call for what issues and how to best report nuisance.



**September
2022**

Neighborhood Clean Up

Incentives are being sought to assist landlords in cleaning up their properties; staff will explore options with CU for student involvement



**October
2022**

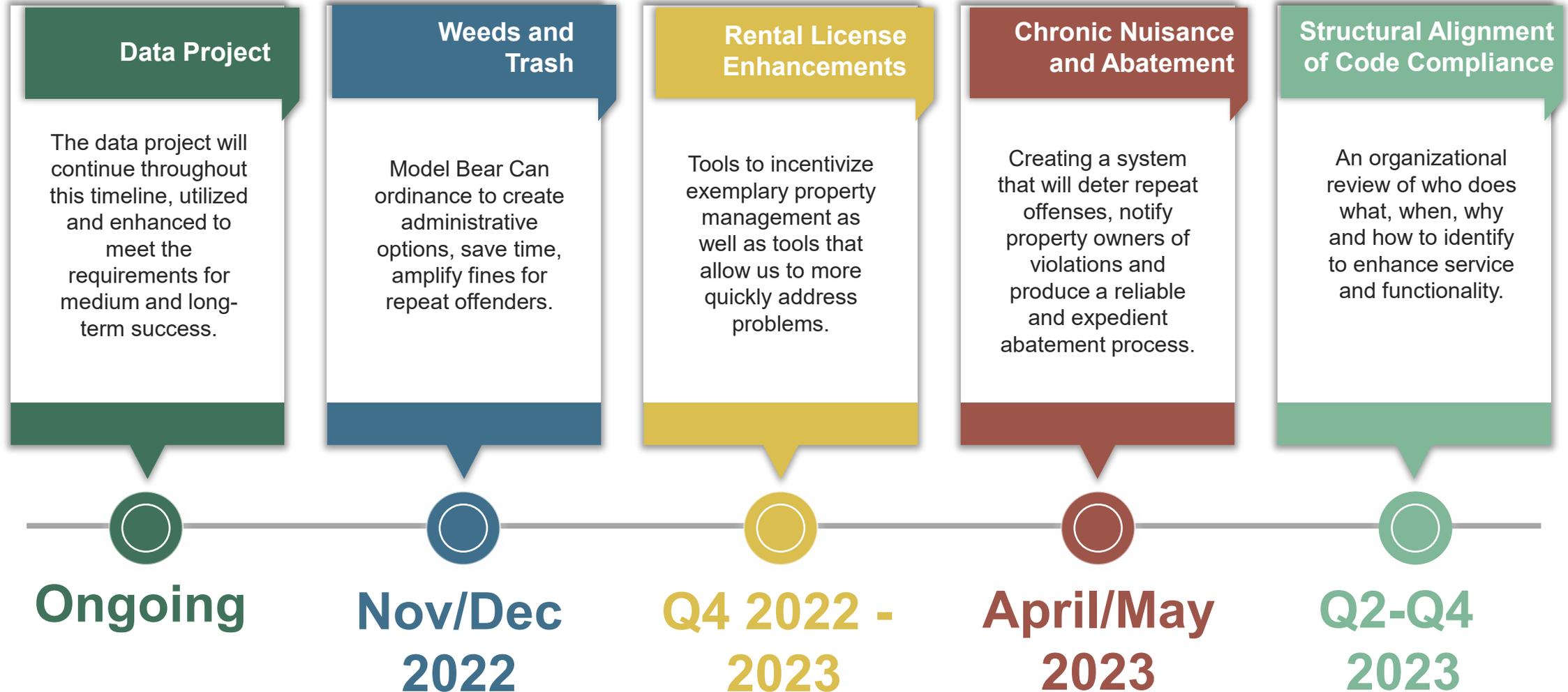
Education Program for Landlords

Second meeting is being planned for BPD and BARHA to design curriculum by end of year; to be offered voluntarily to all landlords in 2023.



**December
2022**

Medium and Long-Term Projects Timeline



Thank you!





CU Boulder Hill Revitalization Working Group

Public Meeting
September 21, 2022

CU Boulder: Educational Efforts

- Overall Strategy
 - Alcohol Education
 - Drug Education
 - Noise Ordinance Education
 - Firework Education
- Core Tools
 - Collaboration with BPD, CUPD & the City of Boulder
 - Student Conduct Process
 - Peer Ambassadors
 - Landlord Toolkits
 - Strategic Communication Plan
 - Overall strategy plus holidays, and what it means to be a Buff



CU Boulder: Enforcement

- Student Conduct process adjustments
 - Brief overview of the process
 - Report, Notice, Intervention, Investigation, Decision, Sanctions (when responsible)
 - Common sanction overview – balancing education and accountability
 - Public University – Property right to education
 - Warning, Probation, Loss of Good Standing, Suspension, Expulsion
 - Educational interventions and Community Participation
- Key Collaborations
 - CUPD – Educating students before they move off campus
 - BPD
 - Open lines of communication with Officers
 - Effective partnership with records division
 - Party registration





CU Boulder: The Numbers

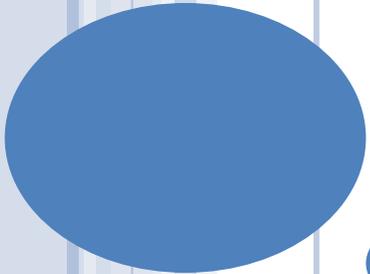
- Transparency
 - Off campus conduct dashboard
- Numbers 8/1-9/4
 - 124 Citations received from BPD Records
 - Majority Minor in Possession (alcohol or cannabis)
 - Many public consumption
 - Others include nuisance party, unreasonable noise, and graffiti
 - Equates to about 20% of SCCR case load to date



CU Boulder: Next Steps

- Always exploring evidence-based strategies
- How to effectively shut a party down
- Late night programming plan
- Halloween 2022
- Addressing complaints without tickets
 - Chronic issues
 - Student Conduct is likely not an option





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BOULDER AREA RENTAL HOUSING ASSOCIATION

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COMMUNICATION

Notified Membership of Ordinance Change

Ad Hoc Updates through this group and our partnerships

City Dashboard Notification



EDUCATION

- BARHA Member Events
 - CU Update on Landlord Toolkit
 - A View from the Bench: Quality of life violations and how they are addressed by the municipal court
 - 2 Fair Housing Sessions Scheduled
- Continue to work on broader city-wide education with the police department

