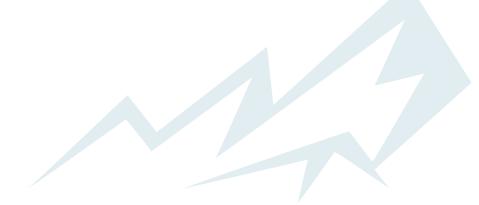


# Hill Revitalization Working Group Fall Update 2022







# Hill Revitalization Working Group (HRWG)



#### **City of Boulder**

City Council (Liaisons Rachel Friend and Mark Wallach); Neighborhood Engagement and Services; Boulder Police Department (BPD); Planning and Development Services Code Compliance (P&DS); City Attorney's Office; Municipal Court, Innovation and Technology (IT)



#### **University of Colorado (CU)**

Local Government and Community Relations; Student Affairs/Student Conduct/Restorative Justice; Student Government; Off-Campus Housing and Neighborhood Relations; Fraternity and Sorority Life; CU Police Department (CUPD)



#### **Boulder Area Rental Housing Association (BARHA)**

Executive Director; Government Affairs Coordinator; Board Members; Members



#### **University Hill Neighborhood Association (UHNA)**

Executive Committee Members; Permanent Residents



#### **Unlocking Government**

Facilitation and Project Management



#### UHNA

Involved in sharing information between groups; vetting and assisting in problem solving for every initiative listed for other agencies. They provide input continuously for better management of issues.

Provides templates.

documents and forms

to promote best

practice

Polls members for

active and quick

feedback for initiatives

Letters to landlords for

big events, anticipated

issues

Neighborhood Impact Team: Relationship Building with IFC on the Hill Houses

> Prosecution adjusted sentencing requests and eliminated plea bargaining for some offenses

Convenes, Facilitates, Provides Information to

#### City of Boulder

Cross-Departmental review of all noise and nuisance ordinances

Best practice research for Landlord Education

BARHA

Ongoing education to

members encouraging

best practice for

landlords: monthly

luncheons, weekly e-

blasts

Increased landlord notificaions of QoL violations

Landlord Toolkit

IFC on Hill Annual Education 90 Day Pilot

Shared Data Analytics Role Improved

Off Campus Living Communication BPD/CU/Court

> **Boulder Neighbors** Website

Restorative Justice

CUPD officers increasing presence in neighborhood

Revamp Party

Registration

Curriculum

Student Ambassador Program

Neighborhood Events to build student/resident On-campus events for alternatives for students

relationships

**Boulder Community** Engagement Working Group

### **Hill Revitalization Working Group** (HRWG)



A team working to identify gaps in systems, processes, and ordinances that will improve quality of life on University Hill.

# **Data Project background**

- Primary goal:
  - Developing a systematic, data-driven approach to understanding chronic nuisance issues across the City
- What are the questions we want to be able to answer?
  - How are the issues spread across time, geography, and type of issue?
  - Is the problem widespread, or concentrated?
  - Is the issue uniform or heterogenous by geographic area?
  - Is a rental property more likely to have issues than owner-occupied properties?
- Current status:
  - Mid-analysis- this is draft material



# Defining a nuisance incident

- Incident records from:
  - Calls for service from computer aided dispatch (e.g. 911 calls)
  - Code compliance/code enforcement complaints
- Includes reported and confirmed issues
- Limited to incidents associated with residential addresses

- Type of incidents classified as being nuisance-related developed with:
  - Boulder Police
  - Planning & Development Services
  - City Attorney Office
  - City Manager Office
  - Looking at other City's nuisance ordinances, e.g. Cincinnati

# Supporting data-informed decisions: 2022 chronic nuisance data project

- Data discovery, connecting data sources to gain insights not previously possible
- Analyzing chronic nuisance citywide, understand how residents' experience with chronic nuisance on the Hill compares to the rest of the city
- Where we're headed next: monitoring how chronic nuisance is evolving over time



### Connecting multiple datasets to provide datadriven insights on chronic nuisance issues

Police incidents: CAD calls for service Filter to June 2020 -Union May 2022 Code compliance / enforcement incidents: EnerGov

