Reading Your Boulder Water Bill

1. Account Number applies to a specific service location (customers may have more than one account).
2. Customer Class is your account type (single-family residential, multifamily, commercial/industrial, etc.).
3. Previous and Present Reading Dates are the dates your meter was read and the meter reads on those dates.
4. Days Billed is the number of days in your current billing cycle.
5. Water Service Charge is a fixed monthly charge for water service and is based on your meter size.
6. The numbers in the left column under “Water Service Charge” represent how many gallons are allotted for each of the five billing blocks.
7. Rate (per 1,000 gallons) is the second column that shows how much water running continuously at least one 24-hour period of time costs for residents.
8. Used 1,000 Gallons is the third column that shows how many gallons, in thousands, you used in each billing block during the current billing cycle.
9. Water Service Charge is a fixed monthly charge based on your meter size.
10. Water Budget is the amount of water you used during this billing cycle and the correlating charge.
11. Customers inside the city limits pay a Stormwater/food/dignit fixed service charge and an area charge based on either total list size or intensity area, depending on Customer Class.
12. Additional charges or fees are listed in this space.
13. The Water Budget chart compares your water budget (the amount of water you paid for) to your actual water use (the water you used during this billing cycle). The numbers at the bottom represent the billing periods.
14. Current Use is the number of gallons (in thousands) of water that you used during this billing cycle.
15. The Last Year indicates how much water you used during the same billing cycle last year.
16. Continuous use detected means your meter detected at least one 24-hour period of non-continuous water use through the meter. This may indicate you have a leak. Please work with Boulder water services to get tips on finding a leak.
17. Budget This Bill Cycle is your water budget for this billing cycle.
18. Average Water Consumption (AWC) is the average of the amount of water used billed on the December through March bills, which provides a basis for calculating your wastewater charges during the rest of the year. The Wastewater service charge for residential customers is billed on the AWC or actual water use, whichever is less.