Address data

Combined Nuisance Incidents

Rental license data

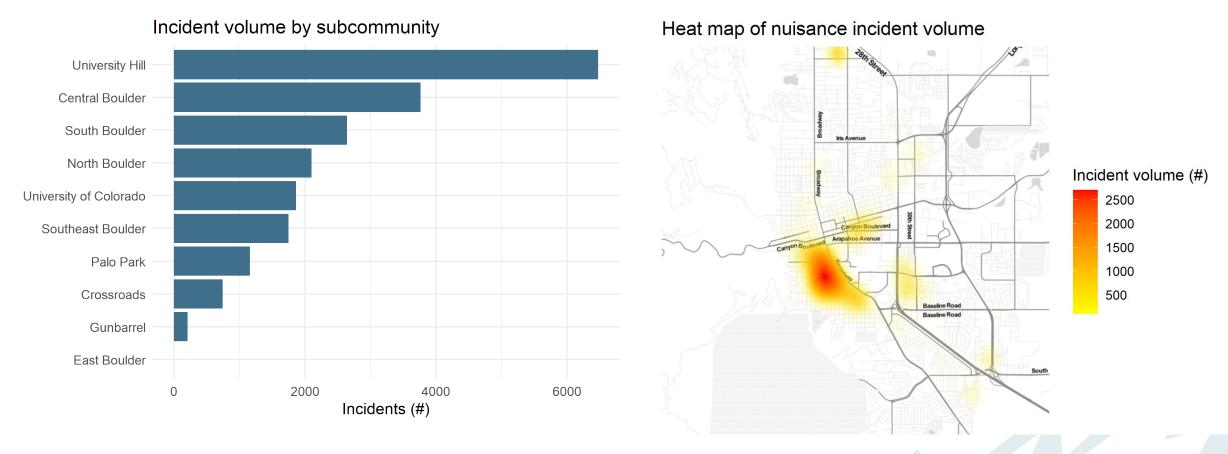
Filter to residential addresses

# Combined Citywide nuisance dataset

- Allows analysis of:
  - types of nuisance incidents
  - where they are occurring
  - when they are occurring
  - trends over time



# Understanding chronic nuisance: where are the issues occurring?

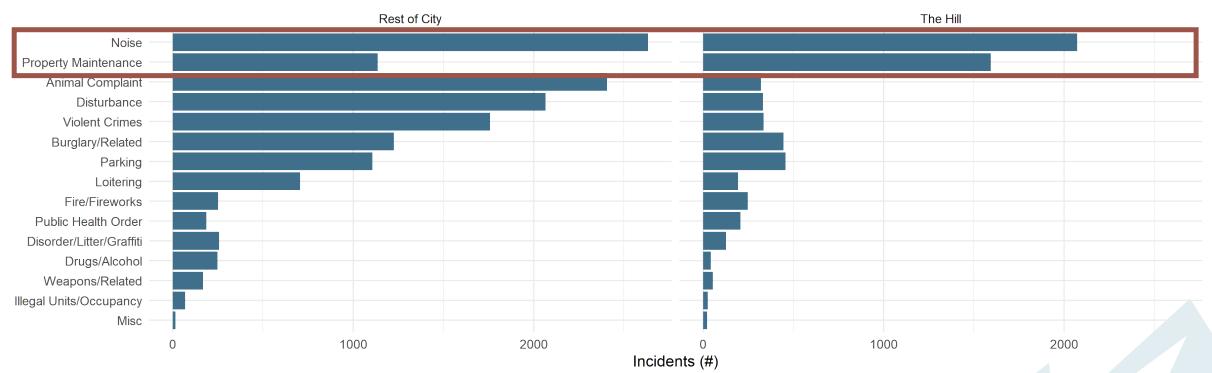


31% of nuisance incidents occur on University Hill



# **Understanding chronic nuisance:** the issue mix

The Hill: distribution by types of nuisance incidents

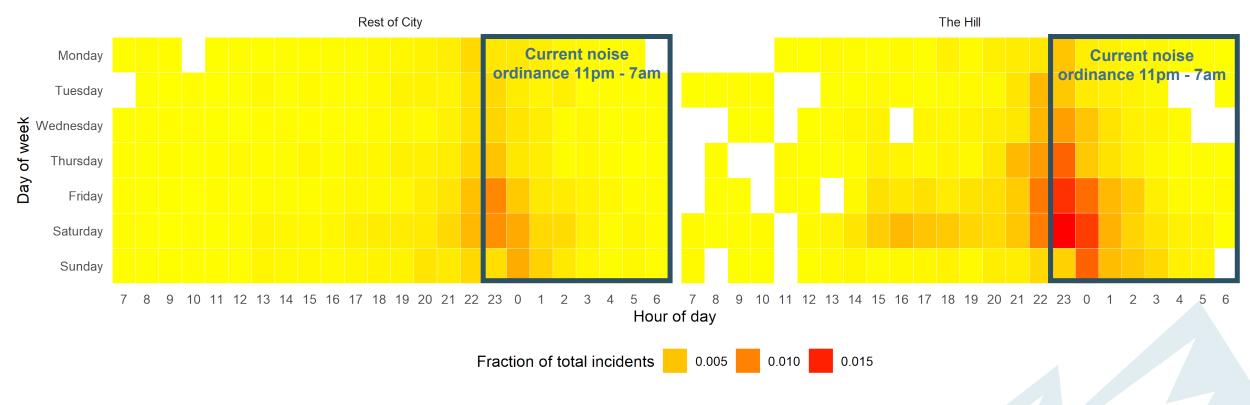


The Hill has 44% of noise issues and 58% of property maintenance issues across the City



# Understanding chronic nuisance: when are noise incidents occurring?

Noise on the Hill: fraction of nuisance volume for noise incidents



Noise hotspots on the Hill are occurring beyond just weekend evenings



#### Where we're headed next

- Moving from ad-hoc analyses to regularly recurring reporting
- Developing metrics to characterize how nuisance issues are evolving over time to inform:
  - Is chronic nuisance getting better or worse?
  - Are actions having an effect?

# **Short-Term Projects Timeline**

Data Project is ongoing throughout this timeline

#### BPD/CUPD Partnership

New data use agreement put into place and shared Business Intelligence Analyst position was created and hired with costs split between city IT Dept and CU.

### Noise Ordinance

Ordinance change
coming before
council August 4
and public hearing
September 1;
increasing
enforceability for
excessive daytime
noise and nuisance
parties.

#### Neighborhood Safety Walk

First walk was completed on May 22. Concerns from two previous surveys and attendees collected; completed analysis to be reported at August 31 event.

#### Nuisance Reporting

A poster is being created for distribution at the start of school to simplify the decision of who to call for what issues and how to best report nuisance.

#### Neighborhood Clean Up

Incentives are being sought to assist landlords in cleaning up their properties; staff will explore options with CU for student involvement

#### Education Program for Landlords

Second meeting is being planned for BPD and BARHA to design curriculum by end of year; to be offered voluntarily to all landlords in 2023.



June 2022

August 2022



August 2022



September 2022



October 2022



December 2022

# Medium and Long-Term Projects Timeline

#### **Data Project**

The data project will continue throughout this timeline, utilized and enhanced to meet the requirements for medium and longterm success.

#### Weeds and Trash

Model Bear Can ordinance to create administrative options, save time, amplify fines for repeat offenders.

#### Rental License Enhancements

Tools to incentivize exemplary property management as well as tools that allow us to more quickly address problems.

#### **Chronic Nuisance and Abatement**

Creating a system that will deter repeat offenses, notify property owners of violations and produce a reliable and expedient abatement process.

### **Structural Alignment** of Code Compliance

An organizational review of who does what, when, why and how to identify to enhance service and functionality.



Nov/Dec 2022 Q4 2022 -2023



Q2-Q4 2023



# Thank you!







### CU Boulder: Educational Efforts

- Overall Strategy
  - Alcohol Education
  - Drug Education
  - Noise Ordinance Education
  - Firework Education
- Core Tools
  - Collaboration with BPD, CUPD & the City of Boulder
  - Student Conduct Process
  - Peer Ambassadors
  - Landlord Toolkits
  - Strategic Communication Plan
    - Overall strategy plus holidays, and what it means to be a Buff



## CU Boulder: Enforcement

- Student Conduct process adjustments
  - Brief overview of the process
    - Report, Notice, Intervention, Investigation, Decision, Sanctions (when responsible)
  - Common sanction overview balancing education and accountability
    - Public University Property right to education
    - Warning, Probation, Loss of Good Standing, Suspension, Expulsion
    - Educational interventions and Community Participation
- Key Collaborations
  - CUPD Educating students before they move off campus
  - BPD
    - Open lines of communication with Officers
    - Effective partnership with records division
    - Party registration





### CU Boulder: The Numbers

- Transparency
  - Off campus conduct dashboard
- Numbers 8/1-9/4
  - 124 Citations received from BPD Records
    - Majority Minor in Possession (alcohol or cannabis)
    - Many public consumption
    - Others include nuisance party, unreasonable noise, and graffiti
  - Equates to about 20% of SCCR case load to date



# CU Boulder: Next Steps

- Always exploring evidence-based strategies
- How to effectively shut a party down
- Late night programming plan
- Halloween 2022
- Addressing complaints without tickets
  - Chronic issues
  - Student Conduct is likely not an option



# BOULDER AREA RENTAL HOUSING ASSOCIATION

Fall Update, 2022

20

#### **COMMUNICATION**

Notified Membership of Ordinance Change

Ad Hoc Updates through this group and our partnerships

City Dashboard Notification



#### **EDUCATION**

- BARHA Member Events
  - CU Update on Landlord Toolkit
  - A View from the Bench: Quality of life violations and how they are addressed by the municipal court
  - 2 Fair Housing Sessions Scheduled
- Continue to work on broader city-wide education with the police department

